Yavapai Library Network

August 2021 Monthly Report

Hi All –

I have recovered fully and am back to full energy this month. We are working on several large projects, and I've outlined them below:

• Chanel has been diligently working on the configuration and implementation of our new OPAC, ByWater Solutions' Aspen Discovery. We are planning on releasing this to the libraries around September 13th so that you can customize your profile and become familiar with how the public interface works. ByWater will also be giving patron experience training (for library staff) the week of the 13th. It will be recorded for those that can't make it. Stay tuned for those dates to be announced. We will keep Enterprise running until early January.

• K12 Notices – All notices have been turned off for the K12 members for about a year and a half. We are turning them back on after Fall Break, on October 18th. Schools will get to choose which notices to turn on (overdue, hold pickup autorenewal and/or bill notices). They just need to let Chanel know by September 7th if there are any changes.

• We have begun the project of bringing the Clarkdale-Jerome Unified School District (CJES) into the YLN. Their library has been weeded, and we will begin the process of adding their materials into the YLN catalog in October.

• Seligman Unified School District (SUSD) will follow CJES as the next school to be added to the YLN. Their agreement was just signed in the past few weeks, so we will begin the joining process with them this month.

• The Steering Committee approved $50,000 to bring down the holds ratio on our Overdrive e-materials and to purchase new materials. Each YLN entity has been allocated a portion of the funds to select materials they wish to purchase. I will send a reminder email out with the amounts, as not many people have created their carts yet.

• Sora – In the last 30 days there have been 199 users with 735 checkouts and 106 holds. The number of users and checkouts keeps increasing. For comparison, the same period last year shows 11 users, 24 checkouts and 0 holds. Suzie Roth continues to hold Sora training classes at the K12 schools. As a reminder, these students are able to access age-appropriate e-material from the YLN's collection.

• Bring on the Books – Suzie Roth (County School Librarian) has launched a program called Bring on the Books which allows the general public to view the wish lists for their favorite school and purchase books through their own Amazon account. The books are shipped directly to the Library District office, cataloged, tagged and sent out to the appropriate schools with a label which reads "This book is a gift from: Jane Doe". More information and the wish lists can be found at: yln. libguides.com/k12wishlists.

• BERK is continuing to gather statistics to write our Return on Investment (ROI) report. The report has been delayed a bit due to me being out. We are back on track now and expect to have the results this month. It will be published in the YLN 20-21 Annual Report, which is in process.

• The final LSTA grant reports for FY 20-21 are due this week, so we are busily getting statistics and writing reports. Adding the HUSD schools, the YES calendar, and our County School Librarian program were all funded partially by these grants.

• We had two openings in the transit department last month. Candidates have now been selected and will begin working next month. In the meantime, our team has been filling in when needed to get the materials out to your libraries. I have to say that it is great to work with such flexible and willing individuals.

Until next month,

Valerie Burns

A picture from Prescott Public Library's Summer Reading Program.

Prioritization

Priority One:
Resolve Current Help Desk Requests

A help desk request, or work order, is the submission of a problem that one encounters during the normal operation of a YLN service. Requests are generally submitted via e-mail to help@yln.info. If a request is submitted via telephone, then a YLN staff person will create the request for the submitter. Help desk requests will always be our highest priority because in some cases a member library employee cannot complete a work function until the issue is resolved.

Total requests submitted: 159
Total requests resolved: 144
Total unresolved requests opened this month: 15
Total requests still open: 35

Priority Two:
New OPAC - Aspen Discovery

After realizing shortcomings with our current OPAC, Enterprise, we have decided to switch to Aspen Discovery by ByWater Solutions.

Goal: Switch to Aspen Discovery
Project Lead: Valerie Burns

- ☑ Hire consultant to lead us through RFP process
- ☑ Put together RFP committee
- ☑ Define requirements for OPAC
- ☑ Publish RFP document
- ☑ Open vendor proposals
- ☑ Evaluate OPACs
- ☑ Implement Aspen Discovery
- ☐ Test and tweak Aspen Discovery
- ☐ Roll out Aspen Discovery

Priority Three:
Get Up to Speed with VMWare

The YLN has taken over ownership of the VMWare servers from ITS which host Symphony and Enterprise. We need to learn how to admin VMWare and be prepared for emergencies.

Goal: Become versed in how VMWare works
Project Lead: Chanel Wheeler

- ☑ Watch LinkedIn Learning classes on VMWare
- ☑ Recover one file from ilstest
- ☐ Test full failover with ilstest
- ☐ Update vCenter
- ☐ Update ESXI hosts

Priority Four:
Bring on Park View/Canyon View

Park View/Canyon View is a charter school (6 - 12) in Prescott Valley that wants to join the Network.

Goal: Integrate PVCV into the Network
Project Lead: Valerie Burns

- ☑ Determine library organization and system requirements
- ☑ Catalog materials
- ☐ Install WF at library
- ☐ Conduct training
- ☐ Go live

Note concerning prioritization: The priority of projects may shift as individual portions are completed.

YLN Yavapai Library Network

Prioritization

Priority Five:
Bring on Verde Valley Archaeology Center

The Verde Valley Archaeology Center is a special library that wants to join the Network.

Goal: Integrate VVAC into the Network
Project Lead: Valerie Burns

- ☑ Determine library organization and system requirements
- ☐ Catalog materials
- ☑ Install WF at library
- ☐ Conduct training
- ☐ Go live

Priority Six:
Bring on Lake Valley Elementary School

The Lake Valley Elementary School is an HUSD school (K-6) in Prescott Valley that wants to join the Network.

Goal: Integrate LVES into the Network
Project Lead: Valerie Burns

- ☑ Determine library organization and system requirements
- ☑ Weed collection
- ☑ Load Follett bib records into Symphony
- ☑ Barcode and RFID-tag collection
- ☑ Install WF at library
- ☑ Conduct training
- ☑ Go live

Priority Seven:
Bring on Humboldt Elementary School

The Humboldt Elementary School is an HUSD school (K-6) in Humboldt that wants to join the Network.

Goal: Integrate HES into the Network
Project Lead: Valerie Burns

- ☑ Determine library organization and system requirements
- ☑ Weed collection
- ☑ Load Follett bib records into Symphony
- ☑ Barcode and RFID-tag collection
- ☑ Install WF at library
- ☑ Conduct training
- ☑ Go live

Priority Eight:
Bring on Mountain View Elementary School

The Mountain View Elementary School is an HUSD school (K-6) in Prescott Valley that wants to join the Network.

Goal: Integrate MVES into the Network
Project Lead: Valerie Burns

- ☑ Determine library organization and system requirements
- ☑ Weed collection
- ☑ Load Follett bib records into Symphony
- ☑ Barcode and RFID-tag collection
- ☑ Install WF at library
- ☑ Conduct training
- ☑ Go live

Priority Nine:
Create New YLN Website

The YLN website is about eight years old and in need of a refresh. In addition, library staff have difficulties finding some material on the current site. Also, Drupal 7 & 8 are approaching end of life so it's time to move to Drupal 9.

Goal: Overhaul YLN website visually and architecturally
Project Lead: Valerie Burns

- ☑ Copy out archival material
- ☑ Set up test site
- ☑ Do card sorting exercise
- ☑ Upgrade to Drupal 9
- ☑ Design new YLN logo
- ☑ Create design for website
- ☐ Implement website design
- ☐ Distribute website in progress to pubserv for feedback
- ☐ Complete implementation
- ☐ Roll out to production

Prioritization

Priority Ten:
Roll out Niche Academy

Niche Academy is a software product that allows anyone in the Network to create tutorial or videos for the public or for staff. You can share those videos on your website via a Niche widget.

Goal: Make Niche Academy available to the Network
Project Lead: Valerie Burns

- ☑ Set up Niche Academy
- ☑ Test the functionality on the YCFLD website
- ☑ Go live
- ☐ Promote to the Network
- ☐ Implement at interested libraries

Priority Eleven:
Move to Message Bee

The Network has been having ongoing problems with patrons not receiving email notices because their email provider quietly rejects them. SirsiDynix has not been willing to tackle this problem. As a solution, the Network is moving to Unique MessageBee. Not only will notices be delivered reliably to patrons, they also can track whether the patron opened the email and if they clicked on links inside.

Goal: Move to a reliable email notice system
Project Lead: Chanel Wheeler

- ☑ Get quote from Unique
- ☑ Pick pilot library
- ☑ Sign agreement with Unique
- ☑ Set up pilot library with overdue, hold, and bill notices
- ☑ Roll out overdue, hold, and bill notices to all YLN libraries
- ☑ Set up pilot library with autorenewal notice
- ☑ Roll out autorenewal notice to all YLN libraries
- ☐ Roll out notices for K-12s

Priority Twelve:
Move Servers from Ubuntu to RHEL

Our Ubuntu servers are not playing well with the Hyper-V host. Red Hat is better supported on Hyper-V. The District and ITS already bought two RHEL licenses. The Network will be buying the rest.

Goal: Move servers to RHEL so they will be more stable.
Project Lead: Chanel Wheeler

- ☑ Purchase RHEL licenses
- ☑ Move portal server to RHEL
- ☑ Move ylntest server to RHEL
- ☑ Move district server to RHEL
- ☑ Move districttest server to RHEL
- ☐ Move help desk server to RHEL
- ☐ Move helptest server to RHEL
- ☑ Move optio server to RHEL
- ☐ Move authentication server to RHEL

Priority Thirteen:
Improve Database Quality

Enhance the operation of the catalog for patrons and staff by improving material description, subject and genre access, and data integrity. These tasks are for materials already in Symphony.

Goal: Improve patron and staff search experience
Project Lead: Karen Straube

- ☑ Correct structurally invalid bibliographic records in Symphony
- ☑ Complete cataloging and descriptions of Adult Books
- ☐ Add Subject Headings and Genre Headings to bibliographic records that lack them
- ☐ Complete cataloging and description of YA Books
- ☐ Complete cataloging and descriptions of Adult non-book materials
- ☐ Complete cataloging and description of Youth non-book materials
- ☐ Clean-up genre headings to conform to current standards

Completed Projects CY21

- Subscribe to the New York Times
- Bring on Skull Valley Elementary
- Upgrade EZProxy

Cancelled/Postponed Projects CY21

- Implement Blue Cloud Cataloging

Statistics

Holds – August 2021					
Hold Inactive Reason	CANCELLED	EXP_ONSHLF	EXPIRED	FILLED	Total
Pickup Library	Number of Holds	Number of Holds	Number of Holds	Number of Holds	Number of Holds
AJS	1			9	10
ASH	14	12	1	220	247
BAG	6	20		229	255
BCC	24	12		391	427
BEA	51	28	1	234	314
BMHS	3	2		1	6
BMMS		2		3	5
CLA	13	7		64	84
CON	22	4	1	271	298
COR	15	18		230	263
CRK	3	3		107	113
CTW	357	208	14	2,818	3,397
CVCL	77	101	1	901	1,080
CVHS	1				1
CVLAB				2	2
CVPL	125	75	2	1,464	1,666
CVUSD	2	9		5	16
DHL	5	7	3	144	159
ERU	7	4		99	110
GES	16			10	26
GMMS		1	1	10	12
HES	2			4	6
JER	2	6		55	63
LES				5	5
MAY	8	8		217	233
MUHS	7			7	14
PAUL	26	40	2	364	432
PCL	14	1		15	30
PCM				1	1
PHS		1		3	4
PPL	1,476	856	27	9,805	12,164
PVA2	239	93	9	2,378	2,719
PVPL	651	401	17	4,339	5,408
SED	231	163	15	2,463	2,872
SEL	23	38		233	294
SPR	15	19	1	171	206
TCP	4			5	9
THS	1	1		5	7
VOC	191	53	12	1,438	1,694
WIL	4	11	1	197	213
YAR	14	16		383	413
YCFLD	17	2		42	61
YCP	18	15		163	196
YCP2				1	1
YCV	19	4		38	61
YCV2	10			9	19
YLN	3			15	18
Total	3,717	2,241	108	29,568	35,634

Items Transited - August 2021														
Station Library →														
Item Library ↓	Total	AJS	ASH	BAG	BCC	BEA	BMHS	BMMS	CLA	CON	COR	CRK	CTW	CVCL	CVPL
Total	21,625	15	175	202	341	241	2	4	56	189	207	85	2,127	844	1,232
AJS	22			1	2								2	1	3
ASH	257			1	12					6	3	2	27	4	10
BAG	317		5		2	7				1	6		19	15	26
BCC	297		1	1		6				3	2	2	23	7	15
BEA	155			2	4						1		16	5	3
BMHS	14				1								2	1	
BMMS	20					1							2	1	4
CLA	206		1	3	1	2				3	3	2	16	16	10
CON	130			2		1							13	5	4
COR	206		1	3	3	1				2		1	15	3	12
CRK	78				1	1					1		4	1	5
CSES	14			1									2		1
CTW	2,345	2	19	15	37	21			6	21	23	2		105	130
CVCL	632		7	6	7	3		2		6			79		30
CVHS	5												1		
CVLAB	36									1			1	1	1
CVPL	1,049		3	9	16	7			1	6	7	6	118	24	
CVUSD	160		1	2	2	4				1			21	1	9
DHL	152			3	2	4			1		1	2	12	5	5
ERU	166				5	1			1		1		20	3	9
GES	37			3	2								2	2	4
GHMS	18	1			1							1			4
GMMS	1														
HES	17	2		1											1
JER	184		4								1	1	18	9	14
LES	49				1			1					4	1	4
LTS	71		1		1							1	10	4	2
LVES	2			1											
MAY	234		2	4	4	1				2	5		30	7	13
MES	24		2	2									1		3
MUHS	41				1				1				2		1
MVES	1														
PAUL	136			1	3	1				3			15	4	6
PCL	234		2	2	1	1			1	1	1		18	5	11
PHS	36				1								2		5
PMH	2	1													
PPL	4,724	3	45	71	95	76		1	18	64	58	37	700	256	380
PVPL	2,610	1	13	28	39	34	1		11	22	33	9	319	113	202
SED	2,772	4	19	24	17	25			5	15	12	9	289	79	113
SEL	200		6	1	2	3			4	5	5	1	18	3	9
SPR	217			1	2						4		12	7	1
STX	116				1	1					4		4	6	6
SVES	5														
TCP	9												1	1	1
THS	25	1		1		1								1	4
VOC	102		1		1	1									
WIL	150		2	1	1	3				1	1		18	3	11
YAR	333		6	1	5	8			1	3	7	2	27	9	15
YCFLD	13				6					2	1		1		
YCP	962		5	4	17	6			1	2	4	2	71	44	34
YCV	2,037		30	7	45	20			5	19	23	5	172	91	111
YLN	2						1							1	

Statistics

Item Library ↓ / Station Library →	CVUSD	DHL	ERU	GES	GMMS	JER	LES	LVES	MAY	MUHS	PAUL	PCL	PHS	PPL
Total	23	137	98	12	13	48	5	1	168	8	343	13	5	5,567
AJS											2			7
ASH		3							4		10			71
BAG		3							4		15			66
BCC		1		1			1		3		10			67
BEA	1	1	3								7			45
BMHS														3
BMMS											3			3
CLA			1						2		15			46
CON									2		5			31
COR			1						1		11			50
CRK									1					19
CSES								1						2
CTW		6	8		1	5	1		17		19	2		870
CVCL		1	5			1			1	1	8	1		176
CVHS														2
CVLAB	13													8
CVPL		6	2	1	1	2			7	1	12	2		362
CVUSD		3	1							1	8			40
DHL			1								9			41
ERU									1		2			63
GES														9
GHMS			1		1									4
GMMS			1											
HES		1												6
JER			2								6			53
LES		1												14
LTS			1					1			1			21
LVES														
MAY		1	2							1	8			52
MES														8
MUHS		1									1			15
MVES														
PAUL			1			1			1					26
PCL	1					1					1			86
PHS										1				12
PMH														
PPL	3	58	33		4	14	1		50		60	3	1	
PVPL	3	20	13	2	2	9	1		28	1	38			1,187
SED	1	11	6	1	1	5			16	1	24	3		823
SEL									4		6			42
SPR		1							1		21		1	62
STX	1										1			31
SVES														3
TCP														3
THS						1					1			3
VOC														7
WIL			3						3		2		1	35
YAR		3	1	2	1	1			3		8			94
YCFLD									1					
YCP			4			2			4	1	14	1	2	345
YCV		16	12	1	1	7			14		15	1		654
YLN														

YLN Yavapai Library Network

Items Transited - August 2021													
Station Library →													
Item Library ↓	PVA2	PVPL	SED	SEL	SPR	TCP	THS	VOC	WIL	YAR	YCFLD	YCP	YCV	YLN
Total	20	5,011	1,674	229	199	5	6	1,541	210	329	37	142	26	35
AJS		4												
ASH		61	10	3	8			10	3	4	2	2		1
BAG		87	16	3	12			17	2	4	5	1		1
BCC		101	14	6	4			12	3	4	2	4		4
BEA		38	10		3			8	2	2	2			2
BMHS		4			1					1		1		
BMMS		6												
CLA		54	7		14			3	3	2	2			
CON		42	8		4			6	3	2		1		1
COR		60	11	2	6		2	15		3	2		1	
CRK		26	8	1	2			4		2	2			
CSES		6	1											
CTW		639	166	25	7			120	35	28		10	4	1
CVCL		184	42	6	7			45	2	5	1	5	1	
CVHS		2												
CVLAB		6	4						1					
CVPL		301	62	5	2			54	11	16		4	1	
CVUSD		40	14					4	1	5		1	1	
DHL		38	10	3	4			6		2	1			2
ERU		37	10	2	2			6	1	1		1		
GES		14	1											
GHMS		4	1											
GMMS														
HES		6												
JER		40	15	1	3			11		5		1		
LES		21	2											
LTS		23	4									1		
LVES		1												
MAY		58	18	2	3			12	2	5	2			
MES		7		1										
MUHS		14	2	2				1						
MVES		1												
PAUL		52	3		12			3	2			1		1
PCL		32	51					16	1			2		
PHS		9	4	1				1						
PMH		1												
PPL	1	1,515	530	74	35	1	4	329	63	79	1	45	9	7
PVPL	18		201	28	15			115	23	58	2	19	1	1
SED		588		16	26	1		569	16	31	3	16	1	2
SEL	1	50	10		9			3	7	8	1	1		1
SPR		71	11	1				12	1	6	2			
STX		27	8	1				1		6	1	13		4
SVES		2												
TCP		2	1											
THS		9	2					1						
VOC		1	91											
WIL		33	15		4			4		3	1	2	1	2
YAR		76	18	5	5	2		10	14		1		1	4
YCFLD					1					1				
YCP		211	110	6	4	1		46	5	11			5	
YCV		407	183	35	6			97	9	35	4	11		1
YLN														

Statistics

Discards – August 2021

Station Library	Library Use Transactions
AJS	2
ASH	131
BAG	2
BCC	26
BEA	26
BMHS	675
BMMS	1
COR	56
CRK	6
CTW	267
CVCL	25
CVHS	16
CVPL	76
CVUSD	29
ERU	76
GHMS	394
GMMS	68
JER	10
LES	116
MAY	1
MES	7
MUHS	1,556
PAUL	8
PPL	1,564
PVA2	75
PVPL	812
SED	1,960
SEL	4
WIL	53
YAR	4
YCP	11
YCV	2
Total	8,059

Items Added – August 2021

Item Library	Total Copies
AJS	1
ASH	41
BAG	128
BCC	48
BEA	116
BMHS	437
BMMS	10
CLA	40
CON	49
COR	37
CRK	18
CSES	102
CTW	477
CVCL	187
CVHS	60
CVLAB	25
CVPL	178
CVUSD	39
DHL	52
ERU	79
GES	28
GHMS	31
GMMS	3
JER	20
LES	43
LTS	26
LVES	4
MAY	34
MES	138
MUHS	349
MVES	10
PAUL	138
PCL	20
PPL	1027
PVPL	848
SED	778
SEL	22
SHM	76
SPR	24
STX	37
SVES	52
THS	47
VOC	4
VVAC	117
WIL	32
YAR	121
YCFLD	1
YCP	59
YCV	188
YLN	771
Grand Total	7172

Total Items – August 2021

Item Library	Total Copies
AJS	14,906
ASH	6,461
BAG	14,811
BCC	11,102
BEA	11,607
BMHS	28,888
BMMS	7,892
CLA	9,078
CON	6,272
COR	6,476
CRK	3,561
CSES	2,915
CTW	97,556
CVCL	31,430
CVHS	14,692
CVLAB	3,981
CVPL	52,259
CVUSD	29,992
DHL	5,505
ERU	29,155
GES	12,007
GHMS	12,810
GMMS	9,774
HES	9,172
JER	14,146
LAW	1,784
LES	13,277
LTS	13,088
LVES	9,244
MAY	9,935
MES	6,729
MUHS	4,912
MVES	10,034
ORME	9,143
PAUL	6,624
PCL	35,337
PHS	11,239
PMH	9,538
PPL	138,236
PVCV	4,644
PVPL	89,394
SED	67,504
SEL	6,628
SHM	7,549
SPR	5,070
STX	919
SVES	6,656
TCP	1,254
THS	11,143
VOC	332
VVAC	1,487
WIL	4,690
YAR	8,552
YAV	3,887
YCC	2,157
YCFLD	92
YCP	62,408
YCV	50,896
YLN	256,771
Total	1,317,601

YLN Yavapai Library Network

New Users – August 2021	
User Library	Number of Users
AJS	148
ASH	2
BAG	5
BCC	5
BEA	18
BMHS	71
BMMS	11
CJES	4
CLA	10
CON	4
COR	5
CRK	3
CSES	40
CTW	133
CVCL	80
CVHS	18
CVLAB	1
CVPL	56
CVUSD	1863
DHL	3
ERU	904
GES	16
GHMS	18
GMMS	62
HES	28
JER	3
LES	95
LTS	16
LVES	38
MAY	4
MES	88
MUHS	78
MVES	44
PAUL	5
PCL	457
PHS	258
PMH	94
PPL	403
PVPL	246
SED	95
SEL	5
SPR	66
THS	116
VOC	14
YAR	5
YCFLD	1
YCP	48
YCV	10
YLN	1
Grand Total	5698

Total Users – August 2021	
User Library	Number of Users
AJS	873
ASH	755
BAG	539
BCC	963
BEA	1,005
BMHS	2,113
BMMS	432
CLA	469
CON	582
COR	856
CRK	135
CSES	808
CTW	10,587
CVCL	4,727
CVHS	1,430
CVLAB	21
CVPL	4,956
CVUSD	2,205
DHL	589
ERU	6,266
GES	700
GHMS	621
GMMS	610
HES	426
JER	205
LES	604
LTS	1,053
LVES	487
MAY	834
MES	1,424
MHS	1
MUHS	1,897
MVES	446
ORME	459
PAUL	495
PCL	3,778
PHS	1,894
PMH	933
PPL	23,455
PVA2	10
PVCV	11
PVPL	20,325
SED	8,181
SEL	620
SHM	1
SPR	394
SVES	41
TCP	23
THS	1,032
VOC	1,199
WIL	198
YAR	507
YCFLD	9
YCP	1,368
YCV	691
YLN	6
Total	115,249

Patron Bills – August 2021			
Bill Library Code	# of Bills	Bill Amount	Bill Payment Amount
Total	1,975	$32,537.90	$10,150.49
ASH	2	$27.95	$0.00
BAG	17	$148.74	$6.75
BCC	14	$202.94	$0.00
BEA	24	$274.98	$44.98
BMHS	25	$182.50	$0.00
CON	14	$144.00	$64.00
COR	45	$454.76	$3.00
CRK	4	$40.00	$23.00
CTW	213	$1,965.57	$490.15
CVCL	52	$847.90	$465.00
CVPL	150	$1,120.13	$150.00
DHL	2	$1.50	$0.00
ERU	43	$14,978.24	$4,884.90
GES	2	$18.56	$0.00
GHMS	6	$27.50	$17.50
GMMS	17	$33.40	$21.40
JER	6	$146.70	$0.00
LTS	2	$30.00	$30.00
MAY	33	$400.99	$5.50
MES	2	$11.99	$11.99
MUHS	9	$5.85	$3.00
MVES	2	$16.00	$0.00
PAUL	1	$0.45	$0.00
PCL	10	$91.03	$40.00
PHS	4	$12.00	$9.00
PMH	1	$3.00	$0.00
PPL	638	$4,563.60	$2,048.32
PVA2	1	$3.25	$3.25
PVPL	271	$3,790.15	$1,060.55
SED	243	$1,075.65	$257.80
SEL	36	$390.99	$0.00
SPR	4	$20.00	$0.00
TCP	1	$0.70	$0.00
VOC	26	$172.88	$98.74
YAR	9	$137.25	$0.00
YCP	8	$580.00	$211.00
YCV	10	$226.75	$200.66
YLN	28	$390.00	$0.00

Circulation - August 2021

Station Library	Client Types	Charge Item Part B	Renew Item	Grand Total
AJS	WorkFlows	1415	11	1426
AJS Total		1415	11	1426
ASH	BC Mobile		2	2
	Enterprise		19	19
	None	1		1
	SIP	388		388
	WorkFlows	49	196	245
ASH Total		438	217	655
BAG	BC Mobile		54	54
	Enterprise		4	4
	SIP	288	2	290
	WorkFlows	126	510	636
BAG Total		414	570	984
BCC	BC Mobile		2	2
	Enterprise		1	1
	SIP	434	2	436
	WorkFlows	189	418	607
BCC Total		623	423	1046
BEA	BC Mobile		3	3
	Enterprise		77	77
	None	63		63
	SIP	1		1
	WorkFlows	928	408	1336
BEA Total		992	488	1480
BMHS	WorkFlows	413	7	420
BMHS Total		413	7	420
BMMS	WorkFlows	304	5	309
BMMS Total		304	5	309
CLA	BC Mobile		14	14
	Enterprise		27	27
	SIP	4		4
	WorkFlows	124	118	242
CLA Total		128	159	287
CON	BC Mobile		2	2
	Enterprise		8	8
	SIP	300		300
	WorkFlows	36	145	181
CON Total		336	155	491
COR	BC Mobile		5	5
	Enterprise		30	30
	SIP	259	1	260
	WorkFlows	68	150	218
COR Total		327	186	513
CRK	Enterprise		2	2
	None	126		126
	WorkFlows	154	89	243
CRK Total		280	91	371
CSES	WorkFlows	163	1	164
CSES Total		163	1	164
CTW	BC Mobile		84	84
	Enterprise		466	466
	None	2		2
	SIP	10789	397	11186
	WorkFlows	552	4098	4650
CTW Total		11343	5045	16388
CVCL	BC Mobile		17	17
	Enterprise		109	109
	SIP	2526	13	2539
	WorkFlows	1469	1542	3011
CVCL Total		3995	1681	5676
CVHS	WorkFlows	359		359
CVHS Total		359		359
CVLAB	WorkFlows	574	3	577
CVLAB Total		574	3	577
CVPL	BC Mobile		72	72
	Enterprise		240	240
	SIP	1062	49	1111
	WorkFlows	3514	2024	5538
CVPL Total		4576	2385	6961
CVUSD	SIP	392	17	409
	WorkFlows	300	9	309
CVUSD Total		692	26	718
DHL	BC Mobile		2	2
	Enterprise		16	16
	SIP	231		231
	WorkFlows		95	95
DHL Total		231	113	344
ERU	BC Mobile		4	4
	Enterprise		6	6
	SIP	24	1	25
	WorkFlows	306	54	360
ERU Total		330	65	395
GES	WorkFlows	1287	13	1300
GES Total		1287	13	1300
GHMS	WorkFlows	119	2	121
GHMS Total		119	2	121
GMMS	WorkFlows	492	21	513
GMMS Total		492	21	513
HES	WorkFlows	739	34	773
HES Total		739	34	773
JER	BC Mobile		3	3
	WorkFlows	123	83	206
JER Total		123	86	209
LES	None	1		1
	WorkFlows	776	72	848
LES Total		777	72	849
LTS	WorkFlows	1387	35	1422
LTS Total		1387	35	1422
LVES	WorkFlows	522	9	531
LVES Total		522	9	531
MAY	Enterprise		8	8
	None	1		1
	SIP	260		260
	WorkFlows	248	385	633
MAY Total		509	393	902
MES	WorkFlows	534	54	588
MES Total		534	54	588
MUHS	WorkFlows	43	9	52
MUHS Total		43	9	52
MVES	WorkFlows	772	69	841
MVES Total		772	69	841
PAUL	BC Mobile		42	42
	Enterprise		25	25
	WorkFlows	485	409	894
PAUL Total		485	476	961

PCL	Enterprise		7	7
	WorkFlows	124	19	143
PCL Total		124	26	150
PHS	WorkFlows	169	1	170
PHS Total		169	1	170
PMH	WorkFlows	478	52	530
PMH Total		478	52	530
PPL	BC Mobile		856	856
	Enterprise		2137	2137
	None	262		262
	SIP	22892	812	23704
	WorkFlows	10842	11735	22577
PPL Total		33996	15540	49536
PVA2	Enterprise		22	22
	WorkFlows	4	7	11
PVA2 Total		4	29	33
PVPL	BC Mobile		324	324
	Enterprise		1577	1577
	None	1		1
	SIP	19386	659	20045
	WorkFlows	326	8553	8879
PVPL Total		19713	11113	30826
SED	BC Mobile		152	152
	Enterprise		797	797
	SIP	8281	103	8384
	WorkFlows	643	2642	3285
SED Total		8924	3694	12618
SEL	BC Mobile		7	7
	Enterprise		2	2
	WorkFlows	746	223	969
SEL Total		746	232	978
SPR	Enterprise		2	2
	SIP	51	17	68
	WorkFlows	223	33	256
SPR Total		274	52	326
SVES	WorkFlows	45	3	48
SVES Total		45	3	48
TCP	WorkFlows	10	1	11
TCP Total		10	1	11
THS	WorkFlows	499	9	508
THS Total		499	9	508
VOC	BC Mobile		14	14
	Enterprise		155	155
	WorkFlows	1752	340	2092
VOC Total		1752	509	2261
WIL	BC Mobile		109	109
	Enterprise		22	22
	SIP	316	10	326
	WorkFlows	13	152	165
WIL Total		329	293	622
YAR	BC Mobile		19	19
	Enterprise		19	19
	SIP	305		305
	WorkFlows	325	256	581
YAR Total		630	294	924
YCFLD	WorkFlows	56	14	70
YCFLD Total		56	14	70
YCP	BC Mobile		4	4
	Enterprise		94	94
	None	1		1

	SIP	476	28	504
	WorkFlows	176	257	433
YCP Total		653	383	1036
YCV	Enterprise		11	11
	SIP	135	6	141
	WorkFlows	289	419	708
YCV Total		424	436	860
YLN	SIP		265	265
	WorkFlows	37	1	38
YLN Total		37	266	303
Grand Total		104585	45851	150436

Circulation Use Item – August 2021	
Station Library	Use Item Transactions
CTW	262
CVLAB	5
CVUSD	159
ERU	3
YCP	123
YCV	151

YLN Yavapai Library Network

Statistics

Checkins – August 2021	
Station Library	Total Checkins
AJS	840
ASH	531
BAG	414
BCC	762
BEA	1,018
BMHS	185
BMMS	138
CLA	162
CON	449
COR	519
CRK	286
CSES	63
CTW	12,267
CVCL	4,176
CVHS	111
CVLAB	341
CVPL	4,727
CVUSD	430
DHL	290
ERU	881
GES	730
GHMS	49
GMMS	136
HES	462
JER	154
LES	387
LTS	693
LVES	136
MAY	675
MES	410
MUHS	790
MVES	511
PAUL	733
PCL	66
PHS	39
PMH	126
PPL	35,722
PVA2	4
PVPL	21,161
SED	11,166
SEL	886
SPR	260
STX	5
SVES	15
TCP	14
THS	259
VOC	2,147
WIL	451
YAR	755
YCFLD	83
YCP	558
YCV	855
YLN	336
Total	109,364

Statistics

Library	Total
ASH	643
BAG	1102
BCC	1095
BEA	35
BMHS	612
CJES	0
CLA	827
CON	600
COR	4768
CRK	357
CTW	23404
CVHS	496
CVCL	6484
CVPL	8476
CVUSD	1811
DHL	916
ERU	4435
HUSD	112
JER	1513
LAW	0
MAY	877
MES	354
MUHS	474
ORME	471
PAUL	142
PCL	2903
PPL	72666
PUSD	3736
PVCV	0
PVPL	41412
SED	112884
SEL	815
SPR	395
SVES	3
VVAC	0
WIL	731
YAR	732
YCFLD	19018
YCP	23600
NOTICE	63
DEFAULT	59623
Total	398585

YLN Yavapai Library Network

Statistics - Databases

Overdrive

Month of: 8/2021				
Usage Type: All Documents Selected				
User Activity				
Unique Users: 4897				
Checkouts		Holds		
Audiobook	10119	Audiobook	3982	
eBook	12962	eBook	5129	
Magazine	1415			

Branch	Checkouts
YLN-Prescott	10017
YLN-Prescott Valley	4643
YLN-Sedona	2492
YLN-Cottonwood	2460
YLN-Chino Valley	1019
YLN-Camp Verde	769
YLN-Sedona - Village of Oak Creek	707
YLN-Clark Memorial	187
YLN-Black Canyon City	179
Yavapai College	176
YLN-Congress	152
YLN-Dewey-Humboldt Town	147
YLN-Yarnell	145
YLN-Mayer	134
YLN-Paulden	104
YLN-Bagdad	82
YLN-Seligman	82
YLN-Wilhoit	58
Embry-Riddle Aeronautical University-Prescott	49
YLN-Ash Fork	44
YLN-Beaver Creek	38
YLN-Yavapai Schools	36
YLN-Cordes Lakes	36
YLN-Spring Valley	25
YLN-Jerome	11
YLN-Crown King	10
Prescott College	4

Statistics - Databases

Overdrive RLA

Month of: 8/2021

Branch	Checkouts
SVLC-La Paz	1
SVLC-Tolleson	1
Grand Canyon Community Library	1
Fredonia Public Library	1
CCLD - Douglas - Juvenile	1
PCL-Pinal County	1
CCLD - District - Adult	2
CCLD - Bisbee - Adult	3
PCL-Other Counties	3
PCL-Cochise County	3
CCLD - Wilcox - Adult	3
LLTC-Clifton	3
CCLD - Benson - Adult	4
LLTC-Desert Foothills	4
PCL-Santa Cruz County	4
CCLD - Douglas - Adult	4
LLTC-Dr. Fernando Escalante Tribal Library	4
LLTC-Wickenburg	5
NCLD - Snowflake	6
Apache County Library District	7
East Flagstaff Community Library	7
CCLD - Sierravist - Juvenile Internet	9
Gila County Library District	11
SVLC-Buckeye	12
SVLC-Quartzsite	16
CCLD - Sierravist - Adult Internet	21
TPL - Tempe	25
FCCCPL - Flagstaff Public Library	45
YCLD-Yuma County	48
PCL-Pima County Public Library	454
Total Checkouts on Yavapai Titles From Visting Patrons	709

Yavapai Patron Checkouts from other RLA Systems: 3113

Statistics - Databases

Sora

Month of: 8/2021	
Books Opened	1416
Time Read (hours)	378.15
Avg Time per Book (min)	35.02
Avg Time per Session (min)	22.33
Avg Time per User (min)	22.41
Unique Users	186

Ebook Central

Month of: 8/2021					
Category: All Categories					
Usage Type: All Documents Selected					
Library	Total Titles Used	Total Unique Users	Total Book Downloads	Total Chapter Downloads	Top 5 Most Used Subjects
TOTAL	393	316	137	151	Religion, Religion - Fiction, Literature, Social Science, History

Y.E.S. Calendar

Month	# of Programs	# of Users Visiting
August	6417	900

Statistics - Databases

UniversalClass

Month	New Registered Users	Login Sessions	New Courses Enrolled	Stud. Submissions
August	15	218	32	392

Mango Languages

Month of: 8/2021	
Total Sessions	379
Mobile Sessions	231
Avg Learning Time (min)	19.70

Mobile App

Month of: 8/2021		
Usage by Platform		
Platform Type	Devices	Launches
Amazon-FireOS	1	12
Android	580	3765
iPad	247	1352
iPhone	1144	7010
iPod Touch	2	22
TOTAL	1974	12161

SMS

Month of: 8/2021	
Hold Notice	4912
Manual Text	26
Overdue Notice	450

AMH

Month of: 8/2021	
Items/Month	64055

YLN Yavapai Library Network

Statistics - I-Tiva (TM3)

Date	Patrons	Rejected Records	Total Attempts	Total De-liveries	Patron Logins on MESSAGE call
8/1/2021	18	2	18	6	
8/2/2021	12		22	12	
8/3/2021	51	2	105	41	
8/4/2021	86	3	175	59	
8/5/2021	86	1	171	63	
8/6/2021	70		141	50	
8/7/2021	64	8	129	48	
8/8/2021	21	1	21	8	
8/9/2021	6	1	12	6	
8/10/2021	65	1	161	35	
8/11/2021	90	2	183	62	
8/12/2021	93	5	181	73	
8/13/2021	52	1	101	37	
8/14/2021	72	1	148	50	
8/15/2021	25		25	10	
8/16/2021	9		16	7	
8/17/2021	58	2	110	43	
8/18/2021	79	3	160	56	
8/19/2021	87	3	175	63	
8/20/2021	73	1	143	59	
8/21/2021	53		102	41	
8/22/2021	19	1	19	5	
8/23/2021	11	1	21	8	
8/24/2021	64	2	118	48	
8/25/2021	98	2	167	81	
8/26/2021	77	4	135	66	
8/27/2021	69	1	120	55	
8/28/2021	67	2	119	54	
8/29/2021	21		21	7	
8/30/2021	8	1	13	7	
8/31/2021	53	2	97	42	
Grand Total:	1657	53	3129	1202	

I-Tiva Month To Date MESSAGE Report used