

# Yavapai Library Network

January  
2021  
Monthly  
Report



## Manager's Lowdown

Hi All -

January brought us our first "snow day" in a while. The courier was canceled and/or delayed for a few days but we are running normally now. Thank you all for your patience, and I hope you got to go out and enjoy the snow for a bit. It was beautiful.

Some of the items we are working on this month are:

- We are investigating the ability for CircIT to email receipts to patrons.
- The OPAC Committee continues to meet with a targeted release of the solicitation by March 3rd. If you have any wishes for features in the new OPAC, be sure to email them to me.
- A new version of EZProxy just came out so Chanel is doing the upgrade before we release it to the network. It is better to upgrade the software while it still on the test server than to do it after we do the changeover on the network.
- I rearranged Chanel's priorities a bit, which has delayed her work on the YLN Webpage. She and Kelly are continuing to work on it however.
- I am finalizing the Annual Report for FY 19-20 and it should be out in the next few weeks.
- The electronic subscription to the NYTimes will be implemented in February. The Agreement is due to be signed tomorrow.
- The e-magazines (otherwise known as Zinio, or RBDigital) will become available on Libby through Overdrive shortly. We will be sending information out to the network on the changeover. The RBDigital platform will continue to be accessible until March 31st.

Until next month,

Valerie Burns

## Member News

Our community continues to support the library during these unprecedented times. Clark's Market in the Village of Oak Creek designated Sedona Public Library as a recipient of their Non-Profit Monday program. During Non-Profit Monday, Dave Miller, store manager, and the crew at Clark's encouraged shoppers to support the library by submitting their receipts after shopping. From this fundraiser, Sedona Public Library received a generous gift of \$1,572 to support library services.



# Prioritization

## Priority One: Resolve Current Help Desk Requests

A help desk request, or work order, is the submission of a problem that one encounters during the normal operation of a YLN service. Requests are generally submitted via e-mail to help@yln.info. If a request is submitted via telephone, then a YLN staff person will create the request for the submitter. Help desk requests will always be our highest priority because in some cases a member library employee cannot complete a work function until the issue is resolved.

**Total requests submitted: 94**

**Total requests resolved: 81**

**Total unresolved requests opened this month: 13**

**Total requests still open: 34**

## Priority Two: Upgrade EZProxy

EZProxy is used for database authentication. We are running a really old version. In addition, RPA is being end of life so we need to move those databases over to EZProxy.

**Goal:** Authenticate all databases via EZProxy 7.0.16

**Project Lead:** Chanel Wheeler

- Install EZProxy on RHEL
- Upgrade to 7.1
- Solve problems with libraries having incorrect access
- Test
- Coordinate rollout date with ITS
- Roll out in production
- Install SSL certificate
- Troubleshoot any access problems
- Dismantle RPA

## Priority Three: Get Up to Speed with VMWare

The YLN has taken over ownership of the VMWare servers from ITS which host Symphony and Enterprise. We need to learn how to admin VMWare and be prepared for emergencies.

**Goal:** Become versed in how VMWare works

**Project Lead:** Chanel Wheeler

- Watch LinkedIn Learning classes on VMWare
- Recover one file from ilstest
- Test full failover with ilstest
- Update vCenter
- Update ESXI hosts

## Priority Four: Subscribe to the NY Times

Currently we have a few libraries subscribing to the NY Times. It is more cost effective to provide the paper for everyone in the Network.

**Goal:** Provide the NY Times to the consortium

**Project Lead:** Valerie Burns

- Have legal approve
- Have Board of Supervisors approve
- Sign agreement
- Do technical implementation
- Test implementation
- Go live

Note concerning prioritization: The priority of projects may shift as individual portions are completed.

# Prioritization

## Priority Five: Bring on Park View/Canyon View

Park View/Canyon View is a charter school (6 - 12) in Prescott Valley that wants to join the Network.

**Goal:** Integrate PVCV into the Network

**Project Lead:** Valerie Burns

- Determine library organization and system requirements
- Catalog materials
- Install WF at library
- Conduct training
- Go live

## Priority Six: Bring on Skull Valley Elementary

Skull Valley Elementary is a public school (K - 8) that wants to join the Network.

**Goal:** Integrate SVES into the Network

**Project Lead:** Valerie Burns

- Determine library organization and system requirements
- Catalog materials
- Install WF at library
- Conduct training
- Go live

## Priority Seven: Bring on Verde Valley Archaeology Center

The Verde Valley Archaeology Center is a special library that wants to join the Network.

**Goal:** Integrate VVAC into the Network

**Project Lead:** Valerie Burns

- Determine library organization and system requirements
- Catalog materials
- Install WF at library
- Conduct training
- Go live

## Priority Eight: Create New YLN Website

The YLN website is about eight years old and in need of a refresh. In addition, library staff have difficulties finding some material on the current site. Also, Drupal 7 & 8 are approaching end of life so it's time to move to Drupal 9.

**Goal:** Overhaul YLN website visually and architecturally

**Project Lead:** Valerie Burns

- Copy out archival material
- Set up test site
- Do card sorting exercise
- Upgrade to Drupal 9
- Design new YLN logo
- Create design for website
- Implement website design
- Distribute website in progress to pubserv for feedback
- Complete implementation
- Roll out to production

## Priority Nine: Move to Message Bee

The Network has been having ongoing problems with patrons not receiving email notices because their email provider quietly rejects them. SirsiDynix has not been willing to tackle this problem. As a solution, the Network is moving to Unique MessageBee. Not only will notices be delivered reliably to patrons, they also can track whether the patron opened the email and if they clicked on links inside.

**Goal:** Move to a reliable email notice system

**Project Lead:** Chanel Wheeler

- Get quote from Unique
- Pick pilot library
- Sign agreement with Unique
- Set up pilot library with overdue, hold, and bill notices
- Roll out overdue, hold, and bill notices to all YLN libraries
- Set up pilot library with autorenewal notice
- Roll out autorenewal notice to all YLN libraries
- Roll out notices for K-12s

# Prioritization

## Priority Ten: Move Servers from Ubuntu to RHEL

Our Ubuntu servers are not playing well with the Hyper-V host. Red Hat is better supported on Hyper-V. The District and ITS already bought two RHEL licenses. The Network will be buying the rest.

**Goal:** Move servers to RHEL so they will be more stable.

**Project Lead:** Chanel Wheeler

- Purchase RHEL licenses
- Move portal server to RHEL
- Move ylnstest server to RHEL
- Move district server to RHEL
- Move districttest server to RHEL
- Move help desk server to RHEL
- Move helptest server to RHEL
- Move optio server to RHEL
- Move authentication server to RHEL

## Priority Eleven: Improve Database Quality

Enhance the operation of the catalog for patrons and staff by improving material description, subject and genre access, and data integrity. These tasks are for materials already in Symphony.

**Goal:** Improve patron and staff search experience

**Project Lead:** Karen Straube

- Correct structurally invalid bibliographic records in Symphony
- Complete cataloging and descriptions of Adult Books
- Add Subject Headings and Genre Headings to bibliographic records that lack them
- Complete cataloging and description of Youth Books
- Complete cataloging and descriptions of Adult non-book materials
- Complete cataloging and description of Youth non-book materials
- Clean-up genre headings to conform to current standards

## Completed Projects CY21

## Cancelled/Postponed Projects CY21

- Implement Blue Cloud Cataloging

# Statistics

Holds - January 2021					
Hold Inactive Reason	CANCELLED	EXP_ONSHLF	EXPIRED	FILLED	Total
Pickup Library	Number of Holds	Number of Holds	Number of Holds	Number of Holds	Number of Holds
AJS	3				3
ASH	11	32	1	157	201
BAG	18	37	2	195	252
BCC	19	31	1	320	371
BEA	31	25	1	339	396
CLA	6	26	1	63	96
CON	35	13	2	214	264
COR	12	10		159	181
CRK	4			37	41
CSES	2				2
CTW	264	251	14	3,116	3,645
CVCL	132	100	2	1,322	1,556
CVHS	1		2	1	4
CVLAB				4	4
CVPL	156	129	6	1,802	2,093
CVUSD	7			13	20
DHL	4	15	1	98	118
ERU	3			34	37
GES	5			2	7
GHMS				1	1
GMMS				1	1
JER	1		2	26	29
LES				1	1
MAY	28	8	2	127	165
ORME	14			6	20
PAUL	29	23		348	400
PCL	5			22	27
PCM				6	6
PMH	1				1
PPL	1,070	1,088	35	13,390	15,583
PVA2	398	186	2	2,716	3,302
PVPL	454	490	15	4,266	5,225
SED	278	281	14	2,488	3,061
SEL	24	45	1	227	297
SPR	10	8	1	109	128
TCP	2			4	6
THS	5		1		6
VOC	155	108	2	1,474	1,739
WIL	10	11	1	257	279
YAR	28	23	1	252	304
YCFLD	8	2	2	25	37
YCP	12	29	2	128	171
YCV	8	9		97	114
YLN	2			3	5
<b>Total</b>	<b>3,255</b>	<b>2,980</b>	<b>114</b>	<b>33,850</b>	<b>40,199</b>

# Statistics

Items Transited - January 2021													
Station Library →													
Item Li- brary ↓	Total	ASH	BAG	BCC	BEA	CLA	CON	COR	CRK	CSES	CTW	CVCL	CVHS
Total	22,962	151	195	262	345	44	189	147	37	2	2,335	1,179	1
AJS	68				1						7	6	
ASH	216			3	2	1		3	2		19	5	
BAG	364	3		3	7		3	6			37	16	
BCC	341	4	5		6	1	4	1	1		30	11	
BEA	179	3	3	1			4	1			11	6	
BMHS	22				1						3		
BMMS	25										5	1	
CLA	209	1	3	4	1		1		2		27	8	
CON	148	1	2		2	1		3			9	7	
COR	224	1	1	2	4		2				15	10	
CRK	122	1	2	1	3		2	1			10	6	
CSES	16		1		1							1	
CTW	2,607	16	17	30	21	5	19	19	2			125	1
CVCL	743	2	3	13	11	1	6	3		1	72		
CVHS	21			1									
CVLAB	30		1								1		
CVPL	1,180	7	8	15	10	1	6	8			112	48	
CVUSD	167		1	1	1						18	14	
DHL	150	1	2		5	1			1		14	5	
ERU	252	5		2	1	1	2	2			29	2	
GES	63		2		1						1	2	
GHMS	31				1						7	1	
JER	162		2	3			2				17	3	
LES	37										3	1	
LTS	51		2	1	2						7	5	
MAY	204	4	1	2	4			1			16	8	
MES	18		1									1	
MUHS	82			1			2				7	1	
ORME	1												
PAUL	134	1		3	1						14	8	
PCL	246		5	5	2		2				33	6	
PHS	72			1	1	1	1				4	3	
PMH	1												
PPL	5,334	54	54	80	119	18	66	56	10		828	436	
PVPL	3,204	24	38	39	43	6	26	18	5		327	166	
SED	3,035	11	18	16	52	2	17	16	2	1	348	126	
SEL	189	1	2	5	6		2	1			23	11	
SPR	234	2	1	2	3						24	9	
STX	116	2	6				1	2	10		6	3	
SVES	7												
THS	36		3								5	5	
WIL	158	1	1		3		5				13	9	
YAR	297	2	2	4	3	1	3	1	1		32	11	
YCP	1,002		4	12	14	3	2	2			94	35	
YCV	1,164	4	4	12	13	1	11	3	1		107	58	



# Statistics

Items Transited - January 2021																
Station Library →																
Item Li- brary ↓	CVLAB	CVPL	CVUSD	DHL	ERU	GES	GHMS	GMMS	JER	LES	LTS	MAY	ORME	PAUL	PCL	PPL
Total	3	1,398	10	103	31	2	2	1	32	1	1	127	8	329	17	6,817
AJS		5										1		1		24
ASH		10		1								2		12		61
BAG		18				2						3		12		113
BCC		11	2	1					1			3		9		112
BEA		15		3								1		6		42
BMHS		1												1		5
BMMS		1					1					1		1		9
CLA		3		3								1		17		49
CON		12												7		43
COR		15										2		8		68
CRK		11										1		9		27
CSES		2														7
CTW		155	2	9	2		1		5			8	1	27	1	1,069
CVCL		60		2				1				5		6		265
CVHS		2														11
CVLAB		2	1											1		10
CVPL				4					2	1		2	1	22		449
CVUSD	3	8		2								2		3		59
DHL		3												8		55
ERU		13														115
GES		7										2		3		20
GHMS		5														6
JER		4		1										1		69
LES		2							1							14
LTS		6		1	1							2		1		11
MAY		16												2		66
MES		1												1		9
MUHS		3		1					1					1		33
ORME																
PAUL		9										3				36
PCL		8			2				1					1		98
PHS		5			1											34
PMH											1					
PPL		471	1	37	10				9			39	5	65	8	
PVPL		227		13	4				1			21		32	2	1,715
SED		149		12	4				5			20	1	25	4	1,004
SEL		11		1					1			1		7		62
SPR		10							1			1		13		64
STX		14														28
SVES			1													3
THS		2												1		8
WIL		8		1										8		50
YAR		4										2		8		84
YCP		46	1	6	3				1			2		6		375
YCV		43	2	5	4				3			2		4	2	435

# Statistics

Items Transited - January 2021													
Station Library →													
Item Library ↓	PVA2	PVPL	SED	SEL	SPR	TCP	VOC	WIL	YAR	YCFLD	YCP	YCV	YLN
Total	20	5,000	1,564	216	113	4	1,540	294	237	18	102	71	14
AJS		20	3										
ASH		51	13	2	2		15	7	2		3		
BAG		89	15	11	3		5	8	8		2		
BCC		89	22	5	4		11	4	2	1	1		
BEA	1	62	10	1		1	1	2	3		1	1	
BMHS		5	3	1			2						
BMMS		5	1										
CLA		61	11	4	2		6	3	1			1	
CON		43	9	1	2		4		1			1	
COR		66	5		6		14	2	1	1		1	
CRK		27	6	3	4		5	1	2				
CSES		3	1										
CTW		662	177	18	18	1	135	23	22	1	8	6	1
CVCL		190	37	6	4		35	7	6		4	3	
CVHS		6								1			
CVLAB		8	6										
CVPL		305	82	9	6		47	10	14	1	5	3	2
CVUSD		43	8		1		3						
DHL		29	9		3		10	2	1		1		
ERU		39	20		1		15	1	1			3	
GES	1	20	3				1						
GHMS	1	7	3										
JER		33	12	3			6	3	2		1		
LES		14	2										
LTS		9	2				1						
MAY		50	9	2	2		12	3	5				1
MES		5											
MUHS		21	6				5						
ORME							1						
PAUL		37	8	2	3		5	1		1	1	1	
PCL		32	33	1			10	3	1		2	1	
PHS		11	7				2				1		
PMH													
PPL	2	1,663	555	64	25	1	381	119	90	5	33	24	6
PVPL	11		220	25	8		159	21	30	2	18	3	
SED	4	612		24	7	1	486	29	19	1	7	10	2
SEL		33	8		1		5	2	3	2	1		
SPR		59	18	4			15	1	4	1	2		
STX		25	14				4	1					
SVES		2	1										
THS		9	2						1				
WIL		35	8	1	3		8		3			1	
YAR		89	20	3	3		10	11			2	1	
YCP		203	102	11	1		54	3	9	1		11	1
YCV		228	93	15	4		67	27	6		9		1

# Statistics

Discards - January 2021	
Station Li- brary	Library Use Transactions
ASH	2
BCC	3
BEA	12
BMHS	1
CON	1
COR	24
CTW	825
CVCL	171
CVHS	6
CVPL	858
CVUSD	2
ERU	1
LES	2
MAY	1
MES	1
PAUL	2
PPL	818
PVPL	287
SED	814
SEL	2
THS	204
WIL	6
YAR	1
YCFLD	6
YCP	82
YCV	422
YLN	1
Total	4,555

Items Added - January 2021	
Item Library	Total Copies
AJS	30
ASH	24
BAG	1
BCC	65
BEA	143
CLA	35
CON	32
COR	39
CRK	7
CTW	489
CVCL	178
CVHS	34
CVLAB	55
CVPL	112
CVUSD	13
DHL	26
ERU	1
GES	2
GHMS	8
LTS	140
MAY	27
MES	48
PAUL	26
PCL	6
PHS	4
PPL	886
PVCV	2936
PVPL	1166
SED	468
SEL	1
SHM	2
SPR	17
STX	9
SVES	169
THS	42
VVAC	17
WIL	11
YAR	48
YCFLD	1
YCP	261
YCV	104
YLN	12629
Grand Total	20312

Total Items - January 2020	
Item Library	Total Copies
AJS	15,008
ASH	6,494
BAG	14,651
BCC	11,129
BEA	11,239
BMHS	30,485
BMMS	7,905
CLA	8,955
CON	6,208
COR	6,464
CRK	3,494
CSES	2,851
CTW	97,208
CVCL	31,298
CVHS	14,950
CVLAB	3,628
CVPL	52,757
CVUSD	29,594
DHL	5,215
ERU	30,793
GES	11,981
GHMS	13,229
GMMS	9,935
JER	14,239
LAW	1,784
LES	13,725
LTS	13,044
MAY	10,011
MES	6,746
MUHS	14,854
ORME	9,290
PAUL	6,412
PCL	35,559
PHS	11,275
PMH	9,670
PPL	139,050
PVCV	3,168
PVPL	88,595
SED	78,972
SEL	6,562
SHM	7,324
SPR	5,889
STX	755
SVES	5,163
TCP	1,262
THS	11,169
VOC	1
VVAC	1,063
WIL	4,519
YAR	8,154
YAV	3,889
YCC	2,157
YCFLD	90
YCP	60,915
YCV	53,528
YLN	246,190
Total	1,300,495

# Statistics

New Users - January 2021	
User Library	Number of Users
AJS	3
ASH	4
BCC	5
BEA	8
BMHS	20
BMMS	7
CLA	3
COR	5
CRK	1
CSES	18
CTW	85
CVCL	52
CVHS	4
CVLAB	9
CVPL	16
CVUSD	10
DHL	2
ERU	108
GES	11
GHMS	2
GMMS	8
LES	7
LTS	7
MAY	9
MES	4
MUHS	13
PAUL	3
PCL	114
PHS	13
PMH	8
PPL	118
PVCV	10
PVPL	115
SED	54
SEL	11
SPR	8
THS	7
VOC	7
WIL	2
YAR	2
YCP	5
YCV	3
Grand Total	901

Total Users - January 2021	
User Library	Number of Users
AJS	804
ASH	783
BAG	565
BCC	988
BEA	958
BMHS	2,507
BMMS	367
CLA	473
CON	577
COR	895
CRK	140
CSES	760
CTW	10,916
CVCL	5,229
CVHS	1,463
CVLAB	296
CVPL	5,075
CVUSD	1,774
DHL	590
ERU	5,836
GES	656
GHMS	576
GMMS	623
JER	213
LES	568
LTS	926
MAY	871
MES	1,329
MHS	1
MUHS	1,954
ORME	445
PAUL	466
PCL	3,499
PHS	1,952
PMH	897
PPL	23,488
PVA2	7
PVCV	10
PVPL	20,880
SED	8,335
SEL	662
SHM	1
SPR	361
SVES	29
TCP	23
THS	1,008
VOC	1,217
WIL	212
YAR	497
YCFLD	8
YCP	1,504
YCV	735
YLN	4
Total	114,953

# Statistics

Patron Bills - January 2020			
Bill Library Code	# of Bills	Bill Amount	Bill Payment Amount
Total	2,028	\$14,268.96	\$5,372.94
BAG	2	\$3.80	\$3.80
BCC	15	\$59.70	\$18.85
BEA	1	\$1.20	\$1.20
BMHS	121	\$3,843.66	\$814.80
CON	2	\$3.75	\$3.75
COR	4	\$11.95	\$11.95
CRK	1	\$10.00	\$10.00
CTW	355	\$871.00	\$554.00
CVCL	16	\$156.25	\$80.15
CVLAB	10	\$85.27	\$44.00
CVPL	125	\$217.90	\$127.60
CVUSD	10	\$82.00	\$67.00
ERU	3	\$3.00	\$0.00
GHMS	15	\$135.00	\$55.00
GMMS	3	\$4.00	\$3.50
MAY	2	\$8.00	\$8.00
MUHS	9	\$27.00	\$27.00
PAUL	2	\$5.50	\$5.50
PCL	8	\$103.50	\$73.50
PHS	6	\$11.80	\$6.50
PPL	847	\$5,072.99	\$2,263.69
PVA2	3	\$30.00	\$30.00
PVPL	239	\$2,173.21	\$584.97
SED	123	\$461.75	\$251.40
SPR	1	\$1.05	\$1.05
VOC	64	\$38.05	\$3.60
YAR	1	\$0.40	\$0.40
YCP	9	\$306.73	\$306.73
YLN	31	\$540.50	\$15.00

# Statistics

Circulation - January 2021				
Station Li- brary	Client Types	Charge Item Part B	Renew Item	Grand To- tal
AJS	workFlows	8		8
AJS Total		8		8
ASH	Enterprise		15	15
	SIP	162	2	164
	workFlows	183	193	376
ASH Total		345	210	555
BAG	BC Mobile		20	20
	Enterprise		1	1
	SIP	352		352
	workFlows	73	568	641
BAG Total		425	589	1014
BCC	BC Mobile		3	3
	Enterprise		3	3
	SIP	307		307
	workFlows	378	357	735
BCC Total		685	363	1048
BEA	BC Mobile		8	8
	Enterprise		94	94
	None	212		212
	SIP	26		26
	workFlows	1030	828	1858
BEA Total		1268	930	2198
BMHS	workFlows	298	36	334
BMHS Total		298	36	334
BMMS	workFlows	220	4	224
BMMS Total		220	4	224
CLA	BC Mobile		19	19
	Enterprise		27	27
	SIP	12	28	40
	workFlows	63	45	108
CLA Total		75	119	194
CON	BC Mobile		7	7
	Enterprise		15	15
	SIP	305	3	308
	workFlows	29	166	195
CON Total		334	191	525
COR	Enterprise		64	64
	SIP	383	18	401
	workFlows	41	210	251
COR Total		424	292	716
CRK	Enterprise		7	7
	None	126		126
	workFlows	90	53	143
CRK Total		216	60	276
CSES	workFlows	50	1	51
CSES Total		50	1	51
CTW	BC Mobile		134	134
	Enterprise		718	718
	None	5		5
	SIP	9564	496	10060
	workFlows	666	4195	4861
CTW Total		10235	5543	15778
CVCL	BC Mobile		36	36
	Enterprise		127	127
	SIP	2966	51	3017
	workFlows	853	1157	2010

CVCL Total		3819	1371	5190
CVHS	workFlows	39		39
CVHS Total		39		39
CVLAB	SIP	4		4
	workFlows	949	10	959
CVLAB To- tal		953	10	963
CVPL	BC Mobile		36	36
	Enterprise		275	275
	workFlows	2509	1423	3932
CVPL Total		2509	1734	4243
CVUSD	SIP	416	24	440
	workFlows	53	12	65
CVUSD To- tal		469	36	505
DHL	BC Mobile		6	6
	Enterprise		21	21
	SIP	208		208
	workFlows	15	91	106
DHL Total		223	118	341
ERU	Enterprise		12	12
	workFlows	144	148	292
ERU Total		144	160	304
GES	None	1		1
	workFlows	1438	55	1493
GES Total		1439	55	1494
GHMS	workFlows	6		6
GHMS Total		6		6
GMMS	workFlows	1		1
GMMS Total		1		1
JER	Enterprise		4	4
	workFlows	61	91	152
JER Total		61	95	156
LES	workFlows	7	244	251
LES Total		7	244	251
LTS	workFlows	707	6	713
LTS Total		707	6	713
MAY	BC Mobile		7	7
	Enterprise		4	4
	SIP	132		132
	workFlows	349	445	794
MAY Total		481	456	937
MES	workFlows	333	48	381
MES Total		333	48	381
MUHS	workFlows	3		3
MUHS Total		3		3
ORME	Enterprise		4	4
	workFlows	8		8
ORME Total		8	4	12
PAUL	BC Mobile		37	37
	Enterprise		9	9
	SIP	551		551
	workFlows	20	438	458
PAUL Total		571	484	1055
PCL	BC Mobile		1	1
	Enterprise		7	7
	None	1		1
	workFlows	54	32	86
PCL Total		55	40	95
PHS	Enterprise		1	1
	workFlows	1		1

# Statistics

PHS Total		1	1	2
PPL	BC Mobile	2938	578	3516
	Enterprise		2144	2144
	None	15		15
	SIP	2770	8	2778
	workFlows	9119	7053	16172
PPL Total		14842	9783	24625
PVA2	Enterprise		3	3
	workFlows	12	2	14
PVA2 Total		12	5	17
PVPL	BC Mobile		326	326
	Enterprise		1826	1826
	None	5		5
	SIP	18067	788	18855
	workFlows	338	4611	4949
PVPL Total		18410	7551	25961
SED	BC Mobile		125	125
	Enterprise		833	833
	SIP	6426	79	6505
	workFlows	873	2393	3266
SED Total		7299	3430	10729
SEL	BC Mobile		3	3
	Enterprise		1	1
	workFlows	834	181	1015
SEL Total		834	185	1019
SPR	SIP	105		105
	workFlows	207	48	255
SPR Total		312	48	360
SVES	workFlows	71	4	75
SVES Total		71	4	75
TCP	workFlows	4		4
TCP Total		4		4
THS	workFlows	10		10
THS Total		10		10
VOC	BC Mobile		26	26
	Enterprise		432	432
	SIP	1		1
	workFlows	1534	35	1569
VOC Total		1535	493	2028
WIL	BC Mobile		79	79
	Enterprise		40	40
	SIP	542	31	573
	workFlows	4	131	135
WIL Total		546	281	827
YAR	BC Mobile		6	6
	Enterprise		14	14
	SIP	397	36	433
	workFlows	208	238	446
YAR Total		605	294	899
YCFLD	workFlows	18	3	21
YCFLD Total		18	3	21
YCP	BC Mobile		4	4
	Enterprise		110	110
	SIP	15		15
	workFlows	189	243	432
YCP Total		204	357	561
YCV	BC Mobile		1	1
	Enterprise		31	31
	SIP	1		1
	workFlows	153	221	374

YCV Total		154	253	407
YLN	SIP		299	299
	workFlows	15	2	17
YLN Total		15	301	316
Grand Total		71283	36188	107471

Circulation Use Item - January 2021	
Station Library	Use Item Transactions
CTW	188
CVLAB	19
CVUSD	374
ERU	1
SPR	107
YCP	2

# Statistics

Checkins - January 2021	
Station Library	Total Checkins
AJS	47
ASH	370
BAG	442
BCC	767
BEA	1,226
BMHS	198
BMMS	88
CLA	103
CON	473
COR	537
CRK	230
CSES	30
CTW	9,897
CVCL	3,648
CVHS	73
CVLAB	861
CVPL	3,113
CVUSD	485
DHL	211
ERU	211
GES	1,276
GHMS	16
JER	65
LES	171
LTS	270
MAY	499
MES	154
MUHS	10
ORME	8
PAUL	664
PCL	83
PMH	10
PPL	18,740
PVA2	4
PVPL	19,005
SED	8,088
SEL	757
SPR	240
STX	19
SVES	45
TCP	3
THS	112
VOC	1,844
WIL	514
YAR	633
YCFLD	15
YCP	254
YCV	849
YLN	9,631
<b>Total</b>	<b>86,989</b>



# Statistics

## OPAC Searches

Library	Total
ASH	872
BAG	2885
BCC	1621
BEA	36
BMHS	709
CLA	1331
CON	1060
COR	24236
CRK	736
CTW	72125
CVHS	693
CVCL	9186
CVPL	17158
CVUSD	1947
DHL	1426
ERU	7384
HUSD	3
JER	2876
LAW	4
MAY	1947
MES	667
MUHS	857
ORME	849
PAUL	126
PCL	3612
PPL	173638
PUSD	42411
PVCV	0
PVPL	89541
SED	178410
SEL	1241
SPR	254
SVES	0
VVAC	9
WIL	1063
YAR	1073
YCFLD	17829
YCP	28393
NOTICE	89
DEFAULT	62665
Total	750962

# Statistics - Databases

## Ebook Central

Month of: 1/2021					
Category: All Categories					
Usage Type: All Documents Selected					
Library	Total Titles Used	Total Unique Users	Total Book Downloads	Total Chapter Downloads	Top 5 Most Used Subjects
TOTAL	363	300	137	122	Religion, Education, Literature, Medicine-Psychology, Social Science

## Overdrive

Month of: 1/2021					
Usage Type: All Documents Selected					
User Activity					
Unique Users: 4610					
Checkouts		Holds			
Audiobook	9929	Audiobook		2824	
eBook	12930	eBook		5448	
Magazine	177				

Branch	Checkouts
YLN-Spring Valley	9
YLN-Yavapai Schools	15
YLN-Crown King	16
YLN-Jerome	20
YLN-Ash Fork	27
YLN-Cordes Lakes	41
YLN-Beaver Creek	54
YLN-Wilhoit	55
YLN-Bagdad	62
YLN-Seligman	77
YLN-Mayer	97
YLN-Paulden	110
YLN-Congress	135
YLN-Yarnell	139
YLN-Dewey-Humboldt Town	143
YLN-Clark Memorial	165
YLN-Black Canyon City	203
YLN-Sedona - Village of Oak Creek	591
YLN-Camp Verde	878
YLN-Chino Valley	942
YLN-Cottonwood	2148
YLN-Sedona	2253
YLN-Prescott Valley	4245
YLN-Prescott	9256

# Statistics - Databases

## Overdrive RLA

Month of: 1/2021

Branch	Checkouts
PCL-Pima County Public Library	724
TPL - Tempe	65
FCCCPL - Flagstaff City-Coconino County Public Library	43
Apache County Library District	36
CCLD - Sierravist - Adult Internet	34
CCLD - Portal - Adult	32
YCLD-Yuma County	29
LLTC-Desert Foothills	15
SVLC-Buckeye	15
FCCCPL - Flagstaff Public Library	10
Navajo County Library District	10
CCLD - Douglas - Adult	6
CCLD - Benson - Adult	5
PCL-Santa Cruz County	5
SVLC-Quartzsite	5
East Flagstaff Community Library	4
CCLD - Bisbee - Adult	3
PCL-Maricopa County	2
PCL-Other Counties	2
LLTC-Clifton	2
CCLD - Sierravist - Juvenile	1
Grand Canyon Community Library	1
PCL-Pinal County	1
SVLC-La Paz	1
Total Checkouts on Yavapai Titles From Visting Patrons	1,051

Yavapai Patron Checkouts from other RLA Systems: 2551

## Sora

Month of: 1/2021

Books Opened	562
Time Read (hours)	140.29
Avg Time per Book (min)	26.27
Avg Time per Session (min)	17.77
Avg Time per User (min)	26.45
Unique Users	94

# Statistics - Databases

## rbDigital Magazines

Month	Checkouts	Turnaways
January	278	0

## Y.E.S. Calendar

Month	# of Programs	# of Users Visiting
January	3844	480

# Statistics - Databases

## UniversalClass

Month	New Registered Users	Login Sessions	New Courses Enrolled	Stud. Submissions
January	16	591	46	480

## Mango Languages

Month of: 1/2021	
Total Sessions	355
Mobile Sessions	175
Avg Learning Time (min)	21.16

## Mobile App

Month of: 1/2021		
Usage by Platform		
Platform Type	Devices	Launches
Amazon-FireOS	1	8
Android	666	4411
iPad	259	1228
iPhone	1127	7801
iPod Touch	1	3
TOTAL	2054	13451

## SMS

Month of: 1/2021	
Hold Notice	5404
Manual Text	3
Overdue Notice	0

## AMH

Month of: 1/2021	
Items/Month	60453

## Statistics - I-Tiva (TM3)

Date	Patrons	Rejected Records	Total Attempts	Total Deliveries	Patron Logins on MESSAGE call
1/1/2021	97	4	119	92	
1/2/2021					
1/3/2021	113	11	113	98	
1/4/2021	11		15	10	
1/5/2021	62	2	86	60	
1/6/2021	130	5	151	127	
1/7/2021	116	3	150	110	
1/8/2021	102	4	119	94	
1/9/2021	104	1	130	96	
1/10/2021	39	3	39	34	
1/11/2021	10	1	13	10	
1/12/2021	92	4	108	89	
1/13/2021	139	4	169	131	
1/14/2021	101	14	138	88	
1/15/2021	81	3	96	74	
1/16/2021	77	2	99	68	
1/17/2021	30	1	30	26	
1/18/2021	6		8	6	
1/19/2021	18		28	17	
1/20/2021	109	3	133	106	
1/21/2021	146	4	179	132	
1/22/2021	100	2	120	96	
1/23/2021	119	5	142	107	
1/24/2021	36	1	36	33	
1/25/2021	5		5	5	
1/26/2021	32		41	28	
1/27/2021	17	1	22	15	
1/28/2021	128	6	157	123	
1/29/2021	112	7	133	103	
1/30/2021	98	1	110	95	
1/31/2021	41	6	41	36	
<b>Grand Total:</b>	2271	98	2730	2109	

I-Tiva Month To Date MESSAGE Report used