

Yavapai Library Network

December
2020
Monthly
Report



Manager's Lowdown

Happy New Year!

So, all those visions we had for 2020 didn't exactly turn out as we had expected! This was and continues to be a challenging time for us all. Looking back, we should be proud of the way we all supported each other with ideas and camaraderie while our libraries opened, closed, and opened again. The ability to meet virtually and share our stories and experiences was instrumental in developing the procedures we shared for curbside delivery, limited library access and the quarantining of items. We all worked together to provide the best services possible to our communities. Chanel was able to keep up with all the changes and tweaks to the ILS to keep our operation running as optimally as possible while each library transitioned from different stages of opening, transiting materials, and filling holds. Sherryl used the time to replace computers and servers in the YCFLD libraries. Karen, our cataloger, led the teams to bring the H.U.S.D. schools onboard despite the school closures. Our transit drivers and sorters kept materials moving as safely as possible. I look back at what we all were able to accomplish and feel honored to be a part of this great team.

Now for 2021:

- Sherryl worked with Tech Logic to upgrade the CircIT server on January 5th. The main feature of this version is the capability of using your RFID pads with Workflows.
- The OPAC Committee will begin meeting on January 20th to create a list of the requirements and desired features we would like to see in our future catalog.
- Mary Barnett has joined us as a part-time cataloger. She will be cataloging some of the remaining materials for Skull Valley Elementary School and Park View/Canyon View charter school.
- The Message Bee rollout is now complete for the public and academic libraries. We will begin working with the K12 schools individually on their notification needs.

- We are still testing EZProxy and resolving issues. It is requiring Chanel to go on-site and test from "inside" a library. (She is actually outside at a picnic table.) We will be going live once all the bugs are worked out.

- We will continue developing the YLN website this month. We will be sending out a preliminary version for feedback later this month.

- The Steering Committee will meet on January 14th. This is the meeting where we review the annual statistics, next year's membership fees, Tech Logic reimbursement, budget numbers, and courier expenses.

- If you are considering applying for an LSTA 2021 grant this year, there will be a virtual session on how to apply on January 19. Here is the link to register – <https://azsos.libcal.com/calendar/libdev/LSTA2021>

Until next month,

Valerie Burns

Member News

We had a socially distanced outdoor Santa Event at Chino Valley Public Library. There was letter writing stations and Santa's mailbox, and goody bags for each child. We had photo backgrounds and props all around the park for family photos. Santa chatted with each family and took pictures with them, He was amazing, best Santa ever. If any libraries need his services I highly recommend, his name is Bill Dicker (Singing Santa - he can sing/play guitar, read picture books too, usually Mrs. Claus joins him, he has very legit costume and City of Prescott uses him for parade and Acker night). His contact info for future events is: musicstoriesspirit@gmail.com
Here's to a less crazy New Year!



Prioritization

Priority One: Resolve Current Helpdesk Requests

A help desk request, or work order, is the submission of a problem that one encounters during the normal operation of a YLN service. Requests are generally submitted via e-mail to help@yln.info. If a request is submitted via telephone, then a YLN staff person will create the request for the submitter. Help desk requests will always be our highest priority because in some cases a member library employee cannot complete a work function until the issue is resolved.

Total requests submitted: 97

Total requests resolved: 93

Total unresolved requests opened this month: 4

Total requests still open: 22

Priority Two: Move to MessageBee

The Network has been having ongoing problems with patrons not receiving email notices because their email provider quietly rejects them. SirsiDynix has not been willing to tackle this problem. As a solution, the Network is moving to Unique MessageBee. Not only will notices be delivered reliably to patrons, they also can track whether the patron opened the email and if they clicked on links inside.

Goal: Move to a reliable email notice system

Project Lead: Chanel Wheeler

- Get quote from Unique
- Pick pilot library
- Sign agreement with Unique
- Set up pilot library with overdue, hold, and bill notices
- Roll out overdue, hold, and bill notices to all YLN libraries
- Set up pilot library with autorenewal notice
- Roll out autorenewal notice to all YLN libraries
- Set up pilot library with assumed lost notice
- Roll out assumed lost notice to all YLN libraries

Priority Three: Get Up to Speed with VMWare

The YLN has taken over ownership of the VMWare servers from ITS which host Symphony and Enterprise. We need to learn how to admin VMWare and be prepared for emergencies.

Goal: Become versed in how VMWare works

Project Lead: Chanel Wheeler

- Watch LinkedIn Learning classes on VMWare
- Update vCenter
- Update ESXI hosts
- Test failover

Note concerning prioritization: The priority of projects may shift as individual portions are completed.

Prioritization

Priority Four: Move Servers from Ubuntu to RHEL

Our Ubuntu servers are not playing well with the Hyper-V host. Red Hat is better supported on Hyper-V. The District and ITS already bought two RHEL licenses. The Network will be buying the rest.

Goal: Move servers to RHEL so they will be more stable.

Project Lead: Chanel Wheeler

- Purchase RHEL licenses
- Move portal server to RHEL
- Move ylnstest server to RHEL
- Move help desk server to RHEL
- Move helptest server to RHEL
- Move optio server to RHEL
- Move district server to RHEL
- Move districttest server to RHEL
- Move authentication server to RHEL

Priority Five: Improve Database Quality

Enhance the operation of the catalog for patrons and staff by improving material description, subject and genre access, and data integrity. These tasks are for materials already in Symphony.

Goal: Improve patron and staff search experience

Project Lead: Karen Straube

- Correct structurally invalid bibliographic records in Symphony
- Complete cataloging and descriptions of Adult Books
- Add Subject Headings and Genre Headings to bibliographic records that lack them
- Complete cataloging and description of Youth Books
- Complete cataloging and descriptions of Adult non-book materials
- Complete cataloging and description of Youth non-book materials
- Clean-up genre headings to conform to current standards

Priority Six: Implement Blue Cloud Cataloging

Blue Cloud Cataloging will allow library staff to access Symphony cataloging from a web browser. The new product should have significant user interface improvements above the cataloging section in WorkFlows.

Goal: Fully implement Blue Cloud Cataloging (BCC)

Project Lead: Karen Straube

- Upgrade Web Services so we can use BCC
- Configure Web Services for the new service
- Test BCC to see how it works
- Create documentation
- Activate it for a test library to see how it works in a production environment
- Conduct a training session for all YLN users
- Activate it for the remaining libraries

Completed Projects CY20

IP address change
Redesign/upgrade YCFLD website
Community calendar

Cancelled/Postponed Projects CY20

Statistics

Holds - December 2020					
Hold Inactive Reason	CANCELLED	EXP_ONSHLF	EXPIRED	FILLED	Total
Pickup Library	Number of Holds	Number of Holds	Number of Holds	Number of Holds	Number of Holds
AJS	1			1	2
ASH	4	13	3	205	225
BAG	50	24		127	201
BCC	31	21		401	453
BEA	25	32	2	290	349
BMHS				4	4
BMMS				5	5
CLA	6	38		80	124
CON	27	19	2	238	286
COR	19	10		223	252
CRK	1	3		51	55
CSES	6				6
CTW	326	316	10	3,146	3,798
CVCL	116	100	3	1,374	1,593
CVPL	160	134	7	1,412	1,713
CVUSD	3			6	9
DHL	2	9		113	124
ERU	8		1	29	38
GHMS	1				1
GMMS				3	3
JER				64	64
MAY	17	40		203	260
MUHS				1	1
ORME			1		1
PAUL	26	25		407	458
PCL	2		1	10	13
PCM				1	1
PHS	6			7	13
PPL	1,423	1,109	20	14,850	17,402
PVA2	304	202	1	3,046	3,553
PVPL	490	430	8	4,357	5,285
SED	339	287	2	2,798	3,426
SEL	21	61	2	394	478
SPR	7	3		117	127
TCP	1			3	4
THS	4		1	1	6
VOC	177	80	2	1,599	1,858
WIL	4	13	1	244	262
YAR	11	42		284	337
YCFLD	6	4		18	28
YCP	20	18		132	170
YCV	3	5		98	106
YLN	2			1	3
Total	3,649	3,038	67	36,343	43,097

Statistics

Items Transited - December 2020															
Station Library →															
Item Li- brary ↓	Total	AJS	ASH	BAG	BCC	BEA	BMHS	BMMS	CLA	CON	COR	CRK	CTW	CVCL	CVHS
Total	24,553	1	187	102	361	290	4	4	65	177	219	44	2,339	1,275	4
AJS	80			2		1				1			8	3	
ASH	243				3	2	1		2	2	4		19	8	
BAG	352		5		4	3		1		1	2		37	6	
BCC	396		3			1				1	5	1	35	16	
BEA	236		2	2	2			2		2	2		19	10	
BMHS	23									1			4		
BMMS	35												4		1
CLA	242		3	1	4	1				3	2		24	7	
CON	199		7	3	2	1		1			3	1	11	10	
COR	257		2	5	3	3				2			20	5	
CRK	68				2								4	2	
CSES	12					1									
CTW	3,257		20	10	52	33			9	23	35	1		170	1
CVCL	811		9	1	14	2			3	5	7	2	96		
CVHS	22					1								3	
CVLAB	24												2	2	
CVPL	1,259		11	5	21	4	1		3	10	9	3	112	66	
CVUSD	154			1	7	2			1			1	17	4	
DHL	260		2	4	4	1			1	6	3		28	11	
ERU	165		2		2	2				1	1		9	8	
GES	60					1			1	1			8	2	
GHMS	34												1		
JER	190		1		3					1	1		17	5	
LES	55			3	1	1							3		
LTS	61				1								5	1	
MAY	291		4		5	7			1	2	6	1	22	15	
MES	36												2	1	
MUHS	35				1						1		6		
PAUL	149		2		3	1				1			12	7	
PCL	147		2	2		1				1			12	4	
PHS	48					2				1			1	1	
PPL	5,484	1	42	21	125	111	1		25	59	54	9	798	446	2
PVPL	3,243		28	19	48	39	1		1	26	29	9	347	199	
SED	3,436		11	11	26	42			12	9	30	10	359	130	
SEL	277		4	3	4	3			2	3	3		19	15	
SPR	303		1		1	5				1	5	1	21	15	
STX	61		1								1		4	4	
SVES	8			1											
TCP	4					1									
THS	54				2	1							1	1	
WIL	195		2	3						1	1		19	5	
YAR	355		8	4	1	1				3	6	1	23	15	
YCFLD	1														
YCP	872		2	1	10	10				3	1	2	100	29	
YCV	1,059		13		10	6			4	7	8	2	110	49	

Statistics

Items Transited - December 2020															
Station Library →															
Item Li- brary ↓	CVLAB	CVPL	CVUSD	DHL	ERU	GMMS	JER	MAY	MUHS	PAUL	PCL	PHS	PPL	PHS	PPL
Total	1	1,172	9	118	26	3	67	184	1	360	9	8	7,388	47	4,446
AJS										3			21		23
ASH		13		1			2	1		7			83	1	40
BAG		7						4		26			106		62
BCC		15		1				7		11			129	1	66
BEA		8		1				3		13			88	3	31
BMHS		1		1									9		4
BMMS							1						7	1	8
CLA		8		2				3		7			78	1	37
CON		10		1			1	1		12			49		25
COR		7		1	1			1		16		1	70	2	43
CRK		7		1	2					2			24		12
CSES										3			2		7
CTW		159		11	3		6	17		29		1	1,394	4	782
CVCL		42		3			1	3		13		2	293	4	154
CVHS		1											12		3
CVLAB			4							1			10		6
CVPL			1	2			2	11		16			508	1	295
CVUSD	1	4						1		5			52	1	47
DHL		5					1	1		6			77		33
ERU		2					1	2		7			72		59
GES		3						1		4			14		8
GHMS		3											13	1	11
JER		11						5		2			67		43
LES		6								4			23		8
LTS		5						1		4			15		9
MAY		12		1						9			98	2	36
MES		1						2		2		1	9	1	9
MUHS		2										1	15		29
PAUL		5					1						42		32
PCL		4		1			1						51		71
PHS		2											26		9
PPL		413	1	39	7	3	21	53		44	8	2		12	
PVPL		189	2	20	9		6	23		31	1		1,698	3	947
SED		114	1	13			5	25	1	23			1,202	2	741
SEL		11		1	1			3		9			91	4	36
SPR		10		1				1		13			87		71
STX		2								1			14		16
SVES							1						5		1
TCP													1		1
THS		2								3			14		8
WIL		5		2				1		6			61		39
YAR		17		1				3		9			122	1	71
YCFLD														1	255
YCP		20		9	1		12	7		10			290	1	258
YCV		46		5	2		5	4		9			346		

Statistics

Items Transited - December 2020														
Station Library →														
Item Library ↓	PVA2	PVPL	SED	SEL	SPR	TCP	THS	VOC	WIL	YAR	YC-FLD	YCP	YCV	YLN
Total	20	5,511	1,680	378	131	3	6	1,625	316	268	17	109	56	19
AJS		31	7					2		1				
ASH		58	13	6	2			11	3	2				
BAG		100	23	9	1			11	3	1		2		
BCC		104	30	12	4			12	1	6		2		
BEA		48	12	1	4			9	2	2		3		1
BMHS		2	3					1					1	
BMMS		18	4							1				
CLA		61	12	5	7			9	3	1		1		
CON		56	12	4	2			8	3	1				
COR		79	13	5	4			12	2	5				
CRK		15	1		1			6		1				
CSSES		5										1		
CTW	1	738	218	42	10			169	53	26	1	16	8	2
CVCL		193	48	7	5			44	5	7	1	3	2	
CVHS		4						1						
CVLAB		5												
CVPL		277	80	13	9			57	11	18		5	3	1
CVUSD		42	8	1				7						
DHL		70	13	3	4			14	4	2				
ERU	1	25	5	4	1			14	1	2		3		
GES		24	1											
GHMS		15						2						
JER		44	9	2	1			16	1	2	1	1		
LES		12	2											
LTS		26	1				1	1						
MAY		75	14	6	1			10		1	1			
MES		16	2											
MUHS		6	2					1						
PAUL		37	9	5	10			7	5			1	1	
PCL		20	33					7	4			4		
PHS		10	2	1				1		1				
PPL	1	1,815	621	93	25	2	4	399	100	87	3	29	18	4
PVPL	17		215	52	10			129	42	39	2	9	2	1
SED		763		42	5			518	25	31	1	9	10	8
SEL		71	15		6			6	1	6				
SPR		85	26	4				14	4	7			1	
STX		17	5		1			3	2			6		
SVES		1												
TCP								2						
THS		29	1											
WIL		54	14	5	4			6		3	1	2		
YAR		75	17	8	2			17	16			4	2	
YCFLD			1											
YCP		159	92	29	8		1	44	9	8	6		8	1
YCV		226	96	19	4	1		55	16	7		8		1

Statistics

Discards - December 2020	
Station Li- brary	Library Use Transactions
BEA	1
COR	4
CTW	161
CVCL	20
CVHS	68
CVPL	740
CVUSD	1
DHL	1
ERU	1
LES	8
MAY	1
PAUL	1
PHS	1
PPL	1,080
PVA2	1
PVPL	598
SED	827
SEL	1
SVES	21
THS	780
WIL	4
YAR	2
YCFLD	2
YCP	108
YCV	700
Total	5,132

Items Added - December 2020	
Item Library	Total Copies
ASH	19
BAG	42
BCC	61
BEA	23
CLA	35
CON	29
COR	38
CRK	8
CTW	405
CVCL	204
CVHS	1
CVLAB	7
CVPL	309
CVUSD	116
DHL	93
ERU	45
JER	19
LES	10
LTS	25
MAY	49
MES	7
PAUL	78
PCL	70
PPL	735
PVCV	232
PVPL	939
SED	563
SEL	11
SHM	33
SPR	10
STX	92
SVES	1389
THS	55
VVAC	33
WIL	20
YAR	30
YAV	2
YCFLD	5
YCP	155
YCV	203
YLN	142
Grand Total	6342

Total Items - December 2020	
Item Library	Total Copies
AJS	14,993
ASH	6,471
BAG	14,653
BCC	11,063
BEA	11,098
BMHS	30,537
BMMS	7,908
CLA	8,921
CON	6,182
COR	6,516
CRK	3,493
CSES	2,858
CTW	97,569
CVCL	31,298
CVHS	14,917
CVLAB	3,575
CVPL	53,476
CVUSD	29,588
DHL	5,184
ERU	30,795
GES	12,007
GHMS	13,230
GMMS	9,935
JER	14,238
LAW	1,784
LES	13,726
LTS	12,904
MAY	9,979
MES	6,685
MUHS	14,860
ORME	9,290
PAUL	6,383
PCL	35,566
PHS	11,271
PMH	9,670
PPL	139,015
PVCV	1,095
PVPL	87,420
SED	79,285
SEL	6,563
SHM	7,322
SPR	5,872
STX	759
SVES	5,005
TCP	1,262
THS	11,327
VOC	1
VVAC	1,046
WIL	4,516
YAR	8,109
YAV	3,889
YCC	2,157
YCFLD	96
YCP	60,744
YCV	53,848
YLN	236,041
Total	1,287,995

Statistics

New Users - December 2020	
User Library	Number of Users
AJS	2
ASH	3
BAG	2
BCC	5
BEA	5
BMHS	3
BMMS	2
CLA	2
CON	3
COR	11
CRK	1
CSES	2
CTW	72
CVCL	37
CVHS	3
CVLAB	102
CVPL	16
CVUSD	1
DHL	5
ERU	6
GES	2
GMMS	3
JER	1
LES	1
LTS	8
MAY	3
MES	1
PAUL	2
PMH	7
PPL	115
PVPL	98
SED	42
SEL	9
SPR	4
THS	6
VOC	3
YAR	7
YCP	2
Grand Total	597

Total Users - December 2020	
User Library	Number of Users
AJS	800
ASH	880
BAG	672
BCC	1,066
BEA	1,020
BMHS	2,537
BMMS	365
CLA	522
CON	612
COR	963
CRK	154
CSES	744
CTW	11,589
CVCL	5,516
CVHS	1,459
CVLAB	287
CVPL	5,412
CVUSD	1,765
DHL	630
ERU	5,728
GES	644
GHMS	574
GMMS	611
JER	232
LES	562
LTS	917
MAY	917
MES	1,325
MHS	1
MUHS	1,941
ORME	445
PAUL	496
PCL	3,385
PHS	2,035
PMH	889
PPL	24,919
PVA2	7
PVPL	22,144
SED	8,736
SEL	728
SHM	1
SPR	384
SVES	29
TCP	23
THS	1,017
VOC	1,270
WIL	225
YAR	540
YCFLD	8
YCP	1,672
YCV	790
YLN	4
Total	120,192

Statistics

Patron Bills - December 2020			
Bill Library Code	# of Bills	Bill Amount	Bill Payment Amount
Total	1,613	\$7,792.04	\$2,992.59
BAG	1	\$1.80	\$1.80
BCC	9	\$29.60	\$14.10
BEA	1	\$3.00	\$3.00
BMHS	3	\$15.10	\$15.10
CLA	1	\$0.60	\$0.60
CON	6	\$19.85	\$19.85
COR	7	\$27.60	\$27.60
CTW	382	\$753.99	\$328.29
CVCL	4	\$53.70	\$52.00
CVLAB	2	\$25.00	\$0.00
CVPL	90	\$190.45	\$71.10
CVUSD	2	\$13.00	\$13.00
DHL	1	\$4.00	\$4.00
ERU	1	\$0.50	\$0.00
GHMS	3	\$24.00	\$24.00
GMMS	6	\$2.40	\$2.40
JER	1	\$0.50	\$0.50
MAY	6	\$13.70	\$13.70
MUHS	1	\$1.65	\$1.65
PAUL	7	\$9.30	\$6.55
PCL	11	\$82.00	\$79.25
PHS	10	\$8.60	\$8.20
PPL	619	\$3,157.43	\$1,608.75
PVA2	2	\$6.00	\$6.00
PVPL	172	\$1,499.88	\$332.35
SED	154	\$324.30	\$122.91
VOC	14	\$19.50	\$12.15
WIL	3	\$3.10	\$3.10
YAR	6	\$34.85	\$34.85
YCFLD	3	\$43.32	\$43.32
YCP	13	\$171.00	\$16.95
YCV	5	\$32.32	\$30.52
YLN	67	\$1,220.00	\$95.00

Statistics

Circulation - December 2020				
Station Library	Client Types	Charge Item Part B	Renew Item	Grand Total
AJS	workFlows	6		6
AJS Total		6		6
ASH	Enterprise		18	18
	SIP	272		272
	workFlows	292	255	547
ASH Total		564	273	837
BAG	BC Mobile		42	42
	None	3		3
	SIP	332	2	334
	workFlows	18	169	187
BAG Total		353	213	566
BCC	BC Mobile		5	5
	Enterprise		4	4
	SIP	631	6	637
	workFlows	223	371	594
BCC Total		854	386	1240
BEA	BC Mobile		2	2
	Enterprise		96	96
	None	14		14
	SIP	25		25
	workFlows	934	1036	1970
BEA Total		973	1134	2107
BMHS	workFlows	27	16	43
BMHS Total		27	16	43
BMMS	workFlows	13		13
BMMS Total		13		13
CLA	Enterprise		2	2
	SIP	22	10	32
	workFlows	86	72	158
CLA Total		108	84	192
CON	BC Mobile		4	4
	Enterprise		18	18
	SIP	320	1	321
	workFlows	26	196	222
CON Total		346	219	565
COR	Enterprise		29	29
	SIP	395		395
	workFlows	6	246	252
COR Total		401	275	676
CRK	None	55		55
	workFlows	168	72	240
CRK Total		223	72	295
CSES	workFlows	3		3
CSES Total		3		3
CTW	BC Mobile		92	92
	Enterprise		625	625
	None	2		2
	SIP	9923	550	10473
	workFlows	601	4650	5251
CTW Total		10526	5917	16443
CVCL	BC Mobile		21	21
	Enterprise		96	96
	SIP	2690	19	2709
	workFlows	823	1302	2125
CVCL Total		3513	1438	4951
CVHS	workFlows	88		88

CVHS Total		88		88
CVLAB	workFlows	164	9	173
CVLAB Total		164	9	173
CVPL	BC Mobile		13	13
	Enterprise		313	313
	None	1		1
	SIP	470	4	474
	workFlows	2916	1933	4849
CVPL Total		3387	2263	5650
CVUSD	SIP	93	11	104
	workFlows	100	6	106
CVUSD Total		193	17	210
DHL	BC Mobile		3	3
	Enterprise		25	25
	SIP	241	1	242
	workFlows	1	127	128
DHL Total		242	156	398
ERU	BC Mobile		13	13
	Enterprise		4	4
	workFlows	160	72	232
ERU Total		160	89	249
GES	workFlows	436	8	444
GES Total		436	8	444
GHMS	workFlows	2		2
GHMS Total		2		2
GMMS	workFlows	3	8	11
GMMS Total		3	8	11
JER	Enterprise		5	5
	workFlows	146	105	251
JER Total		146	110	256
LES	workFlows		698	698
LES Total			698	698
LTS	workFlows	124	4	128
LTS Total		124	4	128
MAY	Enterprise		2	2
	SIP	163	3	166
	workFlows	481	466	947
MAY Total		644	471	1115
MES	workFlows	54	19	73
MES Total		54	19	73
MUHS	workFlows	1		1
MUHS Total		1		1
ORME	Enterprise		2	2
ORME Total			2	2
PAUL	BC Mobile		22	22
	Enterprise		3	3
	SIP	725	7	732
	workFlows		529	529
PAUL Total		725	561	1286
PCL	Enterprise		43	43
	workFlows	30	57	87
PCL Total		30	100	130
PHS	Enterprise		5	5
	workFlows	8	8	16
PHS Total		8	13	21
PPL	BC Mobile	1560	198	1758
	Enterprise		2974	2974
	None	13		13
	SIP	13001	28	13029

Statistics

	workFlows	1189	11961	13150
PPL Total		15763	15161	30924
PVA2	Enterprise		1	1
	workFlows	13	2	15
PVA2 Total		13	3	16
PVPL	BC Mobile		286	286
	Enterprise		1976	1976
	None	4		4
	SIP	18460	677	19137
	workFlows	370	4160	4530
PVPL Total		18834	7099	25933
SED	BC Mobile		51	51
	Enterprise		625	625
	SIP	6572	95	6667
	workFlows	1206	2655	3861
SED Total		7778	3426	11204
SEL	BC Mobile		3	3
	Enterprise		4	4
	workFlows	1007	144	1151
SEL Total		1007	151	1158
SPR	Enterprise		1	1
	SIP	123		123
	workFlows	156	67	223
SPR Total		279	68	347
SVES	workFlows	9		9
SVES Total		9		9
TCP	workFlows	3	3	6
TCP Total		3	3	6
THS	workFlows	15	1	16
THS Total		15	1	16
VOC	BC Mobile		15	15
	Enterprise		277	277
	workFlows	1621	26	1647
VOC Total		1621	318	1939
WIL	BC Mobile		28	28
	Enterprise		25	25
	SIP	715	14	729
	workFlows	4	85	89
WIL Total		719	152	871
YAR	Enterprise		47	47
	SIP	537	6	543
	workFlows	291	219	510
YAR Total		828	272	1100
YCFLD	workFlows	17	9	26
YCFLD Total		17	9	26
YCP	BC Mobile		1	1
	Enterprise		54	54
	SIP	6		6
	workFlows	203	117	320
YCP Total		209	172	381
YCV	Enterprise		29	29
	SIP	4		4
	workFlows	143	90	233
YCV Total		147	119	266
YLN	None	7		7
	SIP		362	362
	workFlows	14	1	15
YLN Total		21	363	384
Grand Total		71580	41872	113452

Circulation Use Item - December 2020	
Station Library	Use Item Transactions
CTW	227
CVLAB	19
CVUSD	339
ERU	2
SED	4
YCP	1

Statistics

Checkins - December 2020	
Station Library	Total Checkins
AJS	11
ASH	532
BAG	405
BCC	990
BEA	1,001
BMHS	680
BMMS	129
CLA	101
CON	428
COR	485
CRK	247
CSES	28
CTW	10,680
CVCL	3,691
CVHS	475
CVLAB	264
CVPL	4,196
CVUSD	233
DHL	262
ERU	227
GES	364
GHMS	4
GMMS	2
JER	206
LES	394
LTS	639
MAY	596
MES	206
MUHS	4
ORME	2
PAUL	627
PCL	106
PHS	18
PPL	21,233
PVA2	17
PVPL	20,082
SED	9,336
SEL	1,064
SPR	244
STX	3
SVES	1
TCP	4
THS	297
VOC	1,728
WIL	749
YAR	769
YCFLD	38
YCP	286
YCV	862
YLN	264
Total	85,210

Statistics

OPAC Searches

Library	Total
ASH	1014
BAG	2440
BCC	1469
BEA	55
BMHS	728
CLA	1422
CON	858
COR	19830
CRK	627
CTW	58427
CVHS	680
CVCL	7547
CVPL	14178
CVUSD	1806
DHL	1541
ERU	6086
HUSD	2
JER	2656
LAW	0
MAY	1813
MES	612
MUHS	870
ORME	750
PAUL	131
PCL	2956
PPL	142781
PUSD	36983
PVCV	0
PVPL	72787
SED	144613
SEL	1343
SPR	97
SVES	0
VVAC	0
WIL	983
YAR	1184
YCFLD	15276
YCP	28555
NOTICE	75
DEFAULT	43760
Total	616935

Statistics - Databases

Ebook Central

Month of: 12/2020					
Category: All Categories					
Usage Type: All Documents Selected					
Library	Total Titles Used	Total Unique Users	Total Book Downloads	Total Chapter Downloads	Top 5 Most Used Subjects
TOTAL	501	210	192	73	Computer Science/IT, History, Religion, Fine Arts, Business/Management - Economics

Overdrive

Month of: 12/2020					
Usage Type: All Documents Selected					
User Activity					
Unique Users: 4475					
Checkouts		Holds			
Audiobook	9424	Audiobook	2625		
eBook	12209	eBook	4861		

Branch	Checkouts
YLN-Spring Valley	8
YLN-Crown King	13
YLN-Yavapai Schools	20
YLN-Ash Fork	22
YLN-Jerome	28
YLN-Cordes Lakes	44
YLN-Seligman	44
YLN-Bagdad	54
YLN-Beaver Creek	56
YLN-Mayer	69
YLN-Wilhoit	86
YLN-Congress	116
YLN-Paulden	119
YLN-Dewey-Humboldt Town	124
YLN-Yarnell	156
YLN-Black Canyon City	167
YLN-Clark Memorial	173
YLN-Sedona - Village of Oak Creek	560
YLN-Camp Verde	839
YLN-Chino Valley	876
YLN-Sedona	2108
YLN-Cottonwood	2184
YLN-Prescott Valley	3852
YLN-Prescott	8957

Statistics - Databases

Overdrive RLA

Month of: 12/2020

Branch	Checkouts
PCL-Pima County Public Library	546
TPL - Tempe	59
Flagstaff City-Coconino County Public Library	53
YCLD-Yuma County	41
CCLD - Sierravist - Adult Internet	38
Apache County Library District	27
SVLC-Buckeye	13
SVLC-Quartzsite	13
LLTC-Desert Foothills	12
CCLD - Elfrida - Adult	5
PCL-Other Counties	5
CCLD - Bisbee - Adult	3
CCLD - Portal - Adult	3
CCLD - Sierravist - Juvenile	3
SVLC-Tolleson	2
Navajo County Library District	2
PCL-Maricopa County	2
CCLD - Wilcox - Adult	2
CCLD - Benson - Adult	2
CCLD - Sierravist - Staff	1
LLTC-Wickenburg	1
PCL-Pinal County	1
PCL-Santa Cruz County	1
LLTC-Clifton	1
TOTAL Checkouts from visitors	836

Yavapai Patron Checkouts from other RLA Systems: 2522

Sora

Month of: 12/2020

Books Opened	617
Time Read (hours)	247.92
Avg Time per Book (min)	33.69
Avg Time per Session (min)	23.24
Avg Time per User (min)	37.77
Unique Users	96

Statistics - Databases

rbDigital Magazines

Month	Checkouts	Turnaways
December	269	0

Y.E.S. Calendar

Month	# of Programs	# of Users Visiting
December	3481	379

Statistics - Databases

UniversalClass

Month	New Registered Users	Login Sessions	New Courses Enrolled	Stud. Submissions
December	34	722	42	479

Mango Languages

Month of: 12/2020	
Total Sessions	301
Mobile Sessions	109
Avg Learning Time (min)	20.10

Mobile App

Month of: 12/2020		
Usage by Platform		
Platform Type	Devices	Launches
Amazon-FireOS	0	0
Android	581	3413
iPad	217	1140
iPhone	947	6203
iPod Touch	2	10
TOTAL	1747	10766

SMS

Month of: 12/2020	
Hold Notice	5301
Manual Text	7
Overdue Notice	0

AMH

Month of: 12/2020	
Items/Month	65293

Statistics - I-Tiva (TM3)

Date	Patrons	Rejected Records	Total Attempts	Total Deliveries	Patron Logins on MESSAGE call
12/1/2020	62	4	70	58	
12/2/2020	93	2	123	79	
12/3/2020	129	6	163	118	
12/4/2020	104	1	136	96	
12/5/2020	110	4	126	106	
12/6/2020	41	1	41	37	
12/7/2020					
12/8/2020	75	2	92	71	
12/9/2020	107	4	120	101	
12/10/2020	112	8	134	104	
12/11/2020	111		127	110	
12/12/2020	110	4	132	108	
12/13/2020	58	13	58	49	
12/14/2020	2		2	2	
12/15/2020	98	11	109	95	
12/16/2020	118	5	150	116	
12/17/2020	117	13	137	115	
12/18/2020	68	2	82	63	
12/19/2020	80	3	100	74	
12/20/2020	62	5	62	53	
12/21/2020	1		1	1	
12/22/2020	109	4	123	100	
12/23/2020	131	5	171	117	
12/24/2020	83	1	109	75	
12/25/2020	48	3	52	48	
12/26/2020					
12/27/2020	129	7	129	115	
12/28/2020	4		6	2	
12/29/2020	107	9	128	103	
12/30/2020	96	1	124	86	
12/31/2020	107	7	133	97	
Grand Total:	2472	125	2940	2299	

I-Tiva Month To Date MESSAGE Report used