

# Yavapai Library Network

September  
2021  
Monthly  
Report



# Manager's Lowdown

Hi All -

Until next month,

October is a very exciting month, because the new YLN Catalog by Aspen Discovery will be ready to introduce to our patrons. It has so many great features that I'm sure it will be a positive experience for all.

Valerie Burns

- Chanel has been working non-stop on the implementation of the new YLN catalog, powered by Aspen Discovery. It will be available to the public to begin using it on October 12th. Please encourage your patrons to try it out. They will still be able to use our existing catalog (Enterprise) until the end of the year. We are working on a way to transfer their lists over and will let you know more about that in a few weeks.

- K12 Notices - We have delayed turning on the K12 notices until October 25th.

- I am writing this letter from Clarkdale-Jerome School (CJES). We are spending the next 3 weeks adding their library into the network.

- Seligman Unified School District (SUSD) has begun sending us their books to be cataloged. We expect their library to be added before the end of the year.

- Bring on the Books (the program started by Suzie Roth, County School Librarian, which allows the general public to purchase books for their favorite school through Amazon) is doing better than expected! There is now a new website: [www.bringonthebooks.info](http://www.bringonthebooks.info) which has all the details. There is new marketing material being published and it will be distributed to all YLN libraries shortly.

- The draft report from BERK is complete. We are checking it over and expect the final version will be available shortly. It will be published in the YLN 20-21 Annual Report, which is in process.

- Both openings in the Transit department have been filled. Please welcome Dennis Onnen and PJ Janik. They will both be driving occasionally, so you may see them out and about.

# Member News

No member news this month.

# Prioritization

## Priority One: Resolve Current Help Desk Requests

A help desk request, or work order, is the submission of a problem that one encounters during the normal operation of a YLN service. Requests are generally submitted via e-mail to help@yln.info. If a request is submitted via telephone, then a YLN staff person will create the request for the submitter. Help desk requests will always be our highest priority because in some cases a member library employee cannot complete a work function until the issue is resolved.

**Total requests submitted: 162**

**Total requests resolved: 141**

**Total unresolved requests opened this month: 21**

**Total requests still open: 49**

## Priority Two: New OPAC - Aspen Discovery

After realizing shortcomings with our current OPAC, Enterprise, we have decided to switch to Aspen Discovery by ByWater Solutions.

**Goal:** Switch to Aspen Discovery

**Project Lead:** Valerie Burns

- Hire consultant to lead us through RFP process
- Put together RFP committee
- Define requirements for OPAC
- Publish RFP document
- Open vendor proposals
- Evaluate OPACs
- Implement Aspen Discovery
- Test and tweak Aspen Discovery
- Roll out Aspen Discovery

## Priority Three: Get Up to Speed with VMWare

The YLN has taken over ownership of the VMWare servers from ITS which host Symphony and Enterprise. We need to learn how to admin VMWare and be prepared for emergencies.

**Goal:** Become versed in how VMWare works

**Project Lead:** Chanel Wheeler

- Watch LinkedIn Learning classes on VMWare
- Recover one file from ilstest
- Test full failover with ilstest
- Update vCenter
- Update ESXI hosts

## Priority Four: Bring on Park View/Canyon View

Park View/Canyon View is a charter school (6 - 12) in Prescott Valley that wants to join the Network.

**Goal:** Integrate PVCV into the Network

**Project Lead:** Valerie Burns

- Determine library organization and system requirements
- Catalog materials
- Install WF at library
- Conduct training
- Go live

Note concerning prioritization: The priority of projects may shift as individual portions are completed.

# Prioritization

## Priority Five: Bring on Verde Valley Archaeology Center

The Verde Valley Archaeology Center is a special library that wants to join the Network.

**Goal:** Integrate VVAC into the Network

**Project Lead:** Valerie Burns

- Determine library organization and system requirements
- Catalog materials
- Install WF at library
- Conduct training
- Go live

## Priority Six: Create New YLN Website

The YLN website is about eight years old and in need of a refresh. In addition, library staff have difficulties finding some material on the current site. Also, Drupal 7 & 8 are approaching end of life so it's time to move to Drupal 9.

**Goal:** Overhaul YLN website visually and architecturally

**Project Lead:** Valerie Burns

- Copy out archival material
- Set up test site
- Do card sorting exercise
- Upgrade to Drupal 9
- Design new YLN logo
- Create design for website
- Implement website design
- Distribute website in progress to pubserv for feedback
- Complete implementation
- Roll out to production

## Priority Seven: Roll out Niche Academy

Niche Academy is a software product that allows anyone in the Network to create tutorial or videos for the public or for staff. You can share those videos on your website via a Niche widget.

**Goal:** Make Niche Academy available to the Network

**Project Lead:** Valerie Burns

- Set up Niche Academy
- Test the functionality on the YCFLD website
- Go live
- Promote to the Network
- Implement at interested libraries

## Priority Eight: Move to Message Bee

The Network has been having ongoing problems with patrons not receiving email notices because their email provider quietly rejects them. SirsiDynix has not been willing to tackle this problem. As a solution, the Network is moving to Unique MessageBee. Not only will notices be delivered reliably to patrons, they also can track whether the patron opened the email and if they clicked on links inside.

**Goal:** Move to a reliable email notice system

**Project Lead:** Chanel Wheeler

- Get quote from Unique
- Pick pilot library
- Sign agreement with Unique
- Set up pilot library with overdue, hold, and bill notices
- Roll out overdue, hold, and bill notices to all YLN libraries
- Set up pilot library with autorenewal notice
- Roll out autorenewal notice to all YLN libraries
- Roll out notices for K-12s

# Prioritization

## Priority Nine: Move Servers from Ubuntu to RHEL

Our Ubuntu servers are not playing well with the Hyper-V host. Red Hat is better supported on Hyper-V. The District and ITS already bought two RHEL licenses. The Network will be buying the rest.

**Goal:** Move servers to RHEL so they will be more stable.

**Project Lead:** Chanel Wheeler

- Purchase RHEL licenses
- Move portal server to RHEL
- Move ylnstest server to RHEL
- Move district server to RHEL
- Move districttest server to RHEL
- Move help desk server to RHEL
- Move helptest server to RHEL
- Move optio server to RHEL
- Move authentication server to RHEL

## Priority Ten: Improve Database Quality

Enhance the operation of the catalog for patrons and staff by improving material description, subject and genre access, and data integrity. These tasks are for materials already in Symphony.

**Goal:** Improve patron and staff search experience

**Project Lead:** Karen Straube

- Correct structurally invalid bibliographic records in Symphony
- Complete cataloging and descriptions of Adult Books
- Add Subject Headings and Genre Headings to bibliographic records that lack them
- Complete cataloging and description of YA Books
- Complete cataloging and descriptions of Adult non-book materials
- Complete cataloging and description of Youth non-book materials
- Clean-up genre headings to conform to current standards

## Completed Projects CY21

- Subscribe to the New York Times
- Bring on Skull Valley Elementary
- Upgrade EZProxy
- Bring on Lake Valley Elementary School
- Bring on Humboldt Elementary School
- Bring on Mountain View Elementary School

## Cancelled/Postponed Projects CY21

- Implement Blue Cloud Cataloging

# Statistics

Holds - September 2021					
Hold Inactive Reason	CANCELLED	EXP_ONSHLF	EXPIRED	FILLED	Total
Pickup Library	Number of Holds	Number of Holds	Number of Holds	Number of Holds	Number of Holds
AJS				26	26
ASH	10	4	2	239	255
BAG	12	6	3	189	210
BCC	85	44		431	560
BEA	40	29	2	236	307
BMHS	3	6		1	10
BMMS				10	10
CLA	10	5	3	84	102
CON	21	4	1	266	292
COR	19	15	1	263	298
CRK	2	1	1	82	86
CTW	276	181	9	2,916	3,382
CVCL	72	119	4	1,068	1,263
CVLAB		1			1
CVPL	104	62	7	1,309	1,482
CVUSD	1	11		4	16
DHL	22	11	1	164	198
ERU	24	7		73	104
GES	21	2		35	58
GMMS	4			12	16
HES	7	1		11	19
JER	1	5		46	52
LES				5	5
MAY	13	1	3	163	180
MES				1	1
MUHS	1	2		4	7
PAUL	30	15	2	446	493
PCL	2	2	1	14	19
PCM				3	3
PHS	2	2		13	17
PPL	1,507	759	32	9,560	11,858
PVA2	218	75	7	2,531	2,831
PVPL	412	375	19	3,821	4,627
SED	276	188	7	2,362	2,833
SEL	8	23		280	311
SPR	8	43		127	178
TCP	3			3	6
THS	12	2		26	40
VOC	196	86	28	1,275	1,585
WIL	1	18		206	225
YAR	22	18	1	364	405
YCFLD	21			38	59
YCP	27	28		162	217
YCP2				1	1
YCV	4	5		105	114
YLN	3			12	15
Total	3,500	2,156	134	28,987	34,777

# Statistics

## Items Transited - September 2021

Station Library →

Item Li- brary ↓	Total	AJS	ASH	BAG	BCC	BEA	BMHS	BMMS	CLA	CON	COR	CRK	CTW	CVCL	CVPL
Total	21,166	22	206	148	375	242	3	13	81	212	238	66	2,223	1,022	1,114
AJS	78			1	1							1	4	1	4
ASH	218				2	2			2	3	1	2	24	9	4
BAG	326		4		3	5		1	2	2	3	1	18	16	13
BCC	296		7	1		6				1	5	1	31	14	9
BEA	136		4							1			13	4	10
BMHS	17												3		
BMMS	21			1	1								1		1
CLA	197			1	3	1					4	1	21	9	5
CON	116			1	3	1					2		13	3	4
COR	173		4	1	4	2				1			14	5	8
CRK	81			1	2					1			6	4	3
CSES	13														2
CTW	2,153		20	9	42	25	2	1	6	26	23	8		93	110
CVCL	616		1	1	10	7			2	7	5	2	73		29
CVHS	16				2								4		1
CVLAB	16			2									2		1
CVPL	1,120	1	7	7	30	12		4	3	20	8	1	118	52	
CVUSD	136			2	1	2			1	1	1	1	22	7	13
DHL	135	1	3	1	2	2				2	2	1	13	3	5
ERU	183		1		4	1			2		1		18	8	10
GES	57			2		1				1			8	1	12
GHMS	22			1									3		2
GMMS	5													1	1
HES	33	2			2								2	1	
JER	163		2		1	1			2	1	3		18	10	4
LES	57			1	1								5	3	5
LTS	56			2		2							5	2	5
LVES	26			1	2								2		4
MAY	260		4	7	4	7		1	2	3	3	1	25	7	8
MES	21													1	7
MUHS	30		1			1					1	1	1	1	
MVES	13	1		1									1		
ORME	23					1							4		
PAUL	104		1	2	1	1			1			1	7	4	6
PCL	201					1		2				1	23	4	4
PHS	65				1								13	4	3
PMH	5														
PPL	4,490	7	56	54	93	68		2	24	61	65	20	679	287	350
PVPL	2,541	6	19	24	52	29	1		8	26	40	6	294	155	180
SED	2,612	1	23	17	19	25			9	17	23	9	302	104	104
SEL	215		3		6	1			2	4	4		19	9	11
SPR	201				5	1						2	18	8	4
STX	106					1			1			1	12	5	4
SVES	8			1									1		1
TCP	2												1		
THS	36	1		2									1	1	3
VOC	113										1				
WIL	147				3	2				1	1		12	4	9
YAR	309	2	2	1	2	8				5	3		23	14	16
YCFLD	11				2				1	4					
YCP	1,000		6	1	23	6		1	3	9	11	3	100	32	44
YCV	2,186		38	2	48	20		1	10	15	24	6	246	135	95
YLN	1													1	



# Statistics

Items Transited - September 2021																	
Station Library →																	
Item Li- brary ↓	CVUSD	DHL	ERU	GES	GMMS	HES	JER	LES	LVES	MAY	MES	MUHS	PAUL	PCL	PHS	PMH	PPL
Total	7	156	68	28	13	4	46	1	3	154	2	4	353	13	14	2	5,428
AJS			2							1							27
ASH		1		1						2			8				65
BAG				1						2			17		1		72
BCC		3		1						1			9				70
BEA		1								1			5		1		34
BMHS																	7
BMMS					1	1											6
CLA		1		1						2			13				50
CON		2								3			4				21
COR				1						2		1	11				43
CRK		1											11				19
CSES																	1
CTW		13	6		1	2	3			15			31		1	1	798
CVCL		1	1	2						7			6				187
CVHS																	3
CVLAB	2	1		1													1
CVPL		13	2	4				1		4	1		17				343
CVUSD		3	3	1									1		1		28
DHL				1						1			7				24
ERU	1	1					1			2		1	1	1			69
GES		1											3				17
GHMS		1											1				9
GMMS																	2
HES										1							11
JER										1							62
LES										1							13
LTS				2									1				14
LVES				1						1							7
MAY		4	1										8				55
MES										2							2
MUHS				1			2						2				11
MVES										1			1				2
ORME			2														8
PAUL		1		1													32
PCL		1	1				2			1		1	5				58
PHS																	19
PMH						1			3							1	
PPL		49	17	2	6		24			46			53	3	6		
PVPL	1	27	8	2	2		6			15			36	4	3		1,127
SED	3	12	9	2	2		2			14	1		31	1			820
SEL			1							4			14				57
SPR												1	11				58
STX										1							26
SVES																	1
TCP																	
THS				1									1			1	13
VOC																	2
WIL		1		1									8				39
YAR		4	1	1						1			13				72
YCFLD																	
YCP		3	6				1			1			9	1			328
YCV		11	8		1		5			21			15	3			695
YLN																	

# Statistics

Items Transited - September 2021														
Station Library →														
Item Library ↓	PVA2	PVPL	SED	SEL	SPR	TCP	THS	VOC	WIL	YAR	YCFLD	YCP	YCV	YLN
Total	14	4,682	1,616	224	164	3	36	1,325	220	332	26	150	77	36
AJS		28	2				4		1	1				
ASH		48	17	1	6			6	5	2	4	3		
BAG		116	17	5	8			8		3	7	1		
BCC		92	23	4	2		1	8	1	4	2			
BEA		38	10		3		1	3	1	4		2		
BMHS		2	2		1			1						1
BMMS		6	1					1		1				
CLA		47	6	4	5			8	2	11	2			
CON		40	10	2	2			1		4				
COR		50	11	2	2			1	2	6		2		
CRK		17	3	3	2			4	1	1	1	1		
CSES		7												3
CTW		531	155	33	7		5	103	31	31		17	4	
CVCL	1	168	40	6	5		1	33	6	10		5		
CVHS	1	5												
CVLAB		6												
CVPL		301	62	8	3	2	5	60	3	20		5	3	
CVUSD		24	12	2	1		1	2	1	4		1		
DHL		47	7	3	1			4	4		1			
ERU		33	14					9	1	1		1	2	
GES		5	2				1	2	1					
GHMS		5												
GMMS									1					
HES		11	2											1
JER		29	12		1			12		2			2	
LES		26	2											
LTS		18	4										1	
LVES		8												
MAY		76	12	6	2			8	4	7	3	1	1	
MES		8						1						
MUHS	1	4	2							1				
MVES		5	1											
ORME		2	3					1	1					1
PAUL		31	8		1			1	2	1		2		
PCL		41	38		3			11	1			1	2	
PHS		14	3		3			4				1		
PMH														
PPL		1,417	455	63	32		5	304	60	93	1	50	26	12
PVPL	11		204	23	17		9	96	27	47		26	9	1
SED		515		21	16	1	1	444	27	21	1	7	4	4
SEL		52	12		6		1	4	1	4				
SPR		58	20	1			1	3	4	2	1		2	1
STX		24	5					1	5	1	2	10	1	6
SVES		4												
TCP		1												
THS		11	1											
VOC		2	106		1								1	
WIL		30	12	4	4			10		5	1			
YAR		87	23	2	7			11	9					2
YCFLD					2					2				
YCP		199	98	5	11			63	5	9			19	3
YCV		393	199	26	10			97	13	34		14		1
YLN														

# Statistics

Discards - September 2021	
Station Li- brary	Library Use Transactions
AJS	1
ASH	49
BAG	6
BCC	26
BEA	70
BMHS	278
BMMS	2
CON	50
COR	225
CRK	24
CTW	375
CVCL	104
CVHS	40
CVPL	140
CVUSD	8
ERU	101
GHMS	1,302
GMMS	4
LES	125
MAY	4
MES	19
PPL	905
PVPL	586
SED	1,723
SEL	1
THS	39
WIL	22
YAR	1
YCFLD	22
YCP	134
YCV	225
Total	6,611

Items Added - September 2021	
Item Library	Total Copies
ASH	11
BAG	18
BCC	59
BEA	65
BMHS	1542
BMMS	1
CJES	22386
CLA	2
CON	27
COR	33
CRK	17
CSES	142
CTW	415
CVCL	175
CVHS	424
CVLAB	95
CVPL	372
CVUSD	52
DHL	68
ERU	5
GHMS	5
JER	15
LES	48
LTS	3
MAY	51
MES	62
MUHS	3
ORME	119
PAUL	37
PCL	117
PHS	11
PPL	904
PVCV	4
PVPL	916
SED	461
SEL	21
SHM	29
SPR	12
STX	3
SVES	2
THS	221
VOC	23
VVAC	376
WIL	42
YAR	115
YAV	39
YCP	238
YCV	180
YLN	598
Grand Total	30564

Total Items - September 2021	
Item Library	Total Copies
AJS	14,908
ASH	6,428
BAG	14,841
BCC	11,139
BEA	11,617
BMHS	30,225
BMMS	7,872
CJES	11,191
CLA	9,008
CON	6,243
COR	6,267
CRK	3,560
CSES	3,061
CTW	97,531
CVCL	31,415
CVHS	14,960
CVLAB	4,069
CVPL	52,463
CVUSD	30,035
DHL	5,577
ERU	29,037
GES	11,990
GHMS	11,407
GMMS	9,773
HES	9,167
JER	14,149
LAW	1,784
LES	13,201
LTS	13,076
LVES	9,198
MAY	9,983
MES	6,776
MUHS	4,914
MVES	10,027
ORME	9,277
PAUL	6,683
PCL	35,461
PHS	11,248
PMH	9,521
PPL	137,928
PVCV	4,648
PVPL	89,669
SED	66,346
SEL	6,638
SHM	7,582
SPR	5,083
STX	917
SVES	6,647
TCP	1,254
THS	11,328
VOC	482
VVAC	1,859
WIL	4,748
YAR	8,688
YAV	3,926
YCC	2,157
YCFLD	90
YCP	62,509
YCV	50,764
YLN	257,355
Total	1,329,700

# Statistics

New Users - September 2021	
User Library	Number of Users
AJS	3
ASH	16
BAG	12
BCC	16
BEA	17
BMHS	8
BMMS	2
CJES	454
CLA	8
CON	5
COR	7
CSES	13
CTW	104
CVCL	48
CVHS	12
CVPL	66
CVUSD	6
DHL	8
ERU	10
GES	1
GHMS	1
GMMS	2
HES	2
JER	1
LES	9
LTS	3
LVES	3
MAY	5
MES	8
MUHS	16
MVES	2
ORME	56
PAUL	14
PCL	5
PHS	15
PMH	5
PPL	434
PVPL	254
SED	98
SEL	9
SPR	10
SUSD	3
SVES	7
THS	4
VOC	7
WIL	3
YAR	5
YCFLD	2
YCP	25
YCV	34
YLN	4
<b>Grand Total</b>	<b>1862</b>

Total Users - September 2021	
User Library	Number of Users
AJS	875
ASH	772
BAG	551
BCC	978
BEA	1,023
BMHS	2,123
BMMS	433
CJES	454
CLA	477
CON	587
COR	863
CRK	135
CSES	824
CTW	10,693
CVCL	4,770
CVHS	1,442
CVLAB	17
CVPL	5,029
CVUSD	2,191
DHL	597
ERU	6,276
GES	701
GHMS	621
GMMS	609
HES	429
JER	206
LES	614
LTS	1,057
LVES	489
MAY	840
MES	1,432
MHS	1
MUHS	1,914
MVES	445
ORME	515
PAUL	507
PCL	3,779
PHS	1,822
PMH	919
PPL	23,868
PVA2	10
PVCV	11
PVPL	20,582
SED	8,273
SEL	628
SHM	1
SPR	404
SUSD	4
SVES	48
TCP	23
THS	1,034
VOC	1,207
WIL	202
YAR	516
YCFLD	11
YCP	1,393
YCV	725
YLN	8
<b>Total</b>	<b>116,958</b>

# Statistics

Patron Bills - September 2021			
Bill Library Code	# of Bills	Bill Amount	Bill Payment Amount
Total	228	\$1,611.47	\$1,610.72
CTW	38	\$169.99	\$169.99
CVCL	6	\$64.20	\$64.20
CVPL	17	\$30.40	\$30.40
DHL	1	\$0.60	\$0.60
ERU	4	\$104.28	\$104.28
LES	1	\$10.00	\$10.00
PCL	1	\$10.00	\$10.00
PHS	7	\$4.20	\$4.20
PPL	61	\$641.04	\$641.04
PVPL	15	\$210.15	\$210.15
SED	51	\$271.35	\$270.60
SPR	4	\$30.30	\$30.30
TCP	3	\$0.80	\$0.80
THS	2	\$2.25	\$2.25
VOC	4	\$6.45	\$6.45
WIL	5	\$19.10	\$19.10
YCP	2	\$15.76	\$15.76
YCV	2	\$13.40	\$13.40
YLN	4	\$7.20	\$7.20

# Statistics

Circulation - September 2021				
Station Library	Client Types	Charge Item Part B	Renew Item	Grand Total
AJS	workFlows	1351	14	1365
AJS Total		1351	14	1365
ASH	BC Mobile		4	4
	Enterprise		7	7
	SIP	604	2	606
	workFlows	49	158	207
ASH Total		653	171	824
BAG	BC Mobile		11	11
	SIP	496	1	497
	workFlows	182	371	553
BAG Total		678	383	1061
BCC	BC Mobile		20	20
	Enterprise		2	2
	SIP	648	1	649
	workFlows	456	311	767
BCC Total		1104	334	1438
BEA	BC Mobile		6	6
	Enterprise		79	79
	None	56		56
	workFlows	1281	368	1649
BEA Total		1337	453	1790
BMHS	workFlows	85	97	182
BMHS Total		85	97	182
BMMS	workFlows	408	87	495
BMMS Total		408	87	495
CLA	BC Mobile		1	1
	Enterprise		3	3
	None	1		1
	SIP	15		15
	workFlows	206	114	320
CLA Total		222	118	340
CON	Enterprise		8	8
	SIP	441		441
	workFlows	59	155	214
CON Total		500	163	663
COR	Enterprise		40	40
	SIP	452		452
	workFlows	61	100	161
COR Total		513	140	653
CRK	Enterprise		2	2
	None	140		140
	workFlows	164	73	237
CRK Total		304	75	379
CSES	workFlows	428	5	433
CSES Total		428	5	433
CTW	BC Mobile		151	151
	Enterprise		358	358
	None	1		1
	SIP	10175	518	10693
	workFlows	499	4423	4922
CTW Total		10675	5450	16125
CVCL	BC Mobile		19	19
	Enterprise		87	87
	SIP	2526	10	2536
	workFlows	1306	1497	2803
CVCL Total		3832	1613	5445

CVHS	workFlows	116	2	118
CVHS Total		116	2	118
CVLAB	workFlows	1179	49	1228
CVLAB Total		1179	49	1228
CVPL	BC Mobile		106	106
	Enterprise		199	199
	SIP	1173	47	1220
	workFlows	3570	2026	5596
CVPL Total		4743	2378	7121
CVUSD	None	2		2
	SIP	381	15	396
	workFlows	390	39	429
CVUSD Total		773	54	827
DHL	BC Mobile		3	3
	Enterprise		6	6
	SIP	332	1	333
	workFlows		67	67
DHL Total		332	77	409
ERU	BC Mobile		7	7
	Enterprise		18	18
	SIP	29	1	30
	workFlows	1120	120	1240
ERU Total		1149	146	1295
GES	workFlows	2306	152	2458
GES Total		2306	152	2458
GHMS	workFlows	27		27
GHMS Total		27		27
GMMS	workFlows	306	165	471
GMMS Total		306	165	471
HES	workFlows	1271	135	1406
HES Total		1271	135	1406
JER	Enterprise		1	1
	workFlows	130	86	216
JER Total		130	87	217
LES	workFlows	2416	567	2983
LES Total		2416	567	2983
LTS	workFlows	1727	71	1798
LTS Total		1727	71	1798
LVES	workFlows	1003	54	1057
LVES Total		1003	54	1057
MAY	BC Mobile		3	3
	Enterprise		1	1
	None	1		1
	SIP	366	9	375
	workFlows	305	350	655
MAY Total		672	363	1035
MES	workFlows	1196	211	1407
MES Total		1196	211	1407
MUHS	workFlows	11	22	33
MUHS Total		11	22	33
MVES	workFlows	1120	145	1265
MVES Total		1120	145	1265
ORME	None	1		1
	workFlows	179		179
ORME Total		180		180
PAUL	BC Mobile		14	14
	Enterprise		20	20
	SIP	20		20
	workFlows	715	345	1060

# Statistics

PAUL Total		735	379	1114
PCL	Enterprise		11	11
	WorkFlows	123	54	177
PCL Total		123	65	188
PHS	WorkFlows	71	49	120
PHS Total		71	49	120
PMH	WorkFlows	336	252	588
PMH Total		336	252	588
PPL	BC Mobile		764	764
	Enterprise		2124	2124
	None	420		420
	SIP	21961	924	22885
	WorkFlows	10877	11568	22445
PPL Total		33258	15380	48638
PVA2	Enterprise		62	62
	WorkFlows	11	10	21
PVA2 Total		11	72	83
PVPL	BC Mobile		226	226
	Enterprise		1067	1067
	None	47		47
	SIP	19200	679	19879
	WorkFlows	494	8288	8782
PVPL Total		19741	10260	30001
SED	BC Mobile		129	129
	Enterprise		593	593
	None	2		2
	SIP	8002	102	8104
	workFlows	648	2834	3482
SED Total		8652	3658	12310
SEL	BC Mobile		1	1
	Enterprise		4	4
	WorkFlows	1010	176	1186
SEL Total		1010	181	1191
SPR	BC Mobile		1	1
	Enterprise		2	2
	SIP	94		94
	WorkFlows	192	16	208
SPR Total		286	19	305
STX	WorkFlows	1		1
STX Total		1		1
SVES	WorkFlows	68	22	90
SVES Total		68	22	90
TCP	WorkFlows	5	4	9
TCP Total		5	4	9
THS	WorkFlows	1267	40	1307
THS Total		1267	40	1307
VOC	BC Mobile		24	24
	Enterprise		190	190
	WorkFlows	1607	387	1994
VOC Total		1607	601	2208
WIL	BC Mobile		120	120
	Enterprise		5	5
	SIP	400	8	408
	WorkFlows	6	121	127
WIL Total		406	254	660
YAR	Enterprise		7	7
	SIP	495	1	496
	WorkFlows	321	230	551
YAR Total		816	238	1054
YCFLD	WorkFlows	36	2	38

YCFLD Total		36	2	38
YCP	BC Mobile		26	26
	Enterprise		70	70
	SIP	504	33	537
	WorkFlows	128	362	490
YCP Total		632	491	1123
YCV	BC Mobile		2	2
	Enterprise		11	11
	SIP	236	2	238
	WorkFlows	339	407	746
YCV Total		575	422	997
YLN	SIP		226	226
	WorkFlows	39	2	41
YLN Total		39	228	267
Grand Total		112422	46398	158820

## Circulation Use Item - September 2021

Station Library	Use Item Transactions
CTW	560
CVLAB	2
CVUSD	315
ERU	15
PCL	2
SPR	44
YCP	160
YCV	211

# Statistics

Checkins - September 2021	
Station Library	Total Checkins
AJS	1,347
ASH	567
BAG	607
BCC	1,054
BEA	1,318
BMHS	100
BMMS	344
CLA	142
CON	487
COR	590
CRK	292
CSES	378
CTW	10,877
CVCL	3,952
CVHS	73
CVLAB	1,099
CVPL	4,733
CVUSD	723
DHL	287
ERU	1,916
GES	2,296
GHMS	30
GMMS	336
HES	1,278
JER	251
LES	2,215
LTS	1,669
LVES	933
MAY	580
MES	1,097
MUHS	4,330
MVES	1,108
ORME	39
PAUL	728
PCL	166
PHS	105
PMH	340
PPL	34,599
PVA2	1
PVPL	21,371
SED	10,421
SEL	911
SPR	265
STX	10
SVES	47
TCP	7
THS	1,217
VOC	1,983
WIL	392
YAR	752
YCFLD	84
YCP	733
YCV	1,607
YLN	260
Total	123,047



# Statistics

## OPAC Searches

Library	Total
ASH	737
BAG	1349
BCC	1193
BEA	88
BMHS	652
CJES	0
CLA	957
CON	674
COR	4122
CRK	395
CTW	24215
CVHS	556
CVCL	5232
CVPL	8797
CVUSD	2153
DHL	989
ERU	5188
HUSD	275
JER	1613
LAW	0
MAY	958
MES	372
MUHS	589
ORME	641
PAUL	290
PCL	2966
PPL	69445
PUSD	3136
PVCV	0
PVPL	37984
SED	82585
SEL	1034
SPR	240
SUSD	0
SVES	0
VVAC	0
WIL	797
YAR	939
YCFLD	14543
YCP	22193
NOTICE	12
DEFAULT	17722
Total	315631

# Statistics - Databases

## Overdrive

Month of: 9/2021			
Usage Type: All Documents Selected			
User Activity			
Unique Users: 4845			
Checkouts		Holds	
Audiobook	9783	Audiobook	3444
eBook	12700	eBook	4471
Magazine	1400		

Branch	Checkouts
YLN-Prescott	9358
YLN-Prescott Valley	4697
YLN-Sedona	2489
YLN-Cottonwood	2426
YLN-Chino Valley	1037
YLN-Camp Verde	815
YLN-Sedona - Village of Oak Creek	784
YLN-Clark Memorial	178
YLN-Black Canyon City	165
YLN-Congress	152
YLN-Mayer	144
YLN-Yarnell	133
YLN-Paulden	130
YLN-Dewey-Humboldt Town	127
Yavapai College	114
YLN-Seligman	108
YLN-Bagdad	79
YLN-Cordes Lakes	46
Embry-Riddle Aeronautical University-Prescott	44
YLN-Wilhoit	42
YLN-Beaver Creek	23
YLN-Spring Valley	22
YLN-Ash Fork	20
YLN-Jerome	10
YLN-Crown King	7
YLN-Yavapai Schools	4
Prescott College	2

# Statistics - Databases

## Overdrive RLA

Month of: 9/2021

Branch	Checkouts
LLTC-Pima	1
CCLD - Sierravist - Juvenile	1
NCLD - Holbrook	1
CCLD - Huaciy - Staff	1
LLTC-Dr. Fernando Escalante Tribal Library	1
SVLC-Tolleson	1
SVLC-Quartzsite	1
PCL-Other Counties	1
Fredonia Public Library	2
PCL-Pinal County	2
LLTC-Patagonia	2
LLTC-Desert Foothills	2
FCCCPL - Page Public Library	3
CCLD - Wilcox - Adult	3
CCLD - Douglas - Adult	3
CCLD - Sierravist - Juvenile Internet	3
CCLD - Portal - Adult	5
NCLD - Snowflake	5
PCL-Santa Cruz County	5
CCLD - Benson - Adult	6
CCLD - Bisbee - Adult	7
NCLD - Larson	8
PCL-Cochise County	11
Gila County Library District	18
East Flagstaff Community Library	19
Apache County Library District	19
SVLC-Buckeye	26
CCLD - Sierravist - Adult Internet	28
TPL - Tempe	33
YCLD-Yuma County	37
FCCCPL - Flagstaff Public Library	56
PCL-Pima County Public Library	446
Total Checkouts on Yavapai Titles From Visting Patrons	757

Yavapai Patron Checkouts from other RLA Systems: 2707

# Statistics - Databases

## Sora

Month of: 9/2021

Books Opened	777
Time Read (hours)	244.53
Avg Time per Book (min)	39.62
Avg Time per Session (min)	21.92
Avg Time per User (min)	31.31
Unique Users	131

## Ebook Central

Month of: 9/2021

Category: All Categories

Usage Type: All Documents Selected

Library	Total Titles Used	Total Unique Users	Total Book Downloads	Total Chapter Downloads	Top 5 Most Used Subjects
TOTAL	747	450	146	173	Religion, Social Science, Literature, Psychology, History

## Y.E.S. Calendar

Month	# of Programs	# of Users Visiting
September	6628	988

# Statistics - Databases

## UniversalClass

Month	New Registered Users	Login Sessions	New Courses Enrolled	Stud. Submissions
September	21	168	28	283

## Mango Languages

Month of: 9/2021	
Total Sessions	381
Mobile Sessions	243
Avg Learning Time (min)	20.17

## Mobile App

Month of: 9/2021		
Usage by Platform		
Platform Type	Devices	Launches
Amazon-FireOS	3	24
Android	563	3292
iPad	256	1149
iPhone	1070	6313
iPod Touch	1	13
TOTAL	1893	10791

## SMS

Month of: 9/2021	
Hold Notice	4929
Manual Text	11
Overdue Notice	479

## AMH

Month of: 9/2021	
Items/Month	61817

## Statistics - I-Tiva (TM3)

Date	Patrons	Rejected Records	Total Attempts	Total Deliveries	Patron Logins on MESSAGE call
9/1/2021	71	2	141	50	
9/2/2021	74	2	149	54	
9/3/2021	79	2	160	55	
9/4/2021	69	4	140	46	
9/5/2021	35	1	35	15	
9/6/2021	12		17	11	
9/7/2021	1		2	1	
9/8/2021	64	3	130	47	
9/9/2021	105	1	195	82	
9/10/2021	69	1	140	49	
9/11/2021	70	2	152	47	
9/12/2021	27		27	10	
9/13/2021	8		13	8	
9/14/2021	54	3	118	38	
9/15/2021	93	1	168	73	
9/16/2021	71		141	53	
9/17/2021	76		156	56	
9/18/2021	67	2	138	48	
9/19/2021	21	1	21	9	
9/20/2021	10		21	8	
9/21/2021	59	1	121	44	
9/22/2021	78	4	117	66	
9/23/2021	76	3	130	59	
9/24/2021	70	6	114	56	
9/25/2021	58		104	43	
9/26/2021	20	2	18	6	
9/27/2021	14		25	11	
9/28/2021	46		78	39	
9/29/2021	62	1	100	52	
9/30/2021	77	3	145	64	
<b>Grand Total:</b>	<b>1636</b>	<b>45</b>	<b>3016</b>	<b>1200</b>	

I-Tiva Month To Date MESSAGE Report used