

Yavapai Library Network

September
2020
Monthly
Report



Manager's Lowdown

Hi All -

2020 has been a crazy year! I asked my friend "What is going to happen next?" She said "2021." I'm not sure right now if that is a calming answer or not, but it at least made me laugh. It was the perfect answer.

- This week we are beginning to catalog Skull Valley Elementary School (SVES). We have completed a site visit at Park View/Canyon View Charter School (PVCV) and are beginning to catalog the DVDs for Verde Valley Archaeology Center (VVAC). Altogether, there will be approximately 18,000 items added to the catalog. The Library District has openings for 2 seasonal employees that will help with this task.
- Suzie Roth, the new K12 Librarian for the County Schools has been conducting Sora Training with the K12 schools. They are in the process of purchasing electronic materials which will be in addition to the free materials they were given with the platform.
- Prescott Valley Public Library is scheduled to get Unique's MessageBee's notices this week. The plan is to roll it out to the rest of the network by the end of October.
- Thank you to those that took part in the card sorting exercise for our new Portal/website. We are still in the design phase of this new project.
- Overdrive and RBdigital have merged resulting in a combined e-materials library. Overdrive has agreed to let our 3 Academics have access to the same e-materials as the Public Libraries. Since the K12s also got access to grade-appropriate materials this year through the Public Library feature in Sora, the entire YLN is will be accessing the same e-materials in our combined Overdrive/RBdigital library.
- We are close to having a new version of EZProxy for the network. This will mean that RPA will no longer need to be used for authentication. We will let you know when it will be ready for testing.

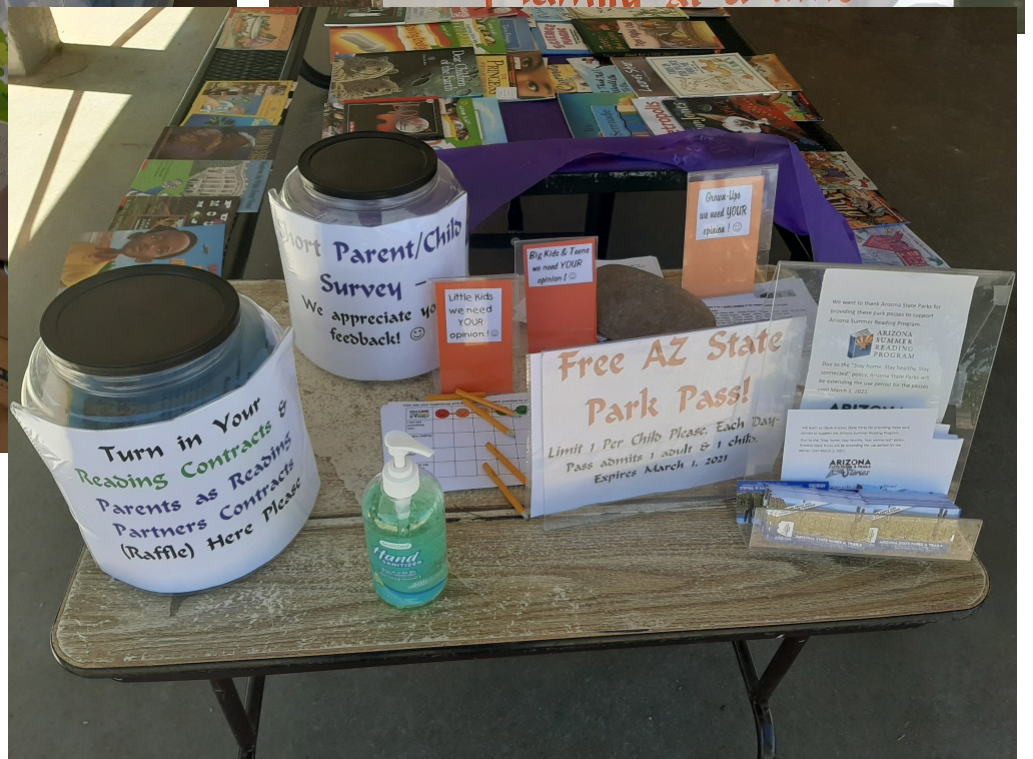
- Congratulations to Yavapai College for beginning their electronic library card this month!

See you all next month.

Thanks,
Valerie Burns

Member News

Here are a few from our *only* in person event, our summer reading finale in the park (socially distanced over two days according to families last names) We had several great volunteers helping me out to offer: A fantasy themed "Dragon Quest Story Walk" to collect prizes, 2 scavenger hunts (one for older kids of fantasy/fairy tale images and one for younger kids of dragon/fairy ABCs), an "Active Sidewalk" to hop, skip, and jump on, a castle photo booth, and 2 free books/park pass/survey/snacks for participants. It was a lot of fun!



Prioritization

Priority One: Resolve Current Helpdesk Requests

A help desk request, or work order, is the submission of a problem that one encounters during the normal operation of a YLN service. Requests are generally submitted via e-mail to help@yln.info. If a request is submitted via telephone, then a YLN staff person will create the request for the submitter. Help desk requests will always be our highest priority because in some cases a member library employee cannot complete a work function until the issue is resolved.

Total requests submitted: 154

Total requests resolved: 144

Total unresolved requests opened this month: 10

Total requests still open: 33

Priority Two: Community Calendar

Libraries have requested a community calendar for years, but there was no solution available. Calendar software for the library market is now being developed.

Goal: Implement a community calendar

Project Lead: Charles Matheus

- Evaluate available calendaring products
- Get quote
- Apply for LSTA grant
- Sign contract for product (if needed)
- Implement calendar
- Go live with a subset of pilot libraries
- Roll it out to the Network
- Test with a community organization
- Open it up to all organizations that would like to participate

Priority Three: Get Up to Speed with VMWare

The YLN has taken over ownership of the VMWare servers from ITS which host Symphony and Enterprise. We need to learn how to admin VMWare and be prepared for emergencies.

Goal: Become versed in how VMWare works

Project Lead: Chanel Wheeler

- Watch LinkedIn Learning classes on VMWare
- Update vCenter
- Update ESXI hosts
- Test failover

Note concerning prioritization: The priority of projects may shift as individual portions are completed.

Prioritization

Priority Four: Move Servers from Ubuntu to RHEL

Our Ubuntu servers are not playing well with the Hyper-V host. Red Hat is better supported on Hyper-V. The District and ITS already bought two RHEL licenses. The Network will be buying the rest.

Goal: Move servers to RHEL so they will be more stable.

Project Lead: Chanel Wheeler

- Purchase RHEL licenses
- Move portal server to RHEL
- Move ylnstest server to RHEL
- Move help desk server to RHEL
- Move helptest server to RHEL
- Move optio server to RHEL
- Move district server to RHEL
- Move districttest server to RHEL
- Move authentication server to RHEL

Priority Five: Improve Database Quality

Enhance the operation of the catalog for patrons and staff by improving material description, subject and genre access, and data integrity. These tasks are for materials already in Symphony.

Goal: Improve patron and staff search experience

Project Lead: Karen Straube

- Correct structurally invalid bibliographic records in Symphony
- Complete cataloging and descriptions of Adult Books
- Add Subject Headings and Genre Headings to bibliographic records that lack them
- Complete cataloging and description of Youth Books
- Complete cataloging and descriptions of Adult non-book materials
- Complete cataloging and description of Youth non-book materials
- Clean-up genre headings to conform to current standards

Priority Six: Implement Blue Cloud Cataloging

Blue Cloud Cataloging will allow library staff to access Symphony cataloging from a web browser. The new product should have significant user interface improvements above the cataloging section in WorkFlows.

Goal: Fully implement Blue Cloud Cataloging (BCC)

Project Lead: Karen Straube

- Upgrade Web Services so we can use BCC
- Configure Web Services for the new service
- Test BCC to see how it works
- Create documentation
- Activate it for a test library to see how it works in a production environment
- Conduct a training session for all YLN users
- Activate it for the remaining libraries

Completed Projects CY20

IP address change
Redesign/upgrade YCFLD website

Cancelled/Postponed Projects CY20

Statistics

Holds - September 2020					
Hold Inactive Reason	CANCELLED	EXP_ONSHLF	EXPIRED	FILLED	Total
Pickup Library	Number of Holds	Number of Holds	Number of Holds	Number of Holds	Number of Holds
AJS	1				1
ASH	9	9	2	252	272
BAG	37	27		199	263
BCC	51	10		411	472
BEA	26	52		279	357
BMHS	1				1
CLA	4	36		77	117
CON	21	8		253	282
COR	29	14		218	261
CRK		6		99	105
CTW	236	328	15	3,395	3,974
CVCL	128	131	2	1,108	1,369
CVHS				5	5
CVPL	96	110	3	1,560	1,769
CVUSD	15			12	27
DHL	7	24		174	205
ERU	6			81	87
GMMS				3	3
JER	3			49	52
LES	1				1
MAY	21	20		254	295
ORME			1		1
PAUL	59	30		385	474
PCL	7			24	31
PCM				7	7
PHS	2		1	10	13
PPL	1,484	1,165	13	11,137	13,799
PVA2	320	245		3,136	3,701
PVPL	531	508	9	5,007	6,055
SED	349	480	14	3,123	3,966
SEL	19	63	1	393	476
SPR	6	24		170	200
TCP	1			4	5
THS			3	7	10
VOC	114	81	12	1,640	1,847
WIL	22	8		215	245
YAR	19	12		358	389
YCFLD	8	1		26	35
YCP	37	17	1	152	207
YCV	22	8		104	134
YLN				2	2
Total	3,692	3,417	77	34,329	41,515

Statistics

Items Transited - September 2020															
Station Library →															
Item Li- brary ↓	Total	AJS	ASH	BAG	BCC	BEA	CLA	CON	COR	CRK	CTW	CVCL	CVHS	CVLAB	CVPL
Total	24,388	1	224	198	345	293	81	220	227	88	2,499	1,011	5	10	1,348
AJS	31				1						2				1
ASH	243				1	1	2	4	1	1	19	7			15
BAG	452		10		6	3	5	1	3		40	14			24
BCC	388		7	2		4	1	6	4	2	32	12			18
BEA	225		5	2	3			3	2	1	12	9			9
BMHS	7										2				1
CLA	228		3	1	5			5	2		22	4			10
CON	159		3	2	2	5	6		1		11	3			7
COR	211		5	2	5	3		3			20	10			14
CRK	118			2	2	2			2		8	1			5
CTW	3,015		21	18	56	43	4	30	30	11		122			193
CVCL	749		6	4	8	2	1	7	7	2	96				35
CVHS	12										3				1
CVLAB	39			1		1					4				1
CVPL	1,220		12	7	15	7	4	6	12	6	149	37			
CVUSD	177				3	3					29	8		8	10
DHL	209		3	4	1	5		4	5		19	5	1		17
ERU	201			1	7	4	1	1	2		22	6			13
JER	181		1		4	2	1		2		15	4			3
LES	73			1							4				6
MAY	263		4	1	7		2		2	1	29	10			7
MES	19			1							3	1			1
MUHS	61						1	1	1		6	1			
PAUL	122			1	2	2		1	1	1	18	2			2
PCL	241				2	3		1			25	8			2
PHS	77			1	2	1		1		1	7	1			3
PPL	5,866		59	77	93	88	34	72	57	32	815	345	3		448
PVPL	3,097		22	39	43	45	4	25	36	12	357	151	1		219
SED	3,194		19	22	27	33	9	27	23	7	363	127		1	131
SEL	196		3	1	3	2		5	3		26	9			9
SPR	280		6		3	2	1	1	2		25	10			19
STX	157		1			2		4	1		15	7		1	5
THS	61			1	2						5	1			6
WIL	173		2		4	2		2	2		19	6			7
YAR	371		7	2	3	9	2	3	13	3	46	13			21
YCP	1,152		17	4	15	13		3	9	1	124	35			37
YCV	1,119		8	1	20	6	3	4	4	7	107	42			48
YLN	1	1													

Statistics

Items Transited - September 2020													
Station Library →													
Item Li- brary ↓	CVUSD	DHL	ERU	GMMS	JER	MAY	PAUL	PCL	PHS	PPL	PVA2	PVPL	PHS
Total	18	168	69	4	61	249	373	21	12	5,936	63	5,844	2
AJS						4				14		8	
ASH		2				3	5		1	71		67	
BAG	1		3			5	30			84	2	151	
BCC		3				6	11			104	1	95	
BEA	2	3				2	11			59		62	
BMHS										4			
CLA		1				2	11			52		72	
CON						1	9			31		46	
COR		2				3	13			47	1	49	
CRK		1					5			40		34	
CTW		30	3	2	8	27	19	2	2	996	4	838	
CVCL		4		1	2	9	13			216	2	197	
CVHS										5		2	
CVLAB	11						1			5		10	
CVPL		8	1		1	11	14			371		363	
CVUSD		2			1		5			36		51	
DHL			1		2	1	8			36		49	
ERU						1	1			71		34	
JER		1	1			1	3			62		49	
LES							1			14		36	
MAY							13			67		71	
MES										8		3	
MUHS			1			1	3			24		10	
PAUL						3				37		32	
PCL	1	1	6		1		6			77		37	
PHS			1			1	2			32		11	
PPL	1	55	25		17	81	65	6	3		23	1,941	
PVPL	1	18	5		12	40	44	4	3	1,432	17		
SED		18	5		5	28	29	1	1	976	5	727	
SEL		1			1	1	10			48		42	1
SPR		1				3	6	2	1	72		60	1
STX		1		1			2			45		31	
THS						1	1			6		31	
WIL					2	1	4			48	1	40	
YAR		2				4	10			72	2	80	
YCP		6	9		6	5	8	4	1	349	2	255	
YCV	1	8	8		3	4	10	2		325	3	260	
YLN													

Statistics

Items Transited - September 2020												
Station Library →												
Item Library ↓	SED	SEL	SPR	TCP	THS	VOC	WIL	YAR	YCFLD	YCP	YCV	YLN
Total	1,964	344	189	4	12	1,693	261	307	37	125	68	16
AJS						1						
ASH	14	3	3			15	6	2				
BAG	19	7	16			11	3	9	1	3		1
BCC	27	12	8			16	1	3	12		1	
BEA	12	3	6			13		1		4		1
BMHS												
CLA	7	6	8	1		7	1	5	2	1		
CON	7	7	3			11	1			3		
COR	11		5			15		3				
CRK	8	1	2			2	1	2				
CTW	235	51	20		3	150	44	42	1	6	4	
CVCL	57	1	2		1	49	10	12	2	3		
CVHS						1						
CVLAB	5											
CVPL	77	12	7			68	9	9	2	11	1	
CVUSD	15				1	4						1
DHL	14	9	2			18	3	1			1	
ERU	14	3	3			14				2	1	
JER	16	1				9		4	1	1		
LES	10					1						
MAY	22	4	6			9	2	3		1	2	
MES	2											
MUHS	10		1			1						
PAUL	10	2	1			6		1				
PCL	42	1	2			16	2	2		2	4	
PHS	9		1			1	1	1				
PPL	702	92	39	1	7	424	71	97	3	54	29	7
PVPL	254	42	19	2		142	36	47	3	14	7	1
SED		31	11			480	33	35	5	9	4	2
SEL	13		5			9	3	2				
SPR	22	13				19	7	4		1		
STX	20	3				16					1	1
THS	4	1				1						1
WIL	12	5	4			10		1	1			
YAR	33	10	5			18	11			1	1	
YCP	145	10	4			60	5	10	2		12	1
YCV	116	14	6			76	11	11	2	9		
YLN												

Statistics

Discards - September 2020	
Station Library	Library Use Transactions
ASH	1
BAG	8
BCC	227
BEA	32
BMHS	633
CLA	3
CON	2
COR	15
CRK	18
CTW	94
CVCL	1
CVHS	509
CVPL	283
CVUSD	1
ERU	6
GMMS	79
JER	10
LES	379
MES	1
PAUL	1
PPL	607
PVPL	313
SED	685
SEL	4
THS	238
WIL	12
YAR	2
YCP	69
YCV	550
Total	4,783

Items Added - September 2020	
Item Library	Total Copies
ASH	23
BAG	135
BCC	74
BEA	72
BMHS	85
BMMS	40
CLA	41
CON	33
COR	50
CRK	8
CTW	388
CVCL	165
CVHS	423
CVLAB	11
CVPL	117
CVUSD	123
DHL	49
ERU	98
GES	13
GHMS	11
JER	19
MAY	83
MES	65
ORME	15
PAUL	25
PCL	9
PHS	13
PPL	900
PVPL	641
SED	453
SEL	37
SHM	24
SPR	13
THS	104
WIL	27
YAR	32
YAV	68
YCP	136
YCV	165
YLN	5645
Grand Total	10433

Total Items - September 2020	
Item Library	Total Copies
AJS	14,955
ASH	6,421
BAG	14,513
BCC	10,853
BEA	10,954
BMHS	31,947
BMMS	7,912
CLA	8,811
CON	6,213
COR	6,452
CRK	3,457
CSES	2,866
CTW	97,086
CVCL	30,925
CVHS	15,201
CVLAB	3,560
CVPL	54,195
CVUSD	29,360
DHL	5,015
ERU	30,813
GES	12,007
GHMS	13,201
GMMS	9,967
JER	14,148
LAW	1,784
LES	14,117
LTS	12,754
MAY	9,816
MES	6,562
MUHS	14,864
ORME	9,288
PAUL	6,225
PCL	35,453
PHS	11,256
PMH	9,674
PPL	139,988
PVPL	87,654
SED	81,876
SEL	6,516
SHM	7,400
SPR	5,830
STX	715
TCP	1,262
THS	11,970
VOC	1
WIL	4,474
YAR	8,004
YAV	4,506
YCC	3,123
YCFLD	94
YCP	60,838
YCV	55,590
YLN	235,738
Total	1,288,204

Statistics

New Users - September 2020	
User Library	Sum of Number of Users
AJS	10
ASH	3
BAG	2
BCC	7
BEA	18
BMHS	41
BMMS	5
CLA	3
CON	5
COR	1
CSES	69
CTW	118
CVCL	59
CVHS	11
CVLAB	4
CVPL	54
CVUSD	34
DHL	4
ERU	4
GES	25
GHMS	7
GMMS	12
JER	3
LES	10
LTS	9
MAY	5
MES	17
MUHS	170
ORME	2
PAUL	5
PCL	21
PHS	16
PMH	13
PPL	231
PVPL	181
SED	39
SEL	4
SPR	11
THS	18
VOC	10
YAR	6
YCP	4
YCV	1
PVCV	4
SVES	29
VVAC	4
Grand Total	1309

Total Users - September 2020	
User Library	Number of Users
AJS	790
ASH	871
BAG	661
BCC	1,046
BEA	1,021
BMHS	2,474
BMMS	346
CLA	519
CON	603
COR	951
CRK	151
CSES	702
CTW	11,338
CVCL	5,403
CVHS	1,495
CVLAB	171
CVPL	5,325
CVUSD	1,793
DHL	614
ERU	5,717
GES	633
GHMS	560
GMMS	603
HES	4
JER	235
LAW	4
LES	547
LTS	908
LVES	4
MAY	906
MES	1,307
MHS	1
MUHS	1,924
MVES	4
ORME	439
PAUL	483
PCL	3,381
PHS	2,530
PMH	866
PPL	24,756
PVA2	8
PVCV	4
PVPL	21,802
SED	8,653
SEL	702
SHM	1
SPR	370
STX	3
SVES	29
TCP	25
THS	1,006
VOC	1,252
VVAC	4
WIL	228
YAR	523
YCFLD	12
YCP	1,776
YCV	790
YLN	4
Total	119,278

Statistics

Patron Bills - September 2020			
Bill Library Code	# of Bills	Bill Amount	Bill Payment Amount
Total	2,017	\$10,568.29	\$3,610.45
ASH	5	\$34.65	\$10.65
BAG	4	\$12.80	\$12.80
BCC	12	\$37.20	\$24.40
BEA	6	\$19.50	\$19.50
BMHS	5	\$11.10	\$11.10
CLA	1	\$1.50	\$1.50
CON	2	\$3.00	\$3.00
COR	4	\$23.60	\$23.60
CTW	306	\$609.80	\$335.75
CVCL	17	\$58.45	\$18.00
CVPL	151	\$235.50	\$80.25
CVUSD	28	\$282.86	\$198.87
ERU	11	\$27.00	\$7.00
GMMS	1	\$3.00	\$3.00
JER	1	\$6.20	\$6.20
MAY	8	\$25.15	\$25.15
MUHS	2	\$6.00	\$6.00
ORME	1	\$3.10	\$3.10
PAUL	15	\$126.59	\$91.60
PCL	2	\$11.50	\$11.50
PHS	6	\$8.10	\$8.10
PPL	684	\$2,878.72	\$1,297.32
PVA2	3	\$15.25	\$15.25
PVPL	433	\$4,945.38	\$756.85
SED	190	\$522.55	\$343.75
VOC	60	\$97.70	\$94.10
WIL	3	\$2.80	\$2.80
YAR	3	\$6.00	\$6.00
YCP	28	\$221.44	\$166.46
YCV	5	\$21.85	\$11.85
YLN	20	\$310.00	\$15.00

Statistics

Circulation - September 2020				
Station Library	Client Types	Charge Item Part B	Renew Item	Grand Total
AJS	workFlows	1	1	2
AJS Total		1	1	2
ASH	BC Mobile		3	3
	Enterprise		10	10
	SIP	345	1	346
	workFlows	192	120	312
ASH Total		537	134	671
BAG	BC Mobile		53	53
	Enterprise		2	2
	SIP	574	4	578
	workFlows	32	314	346
BAG Total		606	373	979
BCC	Enterprise		80	80
	None	3		3
	SIP	379	3	382
	workFlows	353	419	772
BCC Total		735	502	1237
BEA	BC Mobile		12	12
	Enterprise		84	84
	None	60		60
	SIP	45		45
	workFlows	878	490	1368
BEA Total		983	586	1569
BMHS	workFlows	175	47	222
BMHS Total		175	47	222
BMMS	workFlows	8		8
BMMS Total		8		8
CLA	BC Mobile		14	14
	Enterprise		72	72
	SIP	147	29	176
	workFlows	67	147	214
CLA Total		214	262	476
CON	BC Mobile		2	2
	Enterprise		28	28
	None	3		3
	SIP	365	1	366
	workFlows	16	206	222
CON Total		384	237	621
COR	BC Mobile		29	29
	Enterprise		27	27
	SIP	413	5	418
	workFlows	8	264	272
COR Total		421	325	746
CRK	None	149		149
	workFlows	217	88	305
CRK Total		366	88	454
CTW	BC Mobile		186	186
	Enterprise		929	929
	None	2		2
	SIP	10165	541	10706
	workFlows	378	4303	4681
CTW Total		10545	5959	16504
CVCL	BC Mobile		35	35
	Enterprise		146	146
	SIP	2779	19	2798
	workFlows	662	1269	1931

CVCL Total		3441	1469	4910
CVHS	workFlows	836	1	837
CVHS Total		836	1	837
CVLAB	workFlows	840		840
CVLAB Total		840		840
CVPL	BC Mobile		36	36
	Enterprise		437	437
	SIP	1215	9	1224
	workFlows	3394	1599	4993
CVPL Total		4609	2081	6690
CVUSD	SIP	490	26	516
	workFlows	139	30	169
CVUSD Total		629	56	685
DHL	BC Mobile		6	6
	Enterprise		21	21
	SIP	286		286
	workFlows		134	134
DHL Total		286	161	447
ERU	Enterprise		3	3
	workFlows	403	189	592
ERU Total		403	192	595
GES	workFlows	170	1	171
GES Total		170	1	171
GHMS	workFlows	2	3	5
GHMS Total		2	3	5
GMMS	workFlows	10	13	23
GMMS Total		10	13	23
JER	BC Mobile		8	8
	Enterprise		5	5
	workFlows	161	158	319
JER Total		161	171	332
LES	workFlows	30	29	59
LES Total		30	29	59
LTS	workFlows		1	1
LTS Total			1	1
MAY	Enterprise		2	2
	SIP	188	63	251
	workFlows	407	354	761
MAY Total		595	419	1014
MES	None	1		1
	workFlows	87	3	90
MES Total		88	3	91
MUHS	workFlows	5		5
MUHS Total		5		5
ORME	workFlows	28	1	29
ORME Total		28	1	29
PAUL	BC Mobile		1	1
	Enterprise		17	17
	SIP	656	5	661
	workFlows	47	567	614
PAUL Total		703	590	1293
PCL	Enterprise		32	32
	workFlows	102	91	193
PCL Total		102	123	225
PHS	Enterprise		17	17
	workFlows	35	5	40
PHS Total		35	22	57
PMH	workFlows	1		1
PMH Total		1		1

Statistics

PPL	BC Mobile		213	213
	Enterprise		2752	2752
	None	4		4
	SIP	27215	786	28001
	workFlows	2199	9152	11351
PPL Total		29418	12903	42321
PVA2	Enterprise		12	12
	workFlows	58	24	82
PVA2 Total		58	36	94
PVPL	BC Mobile		159	159
	Enterprise		1396	1396
	None	4		4
	SIP	19658	913	20571
	workFlows	364	7300	7664
PVPL Total		20026	9768	29794
SED	BC Mobile		66	66
	Enterprise		690	690
	SIP	6234	66	6300
	workFlows	602	2089	2691
SED Total		6836	2911	9747
SEL	BC Mobile		1	1
	Enterprise		1	1
	SIP	17		17
	workFlows	769	125	894
SEL Total		786	127	913
SPR	Enterprise		2	2
	SIP	194	1	195
	workFlows	253	69	322
SPR Total		447	72	519
TCP	workFlows	5	1	6
TCP Total		5	1	6
THS	workFlows	19		19
THS Total		19		19
VOC	BC Mobile		30	30
	Enterprise		404	404
	workFlows	1689	154	1843
VOC Total		1689	588	2277
WIL	BC Mobile		24	24
	Enterprise		77	77
	SIP	493	9	502
	workFlows	12	214	226
WIL Total		505	324	829
YAR	BC Mobile		12	12
	Enterprise		19	19
	SIP	92		92
	workFlows	661	176	837
YAR Total		753	207	960
YCFLD	SIP	9	4	13
	workFlows	28	8	36
YCFLD Total		37	12	49
YCP	BC Mobile		9	9
	Enterprise		53	53
	SIP	19		19
	workFlows	287	162	449
YCP Total		306	224	530
YCV	BC Mobile		1	1
	Enterprise		19	19
	SIP	27		27
	workFlows	236	191	427
YCV Total		263	211	474

YLN	None	1		1
	SIP		274	274
	workFlows	15		15
YLN Total		16	274	290
Grand Total		89113	41508	130621

Circulation Use Item - September 2020

Station Library	Use Item Transactions
CTW	345
CVLAB	63
CVUSD	401
ERU	2
SED	22
YCP	19
YLN	1

Statistics

Checkins - September 2020	
Station Library	Total Checkins
AJS	11
ASH	526
BAG	550
BCC	1,095
BEA	1,057
BMHS	82
BMMS	6
CLA	185
CON	511
COR	467
CRK	358
CTW	11,515
CVCL	3,672
CVHS	225
CVLAB	765
CVPL	4,842
CVUSD	582
DHL	310
ERU	332
GES	188
GHMS	1
GMMS	13
JER	201
LES	29
MAY	526
MES	10
MUHS	10
ORME	1
PAUL	803
PCL	138
PHS	35
PMH	2
PPL	26,701
PVA2	5
PVPL	21,028
SED	6,603
SEL	805
SPR	439
TCP	3
THS	26
VOC	1,930
WIL	705
YAR	693
YCFLD	81
YCP	515
YCV	1,128
YLN	379
Total	90,089

Statistics

OPAC Searches

Library	Total
AJS	7818
ASH	1067
BAG	1946
BCC	1048
BEA	48
BMHS	589
CLA	1165
CON	828
COR	5713
CRK	403
CTW	26055
CVHS	472
CVCL	5557
CVPL	7246
CVUSD	1400
DHL	1731
ERU	3520
GMMS	257
HUSD	58
JER	1431
LAW	0
LES	456
MAY	785
MES	401
MHS	0
MUHS	512
ORME	404
PAUL	156
PCL	2228
PHS	382
PMH	204
PPL	75408
PVPL	37966
SED	103101
SEL	1024
SPR	203
THS	348
VBC	0
VER	0
WIL	865
YAR	948

YCFLD	5404
YCP	12235
NOTICE	0
DEFAULT	35888
Total	347270

Statistics - Databases

Ebook Central

Month of: 9/2020					
Category: All Categories					
Usage Type: All Documents Selected					
Library	Total Titles Used	Total Unique Users	Total Book Downloads	Total Chapter Downloads	Top 5 Most Used Subjects
TOTAL	457	371	145	103	Religion, Social Science, Psychology, Social Science - Environmental Studies, Education

Overdrive

Month of: 9/2020					
Usage Type: All Documents Selected					
User Activity					
Unique Users: 4364					
Checkouts		Holds			
Audiobook	8413	Audiobook	3105		
eBook	12600	eBook	4521		

Branch	Checkouts
YLN-Crown King	9
YLN-Spring Valley	10
YLN-Jerome	27
YLN-Beaver Creek	32
YLN-Cordes Lakes	35
YLN-Bagdad	51
YLN-Wilhoit	59
YLN-Seligman	61
YLN-Ash Fork	63
YLN-Yarnell	87
YLN-Black Canyon City	109
YLN-Dewey-Humboldt Town	117
YLN-Mayer	120
YLN-Paulden	135
YLN-Congress	166
YLN-Clark Memorial	174
YLN-Sedona - Village of Oak Creek	660
YLN-Camp Verde	820
YLN-Chino Valley	919
YLN-Sedona	2349
YLN-Cottonwood	2370
YLN-Prescott Valley	4460
YLN-Prescott	9209

Statistics - Databases

Overdrive RLA

Month of: 9/2020

Branch	Checkouts
CCLD - Benson - Adult	1
CCLD - Sunizona - Adult	1
PCL-Cochise County	1
PCL-Other Counties	1
PCL-Santa Cruz County	3
CCLD - Bisbee - Adult	3
CCLD - District - Adult	3
LLTC-Clifton	4
PCL-Maricopa County	5
SVLC-Tolleson	6
PCL-Pinal County	7
LLTC-Desert Foothills	7
CCLD - Sierravist - Juvenile	7
CCLD - Portal - Adult	10
SVLC-Quartzsite	10
SVLC-Buckeye	17
CCLD - Sierravist - Adult Internet	29
Apache County Library District	29
Flagstaff City-Coconino County Public Library	29
YCLD-Yuma County	58
TPL - Tempe	129
PCL-Pima County Public Library	363
TOTAL	723

Yavapai Patron Checkouts from other RLA Systems: 2555

Sora

Month of: 9/2020

Books Opened	214
Time Read (hours)	21.96
Avg Time per Book (min)	10.61
Avg Time per Session (min)	7.8
Avg Time per User (min)	10.74
Unique Users	64

Statistics - Databases

rbDigital Audiobooks

Month of: 9/2020	
Libraries	Checkouts
Ash Fork Public Library	1
Beaver Creek Public/School Library	1
Camp Verde Community Library	2
Chino Valley Public Library	4
Cottonwood Public Library	23
Paulden Public Library	8
Prescott Public Library	92
Prescott Valley Public Library	13
Sedona Public Library	3
Seligman Public Library	2
Yarnell Public Library	8
Yavapai College Library - Prescott	21
Yavapai College Library - Verde	1
(blank)	3
Grand Total	182

rbDigital Magazines

Month	Checkouts	Turnaways
September	263	0

Y.E.S. Calendar

Month	# of Programs	# of Users Visiting (Last 28 Days)
September	3077	755

Statistics - Databases

UniversalClass

Month	New Registered Users	Login Sessions	New Courses Enrolled	Stud. Submissions
September	20	506	39	266

Mango Languages

Month of: 9/2020	
Total Sessions	381
Mobile Sessions	141
Avg Learning Time (min)	16.32

Mobile App

Month of: 9/2020		
Usage by Platform		
Platform Type	Devices	Launches
Amazon-FireOS	0	0
Android	463	2815
iPad	212	1347
iPhone	676	4469
iPod Touch	3	43
TOTAL	1354	8674

SMS

Month of: 9/2020	
Hold Notice	5164
Manual Text	16
Overdue Notice	3

AMH

Month of: 9/2020	
Items/Month	69261

Statistics - I-Tiva (TM3)

Date	Patrons	Rejected Records	Total Attempts	Total Deliveries	Patron Logins on MESSAGE call
9/1/2020	73	4	82	68	
9/2/2020	100	9	121	97	
9/3/2020	98	4	121	96	
9/4/2020	111	4	135	101	
9/5/2020	91	4	105	85	
9/6/2020	30	1	30	26	
9/7/2020	4		5	3	
9/8/2020	5		7	5	
9/9/2020	120	6	144	114	
9/10/2020	121	5	145	116	
9/11/2020	96	1	114	87	
9/12/2020	75	4	87	69	
9/13/2020	35	1	35	31	
9/14/2020	5		7	4	
9/15/2020	72	2	87	71	
9/16/2020	122	6	140	115	
9/17/2020	81		104	73	
9/18/2020	74		87	70	
9/19/2020	116	2	139	112	
9/20/2020	27	3	27	22	
9/21/2020	1		1	1	
9/22/2020	52	4	53	52	
9/23/2020	112	3	132	105	
9/24/2020	82	6	91	82	
9/25/2020	90	4	105	87	
9/26/2020	91	2	98	88	
9/27/2020	27		27	22	
9/28/2020	1		1	1	
9/29/2020	72	2	85	71	
9/30/2020	112	4	131	106	
Grand Total:	2096	81	2446	1980	

I-Tiva Month To Date MESSAGE Report used