Yavapai Library Network

March 2021 Monthly Report

YLN

Manager's Lowdown

Hi All –

I am back working in the office again and am getting used to my old flow. After being back a few weeks, it seems like I never left.

Some of the items we are working on this month are:

• The RFP for the OPAC was made publicly available on March 10th, and responses are due back on April 15th. The committee will reconvene and begin reviewing and evaluating the responses at that time. You can view the requirements document at http://yavapai.us/bids.

• Kelly and Chanel continue to work on the new YLN website. It is making great progress. We will be discussing the YLN logo at the Steering Committee meeting on April 8th and anticipate a decision shortly afterward. We will continue to send out the preliminary website designs to the Public Services and Marketing User Groups until the site is stable enough to send it out to a wider audience.

• We are working with Cottonwood Public Library so they can add the Niche Academy widgets to their website. We plan on rolling this feature out to any other member that is interested. You can check out the widgets at http://ycfld.org. If you click on Resources, and Automotive, you will see a circle icon with a question mark inside. When you click on that you will get the Niche Academy tutorial on how to use that application.

• You should have all received the results of the ILS satisfaction survey we conducted. The overall rating was 3.9 out of 5 from 49 responses. Thank you to all that responded. We will be discussing the results at the Steering Committee meeting on April 8th.
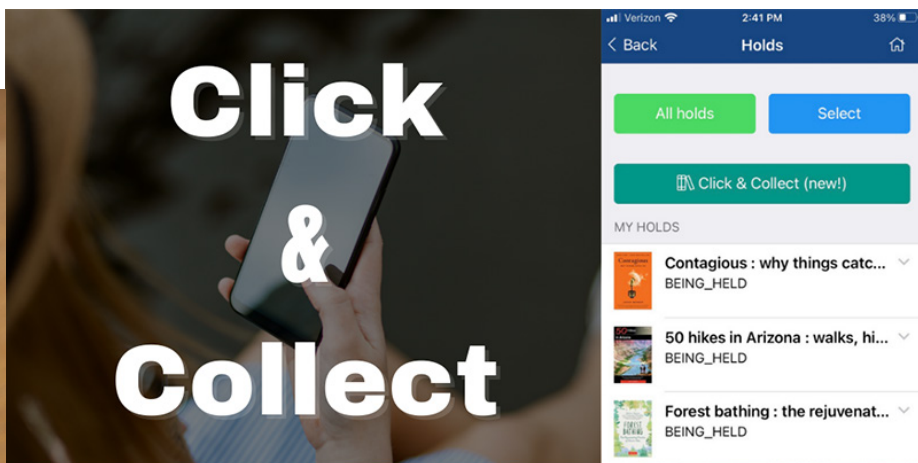
Until next month,

Valerie Burns

Yavapai Library Network

As we recover from the worst of the pandemic, here's a look back at when we were in the thick of it....

As the pandemic stretches on and Prescott Public Library returned to curbside service on November 25, the library continues to look for ways to connect patrons to "the joy of reading, the discovery of ideas, and the power of information" during this time. • Click & Collect curbside service • Zoom Business account for virtual meeting rooms • Crafts to Go and "Book and a Cookie to Go" in lieu of the usual adult and youth holiday programs • Teen Writing Contest • Virtual programs for adults • Virtual storytimes for kids • Virtual book club meetings for adults and kids! • Winter Reading Bingo for Adults • Added Newspapers. com to the online resources lineup • Stuffed curbside bags with reader's advisory materials

Prioritization

Priority One:
Resolve Current Help Desk Requests

A help desk request, or work order, is the submission of a problem that one encounters during the normal operation of a YLN service. Requests are generally submitted via e-mail to help@yln.info. If a request is submitted via telephone, then a YLN staff person will create the request for the submitter. Help desk requests will always be our highest priority because in some cases a member library employee cannot complete a work function until the issue is resolved.

Total requests submitted: 130
Total requests resolved: 119
Total unresolved requests opened this month: 11
Total requests still open: 25

Priority Two:
Consider a New OPAC

There are shortcomings with our current OPAC, Enterprise, and other OPACs are doing new and interesting things. We want to consider what the other vendors have to offer.

Goal: Find the best OPAC for the Network
Project Lead: Valerie Burns

- ☑ Hire consultant to lead us through RFP process
- ☑ Put together RFP committee
- ☑ Define requirements for OPAC
- ☑ Publish RFP document
- ☐ Open vendor proposals
- ☐ Evaluate OPACs
- ☐ Implement OPAC
- ☐ Test and tweak new OPAC
- ☐ Roll out OPAC

Priority Three:
Upgrade EZProxy

EZProxy is used for database authentication. We are running a really old version. In addition, RPA is being end of lifed so we need to move those databases over to EZProxy.

Goal: Authenticate all databases via EZProxy 7.0.16
Project Lead: Chanel Wheeler

- ☑ Install EZProxy on RHEL
- ☑ Upgrade to 7.1
- ☑ Solve problems with libraries having incorrect access
- ☑ Test
- ☑ Coordinate rollout date with ITS
- ☑ Roll out in production
- ☑ Install SSL certificate
- ☑ Troubleshoot any access problems
- ☑ Dismantle RPA

Priority Four:
Get Up to Speed with VMWare

The YLN has taken over ownership of the VMWare servers from ITS which host Symphony and Enterprise. We need to learn how to admin VMWare and be prepared for emergencies.

Goal: Become versed in how VMWare works
Project Lead: Chanel Wheeler

- ☑ Watch LinkedIn Learning classes on VMWare
- ☐ Recover one file from ilstest
- ☑ Test full failover with ilstest
- ☐ Update vCenter
- ☐ Update ESXI hosts

Note concerning prioritization: The priority of projects may shift as individual portions are completed.

Yavapai Library Network

Prioritization

Priority Five:
Bring on Park View/Canyon View

Park View/Canyon View is a charter school (6 - 12) in Prescott Valley that wants to join the Network.

Goal: Integrate PVCV into the Network
Project Lead: Valerie Burns

- ☑ Determine library organization and system requirements
- ☑ Catalog materials
- ☐ Install WF at library
- ☐ Conduct training
- ☐ Go live

Priority Six:
Bring on Verde Valley Archaeology Center

The Verde Valley Archaeology Center is a special library that wants to join the Network.

Goal: Integrate VVAC into the Network
Project Lead: Valerie Burns

- ☑ Determine library organization and system requirements
- ☐ Catalog materials
- ☑ Install WF at library
- ☐ Conduct training
- ☐ Go live

Priority Seven:
Bring on Lake Valley Elementary School

The Lake Valley Elementary School is an HUSD school (K-6) in Prescott Valley that wants to join the Network.

Goal: Integrate LVES into the Network
Project Lead: Valerie Burns

- ☐ Determine library organization and system requirements
- ☐ Weed collection
- ☐ Load Follett bib records into Symphony
- ☐ Barcode and RFID-tag collection
- ☐ Install WF at library
- ☐ Conduct training
- ☐ Go live

Priority Eight:
Bring on Humboldt Elementary School

The Humboldt Elementary School is an HUSD school (K-6) in Humboldt that wants to join the Network.

Goal: Integrate HES into the Network
Project Lead: Valerie Burns

- ☐ Determine library organization and system requirements
- ☐ Weed collection
- ☐ Load Follett bib records into Symphony
- ☐ Barcode and RFID-tag collection
- ☐ Install WF at library
- ☐ Conduct training
- ☐ Go live

Priority Nine:
Bring on Mountain View Elementary School

The Mountain View Elementary School is an HUSD school (K-6) in Prescott Valley that wants to join the Network.

Goal: Integrate MVES into the Network
Project Lead: Valerie Burns

- ☐ Determine library organization and system requirements
- ☐ Weed collection
- ☐ Load Follett bib records into Symphony
- ☐ Barcode and RFID-tag collection
- ☐ Install WF at library
- ☐ Conduct training
- ☐ Go live

Prioritization

Priority Ten:
Create New YLN Website

The YLN website is about eight years old and in need of a refresh. In addition, library staff have difficulties finding some material on the current site. Also, Drupal 7 & 8 are approaching end of life so it's time to move to Drupal 9.

Goal: Overhaul YLN website visually and architecturally
Project Lead: Valerie Burns

- ☑ Copy out archival material
- ☑ Set up test site
- ☑ Do card sorting exercise
- ☑ Upgrade to Drupal 9
- ☐ Design new YLN logo
- ☐ Create design for website
- ☐ Implement website design
- ☐ Distribute website in progress to pubserv for feedback
- ☐ Complete implementation
- ☐ Roll out to production

Priority Eleven:
Roll out Niche Academy

Niche Academy is a software product that allows anyone in the Network to create tutorial or videos for the public or for staff. You can share those videos on your website via a Niche widget.

Goal: Make Niche Academy available to the Network
Project Lead: Valerie Burns

- ☑ Set up Niche Academy
- ☑ Test the functionality on the YCFLD website
- ☐ Go live
- ☐ Promote to the Network
- ☐ Implement at interested libraries

Priority Twelve:
Move to Message Bee

The Network has been having ongoing problems with patrons not receiving email notices because their email provider quietly rejects them. SirsiDynix has not been willing to tackle this problem. As a solution, the Network is moving to Unique MessageBee. Not only will notices be delivered reliably to patrons, they also can track whether the patron opened the email and if they clicked on links inside.

Goal: Move to a reliable email notice system
Project Lead: Chanel Wheeler

- ☑ Get quote from Unique
- ☑ Pick pilot library
- ☑ Sign agreement with Unique
- ☑ Set up pilot library with overdue, hold, and bill notices
- ☑ Roll out overdue, hold, and bill notices to all YLN libraries
- ☑ Set up pilot library with autorenewal notice
- ☑ Roll out autorenewal notice to all YLN libraries
- ☐ Roll out notices for K-12s

Priority Thirteen:
Move Servers from Ubuntu to RHEL

Our Ubuntu servers are not playing well with the Hyper-V host. Red Hat is better supported on Hyper-V. The District and ITS already bought two RHEL licenses. The Network will be buying the rest.

Goal: Move servers to RHEL so they will be more stable.
Project Lead: Chanel Wheeler

- ☑ Purchase RHEL licenses
- ☑ Move portal server to RHEL
- ☑ Move ylntest server to RHEL
- ☑ Move district server to RHEL
- ☑ Move districttest server to RHEL
- ☐ Move help desk server to RHEL
- ☐ Move helptest server to RHEL
- ☑ Move optio server to RHEL
- ☐ Move authentication server to RHEL

Priority Fourteen
Improve Database Quality

Enhance the operation of the catalog for patrons and staff by improving material description, subject and genre access, and data integrity. These tasks are for materials already in Symphony.

Goal: Improve patron and staff search experience
Project Lead: Karen Straube

- ☑ Correct structurally invalid bibliographic records in Symphony
- ☑ Complete cataloging and descriptions of Adult Books
- ☐ Add Subject Headings and Genre Headings to bibliographic records that lack them
- ☐ Complete cataloging and description of Youth Books
- ☐ Complete cataloging and descriptions of Adult non-book materials
- ☐ Complete cataloging and description of Youth non-book materials
- ☐ Clean-up genre headings to conform to current standards

Completed Projects CY21

- Subscribe to the New York Times
- Bring on Skull Valley Elementary

Cancelled/Postponed Projects CY21

- Implement Blue Cloud Cataloging

Statistics

Holds - March 2021					
Hold Inactive Reason	CANCELLED	EXP_ONSHLF	EXPIRED	FILLED	Total
Pickup Library	Number of Holds	Number of Holds	Number of Holds	Number of Holds	Number of Holds
AJS	1	1		7	9
ASH	8	5	3	232	248
BAG	15	28	1	268	312
BCC	42	9		485	536
BEA	54	60	3	305	422
BMHS		6		4	10
BMMS				3	3
CLA	15	39	1	132	187
CON	23	20	2	292	337
COR	26	10	2	249	287
CRK	2	4		70	76
CSES	16			1	17
CTW	233	244	23	3,468	3,968
CVCL	119	97	4	1,147	1,367
CVLAB	3				3
CVPL	137	134	4	1,727	2,002
CVUSD	2	8	1	22	33
DHL	6	2	1	135	144
ERU	8	8	2	52	70
GES	69	58		4	131
GHMS	3				3
GMMS		1		6	7
JER		3	2	22	27
LES			2	9	11
MAY	19	21		186	226
MES				1	1
MUHS			1	4	5
ORME		6	5	4	15
PAUL	35	14		480	529
PCL	9	15	4	3	31
PCM				7	7
PHS	5	1		16	22
PPL	1,652	935	36	12,039	14,662
PVA2	352	105	1	3,334	3,792
PVPL	654	438	19	4,639	5,750
SED	315	281	16	2,963	3,575
SEL	16	31		291	338
SPR	12	10	2	232	256
TCP		2		4	6
THS	8	1		10	19
VOC	117	73	7	1,331	1,528
WIL	1	11	1	259	272
YAR	42	35		328	405
YCFLD	4	2	1	33	40
YCP	23	9		160	192
YCV	9	4		82	95
YLN	3			14	17
Total	4,058	2,731	144	35,060	41,993

Items Transited - March 2021

Station Library →

Item Library ↓	Total	AJS	ASH	BAG	BCC	BEA	BMHS	BMMS	CLA	CON	COR	CRK	CSES	CTW	CVCL	CVHS
Total	24,503	7	196	232	364	343	4	3	105	247	223	62	18	2,621	1,082	3
AJS	83			2						1			1	11	4	
ASH	219				4	1				3	2	2		17	5	
BAG	376		5		7	4			1	3	3			37	10	
BCC	378		4	3		3			5	4	5	1		33	12	
BEA	214		3	3	1					1	2			20	6	1
BMHS	15													1		
BMMS	22				1							1		3	1	
CLA	269		5		3	6				5	2	1		27	8	
CON	184		2	3	3	4					3			11	3	
COR	294		3	3	5	4			1	3		1		27	12	
CRK	95			1	2	2				2	1			8	3	
CSES	20														1	
CTW	2,827		18	15	50	30			11	27	38	3			131	
CVCL	745		4	5	11	8			1	7	4	2		81		
CVHS	12															
CVLAB	38			1	1									8	3	
CVPL	1,208	1	7	15	14	15			5	9	9	1		151	42	
CVUSD	167			1	3	1			2	1				13	5	
DHL	174		2	5	2	3			2	1	2			15	7	
ERU	224		1	2	3	4			1		1			15	9	
GES	48			1										3	1	
GHMS	40	1			1	1			1	1				3	4	
GMMS	57							1		1	1			13	1	
JER	191		2		3	3			2	3	1			22	7	
LES	63			6	1	1			1	1			2	5	1	
LTS	63			4										4	7	
MAY	309		3		3	6			2	2	7		1	36	13	
MES	31			3										4	1	
MUHS	36				1							1		5		
ORME	9													1		
PAUL	145			1	2							1		12	8	
PCL	253	1	1	1	2	1				3	1			22	6	
PHS	57				1		1		1					2		
PMH	4	2														
PPL	5,733	1	58	75	105	115		1	31	78	64	21	1	921	368	
PVPL	3,115		22	46	46	50	1	1	22	38	28	6	7	363	173	
SED	3,223	1	20	22	29	31			10	25	19	9	3	386	112	
SEL	269		9	5	5	2				4	5	2		24	5	
SPR	286		3		3	2				3	1	1	1	27	5	
STX	110		1	1	1							8		2	3	
SVES	5													2		
TCP	4													2		
THS	52			3		1							2	17	4	
WIL	208		2		3	2			1	1	4			18	14	
YAR	368		7	2	4	6					6	4		30	7	
YCP	1,028		8	2	29	14			2	4	2			94	31	
YCV	1,227	1	6	1	18	20	1		3	10	13	2		125	49	
YLN	5															2

Statistics

Items Transited - March 2021

Station Library → / Item Library ↓	CVLAB	CVPL	CVUSD	DHL	ERU	GES	GMMS	JER	LES	LTS	MAY	MES	MUHS	ORME	PAUL	PCL	PHS
Total	16	1,423	23	136	49	4	7	23	10	1	146	2	4	4	454	7	26
AJS		3													1		1
ASH		7	1	1							2				7		1
BAG		17		2			2				1	1			9		
BCC		16				1	1				1				15		
BEA		8		2											7		1
BMHS																	
BMMS		3			1												
CLA		12		1											20		
CON	1	8	1	1									1		5		
COR		8		1							1				12		
CRK		4									1				9		
CSES		4															
CTW		191	2	13	3		1	1			15			1	41	2	4
CVCL		44		6	1										5		3
CVHS											1						
CVLAB		2	4														
CVPL				3					1		5			1	21		1
CVUSD	11	9							1		3				3		
DHL		13													13		
ERU		7		2			1				2			1	2		
GES		1									1						
GHMS											1				2		
GMMS		5	1					1									
JER		6		1							1				2		
LES		7													1		
LTS		5							1		2				2		1
MAY		18	1	1											17		
MES		1									1						
MUHS		2													1		
ORME																	
PAUL		13		3	1						2						
PCL		4		1	3			1	2						3		
PHS		2									2				1		
PMH										1							
PPL	3	504	9	54	17	3	1	5	1		43		1	1	89	4	8
PVPL		203	2	17	11			4	1		21	1			42		1
SED	1	136	1	11	2			2			23				27	1	2
SEL		12		2	1						3				11		
SPR		13		1							3				28		
STX		23									1				2		
SVES		1															
TCP				1													
THS									1		2				1		
WIL		12													9		
YAR		16		4					1		2				12		3
YCP		37	1	3	5		4		1		2				20	1	
YCV		46		5	4		1	5			4				14	1	
YLN																	

Item Library ↓	PPL	PVA2	PVPL	SED	SEL	SPR	TCP	THS	VOC	WIL	YAR	YC-FLD	YCP	YCV	YLN
Items Transited - March 2021															
Station Library →															
Total	6,428	17	5,732	1,792	269	238	4	15	1,354	301	277	22	119	52	38
AJS	28		27	2					2						
ASH	53		61	12	8	7			15	5	2		3		
BAG	88		127	26	3	10			9	4	5		1		1
BCC	92		110	27	2	11			21	3	7				1
BEA	56		68	11	6	6		1	4	3	1	1	1		1
BMHS	6		6			2									
BMMS	4		6	1		1									
CLA	47		75	15	3	21			6	5	5		1		1
CON	51		55	6	4	4			8	5	4				1
COR	87	1	83	19	3	2			9	4	1	1	1		2
CRK	18		20	8	2	1			5	3	2			2	1
CSES	11		3	1											
CTW	1,107		715	205	27	13	3	1	95	21	29		10	3	1
CVCL	240		186	57	8	1			42	9	16		2	1	1
CVHS	5		4	2											
CVLAB	4		11	2					1						1
CVPL	389		340	78	8	13		1	47	12	14		4	1	
CVUSD	54		40	9		3			3	5					
DHL	46		32	12	1	7			7	1	2		1		
ERU	81		53	16	2	5	1		7	5	1		1	1	
GES	13		22	3	1				2						
GHMS	7		10	5		1			2						
GMMS	14		10	3		1			1	3	1				
JER	64		48	15	1	1			5	1	1		2		
LES	11		25	1											
LTS	17		19					1							
MAY	78		71	13	4	8			14	7	2		1		1
MES	8		11						1		1				
MUHS	12		5	2	1				5					1	
ORME	1		1	4	1				1						
PAUL	39		42	10	1				1	3	2	1	1	1	1
PCL	84		44	34	2	4			20	2		1	9	1	
PHS	20		17	5		3			2						
PMH								1							
PPL		2	1,835	621	101	29		6	319	85	86	2	33	16	16
PVPL	1,467	14		251	34	16		4	132	27	31	5	18	8	2
SED	1,073		729		21	17			426	30	32	2	14	5	1
SEL	65		70	12		10			9	7	4	1			1
SPR	77		81	15	7				7		5	2	1		
STX	17		29	12					2		3		5		
SVES			1							1					
TCP	1														
THS	10		9	2											
WIL	58		42	20		8			5		3	1	1	3	1
YAR	83		99	30	7	12			11	21					1
YCP	363		202	111	5	12			48	11	7			6	3
YCV	379		288	114	6	9			60	18	12		12		
YLN											3				

Statistics

Discards - March 2021	
Station Library	Library Use Transactions
AJS	8
ASH	18
BAG	6
BCC	74
BEA	31
BMHS	1
CON	1
COR	16
CRK	1
CTW	277
CVCL	15
CVHS	2
CVPL	331
CVUSD	2
ERU	6
JER	1
LES	13
MAY	1
MES	195
MUHS	511
PAUL	1
PHS	1
PMH	30
PPL	374
PVA2	1
PVPL	250
SED	1,132
SEL	2
SPR	538
THS	344
WIL	14
YCFLD	7
YCV	607
Total	4,811

Items Added - March 2021	
Item Library	Total Copies
ASH	28
BAG	85
BCC	63
BEA	78
BMHS	4
CLA	29
CON	26
COR	18
CRK	13
CTW	337
CVCL	301
CVHS	235
CVLAB	14
CVPL	285
CVUSD	107
DHL	20
ERU	21
GES	85
LES	56
LTS	5
MAY	40
MES	141
ORME	1
PAUL	3
PCL	11
PHS	3
PPL	1488
PVCV	967
PVPL	1362
SED	530
SEL	56
SHM	6
SPR	20
STX	25
SVES	594
THS	168
VVAC	31
WIL	29
YAR	53
YCP	196
YCV	190
YLN	3103
Grand Total	10827

Total Items - March 2021	
Item Library	Total Copies
AJS	14,879
ASH	6,450
BAG	14,638
BCC	10,972
BEA	11,323
BMHS	29,783
BMMS	7,866
CLA	8,986
CON	6,175
COR	6,429
CRK	3,498
CSES	2,817
CTW	96,941
CVCL	31,436
CVHS	14,667
CVLAB	3,667
CVPL	51,889
CVUSD	29,417
DHL	5,226
ERU	30,777
GES	11,823
GHMS	13,155
GMMS	9,841
JER	14,216
LAW	1,784
LES	13,617
LTS	12,975
MAY	9,830
MES	6,748
MUHS	12,916
ORME	9,138
PAUL	6,301
PCL	35,512
PHS	11,216
PMH	9,501
PPL	139,371
PVCV	4,642
PVPL	89,881
SED	76,048
SEL	6,531
SHM	7,328
SPR	5,136
STX	767
SVES	5,803
TCP	1,259
THS	10,845
VOC	1
VVAC	1,109
WIL	4,572
YAR	8,194
YAV	3,889
YCC	2,157
YCFLD	90
YCP	61,127
YCV	52,498
YLN	252,611
Total	1,300,268

Yavapai Library Network
YLN

New Users – March 2021	
User Library	Number of Users
AJS	5
ASH	6
BAG	4
BCC	5
BEA	10
BMHS	5
BMMS	5
CLA	1
CON	10
COR	10
CRK	1
CSES	3
CTW	87
CVCL	70
CVHS	5
CVLAB	2
CVPL	53
CVUSD	16
DHL	3
ERU	7
GES	6
GHMS	2
GMMS	5
HES	373
JER	1
LES	7
LTS	6
LVES	37
MAY	5
MES	3
MUHS	11
MVES	390
ORME	1
PAUL	8
PCL	3
PHS	12
PMH	6
PPL	328
PVPL	164
SED	81
SEL	6
SPR	2
SVES	1
THS	5
VOC	9
YAR	8
YCP	1
YCV	2
Grand Total	1791

Total Users – March 2021	
User Library	Number of Users
AJS	816
ASH	792
BAG	572
BCC	998
BEA	993
BMHS	1,608
BMMS	373
CLA	475
CON	591
COR	910
CRK	142
CSES	752
CTW	11,102
CVCL	5,325
CVHS	1,468
CVLAB	124
CVPL	5,142
CVUSD	2,057
DHL	603
ERU	5,846
GES	668
GHMS	582
GMMS	613
HES	383
JER	214
LES	578
LTS	923
LVES	417
MAY	880
MES	1,333
MHS	1
MUHS	1,973
MVES	403
ORME	457
PAUL	484
PCL	3,660
PHS	1,679
PMH	908
PPL	23,821
PVA2	9
PVCV	11
PVPL	21,192
SED	8,455
SEL	672
SHM	1
SPR	369
SVES	30
TCP	23
THS	1,006
VOC	1,234
WIL	211
YAR	515
YCFLD	8
YCP	1,514
YCV	738
YLN	4
Total	116,658

Statistics

Patron Bills - March 2021			
Bill Library Code	# of Bills	Bill Amount	Bill Payment Amount
Total	12,986	$196,862.95	$43,969.40
AJS	168	$2,981.93	$537.77
ASH	184	$2,645.91	$93.50
BAG	270	$2,964.26	$43.75
BCC	573	$6,352.16	$516.44
BEA	281	$3,065.24	$84.29
BMHS	342	$3,755.22	$1,088.24
BMMS	117	$1,099.53	$446.17
CLA	127	$1,706.65	$1.50
CON	182	$1,982.74	$114.85
COR	180	$1,726.20	$107.34
CRK	41	$399.69	$96.95
CSES	48	$380.58	$117.00
CTW	1,381	$11,557.57	$1,516.72
CVCL	296	$5,608.99	$803.05
CVHS	784	$30,234.23	$137.37
CVLAB	32	$299.75	$84.00
CVPL	627	$6,412.90	$1,271.21
CVUSD	671	$6,270.75	$255.95
DHL	118	$1,251.61	$32.50
ERU	180	$28,544.42	$21,207.70
GES	720	$7,279.77	$2,193.02
GHMS	141	$1,380.09	$48.50
GMMS	98	$1,326.20	$51.89
JER	94	$1,157.19	$109.84
LES	115	$1,652.28	$331.82
LTS	320	$3,008.65	$860.93
MAY	244	$2,902.93	$375.74
MES	220	$1,607.14	$90.96
MUHS	144	$1,485.11	$257.34
ORME	364	$8,279.83	$12.95
PAUL	399	$5,818.21	$102.45
PCL	141	$3,052.58	$215.12
PHS	140	$1,423.56	$72.73
PMH	141	$1,976.56	$46.97
PPL	788	$6,481.65	$5,078.05
PVPL	275	$2,930.12	$1,426.21
SED	788	$8,392.15	$1,009.15
SEL	312	$3,997.82	$598.24
SPR	107	$1,503.54	$35.60
SVES	116	$668.00	$570.00
TCP	9	$154.20	$0.20
THS	223	$3,196.41	$766.46
VOC	158	$1,959.69	$930.07
WIL	24	$192.50	$0.00
YAR	58	$577.24	$101.84
YCFLD	2	$55.00	$0.00
YCP	90	$1,762.63	$72.02
YCV	110	$1,442.57	$0.00
YLN	43	$1,959.00	$55.00

Station Library	Client Types	Charge Item Part B	Renew Item	Grand Total
AJS	None	1		1
	WorkFlows	1348	69	1417
AJS Total		1349	69	1418
ASH	BC Mobile		1	1
	Enterprise		13	13
	SIP	304	2	306
	WorkFlows	245	73	318
ASH Total		549	89	638
BAG	BC Mobile		130	130
	SIP	467		467
	WorkFlows	113	468	581
BAG Total		580	598	1178
BCC	BC Mobile		1	1
	Enterprise		29	29
	SIP	369		369
	WorkFlows	429	242	671
BCC Total		798	272	1070
BEA	BC Mobile		6	6
	Enterprise		85	85
	None	29		29
	SIP	15		15
	WorkFlows	1441	565	2006
BEA Total		1485	656	2141
BMHS	WorkFlows	50	21	71
BMHS Total		50	21	71
BMMS	WorkFlows	208	53	261
BMMS Total		208	53	261
CLA	BC Mobile		42	42
	Enterprise		17	17
	SIP	41	11	52
	WorkFlows	122	50	172
CLA Total		163	120	283
CON	Enterprise		23	23
	SIP	415	2	417
	WorkFlows	75	144	219
CON Total		490	169	659
COR	Enterprise		37	37
	SIP	467		467
	WorkFlows	36	158	194
COR Total		503	195	698
CRK	Enterprise		9	9
	None	107		107
	WorkFlows	135	62	197
CRK Total		242	71	313
CSES	WorkFlows	80	1	81
CSES Total		80	1	81
CTW	BC Mobile		115	115
	Enterprise		874	874
	None	2		2
	SIP	9700	493	10193
	WorkFlows	1293	4491	5784
CTW Total		10995	5973	16968
CVCL	BC Mobile		51	51
	Enterprise		141	141
	SIP	2787	29	2816
	WorkFlows	852	1282	2134
CVCL Total		3639	1503	5142
CVHS	WorkFlows	117		117
CVHS Total		117		117
CVLAB	WorkFlows	1077	27	1104
CVLAB Total		1077	27	1104
CVPL	BC Mobile		95	95
	Enterprise		305	305
	None	2		2
	SIP	659	1	660
	WorkFlows	3514	1412	4926
CVPL Total		4175	1813	5988
CVUSD	SIP	323	9	332
	WorkFlows	237	46	283
CVUSD Total		560	55	615
DHL	BC Mobile		7	7
	Enterprise		10	10
	SIP	309	1	310
	WorkFlows	1	97	98
DHL Total		310	115	425
ERU	Enterprise		2	2
	WorkFlows	452	183	635
ERU Total		452	185	637
GES	WorkFlows	1370	44	1414
GES Total		1370	44	1414
GHMS	WorkFlows	4		4
GHMS Total		4		4
GMMS	WorkFlows	33	7	40
GMMS Total		33	7	40
JER	BC Mobile		2	2
	Enterprise		14	14
	WorkFlows	39	65	104
JER Total		39	81	120
LES	None	32		32
	WorkFlows	1095	785	1880
LES Total		1127	785	1912
LTS	WorkFlows	1534	55	1589
LTS Total		1534	55	1589
MAY	BC Mobile		7	7
	Enterprise		16	16
	SIP	134		134
	WorkFlows	418	298	716
MAY Total		552	321	873
MES	WorkFlows	379	56	435
MES Total		379	56	435
MUHS	WorkFlows	6	2	8
MUHS Total		6	2	8
ORME	Enterprise		2	2
	WorkFlows	9		9
ORME Total		9	2	11
PAUL	BC Mobile		21	21
	Enterprise		55	55
	SIP	215	1	216
	WorkFlows	595	432	1027
PAUL Total		810	509	1319
PCL	Enterprise		59	59
	WorkFlows	42	56	98
PCL Total		42	115	157
PHS	WorkFlows	106	8	114
PHS Total		106	8	114

PMH	WorkFlows	10	2	12
PMH Total		10	2	12
PPL	BC Mobile		741	741
	Enterprise		2297	2297
	None	1764		1764
	SIP	22600	792	23392
	WorkFlows	11356	6498	17854
PPL Total		35720	10328	46048
PVA2	Enterprise		13	13
	WorkFlows	6	2	8
PVA2 Total		6	15	21
PVPL	BC Mobile		566	566
	Enterprise		1955	1955
	SIP	20982	828	21810
	WorkFlows	454	6893	7347
PVPL Total		21436	10242	31678
SED	BC Mobile		150	150
	Enterprise		948	948
	SIP	8059	45	8104
	WorkFlows	975	2430	3405
SED Total		9034	3573	12607
SEL	BC Mobile		2	2
	Enterprise		2	2
	None	1		1
	SIP	19		19
	WorkFlows	999	135	1134
SEL Total		1019	139	1158
SPR	SIP	188	1	189
	WorkFlows	323	57	380
SPR Total		511	58	569
SVES	None	1		1
	WorkFlows	54	6	60
SVES Total		55	6	61
TCP	WorkFlows	4		4
TCP Total		4		4
THS	WorkFlows	1044	42	1086
THS Total		1044	42	1086
VOC	BC Mobile		20	20
	Enterprise		461	461
	SIP	18		18
	WorkFlows	1335	151	1486
VOC Total		1353	632	1985
WIL	BC Mobile		40	40
	Enterprise		54	54
	SIP	444	10	454
	WorkFlows	12	104	116
WIL Total		456	208	664
YAR	BC Mobile		5	5
	Enterprise		19	19
	SIP	345	1	346
	WorkFlows	335	177	512
YAR Total		680	202	882
YCFLD	WorkFlows	19	2	21
YCFLD Total		19	2	21
YCP	BC Mobile		1	1
	Enterprise		65	65
	SIP	21		21
	WorkFlows	264	138	402
YCP Total		285	204	489
YCV	BC Mobile		10	10

	Enterprise		34	34
	SIP	1		1
	WorkFlows	299	221	520
YCV Total		300	265	565
YLN	SIP		296	296
	WorkFlows	39		39
YLN Total		39	296	335
Grand Total		105804	40184	145988

Circulation Use Item – March 2021	
Station Library	Use Item Transactions
CTW	192
CVLAB	31
CVUSD	448
ERU	9
SED	28
SPR	1
YCP	11
YCV	2

Statistics

Checkins - March 2021	
Station Library	Total Checkins
AJS	1,229
ASH	567
BAG	618
BCC	892
BEA	1,395
BMHS	227
BMMS	176
CLA	144
CON	557
COR	659
CRK	251
CSES	97
CTW	11,476
CVCL	3,789
CVHS	241
CVLAB	1,132
CVPL	5,036
CVUSD	574
DHL	215
ERU	496
GES	1,482
GHMS	2
GMMS	11
JER	51
LES	1,114
LTS	1,530
MAY	609
MES	410
MUHS	20
ORME	8
PAUL	933
PCL	60
PHS	70
PMH	5
PPL	29,946
PVA2	6
PVPL	23,162
SED	10,179
SEL	1,061
SPR	405
SVES	104
TCP	6
THS	1,843
VOC	1,973
WIL	528
YAR	680
YCFLD	116
YCP	451
YCV	998
YLN	1,586
Total	109,120

Statistics

Library	Total
ASH	1067
BAG	2164
BCC	1545
BEA	33
BMHS	753
CLA	1476
CON	1046
COR	16408
CRK	740
CTW	45013
CVHS	694
CVCL	6847
CVPL	11615
CVUSD	2059
DHL	1380
ERU	5510
HUSD	13
JER	2730
LAW	0
MAY	1660
MES	537
MUHS	841
ORME	685
PAUL	161
PCL	3865
PPL	118343
PUSD	16896
PVCV	1
PVPL	61089
SED	125048
SEL	1528
SPR	313
SVES	6
VVAC	0
WIL	1099
YAR	1101
YCFLD	18066
YCP	32148
NOTICE	31
DEFAULT	61279
Total	545790

Yavapai Library Network

Statistics - Databases

Overdrive

Month of: 3/2021					
Usage Type: All Documents Selected					
User Activity					
Unique Users: 4716					
Checkouts		Holds			
Audiobook	10380	Audiobook	3039		
eBook	12845	eBook	4597		
Magazine	982				

Branch	Checkouts
YLN-Prescott	9672
YLN-Prescott Valley	4382
YLN-Sedona	2643
YLN-Cottonwood	2481
YLN-Chino Valley	1036
YLN-Camp Verde	916
YLN-Sedona - Village of Oak Creek	599
YLN-Clark Memorial	212
YLN-Black Canyon City	175
YLN-Congress	162
YLN-Yarnell	121
YLN-Dewey-Humboldt Town	119
YLN-Paulden	100
Yavapai College	100
YLN-Mayer	84
YLN-Bagdad	80
YLN-Seligman	75
YLN-Beaver Creek	75
YLN-Wilhoit	74
Embry-Riddle Aeronautical University-Prescott	50
YLN-Cordes Lakes	42
YLN-Ash Fork	39
YLN-Yavapai Schools	27
YLN-Jerome	19
YLN-Crown King	18
Prescott College	9
YLN-Spring Valley	2

Statistics - Databases

Overdrive RLA

Month of: 3/2021

Branch	Checkouts
PCL-Pima County Public Library	576
FCCCPL - Flagstaff Public Library	50
CCLD - Sierravist - Adult Internet	40
YCLD-Yuma County	36
TPL - Tempe	33
Apache County Library District	21
SVLC-Buckeye	21
SVLC-Tolleson	15
Fredonia Public Library	11
CCLD - Benson - Adult	9
CCLD - Douglas - Adult	9
Gila County Library District	8
LLTC-Desert Foothills	7
CCLD - Sierravist - Juvenile	7
SVLC-Quartzsite	7
SVLC-Parker	6
CCLD - Bisbee - Adult	6
LLTC-Clifton	6
Navajo County Library District	5
CCLD - Portal - Adult	5
PCL-Other Counties	2
FCCCPL - Flagstaff City-Coconino County Public Library	2
CCLD - Huacity - Adult	2
PCL-Santa Cruz County	2
PCL-Pinal County	2
CCLD - Benson - Staff	1
LLTC-Pima	1
FCCCPL - Page Public Library	1
East Flagstaff Community Library	1
CCLD - Elfrida - Adult	1
SVLC-La Paz	1
CCLD - District - Adult	1
Total Checkouts on Yavapai Titles From Visting Patrons	895

Yavapai Patron Checkouts from other RLA Systems: 2567

Yavapai Library Network

Statistics - Databases

Sora

Month of: 3/2021	
Books Opened	1154
Time Read (hours)	328.96
Avg Time per Book (min)	44.16
Avg Time per Session (min)	28.38
Avg Time per User (min)	33.36
Unique Users	180

Ebook Central

Month of: 3/2021					
Category: All Categories					
Usage Type: All Documents Selected					
Library	Total Titles Used	Total Unique Users	Total Book Downloads	Total Chapter Downloads	Top 5 Most Used Subjects
TOTAL	532	356	166	213	Religion, History, Literature, Social Science, History - Social Science

Y.E.S. Calendar

Month	# of Programs	# of Users Visiting
March	4155	543

Statistics - Databases

UniversalClass

Month	New Registered Users	Login Sessions	New Courses Enrolled	Stud. Submissions
March	15	675	39	554

Mango Languages

Month of: 3/2021	
Total Sessions	575
Mobile Sessions	326
Avg Learning Time (min)	17.60

Mobile App

Month of: 3/2021		
Usage by Platform		
Platform Type	Devices	Launches
Amazon-FireOS	3	24
Android	610	3987
iPad	243	1105
iPhone	1043	7010
iPod Touch	4	12
TOTAL	1903	12138

SMS

Month of: 3/2021	
Hold Notice	5627
Manual Text	11
Overdue Notice	0

AMH

Month of: 3/2021	
Items/Month	72815

Statistics - I-Tiva (TM3)

Date	Patrons	Rejected Records	Total Attempts	Total Deliveries	Patron Logins on MESSAGE call
3/1/2021	13		18	13	
3/2/2021	78		96	74	
3/3/2021	101	6	120	96	
3/4/2021	119	6	148	108	
3/5/2021	110	13	139	104	
3/6/2021	116	2	139	110	
3/7/2021	30		30	25	
3/8/2021	13		18	12	
3/9/2021	70		91	65	
3/10/2021	122	4	210	111	
3/11/2021	99	7	123	97	
3/12/2021	87	5	105	78	
3/13/2021	100	27	121	95	
3/14/2021	47		47	36	
3/15/2021	25		30	23	
3/16/2021	78		95	74	
3/17/2021	77		94	73	
3/18/2021	91	1	111	86	
3/19/2021	76	1	98	67	
3/20/2021	81	4	104	72	
3/21/2021	18		18	10	
3/22/2021	16		18	16	
3/23/2021	71	2	89	68	
3/24/2021	105	5	133	100	
3/25/2021	85	7	107	78	
3/26/2021	62	1	85	57	
3/27/2021	106		135	96	
3/28/2021	32	1	32	25	
3/29/2021	11		12	11	
3/30/2021	77	1	102	72	
3/31/2021	86		111	80	
Grand Total:	2202	93	2779	2032	

I-Tiva Month To Date MESSAGE Report used