

Yavapai Library Network

November
2020
Monthly
Report



Manager's Lowdown

Hi All -

I'm writing this on November 24th because I am just about to take a vacation, and Chanel wouldn't let me go without writing my monthly report. :-)

The last time I had a vacation scheduled was the weekend of March 20th, but everything was cancelled due to the pandemic. This time everything is cancelled as well, but I am still taking the time off. I think it will be my first Staycation. I'm very much looking forward to it.

- Message Bee rolled out to the YLN's Public and Academic libraries without much of a hitch. Bill Notices, Overdue Notices and Pickup Notices now have a more up-to-date look, can contain links, and we have statistics on whether they were received and if they were opened! Automatic Renewal notices will be coming soon and Assumed Lost will be available towards the beginning of next year.

- We have a contest running for a logo and mascot for the YLN. Winners will receive a \$10 Amazon Gift Card. Email your entries to valerie.burns@yavapai.us by 5 p.m. on December 7th. You don't have to use professional graphics, just sketch it out and take a photo.

- Chanel sent an email out today to the Public Services group asking for their help in testing our new version of EZProxy. The authentication of the databases works differently inside your library than it does when you're away from the library. It would be difficult for us to test inside of each of your buildings to see if it is working correctly. Thanks in advance for assisting us with this. RPA will no longer be used for authentication once the new version becomes live.

- Because of schedules and holidays, our OPAC Committee will not have its first meeting until the first week in January. This will be good timing if we were going to change OPACs by the beginning of the fiscal year. We are paid up with Enterprise until 6/30/2021.

- AZCODI was held on November 12, 2020. If you missed it, and have the time, it is available here: <http://go.sirsiidynix.com/2020-11-12-AZCODI.html>. SirsiDynix showcased some

new features such as Click & Collect, CloudSource Open Access, enhancements to Enterprise, BC Analytics, BC mobile and more.

See you all next month. I should be all rested and relaxed.

Thanks,
Valerie Burns

P.S. Addendum from Chanel here: We now have Yavapai County Records Management archival records in our catalog numbering 201 titles. Do a catalog search for "yavapai county records management" if you'd like to see them.



We 
STEM
SCIENCE TECHNOLOGY ENGINEERING MATH
Verde Valley
**Dark-Sky Virtual
Science Café**

It's **FREE!** Friday 12/11
6:30p - 7:30p

Grab your favorite snacks & get ready with a Facebook Watch Party starting @6:10p

Register at: vvdarkskysciencecafe.eventbrite.com
get your family outside for a backyard Star Party @7:30p

Camp Verde
Dark-Sky Community



Verde Library Group



← Thank our Partners!
at: [#vvlovesstem](https://www.facebook.com/vvlovesstem)
[#vvdarkskies](https://www.facebook.com/vvdarkskies)

Prioritization

Priority One: Resolve Current Helpdesk Requests

A help desk request, or work order, is the submission of a problem that one encounters during the normal operation of a YLN service. Requests are generally submitted via e-mail to help@yln.info. If a request is submitted via telephone, then a YLN staff person will create the request for the submitter. Help desk requests will always be our highest priority because in some cases a member library employee cannot complete a work function until the issue is resolved.

Total requests submitted: 115

Total requests resolved: 106

Total unresolved requests opened this month: 9

Total requests still open: 28

Priority Two: Move to MessageBee

The Network has been having ongoing problems with patrons not receiving email notices because their email provider quietly rejects them. SirsiDynix has not been willing to tackle this problem. As a solution, the Network is moving to Unique MessageBee. Not only will notices be delivered reliably to patrons, they also can track whether the patron opened the email and if they clicked on links inside.

Goal: Move to a reliable email notice system

Project Lead: Chanel Wheeler

- Get quote from Unique
- Pick pilot library
- Sign agreement with Unique
- Set up pilot library with overdue, hold, and bill notices
- Roll out overdue, hold, and bill notices to all YLN libraries
- Set up pilot library with autorenewal notice
- Roll out autorenewal notice to all YLN libraries
- Set up pilot library with assumed lost notice
- Roll out assumed lost notice to all YLN libraries

Priority Three: Get Up to Speed with VMWare

The YLN has taken over ownership of the VMWare servers from ITS which host Symphony and Enterprise. We need to learn how to admin VMWare and be prepared for emergencies.

Goal: Become versed in how VMWare works

Project Lead: Chanel Wheeler

- Watch LinkedIn Learning classes on VMWare
- Update vCenter
- Update ESXI hosts
- Test failover

Note concerning prioritization: The priority of projects may shift as individual portions are completed.

Prioritization

Priority Four: Move Servers from Ubuntu to RHEL

Our Ubuntu servers are not playing well with the Hyper-V host. Red Hat is better supported on Hyper-V. The District and ITS already bought two RHEL licenses. The Network will be buying the rest.

Goal: Move servers to RHEL so they will be more stable.

Project Lead: Chanel Wheeler

- Purchase RHEL licenses
- Move portal server to RHEL
- Move ylnstest server to RHEL
- Move help desk server to RHEL
- Move helptest server to RHEL
- Move optio server to RHEL
- Move district server to RHEL
- Move districttest server to RHEL
- Move authentication server to RHEL

Priority Five: Improve Database Quality

Enhance the operation of the catalog for patrons and staff by improving material description, subject and genre access, and data integrity. These tasks are for materials already in Symphony.

Goal: Improve patron and staff search experience

Project Lead: Karen Straube

- Correct structurally invalid bibliographic records in Symphony
- Complete cataloging and descriptions of Adult Books
- Add Subject Headings and Genre Headings to bibliographic records that lack them
- Complete cataloging and description of Youth Books
- Complete cataloging and descriptions of Adult non-book materials
- Complete cataloging and description of Youth non-book materials
- Clean-up genre headings to conform to current standards

Priority Six: Implement Blue Cloud Cataloging

Blue Cloud Cataloging will allow library staff to access Symphony cataloging from a web browser. The new product should have significant user interface improvements above the cataloging section in WorkFlows.

Goal: Fully implement Blue Cloud Cataloging (BCC)

Project Lead: Karen Straube

- Upgrade Web Services so we can use BCC
- Configure Web Services for the new service
- Test BCC to see how it works
- Create documentation
- Activate it for a test library to see how it works in a production environment
- Conduct a training session for all YLN users
- Activate it for the remaining libraries

Completed Projects CY20

IP address change
Redesign/upgrade YCFLD website
Community calendar

Cancelled/Postponed Projects CY20

Statistics

Holds - November 2020					
Hold Inactive Reason	CANCELLED	EXP_ONSHLF	EXPIRED	FILLED	Total
Pickup Library	Number of Holds	Number of Holds	Number of Holds	Number of Holds	Number of Holds
ASH	10	6	3	220	239
BAG	55	20		239	314
BCC	17	12		247	276
BEA	31	36	1	247	315
BMHS				6	6
BMMS				1	1
CLA	6	28		33	67
CON	16	12	1	265	294
COR	25	20		243	288
CRK		6		62	68
CTW	234	284	16	2,806	3,340
CVCL	89	75	1	997	1,162
CVHS	5		2	4	11
CVPL	93	89	3	1,084	1,269
CVUSD	4			23	27
DHL	9	11	2	103	125
ERU	5			42	47
GMMS	3			2	5
JER	2			56	58
LES				1	1
MAY	17	33		74	124
MUHS	2			4	6
ORME				8	8
PAUL	19	27	1	266	313
PCL	8		1	11	20
PCM	1		1	4	6
PHS	2		1	23	26
PPL	1,363	820	25	8,510	10,718
PVA2	266	208	1	2,572	3,047
PVPL	469	478	19	3,548	4,514
SED	272	242	15	2,325	2,854
SEL	27	88	2	330	447
SPR		2	1	93	96
SVES	1				1
TCP				9	9
THS	6		1	6	13
VOC	134	60	7	1,120	1,321
WIL	5	15		160	180
YAR	42	16	2	274	334
YCFLD	6	8	1	18	33
YCP	37	11		162	210
YCV	8	9		96	113
YLN	3			4	7
Total	3,292	2,616	107	26,298	32,313

Statistics

Items Transited - November 2020															
Station Library →															
Item Li- brary ↓	Total	ASH	BAG	BCC	BEA	BMHS	BMMS	CLA	CON	COR	CRK	CSES	CTW	CVCL	CVHS
Total	18,315	193	162	188	265	6	1	38	197	230	57	6	2,113	890	4
AJS	59									1	1		1	2	
ASH	182		2	1	1			2	3	9	1	1	23	7	
BAG	274	2		1	4				2	2	1		36	11	
BCC	291	3	4		2			1	4	6			32	10	
BEA	151		4	1					6	2			16	7	
BMHS	18			1									1	1	
BMMS	25												2	1	1
CLA	185	3		3	2				2	6			19	7	
CON	126	6		1	3					1			12	4	
COR	178	2	1	4	2				2				22	7	
CRK	53		1	1	1					3			8	1	
CSES	23												2	1	
CTW	2,221	14	19	38	31	2		6	16	34	2	1		112	1
CVCL	590	7	3	7	15				8	5	2		67		
CVHS	9												4		
CVLAB	33				1								2	2	
CVPL	934	13	6	10	8				9	11	2		117	53	
CVUSD	134		3	2	2				1		3		13	6	
DHL	150	1	2	3	6				3		1		14		
ERU	152		2	1	1				2				5	8	
GES	39				3								2	1	
GHMS	39			1	2								5	1	
JER	145	4						1	1	2			14	9	
LES	43		1										5	1	
LTS	57		2						4	1			3		
MAY	181	3	3	3	3			1	1	4	1		23	5	
MES	35			1									2	2	
MUHS	59				2								5	1	
PAUL	104		5	1	1				1	4			8		
PCL	172		1		6			1	1				20	3	
PHS	42				2				1				4	4	
PPL	4,254	46	46	46	80		1	10	60	50	26	2	700	295	2
PVPL	2,182	17	21	20	28	2		4	42	36	7	2	321	126	
SED	2,490	35	18	20	28	1		6	6	23	7		306	104	
SEL	177	7	4	1	1			1	2	4			20	5	
SPR	235	5		1	1				3	8	1		22	6	
STX	53		2						1				6	1	
SVES	8														
TCP	5														
THS	44		4						1				3	2	
WIL	156	3		3	4			1		1			24	6	
YAR	282	2	5	6	4				3	3			31	5	
YCP	773	8	1	8	10	1		2	5	6			87	26	
YCV	951	12	2	3	11			2	7	8	2		106	47	
YLN	1														

Statistics

Items Transited - November 2020															
Station Library →															
Item Li- brary ↓	CVLAB	CVPL	CVUSD	DHL	ERU	GMMS	JER	LES	MAY	MUHS	ORME	PAUL	PCL	PHS	PPL
Total	4	928	30	103	31	2	61	1	86	4	10	261	8	47	4,446
AJS		9		1								2			23
ASH		3		1								5		1	40
BAG		7	2	1	1		1		1			8			62
BCC		17		1	1				4			12		1	66
BEA		9					1		3			8		3	31
BMHS															4
BMMS		1		1			2							1	8
CLA		11		1					1			8		1	37
CON		7							1			3			25
COR		8			1		1					9		2	43
CRK		2													12
CSES															7
CTW		92	4	10	4		6		11	1		21		4	782
CVCL		31		5			1		1			6		4	154
CVHS												1			3
CVLAB		1	12												6
CVPL			1	3	1		5		1			9		1	295
CVUSD	4	6		2			1		1			1		1	47
DHL		4			1				1			2			33
ERU		12		3						1			1		59
GES		4	1									1			8
GHMS		1												1	11
JER		7		1					1			6			43
LES		1													8
LTS				1			1		2			1			9
MAY		8										7		2	36
MES		3	1									2		1	9
MUHS		4		1									1		29
PAUL		3		1											32
PCL		5		1	1							1			71
PHS				1			1					2			9
PPL		336	2	33	6	2	18		29		2	63	2	12	
PVPL		120	3	10	5		9		7		1	20	3	3	947
SED		96	2	12	6		2	1	12	1	3	20		2	741
SEL		6		2					1			7		4	36
SPR		11							3			7			71
STX		7													16
SVES															1
TCP		1													1
THS		3										1			8
WIL		11									1	4			39
YAR		13							2			7		1	71
YCP		27	1	8	2		4		2	1	2	9		1	255
YCV		41	1	3	2		8		2		1	8	1	1	258
YLN															

Statistics

Items Transited - November 2020															
Station Library →															
Item Library ↓	PVA2	PVPL	SED	SEL	SPR	SVES	TCP	THS	VOC	WIL	YAR	YC-FLD	YCP	YCV	YLN
Total	25	4,342	1,343	300	95	1	9	10	1,143	209	249	9	117	68	23
AJS		17							1				1		
ASH		41	16	3	4				6	5	3		2	1	1
BAG		90	12	10	2				6	4	4		2	1	1
BCC		73	26	7	3				11	2	1		1	1	2
BEA		36	13	3	2				1	5					
BMHS		7	3											1	
BMMS		6	1		1										
CLA		59	6	2	3				7	1	2	2		2	
CON	1	32	16	4	4				5						1
COR		38	15	4					9	1	6		1		
CRK		16	2	1					2	1	2				
CSES		11	1					1							
CTW	3	612	164	32	10		3	2	102	39	29	1	9	4	
CVCL		164	50	6	5			1	38	4	2		2	1	1
CVHS		1													
CVLAB		7	2												
CVPL		244	70	12	3			1	40	6	4	1	5	3	
CVUSD		26	8						5				2		
DHL		45	19	5	1				7	1			1		
ERU		30	9	3					8	1	1		3	1	1
GES		16	3												
GHMS		14	2						1						
JER		33	12	2	1				3		2		2	1	
LES	1	20	6												
LTS		28	4						1						
MAY		54	12	6	2				4	1	2				
MES		11	2										1		
MUHS		8	5		1				2						
PAUL		36	3	2	1				3	3					
PCL		20	27	2	1				7		2		2		
PHS		6	4		4				2	1	1				
PPL	1	1,354	461	70	15		3	4	267	53	76	2	49	21	9
PVPL	19		160	38	8		2	1	108	23	46		11	12	
SED		548		21	7				383	24	27		10	12	6
SEL		54	10		1				2	2	7				
SPR		55	14	9					8	2	8				
STX		13	4	1					2						
SVES		6		1											
TCP		1	1												1
THS		18	3							1					
WIL		27	11	7	2				7		3		1	1	
YAR		77	17	16	1				14	4					
YCP		147	74	20	5				43	9	3			5	1
YCV		241	75	13	8		1		38	16	18	3	12		
YLN						1									

Statistics

Discards -November 2020	
Station Li- brary	Library Use Transactions
ASH	2
BAG	5
BCC	41
BEA	3
BMHS	66
CON	2
COR	3
CRK	5
CTW	288
CVCL	8
CVHS	221
CVPL	252
CVUSD	1
ERU	7
GMMS	35
LES	345
MAY	1
MES	2
PMH	2
PPL	661
PVPL	274
SED	1,016
SVES	201
THS	44
WIL	19
YAR	5
YCFLD	2
YCP	644
YCV	852
YLN	6
Total	5,013

Items Added - November 2020	
Item Library	Total Copies
AJS	30
ASH	9
BAG	108
BCC	57
BEA	47
BMHS	1
CLA	58
CON	28
COR	16
CRK	8
CTW	365
CVCL	211
CVHS	1
CVLAB	2
CVPL	112
CVUSD	110
DHL	20
ERU	22
GHMS	50
GMMS	2
JER	12
LES	58
LTS	56
MAY	47
MES	79
PAUL	8
PCL	3
PHS	9
PPL	756
PVPL	653
SED	505
SEL	18
SHM	5
SPR	13
STX	2
SVES	2718
THS	47
VVAC	39
WIL	19
YAR	40
YAV	126
YCP	307
YCV	170
YLN	320
Grand Total	7267

Total Items - November 2020	
Item Library	Total Copies
AJS	14,994
ASH	6,451
BAG	14,613
BCC	10,987
BEA	11,045
BMHS	30,541
BMMS	7,909
CLA	8,886
CON	6,151
COR	6,486
CRK	3,476
CSES	2,860
CTW	97,339
CVCL	31,167
CVHS	14,978
CVLAB	3,569
CVPL	53,953
CVUSD	29,472
DHL	5,070
ERU	30,790
GES	12,007
GHMS	13,236
GMMS	9,935
JER	14,224
LAW	1,784
LES	13,724
LTS	12,879
MAY	9,924
MES	6,673
MUHS	14,864
ORME	9,290
PAUL	6,299
PCL	35,465
PHS	11,273
PMH	9,670
PPL	139,405
PVPL	87,084
SED	79,349
SEL	6,552
SHM	7,289
SPR	5,863
STX	685
SVES	3,636
TCP	1,262
THS	12,048
VOC	1
VVAC	1,018
WIL	4,506
YAR	8,082
YAV	3,887
YCC	2,157
YCFLD	94
YCP	60,705
YCV	54,345
YLN	235,899
Total	1,285,851

Statistics

New Users - November 2020	
User Library	Sum of Number of Users
AJS	10
ASH	5
BAG	4
BCC	3
BEA	10
BMHS	10
BMMS	1
CLA	1
CON	6
COR	2
CSES	18
CTW	69
CVCL	43
CVHS	7
CVPL	30
CVUSD	25
DHL	6
ERU	4
GES	4
GHMS	4
GMMS	3
LES	4
LTS	9
MAY	2
MES	10
MUHS	8
ORME	2
PAUL	8
PCL	4
PHS	9
PMH	7
PPL	141
PVPL	105
SED	36
SEL	9
SPR	12
SVES	2
THS	8
VOC	8
YAR	7
YCP	1
Grand Total	657

Total Users - November 2020	
User Library	Number of Users
AJS	799
ASH	877
BAG	671
BCC	1,059
BEA	1,015
BMHS	2,533
BMMS	363
CLA	521
CON	611
COR	954
CRK	153
CSES	742
CTW	11,502
CVCL	5,478
CVHS	1,515
CVLAB	184
CVPL	5,397
CVUSD	1,765
DHL	626
ERU	5,723
GES	642
GHMS	573
GMMS	612
JER	233
LES	558
LTS	911
MAY	913
MES	1,324
MHS	1
MUHS	1,941
ORME	446
PAUL	491
PCL	3,388
PHS	2,396
PMH	882
PPL	24,810
PVA2	7
PVPL	22,046
SED	8,721
SEL	720
SHM	1
SPR	380
SVES	29
TCP	23
THS	1,013
VOC	1,267
WIL	225
YAR	533
YCFLD	8
YCP	1,673
YCV	792
YLN	4
Total	120,051

Statistics

Patron Bills - November 2020			
Bill Library Code	# of Bills	Bill Amount	Bill Payment Amount
Total	3,436	\$32,378.91	\$6,793.91
ASH	1	\$1.00	\$1.00
BAG	2	\$5.45	\$5.45
BCC	17	\$36.50	\$20.50
BEA	5	\$51.65	\$1.65
BMHS	5	\$34.10	\$34.10
CLA	1	\$3.00	\$3.00
CON	2	\$9.45	\$9.45
COR	4	\$8.60	\$6.05
CTW	340	\$699.99	\$369.84
CVCL	29	\$196.20	\$123.15
CVLAB	26	\$206.00	\$48.00
CVPL	105	\$213.20	\$117.70
CVUSD	9	\$57.00	\$57.00
DHL	5	\$14.25	\$14.25
ERU	23	\$77.25	\$54.50
GMMS	4	\$6.30	\$6.30
JER	3	\$6.60	\$6.60
LES	1	\$10.00	\$0.00
MAY	5	\$11.70	\$8.70
MUHS	28	\$15.30	\$15.30
ORME	3	\$20.00	\$20.00
PAUL	4	\$3.40	\$3.40
PCL	8	\$65.75	\$62.25
PHS	14	\$13.40	\$12.50
PPL	2,079	\$24,549.77	\$4,173.17
PVA2	10	\$91.25	\$91.25
PVPL	417	\$4,534.41	\$1,152.88
SED	162	\$424.27	\$229.77
VOC	61	\$110.50	\$77.95
YCP	10	\$127.12	\$12.70
YLN	53	\$775.50	\$55.50

Statistics

Circulation - November 2020				
Station Library	Client Types	Charge Item Part B	Renew Item	Grand Total
AJS	workFlows	617	40	657
AJS Total		617	40	657
ASH	Enterprise		75	75
	SIP	291	2	293
	workFlows	249	159	408
ASH Total		540	236	776
BAG	SIP	520	1	521
	workFlows	32	384	416
BAG Total		552	385	937
BCC	Enterprise		24	24
	SIP	274	9	283
	workFlows	295	351	646
BCC Total		569	384	953
BEA	Enterprise		70	70
	None	25		25
	SIP	28		28
	workFlows	1013	714	1727
BEA Total		1066	784	1850
BMHS	workFlows	130	19	149
BMHS Total		130	19	149
BMMS	workFlows	224	67	291
BMMS Total		224	67	291
CLA	Enterprise		4	4
	SIP	87	5	92
	workFlows	23	122	145
CLA Total		110	131	241
CON	Enterprise		33	33
	SIP	353		353
	workFlows	46	224	270
CON Total		399	257	656
COR	Enterprise		22	22
	SIP	465	4	469
	workFlows	26	183	209
COR Total		491	209	700
CRK	Enterprise		3	3
	None	59		59
	workFlows	127	58	185
CRK Total		186	61	247
CSES	workFlows	47	4	51
CSES Total		47	4	51
CTW	Enterprise		794	794
	None	2		2
	SIP	8496	440	8936
	workFlows	940	3907	4847
CTW Total		9438	5141	14579
CVCL	Enterprise		108	108
	SIP	2594	31	2625
	workFlows	720	1295	2015
CVCL Total		3314	1434	4748
CVHS	Enterprise		3	3
	workFlows	83		83
CVHS Total		83	3	86
CVLAB	workFlows	989	10	999
CVLAB Total		989	10	999
CVPL	Enterprise		375	375

	None	1		1
	SIP	720	3	723
	workFlows	2692	1711	4403
CVPL Total		3413	2089	5502
CVUSD	SIP	515	26	541
	workFlows	89	62	151
CVUSD Total		604	88	692
DHL	Enterprise		42	42
	SIP	169	5	174
	workFlows	19	97	116
DHL Total		188	144	332
ERU	Enterprise		10	10
	workFlows	399	221	620
ERU Total		399	231	630
GES	workFlows	1391	86	1477
GES Total		1391	86	1477
GHMS	workFlows	4		4
GHMS Total		4		4
GMMS	workFlows	5	13	18
GMMS Total		5	13	18
JER	Enterprise		18	18
	workFlows	120	159	279
JER Total		120	177	297
LES	workFlows	778	387	1165
LES Total		778	387	1165
LTS	workFlows	1397	24	1421
LTS Total		1397	24	1421
MAY	Enterprise		1	1
	SIP	135		135
	workFlows	342	423	765
MAY Total		477	424	901
MES	None	1		1
	workFlows	467	69	536
MES Total		468	69	537
MUHS	workFlows	102	26	128
MUHS Total		102	26	128
ORME	workFlows	32		32
ORME Total		32		32
PAUL	Enterprise		12	12
	SIP	573	1	574
	workFlows	26	427	453
PAUL Total		599	440	1039
PCL	Enterprise		54	54
	workFlows	89	103	192
PCL Total		89	157	246
PHS	Enterprise		4	4
	workFlows	64	58	122
PHS Total		64	62	126
PMH	workFlows	2	1	3
PMH Total		2	1	3
PPL	Enterprise		2524	2524
	None	8		8
	SIP	22373	896	23269
	workFlows	1072	10643	11715
PPL Total		23453	14063	37516
PVA2	Enterprise		8	8
	workFlows	10	14	24
PVA2 Total		10	22	32
PVPL	Enterprise		1409	1409

Statistics

	None	3		3
	SIP	15602	592	16194
	workFlows	337	7576	7913
PVPL Total		15942	9577	25519
SED	Enterprise		733	733
	SIP	5515	55	5570
	workFlows	1045	2538	3583
SED Total		6560	3326	9886
SEL	Enterprise		3	3
	workFlows	997	202	1199
SEL Total		997	205	1202
SPR	Enterprise		2	2
	SIP	176	2	178
	workFlows	110	63	173
SPR Total		286	67	353
SVES	workFlows	2		2
SVES Total		2		2
TCP	workFlows	9	4	13
TCP Total		9	4	13
THS	workFlows	979	18	997
THS Total		979	18	997
VOC	Enterprise		462	462
	workFlows	1138	64	1202
VOC Total		1138	526	1664
WIL	Enterprise		36	36
	SIP	447	21	468
	workFlows	36	143	179
WIL Total		483	200	683
YAR	Enterprise		19	19
	SIP	364		364
	workFlows	289	321	610
YAR Total		653	340	993
YCFLD	workFlows	9	20	29
YCFLD Total		9	20	29
YCP	Enterprise		58	58
	SIP	12		12
	workFlows	324	166	490
YCP Total		336	224	560
YCV	Enterprise		13	13
	SIP	5		5
	workFlows	161	157	318
YCV Total		166	170	336
YLN	None	6		6
	SIP		354	354
	workFlows	18	8	26
YLN Total		24	362	386
Grand Total		79934	42707	122641

Circulation Use Item - November 2020	
Station Library	Use Item Transactions
CTW	221
CVLAB	7
CVUSD	421
ERU	1
SED	18
SPR	103
YCP	7

Statistics

Checkins - November 2020	
Station Library	Total Checkins
AJS	618
ASH	581
BAG	596
BCC	779
BEA	1,149
BMHS	243
BMMS	207
CLA	139
CON	377
COR	557
CRK	174
CSES	30
CTW	9,967
CVCL	3,591
CVHS	661
CVLAB	1,022
CVPL	3,952
CVUSD	603
DHL	163
ERU	519
GES	1,499
GHMS	1
GMMS	124
JER	272
LES	1,074
LTS	1,279
MAY	477
MES	366
MUHS	37
ORME	15
PAUL	704
PCL	131
PHS	65
PMH	11
PPL	28,356
PVA2	2
PVPL	18,782
SED	8,864
SEL	1,096
SPR	331
STX	1
SVES	2
TCP	7
THS	1,002
VOC	1,476
WIL	596
YAR	627
YCFLD	25
YCP	352
YCV	472
YLN	2,527
Total	96,501

Statistics

OPAC Searches

Library	Total
ASH	911
BAG	2604
BCC	1494
BEA	30
BMHS	759
CLA	1394
CON	1003
COR	20007
CRK	758
CTW	69457
CVHS	742
CVCL	7793
CVPL	16473
CVUSD	2140
DHL	1435
ERU	6343
HUSD	9
JER	2798
LAW	0
MAY	1992
MES	601
MUHS	876
ORME	797
PAUL	278
PCL	3349
PPL	160508
PUSD	40632
PVCV	0
PVPL	86558
SED	152290
SEL	1408
SPR	176
SVES	11
VVAC	4
WIL	982
YAR	1254
YCFLD	10869
YCP	44995
NOTICE	10
DEFAULT	54044
Total	697784

Statistics - Databases

Ebook Central

Month of: 11/2020					
Category: All Categories					
Usage Type: All Documents Selected					
Library	Total Titles Used	Total Unique Users	Total Book Downloads	Total Chapter Downloads	Top 5 Most Used Subjects
TOTAL	463	342	114	93	Religion, Literature, Social Science, History - Social Science, Social Science - Business/Management

Overdrive

Month of: 11/2020					
Usage Type: All Documents Selected					
User Activity					
Unique Users: 4331					
Checkouts		Holds			
Audiobook	8718	Audiobook	2570		
eBook	11652	eBook	4494		

Branch	Checkouts
YLN-Crown King	10
YLN-Spring Valley	12
Yavapai Schools	15
YLN-Ash Fork	36
YLN-Jerome	36
YLN-Cordes Lakes	37
YLN-Beaver Creek	45
YLN-Seligman	59
YLN-Wilhoit	62
YLN-Bagdad	68
YLN-Paulden	80
YLN-Mayer	87
YLN-Congress	101
YLN-Dewey-Humboldt Town	123
YLN-Yarnell	135
YLN-Black Canyon City	146
YLN-Clark Memorial	153
YLN-Sedona - Village of Oak Creek	511
YLN-Camp Verde	754
YLN-Chino Valley	871
YLN-Cottonwood	1979
YLN-Sedona	2000
YLN-Prescott Valley	3951
YLN-Prescott	8240

Statistics - Databases

Overdrive RLA

Month of: 11/2020

Branch	Checkouts
PCL-Pima County Public Library	490
YCLD-Yuma County	72
CCLD - Sierravist - Adult Internet	52
TPL - Tempe	50
Flagstaff City-Coconino County Public Library	44
Apache County Library District	25
SVLC-Quartzsite	16
SVLC-Buckeye	12
PCL-Santa Cruz County	6
SVLC-La Paz	5
CCLD - Benson - Adult	3
CCLD - Douglas - Adult	3
LLTC-Desert Foothills	3
LLTC-Wickenburg	2
PCL-Maricopa County	2
PCL-Other Counties	2
PCL-Pinal County	2
CCLD - Bisbee - Adult	1
CCLD - District - Adult	1
CCLD - Sierravist - Juvenile	1
CCLD - Sierravist - Juvenile Internet	1
CCLD - Sunizona - Adult	1
CCLD - Wilcox - Adult	1
SVLC-Tolleson	1
TOTAL Checkouts from visitors	796

Yavapai Patron Checkouts from other RLA Systems: 2333

Sora

Month of: 11/2020

Books Opened	947
Time Read (hours)	263.32
Avg Time per Book (min)	28.47
Avg Time per Session (min)	19.58
Avg Time per User (min)	24.83
Unique Users	205

Statistics - Databases

rbDigital Magazines

Month	Checkouts	Turnaways
November	317	0

Y.E.S. Calendar

Month	# of Programs	# of Users Visiting
November	3348	552

Statistics - Databases

UniversalClass

Month	New Registered Users	Login Sessions	New Courses Enrolled	Stud. Submissions
November	16	553	26	276

Mango Languages

Month of: 11/2020	
Total Sessions	235
Mobile Sessions	115
Avg Learning Time (min)	18.24

Mobile App

Month of: 11/2020		
Usage by Platform		
Platform Type	Devices	Launches
Amazon-FireOS	0	0
Android	427	2492
iPad	195	1104
iPhone	684	4587
iPod Touch	4	15
TOTAL	1310	8198

SMS

Month of: 11/2020	
Hold Notice	4415
Manual Text	17
Overdue Notice	0

AMH

Month of: 11/2020	
Items/Month	56356

Statistics - I-Tiva (TM3)

Date	Patrons	Rejected Records	Total Attempts	Total Deliveries	Patron Logins on MESSAGE call
11/1/2020	36	1	36	36	
11/2/2020	2		4	1	
11/3/2020	66	2	75	60	
11/4/2020	138	20	159	136	
11/5/2020	90	13	105	84	
11/6/2020	83		102	75	
11/7/2020	71	4	83	67	
11/8/2020	29	5	29	26	
11/9/2020					
11/10/2020	61	3	71	59	
11/11/2020	110	4	141	96	
11/12/2020	12		12	12	
11/13/2020	99	13	116	97	
11/14/2020	95	5	127	81	
11/15/2020	12		12	12	
11/16/2020	11		16	10	
11/17/2020	75	14	85	72	
11/18/2020	90		110	82	
11/19/2020	103	10	120	96	
11/20/2020	71	3	94	65	
11/21/2020	86	2	102	84	
11/22/2020	38	13	38	23	
11/23/2020	1		1	1	
11/24/2020	63	5	80	58	
11/25/2020	97	4	117	91	
11/26/2020	97	8	120	87	
11/27/2020	1		3		
11/28/2020	27		36	25	
11/29/2020	78		78	65	
11/30/2020	1		1	1	
Grand Total:	1743	129	2073	1602	

I-Tiva Month To Date MESSAGE Report used