Yavapai Library Network

May 2021 Monthly Report

YLN

Manager's Lowdown

Hi All –

I am writing this from our newest addition to the YLN–Lake Valley Elementary School. We have a team of 5 people this morning barcoding and RFID tagging their collection. Some of the items we are working on this month are:

• The OPAC committee unanimously selected a vendor to replace Enterprise. The Steering Committee also approved the vendor under recommendation of the OPAC committee. We are now just processing the paperwork necessary to officially make the award. After it is announced by the Board of Supervisors, we will be able to announce the vendor publicly.

• BERK – We are delaying the BERK report by a few months so that we can use the FY 20-21 statistics. We should still be able to include the findings from the new report in the YLN 20-21 Annual Report.

• This month, YCFLD and PVPL will add their book club kits to the KitKeeper software that PPL has been using. This will make reserving the kits easier for our patrons. If there is anyone else interested in adding their book club kits please let me know.

• We are in the midst of adding Lake Valley Elementary School's physical collection to our network. We are in week 2 of the conversion, and it is going well. Next, we will be converting Humboldt Elementary (HES), followed by Mountain View Elementary (MVES). The completion date for these schools is on schedule for August 2nd.

Until next month,

Valerie Burns

Yavapai Library Network

No member news this month.

Prioritization

Priority One:
Resolve Current Help Desk Requests

A help desk request, or work order, is the submission of a problem that one encounters during the normal operation of a YLN service. Requests are generally submitted via e-mail to help@yln.info. If a request is submitted via telephone, then a YLN staff person will create the request for the submitter. Help desk requests will always be our highest priority because in some cases a member library employee cannot complete a work function until the issue is resolved.

Total requests submitted: 95
Total requests resolved: 88
Total unresolved requests opened this month: 7
Total requests still open: 26

Priority Two:
Consider a New OPAC

There are shortcomings with our current OPAC, Enterprise, and other OPACs are doing new and interesting things. We want to consider what the other vendors have to offer.

Goal: Find the best OPAC for the Network
Project Lead: Valerie Burns

- ☑ Hire consultant to lead us through RFP process
- ☑ Put together RFP committee
- ☑ Define requirements for OPAC
- ☑ Publish RFP document
- ☑ Open vendor proposals
- ☑ Evaluate OPACs
- ☐ Implement OPAC
- ☐ Test and tweak new OPAC
- ☐ Roll out OPAC

Priority Three:
Get Up to Speed with VMWare

The YLN has taken over ownership of the VMWare servers from ITS which host Symphony and Enterprise. We need to learn how to admin VMWare and be prepared for emergencies.

Goal: Become versed in how VMWare works
Project Lead: Chanel Wheeler

- ☑ Watch LinkedIn Learning classes on VMWare
- ☑ Recover one file from ilstest
- ☑ Test full failover with ilstest
- ☐ Update vCenter
- ☐ Update ESXI hosts

Priority Four:
Bring on Park View/Canyon View

Park View/Canyon View is a charter school (6 - 12) in Prescott Valley that wants to join the Network.

Goal: Integrate PVCV into the Network
Project Lead: Valerie Burns

- ☑ Determine library organization and system requirements
- ☑ Catalog materials
- ☐ Install WF at library
- ☐ Conduct training
- ☐ Go live

Note concerning prioritization: The priority of projects may shift as individual portions are completed.

Yavapai Library Network

Prioritization

Priority Five:
Bring on Verde Valley Archaeology Center

The Verde Valley Archaeology Center is a special library that wants to join the Network.

Goal: Integrate VVAC into the Network
Project Lead: Valerie Burns

- ☑ Determine library organization and system requirements
- ☐ Catalog materials
- ☑ Install WF at library
- ☐ Conduct training
- ☐ Go live

Priority Six:
Bring on Lake Valley Elementary School

The Lake Valley Elementary School is an HUSD school (K-6) in Prescott Valley that wants to join the Network.

Goal: Integrate LVES into the Network
Project Lead: Valerie Burns

- ☑ Determine library organization and system requirements
- ☑ Weed collection
- ☑ Load Follett bib records into Symphony
- ☐ Barcode and RFID-tag collection
- ☐ Install WF at library
- ☐ Conduct training
- ☐ Go live

Priority Seven:
Bring on Humboldt Elementary School

The Humboldt Elementary School is an HUSD school (K-6) in Humboldt that wants to join the Network.

Goal: Integrate HES into the Network
Project Lead: Valerie Burns

- ☑ Determine library organization and system requirements
- ☑ Weed collection
- ☐ Load Follett bib records into Symphony
- ☐ Barcode and RFID-tag collection
- ☐ Install WF at library
- ☐ Conduct training
- ☐ Go live

Priority Eight:
Bring on Mountain View Elementary School

The Mountain View Elementary School is an HUSD school (K-6) in Prescott Valley that wants to join the Network.

Goal: Integrate MVES into the Network
Project Lead: Valerie Burns

- ☑ Determine library organization and system requirements
- ☐ Weed collection
- ☐ Load Follett bib records into Symphony
- ☐ Barcode and RFID-tag collection
- ☐ Install WF at library
- ☐ Conduct training
- ☐ Go live

Priority Nine:
Create New YLN Website

The YLN website is about eight years old and in need of a refresh. In addition, library staff have difficulties finding some material on the current site. Also, Drupal 7 & 8 are approaching end of life so it's time to move to Drupal 9.

Goal: Overhaul YLN website visually and architecturally
Project Lead: Valerie Burns

- ☑ Copy out archival material
- ☑ Set up test site
- ☑ Do card sorting exercise
- ☑ Upgrade to Drupal 9
- ☐ Design new YLN logo
- ☐ Create design for website
- ☐ Implement website design
- ☐ Distribute website in progress to pubserv for feedback
- ☐ Complete implementation
- ☐ Roll out to production

Prioritization

Priority Ten:
Roll out Niche Academy

Niche Academy is a software product that allows anyone in the Network to create tutorial or videos for the public or for staff. You can share those videos on your website via a Niche widget.

Goal: Make Niche Academy available to the Network
Project Lead: Valerie Burns

- ☑ Set up Niche Academy
- ☑ Test the functionality on the YCFLD website
- ☑ Go live
- ☐ Promote to the Network
- ☐ Implement at interested libraries

Priority Eleven:
Move to Message Bee

The Network has been having ongoing problems with patrons not receiving email notices because their email provider quietly rejects them. SirsiDynix has not been willing to tackle this problem. As a solution, the Network is moving to Unique MessageBee. Not only will notices be delivered reliably to patrons, they also can track whether the patron opened the email and if they clicked on links inside.

Goal: Move to a reliable email notice system
Project Lead: Chanel Wheeler

- ☑ Get quote from Unique
- ☑ Pick pilot library
- ☑ Sign agreement with Unique
- ☑ Set up pilot library with overdue, hold, and bill notices
- ☑ Roll out overdue, hold, and bill notices to all YLN libraries
- ☑ Set up pilot library with autorenewal notice
- ☑ Roll out autorenewal notice to all YLN libraries
- ☐ Roll out notices for K-12s

Priority Twelve:
Move Servers from Ubuntu to RHEL

Our Ubuntu servers are not playing well with the Hyper-V host. Red Hat is better supported on Hyper-V. The District and ITS already bought two RHEL licenses. The Network will be buying the rest.

Goal: Move servers to RHEL so they will be more stable.
Project Lead: Chanel Wheeler

- ☑ Purchase RHEL licenses
- ☑ Move portal server to RHEL
- ☑ Move ylntest server to RHEL
- ☑ Move district server to RHEL
- ☑ Move districttest server to RHEL
- ☐ Move help desk server to RHEL
- ☐ Move helptest server to RHEL
- ☑ Move optio server to RHEL
- ☐ Move authentication server to RHEL

Priority Thirteen:
Improve Database Quality

Enhance the operation of the catalog for patrons and staff by improving material description, subject and genre access, and data integrity. These tasks are for materials already in Symphony.

Goal: Improve patron and staff search experience
Project Lead: Karen Straube

- ☑ Correct structurally invalid bibliographic records in Symphony
- ☑ Complete cataloging and descriptions of Adult Books
- ☐ Add Subject Headings and Genre Headings to bibliographic records that lack them
- ☐ Complete cataloging and description of YA Books
- ☐ Complete cataloging and descriptions of Adult non-book materials
- ☐ Complete cataloging and description of Youth non-book materials
- ☐ Clean-up genre headings to conform to current standards

Yavapai Library Network

Prioritization

Completed Projects CY21

- Subscribe to the New York Times
- Bring on Skull Valley Elementary
- Upgrade EZProxy

Cancelled/Postponed Projects CY21

- Implement Blue Cloud Cataloging

Statistics

Holds - May 2021					
Hold Inactive Reason	CANCELLED	EXP_ONSHLF	EXPIRED	FILLED	Total
Pickup Library	Number of Holds	Number of Holds	Number of Holds	Number of Holds	Number of Holds
AJS				18	18
ASH	8	2		210	220
BAG	7	57	1	162	227
BCC	18	13	1	291	323
BEA	18	12		269	299
BMHS				4	4
BMMS				2	2
CLA	14	14		66	94
CON	24	13		227	264
COR	23	9		173	205
CRK	1	1		70	72
CSES				7	7
CTW	265	232	12	2,774	3,283
CVCL	93	69	1	927	1,090
CVHS	2				2
CVLAB		1		1	2
CVPL	113	95	1	1,225	1,434
CVUSD		1		1	2
DHL	7	13		101	121
ERU	2	14		44	60
GES	15	11		17	43
GMMS				11	11
JER		1	1	29	31
MAY	16	13		191	220
ORME	4	3		1	8
PAUL	36	26	3	383	448
PCL	1	4		12	17
PCM				4	4
PHS				6	6
PPL	1,353	805	19	9,707	11,884
PVA2	210	129	4	2,359	2,702
PVPL	499	498	7	3,927	4,931
SED	299	191	7	2,407	2,904
SEL	30	51	1	219	301
SPR	15	17		206	238
TCP				2	2
THS	7			20	27
VOC	147	78	5	1,339	1,569
WIL	2	24		195	221
YAR	20	18	2	305	345
YCFLD	14		5	19	38
YCP	23	21		106	150
YCP2				1	1
YCV	4	5		65	74
YLN	2			18	20
Total	3,292	2,441	70	28,121	33,924

Statistics

Items Transited – May 2021														
Station Library →														
Item Library ↓	Total	AJS	ASH	BAG	BCC	BEA	BMHS	BMMS	CLA	CON	COR	CRK	CSES	CTW	CVCL
Total	19,968	17	158	186	272	277	4	2	62	194	173	51	17	2,084	838
AJS	32			1		2					3		2	5	
ASH	204	1			3	5			1	1	3	2		18	10
BAG	326		6		2	2				6	2			38	10
BCC	311	1	4	3		6				4	5			35	12
BEA	151		2	3	3								1	20	8
BMHS	13			1										2	
CLA	197		6		1	4				1	1		1	23	6
CON	130		2	2		2					2			9	8
COR	166		1	2	2	2			3	1				13	7
CRK	72		1			1					1			6	3
CTW	2,322		15	15	34	27	1	1	3	19	27	4	2		117
CVCL	637	1	1	6	10	6			1	6	9	2	1	65	
CVHS	17				1	1									
CVLAB	1		1												
CVPL	940		6	16	16	11			1	10	9	1	1	108	39
CVUSD	15													1	1
DHL	121	1	3		3	2				2	1			9	3
ERU	173		1		3	1			1		1			11	6
GES	11														3
GHMS	25													1	1
JER	156		1	1	2	1				2				12	7
LES	6			1											
MAY	272		8	2	1	5			2	3	6			31	9
MES	13													2	1
ORME	6													2	1
PAUL	116				2	3								14	4
PCL	179		1						2	2	1			20	9
PHS	21													3	2
PPL	4,621	4	43	64	78	92		1	20	60	37	25	6	685	269
PVPL	2,601	2	23	26	27	43	3		13	28	21	6	1	331	105
SED	2,890	2	17	19	17	30			11	19	25	6	2	298	92
SEL	201		2	1	1	3			1	3	2			13	8
SPR	224	3	1	5	7	2			1	2	3	1		22	11
STX	111		1	5	1						5			6	3
SVES	2			1											1
TCP	2														
THS	4			1											
WIL	154	1	2	2	2	5				1				16	8
YAR	289		1	1	6	2				4	2	1		21	8
YCP	1,150		5	5	34	6			1	11	5	3		110	36
YCV	1,086	1	5	3	15	13			1	6	5			134	30

Statistics

Item Library ↓	CVLAB	CVPL	CVUSD	DHL	ERU	GES	GMMS	JER	MAY	ORME	PAUL	PCL	PHS
Items Transited – May 2021													
Station Library →													
Total	2	1,044	1	104	41	16	11	25	152	1	376	12	6
AJS													
ASH		8		3	1				1		9		
BAG		13			1	1			2		27		
BCC		9	1		1				3		6		1
BEA		6	1		1						11		
BMHS		2											
CLA		5	1					1			16		
CON		4									8		
COR		3	1						1		7		
CRK		2				1					10		
CTW		130		14	3		1	2	17		23	2	
CVCL	1	37		2	1	1	1	1	2		11		
CVHS		3									1		
CVLAB													
CVPL				1	3	1		2	4		25		
CVUSD	1	1											
DHL		11							2		4		
ERU		6					1	1			1	1	
GES		1											
GHMS		5				1							
JER		9		1					1		2		
LES													
MAY		13		2							11		
MES		1											
ORME													
PAUL		8						1	1				
PCL		5		1	1			1	1		4		
PHS		1											
PPL		367		40	16	3	5	8	61	1	51	3	1
PVPL		149		17	5	3	3	3	23		31	2	2
SED		119		7	3	3		1	17		36	2	1
SEL		12							2		15		
SPR		3	1						2		7		1
STX		7		5					2		3		
SVES													
TCP											1		
THS													
WIL		4		1							9		
YAR		11							1		13		
YCP		50		3	7			2	5		22	2	
YCV		39		3				2	4		12		

Items Transited - May 2021

Station Library →

Item Library ↓	PPL	PVA2	PVPL	SED	SEL	SPR	TCP	THS	VOC	WIL	YAR	YC-FLD	YCP	YCV	YLN
Total	5,112	10	4,530	1,484	208	238	2	23	1,561	250	274	15	72	32	31
AJS	6		12	1											
ASH	57		49	13		7			5	4	2		1		
BAG	64		96	21	6	14			4	3	2		1		5
BCC	69		90	21	9	9	1		16	2	2				1
BEA	41		37	9	1	3	1		1	2					
BMHS	5		1	2											
CLA	48		37	16	5	12			6	4	3				
CON	21		36	10	3	5			9	4	1	1		1	2
COR	42		49	8		10			8	4	2				
CRK	15		18	5	1				4	1	1	1		1	
CTW	867		572	195	17	19		3	127	26	33	1	3	2	
CVCL	190		164	44	2	6			41	11	10	1	2	1	
CVHS	5		4	2											
CVLAB															
CVPL	320		217	65	4	12			45	7	14		2		
CVUSD	4		3	1					1		1		1		
DHL	31		30	10	1	3			4						1
ERU	51		57	9		5			7	5	1		4		
GES	3		4												
GHMS	4		7	2					4						
JER	53		31	20	3				8		2				
LES	1		2	1					1						
MAY	43		76	16	11	10			12	3	7		1		
MES	3		6												
ORME	1		1						1						
PAUL	29		34	9	1	3			4	2	1				
PCL	54		37	22					12	2	2		1	1	
PHS	8		2	2					3						
PPL		1	1,504	507	75	37	1	7	345	66	89	4	23	8	14
PVPL	1,207	8		215	30	23		10	139	43	34		15	6	4
SED	907	1	581		16	10	1	1	577	27	29	2	5	4	2
SEL	58		47	13		8			6	4	2				
SPR	61		57	21	1				7		4	1			
STX	20		29	5	4				6	3			6		
SVES															
TCP			1												
THS	1		2												
WIL	46		32	11		5			4		1	3		1	
YAR	80		71	20	5	16			13	13					
YCP	355		279	103	3	9			66	6	15			7	
YCV	342		255	85	10	12			75	8	16	1	7		2

Statistics

Discards – May 2021	
Station Library	Library Use Transactions
AJS	4
ASH	4
BAG	5
BCC	22
BEA	40
CLA	1
CON	28
COR	2
CRK	1
CTW	179
CVCL	52
CVHS	20
CVLAB	1
CVPL	80
CVUSD	2
ERU	558
JER	1
LES	17
MAY	1
MES	183
MUHS	521
PHS	1
PMH	10
PPL	917
PVPL	204
SED	2,643
SPR	1
THS	76
WIL	4
YAR	1
YCFLD	42
YCP	2
YCV	506
Total	6,129

Items Added – May 2021	
Item Library	Total Copies
ASH	134
BAG	5
BCC	68
BEA	56
BMHS	46
CLA	29
CON	25
COR	31
CRK	29
CTW	231
CVCL	175
CVHS	6
CVLAB	197
CVPL	292
CVUSD	41
DHL	137
ERU	14
JER	24
LES	2
LTS	20
LVES	9128
MAY	11
MES	76
ORME	1
PAUL	23
PCL	5
PHS	2
PPL	996
PVPL	365
SED	485
SEL	84
SHM	20
SPR	13
STX	12
SVES	404
THS	145
WIL	42
YAR	34
YCFLD	1
YCP	558
YCV	168
YLN	254
Grand Total	14389

Total Items – May 2021	
Item Library	Total Copies
AJS	14,929
ASH	6,524
BAG	14,643
BCC	11,082
BEA	11,473
BMHS	29,162
BMMS	7,877
CLA	9,014
CON	6,219
COR	6,430
CRK	3,529
CSES	2,814
CTW	97,012
CVCL	31,144
CVHS	14,678
CVLAB	3,952
CVPL	51,773
CVUSD	29,742
DHL	5,385
ERU	29,765
GES	11,840
GHMS	13,180
GMMS	9,837
JER	14,209
LAW	1,784
LES	13,324
LTS	13,068
LVES	9,124
MAY	9,956
MES	6,601
MUHS	12,124
ORME	9,098
PAUL	6,393
PCL	35,489
PHS	11,237
PMH	9,532
PPL	139,492
PVCV	4,641
PVPL	90,517
SED	72,623
SEL	6,587
SHM	7,352
SPR	4,991
STX	783
SVES	6,378
TCP	1,256
THS	11,084
VOC	1
VVAC	1,149
WIL	4,619
YAR	8,286
YAV	3,887
YCC	2,157
YCFLD	91
YCP	62,094
YCV	51,726
YLN	252,922
Total	1,306,579

Yavapai Library Network

New Users – May 2021	
User Library	Number of Users
AJS	1
ASH	7
BAG	4
BCC	7
BEA	6
BMHS	9
CLA	7
CON	6
COR	14
CRK	1
CSES	2
CTW	109
CVCL	48
CVPL	57
CVUSD	2
DHL	8
ERU	84
GES	10
GHMS	1
HES	1
LTS	37
LVES	10
MAY	9
MES	1
MVES	18
PAUL	9
PCL	51
PPL	261
PVPL	184
SED	66
SEL	7
SPR	4
VOC	13
WIL	3
YAR	12
YCP	2
YCV	2
YCP2	3
YCV2	3
Grand Total	1079

Total Users – May 2021	
User Library	Number of Users
AJS	822
ASH	804
BAG	576
BCC	1,013
BEA	1,004
BMHS	1,615
BMMS	374
CLA	485
CON	602
COR	925
CRK	146
CSES	760
CTW	11,290
CVCL	5,420
CVHS	1,472
CVLAB	122
CVPL	5,231
CVUSD	1,912
DHL	616
ERU	5,931
GES	695
GHMS	587
GMMS	611
HES	390
JER	214
LES	581
LTS	968
LVES	437
MAY	887
MES	1,337
MHS	1
MUHS	1,996
MVES	439
ORME	458
PAUL	504
PCL	3,761
PHS	1,606
PMH	910
PPL	24,194
PVA2	9
PVCV	11
PVPL	21,509
SED	8,568
SEL	683
SHM	1
SPR	376
SVES	32
TCP	23
THS	1,006
VOC	1,253
WIL	215
YAR	533
YCFLD	8
YCP	1,515
YCP2	3
YCV	739
YCV2	3
YLN	4
Total	118,187

Patron Bills – May 2021			
Bill Library Code	# of Bills	Bill Amount	Bill Payment Amount
Total	2,649	$51,080.99	$31,159.56
AJS	11	$140.63	$90.04
ASH	8	$73.00	$0.00
BAG	22	$287.00	$109.00
BCC	36	$318.93	$135.20
BEA	57	$387.52	$1.80
BMHS	31	$332.80	$125.60
BMMS	60	$566.59	$545.59
CON	7	$61.60	$60.35
COR	48	$414.01	$109.25
CRK	2	$21.00	$0.00
CSES	4	$36.99	$23.99
CTW	295	$1,122.93	$346.70
CVCL	71	$1,207.59	$238.94
CVHS	8	$337.05	$100.00
CVLAB	88	$728.80	$472.00
CVPL	84	$283.95	$84.80
CVUSD	76	$711.99	$424.99
DHL	4	$39.99	$0.00
ERU	73	$25,473.96	$22,767.00
GES	218	$2,198.17	$391.53
GHMS	7	$59.50	$21.50
GMMS	13	$72.19	$14.20
JER	22	$275.04	$60.10
LES	92	$1,350.26	$820.98
LTS	60	$574.94	$574.94
MAY	19	$262.00	$188.00
MES	12	$141.97	$24.98
MUHS	17	$41.10	$28.20
ORME	112	$5,019.23	$12.99
PAUL	17	$165.04	$5.00
PCL	26	$368.89	$6.50
PHS	60	$330.84	$90.30
PMH	3	$42.98	$39.98
PPL	429	$1,873.75	$1,065.50
PVPL	180	$2,802.71	$1,358.55
SED	170	$675.45	$67.10
SEL	12	$163.00	$0.00
SPR	2	$24.99	$0.00
SVES	30	$174.00	$0.00
TCP	4	$5.40	$1.40
THS	65	$982.46	$636.52
VOC	26	$157.30	$36.20
WIL	18	$229.00	$38.00
YAR	8	$56.90	$19.80
YCP	7	$92.55	$22.04
YCV	2	$15.00	$0.00
YLN	33	$380.00	$0.00

Yavapai Library Network

Circulation - May 2021

Station Library	Client Types	Charge Item Part B	Renew Item	Grand Total
AJS	WorkFlows	750	34	784
AJS Total		750	34	784
ASH	Enterprise		6	6
	SIP	237		237
	WorkFlows	329	80	409
ASH Total		566	86	652
BAG	BC Mobile		57	57
	SIP	412		412
	WorkFlows	109	359	468
BAG Total		521	416	937
BCC	BC Mobile		20	20
	Enterprise		7	7
	SIP	302		302
	WorkFlows	433	369	802
BCC Total		735	396	1131
BEA	BC Mobile		2	2
	Enterprise		24	24
	None	70		70
	SIP	21		21
	WorkFlows	632	622	1254
BEA Total		723	648	1371
BMHS	WorkFlows	23	31	54
BMHS Total		23	31	54
BMMS	WorkFlows	7	1	8
BMMS Total		7	1	8
CLA	BC Mobile		15	15
	Enterprise		26	26
	SIP	10		10
	WorkFlows	194	97	291
CLA Total		204	138	342
CON	BC Mobile		3	3
	Enterprise		20	20
	None	13		13
	SIP	390	7	397
	WorkFlows	40	140	180
CON Total		443	170	613
COR	BC Mobile		1	1
	Enterprise		18	18
	SIP	393	3	396
	WorkFlows	22	241	263
COR Total		415	263	678
CRK	None	64		64
	WorkFlows	115	58	173
CRK Total		179	58	237
CSES	WorkFlows	17		17
CSES Total		17		17
CTW	BC Mobile		62	62
	Enterprise		700	700
	None	2		2
	SIP	9108	399	9507
	WorkFlows	595	3497	4092
CTW Total		9705	4658	14363
CVCL	BC Mobile		98	98
	Enterprise		98	98
	SIP	2397	37	2434
	WorkFlows	973	1222	2195
CVCL Total		3370	1455	4825
CVHS	WorkFlows	32		32
CVHS Total		32		32
CVLAB	WorkFlows	36		36
CVLAB Total		36		36
CVPL	BC Mobile		129	129
	Enterprise		278	278
	SIP	736	9	745
	WorkFlows	2866	1881	4747
CVPL Total		3602	2297	5899
CVUSD	SIP	1		1
	WorkFlows	2		2
CVUSD Total		3		3
DHL	BC Mobile		3	3
	Enterprise		13	13
	SIP	213		213
	WorkFlows		89	89
DHL Total		213	105	318
ERU	BC Mobile		1	1
	Enterprise		21	21
	WorkFlows	175	90	265
ERU Total		175	112	287
GES	WorkFlows	406	25	431
GES Total		406	25	431
GMMS	WorkFlows	20	8	28
GMMS Total		20	8	28
JER	BC Mobile		2	2
	Enterprise		7	7
	WorkFlows	114	56	170
JER Total		114	65	179
LES	None	1		1
	WorkFlows	9	151	160
LES Total		10	151	161
LTS	WorkFlows	248	3	251
LTS Total		248	3	251
MAY	BC Mobile		7	7
	Enterprise		4	4
	SIP	237	2	239
	WorkFlows	567	302	869
MAY Total		804	315	1119
MES	WorkFlows	5	1	6
MES Total		5	1	6
MUHS	WorkFlows		3	3
MUHS Total			3	3
ORME	WorkFlows	1		1
ORME Total		1		1
PAUL	BC Mobile		50	50
	Enterprise		56	56
	SIP	3		3
	WorkFlows	768	392	1160
PAUL Total		771	498	1269
PCL	BC Mobile		1	1
	Enterprise		18	18
	WorkFlows	48	50	98
PCL Total		48	69	117
PHS	WorkFlows	6	2	8
PHS Total		6	2	8
PMH	WorkFlows	7	5	12
PMH Total		7	5	12

PPL	BC Mobile		783	783
	Enterprise		2266	2266
	None	847		847
	SIP	20529	600	21129
	WorkFlows	10010	10052	20062
PPL Total		31386	13701	45087
PVA2	Enterprise		9	9
	WorkFlows	7	2	9
PVA2 Total		7	11	18
PVPL	BC Mobile		218	218
	Enterprise		1370	1370
	None	1		1
	SIP	17882	639	18521
	WorkFlows	593	6945	7538
PVPL Total		18476	9172	27648
SED	BC Mobile		91	91
	Enterprise		755	755
	SIP	7431	84	7515
	WorkFlows	721	2393	3114
SED Total		8152	3323	11475
SEL	BC Mobile		11	11
	Enterprise		1	1
	WorkFlows	857	146	1003
SEL Total		857	158	1015
SPR	Enterprise		2	2
	SIP	107	12	119
	WorkFlows	280	33	313
SPR Total		387	47	434
SVES	WorkFlows	15	5	20
SVES Total		15	5	20
TCP	BC Mobile		1	1
	WorkFlows	2		2
TCP Total		2	1	3
THS	WorkFlows	404	19	423
THS Total		404	19	423
VOC	BC Mobile		19	19
	Enterprise		201	201
	WorkFlows	1559	293	1852
VOC Total		1559	513	2072
WIL	BC Mobile		54	54
	Enterprise		23	23
	SIP	431	8	439
	WorkFlows	4	120	124
WIL Total		435	205	640
YAR	Enterprise		26	26
	SIP	364		364
	WorkFlows	349	258	607
YAR Total		713	284	997
YCFLD	WorkFlows	14	9	23
YCFLD Total		14	9	23
YCP	Enterprise		39	39
	SIP	41		41
	WorkFlows	150	152	302
YCP Total		191	191	382
YCV	BC Mobile		8	8
	Enterprise		75	75
	SIP	2		2
	WorkFlows	281	176	457
YCV Total		283	259	542
YLN	SIP		227	227

	WorkFlows	32	1	33
YLN Total		32	228	260
Grand Total		87072	40139	127211

Circulation Use Item – May 2021	
Station Library	Use Item Transactions
CTW	192
CVUSD	83
ERU	3
SED	12
SPR	131
YCP	1

Yavapai Library Network

Statistics

Checkins - May 2021	
Station Library	Total Checkins
AJS	1,313
ASH	502
BAG	567
BCC	715
BEA	1,274
BMHS	1,875
BMMS	181
CLA	210
CON	482
COR	522
CRK	180
CSES	25
CTW	10,059
CVCL	3,458
CVHS	811
CVLAB	405
CVPL	4,904
CVUSD	310
DHL	242
ERU	325
GES	1,032
GHMS	1
GMMS	33
JER	146
LES	791
LTS	941
MAY	759
MES	307
MUHS	1,389
ORME	50
PAUL	642
PCL	79
PHS	64
PMH	23
PPL	33,180
PVA2	4
PVPL	19,600
SED	9,561
SEL	846
SPR	610
STX	1
SVES	26
TCP	4
THS	747
VOC	1,924
WIL	483
YAR	693
YCFLD	81
YCP	392
YCV	1,179
YLN	357
Total	104,305

Statistics

Library	Total
ASH	869
BAG	1915
BCC	1500
BEA	45
BMHS	782
CLA	1403
CON	955
COR	25365
CRK	1001
CTW	60683
CVHS	646
CVCL	6185
CVPL	13627
CVUSD	1794
DHL	1576
ERU	5943
HUSD	228
JER	2979
LAW	0
MAY	1869
MES	468
MUHS	753
ORME	880
PAUL	123
PCL	4301
PPL	150139
PUSD	18261
PVCV	0
PVPL	73094
SED	108648
SEL	1215
SPR	426
SVES	0
VVAC	0
WIL	909
YAR	876
YCFLD	14854
YCP	40270
NOTICE	18
DEFAULT	53140
Total	597740

Yavapai
YLN Library
Network

Statistics - Databases

Overdrive

Month of: 5/2021				
Usage Type: All Documents Selected				
User Activity				
Unique Users: 4769				
Checkouts		Holds		
Audiobook	10187	Audiobook	2827	
eBook	12434	eBook	4388	
Magazine	1217			

Branch	Checkouts
YLN-Prescott	9597
YLN-Prescott Valley	4427
YLN-Cottonwood	2585
YLN-Sedona	2477
YLN-Chino Valley	1066
YLN-Camp Verde	862
YLN-Sedona - Village of Oak Creek	602
YLN-Clark Memorial	197
YLN-Black Canyon City	184
YLN-Dewey-Humboldt Town	142
Yavapai College	128
YLN-Yarnell	127
YLN-Congress	122
YLN-Bagdad	108
YLN-Paulden	104
YLN-Mayer	94
YLN-Seligman	93
YLN-Wilhoit	74
YLN-Beaver Creek	62
YLN-Yavapai Schools	39
YLN-Jerome	26
YLN-Ash Fork	25
Embry-Riddle Aeronautical University-Prescott	21
YLN-Cordes Lakes	20
YLN-Crown King	10
Prescott College	7
YLN-Spring Valley	4

Overdrive RLA

Month of: 5/2021

Branch	Checkouts
PCL-Pima County Public Library	358
TPL - Tempe	47
YCLD-Yuma County	46
FCCCPL - Flagstaff Public Library	42
SVLC-Tolleson	21
Apache County Library District	18
CCLD - Sierravist - Adult Internet	18
PCL-Cochise County	14
CCLD - Bisbee - Adult	9
SVLC-La Paz	8
SVLC-Buckeye	8
East Flagstaff Community Library	7
SVLC-Quartzsite	7
NCLD - Snowflake	7
CCLD - Douglas - Adult	6
Dr. Fernando Escalante Tribal Library	5
CCLD - Benson - Adult	5
LLTC-Wickenburg	4
LLTC-Clifton	4
PCL-Other Counties	4
PCL-Pinal County	3
Gila County Library District	2
CCLD - Sunizona - Adult	2
LLTC-Desert Foothills	2
CCLD - District - Adult	1
PCL-Santa Cruz County	1
CCLD - Huacity - Staff	1
CCLD - Portal - Adult	1
FCCCPL - Page Public Library	1
Elsie S. Hogan Community Library	1
Total Checkouts on Yavapai Titles From Visting Patrons	653

Yavapai Patron Checkouts from other RLA Systems: 2651

Yavapai Library Network

Statistics - Databases

Sora

Month of: 5/2021	
Books Opened	1212
Time Read (hours)	323.77
Avg Time per Book (min)	53.56
Avg Time per Session (min)	25.73
Avg Time per User (min)	31.06
Unique Users	291

Ebook Central

Month of: 5/2021					
Category: All Categories					
Usage Type: All Documents Selected					
Library	Total Titles Used	Total Unique Users	Total Book Downloads	Total Chapter Downloads	Top 5 Most Used Subjects
TOTAL	353	238	94	123	Social Science, Psychology, Literature, History, Agriculture

Y.E.S. Calendar

Month	# of Programs	# of Users Visiting
May	5424	912

Statistics - Databases

UniversalClass

Month	New Registered Users	Login Sessions	New Courses Enrolled	Stud. Submissions
May	10	199	28	234

Mango Languages

Month of: 5/2021	
Total Sessions	368
Mobile Sessions	227
Avg Learning Time (min)	20.07

Mobile App

Month of: 5/2021		
Usage by Platform		
Platform Type	Devices	Launches
Amazon-FireOS	3	26
Android	558	3120
iPad	229	1025
iPhone	1008	6052
iPod Touch	2	29
TOTAL	1800	10252

SMS

Month of: 5/2021	
Hold Notice	4323
Manual Text	12
Overdue Notice	363

AMH

Month of: 5/2021	
Items/Month	54184

Yavapai Library Network

Statistics - I-Tiva (TM3)

Date	Patrons	Rejected Records	Total Attempts	Total De-liveries	Patron Logins on MESSAGE call
5/1/2021	80	2	114	72	
5/2/2021	23		23	13	
5/3/2021	13	1	27	12	
5/4/2021	78	10	104	73	
5/5/2021	71	6	111	62	
5/6/2021	83	5	123	74	
5/7/2021	67	4	103	62	
5/8/2021	79	2	111	70	
5/9/2021	31		31	18	
5/10/2021	13		24	11	
5/11/2021	67	1	107	59	
5/12/2021	90	5	123	80	
5/13/2021	54	2	100	43	
5/14/2021	71	2	119	61	
5/15/2021	78	4	123	63	
5/16/2021	26		26	12	
5/17/2021	14		27	10	
5/18/2021	83		116	73	
5/19/2021	90		119	85	
5/20/2021	93	6	145	83	
5/21/2021	89	2	143	75	
5/22/2021	63		91	57	
5/23/2021	29		29	15	
5/24/2021	5		7	5	
5/25/2021	63	2	95	57	
5/26/2021	83	3	114	74	
5/27/2021	80		124	66	
5/28/2021	88	2	151	69	
5/29/2021	51	2	92	39	
5/30/2021	26	1	26	8	
5/31/2021	8	1	13	8	
Grand Total:	1789	63	2661	1509	

I-Tiva Month To Date MESSAGE Report used