

# Yavapai Library Network

August  
2020  
Monthly  
Report



## Manager's Lowdown

Hi All -

The monsoons have finally started, and Fall is around the corner. We are still working from home whenever possible, although I am writing this from the office today.

- We completed bringing on the 5 new schools from Humboldt Unified School District. Now we will begin the task of onboarding Skull Valley Elementary School (SVES), Park View/Canyon View Charter School (PVCV) and Verde Valley Archaeology Center (VVAC). I will keep you updated as to the progress.
- Suzie Roth, the new K12 Librarian for the County Schools is making appointments with the K12 library staff in the district to introduce herself and discuss any needs you may have. Please email her if you would like to meet with her: [suzie.roth@yavapai.us](mailto:suzie.roth@yavapai.us)
- Prescott Valley Public Library is piloting Unique's Message-Bee's notices. We are days away from beginning to test the product. Once the pilot is complete, we will roll the notices out to the rest of the network.
- We will begin the re-design of the YLN Portal/website in September. Look for some survey questions as we plan and design the new site.
- A new Outreach/Marketing Committee has been created to discuss the marketing needs of the YLN. It was decided at the last Steering Committee meeting that this committee would become involved in the marketing needs of the member libraries and the YLN as a whole. They could then write a justification if they feel a position would be warranted in the future.
- We will also be assembling a committee for creating a Request for Proposal (RFP) for a new OPAC. We have looked at Bibliocommons BiblioCore, and ByWater Solutions Aspen Discovery.

See you all next month.

Thanks,

Valerie Burns

## Member News

Black Canyon City Community Library patron Lilly Lisenbee won a bike in the YCFLD Summer Reading Program READSquared prize drawing! The bicycle was a donation from a Yarnell resident. She is featured with her sister Ella. She loves reading the Unicorn Academy and Dork Diaries series.



# Prioritization

## Priority One: Resolve Current Helpdesk Requests

A help desk request, or work order, is the submission of a problem that one encounters during the normal operation of a YLN service. Requests are generally submitted via e-mail to help@yln.info. If a request is submitted via telephone, then a YLN staff person will create the request for the submitter. Help desk requests will always be our highest priority because in some cases a member library employee cannot complete a work function until the issue is resolved.

**Total requests submitted: 96**

**Total requests resolved: 80**

**Total unresolved requests opened this month: 16**

**Total requests still open: 39**

## Priority Two: Community Calendar

Libraries have requested a community calendar for years, but there was no solution available. Calendar software for the library market is now being developed.

**Goal:** Implement a community calendar

**Project Lead:** Charles Matheus

- Evaluate available calendaring products
- Get quote
- Apply for LSTA grant
- Sign contract for product (if needed)
- Implement calendar
- Go live with a subset of pilot libraries
- Roll it out to the Network
- Test with a community organization
- Open it up to all organizations that would like to participate

## Priority Three: Get Up to Speed with VMWare

The YLN has taken over ownership of the VMWare servers from ITS which host Symphony and Enterprise. We need to learn how to admin VMWare and be prepared for emergencies.

**Goal:** Become versed in how VMWare works

**Project Lead:** Chanel Wheeler

- Watch LinkedIn Learning classes on VMWare
- Update vCenter
- Update ESXI hosts
- Test failover

Note concerning prioritization: The priority of projects may shift as individual portions are completed.

# Prioritization

## Priority Four: Move Servers from Ubuntu to RHEL

Our Ubuntu servers are not playing well with the Hyper-V host. Red Hat is better supported on Hyper-V. The District and ITS already bought two RHEL licenses. The Network will be buying the rest.

**Goal:** Move servers to RHEL so they will be more stable.

**Project Lead:** Chanel Wheeler

- Purchase RHEL licenses
- Move portal server to RHEL
- Move ylnstest server to RHEL
- Move help desk server to RHEL
- Move helptest server to RHEL
- Move optio server to RHEL
- Move district server to RHEL
- Move districttest server to RHEL
- Move authentication server to RHEL

## Priority Five: Improve Database Quality

Enhance the operation of the catalog for patrons and staff by improving material description, subject and genre access, and data integrity. These tasks are for materials already in Symphony.

**Goal:** Improve patron and staff search experience

**Project Lead:** Karen Straube

- Correct structurally invalid bibliographic records in Symphony
- Complete cataloging and descriptions of Adult Books
- Add Subject Headings and Genre Headings to bibliographic records that lack them
- Complete cataloging and description of Youth Books
- Complete cataloging and descriptions of Adult non-book materials
- Complete cataloging and description of Youth non-book materials
- Clean-up genre headings to conform to current standards

## Priority Six: Implement Blue Cloud Cataloging

Blue Cloud Cataloging will allow library staff to access Symphony cataloging from a web browser. The new product should have significant user interface improvements above the cataloging section in WorkFlows.

**Goal:** Fully implement Blue Cloud Cataloging (BCC)

**Project Lead:** Karen Straube

- Upgrade Web Services so we can use BCC
- Configure Web Services for the new service
- Test BCC to see how it works
- Create documentation
- Activate it for a test library to see how it works in a production environment
- Conduct a training session for all YLN users
- Activate it for the remaining libraries

## Completed Projects CY20

IP address change  
Redesign/upgrade YCFLD website

## Cancelled/Postponed Projects CY20

# Statistics

Holds - August 2020					
Hold Inactive Reason	CANCELLED	EXP_ONSHLF	EXPIRED	FILLED	Total
Pickup Library	Number of Holds	Number of Holds	Number of Holds	Number of Holds	Number of Holds
ASH	1	4	3	177	185
BAG	17	1		192	210
BCC	22	4		400	426
BEA	50	6	1	321	378
CLA	10	2		97	109
CON	27	1		257	285
COR	44	16	1	282	343
CRK	1	1		58	60
CTW	284	271	11	3,161	3,727
CVCL	124	108		1,091	1,323
CVPL	159	113	3	1,149	1,424
CVUSD	8			6	14
DHL	78	1		170	249
ERU	7		2	56	65
GES	1				1
GMMS				11	11
JER	2		1	68	71
LES	2			13	15
MAY	31	2	1	153	187
MES	1			1	2
PAUL	72	4	2	337	415
PCL	2			11	13
PCM	1				1
PHS				1	1
PPL	1,241	1,152	17	14,421	16,831
PVA2	324	215	4	3,416	3,959
PVPL	568	540	8	5,038	6,154
SED	302	315	9	2,830	3,456
SEL	10	38	1	315	364
SPR	2			164	166
TCP				4	4
THS	11				11
VOC	109	78	4	1,587	1,778
WIL	15	4		267	286
YAR	13	2	2	346	363
YCFLD	7			21	28
YCP	23		1	186	210
YCV	25			107	132
YLN	11			4	15
Total	3,605	2,878	71	36,718	43,272

# Statistics

Items Transited - August 2020														
Station Library →														
Item Li- brary ↓	Total	ASH	BAG	BCC	BEA	CLA	CON	COR	CRK	CTW	CVCL	CVHS	CVLAB	CVPL
Total	24,418	149	153	357	321	103	215	281	45	2,364	990	4	9	1,022
AJS	1													
ASH	223			3	1	1	4	6	1	22	9			3
BAG	445	2		7	5	1	3	8	2	30	10			16
BCC	373	6	5		6	1	4	5		37	11			19
BEA	209	1	2	2				2	1	20	8			7
BMHS	1													1
BMMS	3													
CLA	253	3	3	7			3	3	1	25	8			5
CON	127	2	1	1	3	1		1		15	4			4
COR	231	2	2	6	1	2	1			17	12			9
CRK	117	1	1	2		1	5	4		7	3			2
CTW	3,090	18	14	44	34	8	19	33	2		126			134
CVCL	811	3	9	4	7	5	6	6		79				37
CVHS	3	1												
CVLAB	29					1				1				
CVPL	1,269	5	3	17	8	1	21	6		110	48			
CVUSD	186		1	1	3		3	1		10	5		9	8
DHL	238	4	2	3	6	1	1	4		16	3			8
ERU	208		2	9	8	1		2		15	2			10
GES	7													
GHMS	1									1				
JER	218		2	2	3	2	1	1		12	8			5
LES	25						1				1			1
MAY	322	2	3	6	6		2	2		22	9			10
MES	1													
PAUL	136	2		4	1		1	1		10	4			4
PCL	218	1		5	3		1		1	22	2			
PHS	52			1						5	1			2
PPL	5,573	37	52	99	99	29	66	85	16	857	339			349
PVPL	3,123	24	26	60	41	21	28	56	11	337	138	4		151
SED	3,293	14	10	31	31	17	21	23	5	329	127			99
SEL	247	2	3	3	1	1	3	4		27	8			7
SPR	237	2		4	3			2	1	23	8			15
STX	219	2	2		17	2	2			21	4			8
TCP	5									1				
THS	9													
WIL	199	6	3	1	5	3	1	4	1	10	5			7
YAR	391	1	1	3	6		4	6		33	12			15
YCP	1,011	5	5	12	14	3	3	7	2	132	20			39
YCV	1,313	3	1	20	9	1	11	9	1	118	55			47
YLN	1													

# Statistics

Items Transited - August 2020														
Station Library →														
Item Li- brary ↓	CVUSD	DHL	ERU	GES	GHMS	GMMS	JER	LES	MAY	MES	PAUL	PCL	PHS	PPL
Total	3	158	50	1	9	11	70	12	142	1	333	4	2	6,914
AJS														1
ASH		3									7			58
BAG							1	2	1		20			120
BCC		1						1	1		14			105
BEA		3					1				4			69
BMHS														
BMMS					3									
CLA		2					1		3		15			70
CON		2						1			2			31
COR									1		8			71
CRK											11			21
CTW		16	4			1	5		14		22			1,276
CVCL		2				1	1		2		7			260
CVHS									1					1
CVLAB											1			12
CVPL		9	2				1		1		13			472
CVUSD											5			71
DHL						1	1		1		3			71
ERU		1							4					95
GES					6									
GHMS														
JER		1	1						1		5			70
LES									1					8
MAY		2	1				1				5			93
MES									1					
PAUL			1											35
PCL			1				4				1			78
PHS														17
PPL		53	15			5	35	6	49	1	61	3		
PVPL		28	4			1	6		17		41	1	1	1,630
SED	1	9	8			1	3	1	27		23		1	1,138
SEL	1	1						1	2		10			60
SPR							3		3		8			61
STX		5									3			44
TCP														3
THS														3
WIL	1	3									12			51
YAR		4	2			1			2		12			104
YCP		7	7				5		5		8			341
YCV		6	4				2		5		12			374
YLN				1										



# Statistics

Items Transited - August 2020													
Station Library →													
Item Library ↓	PVA2	PVPL	SED	SEL	SPR	TCP	VOC	WIL	YAR	YCFLD	YCP	YCV	YLN
Total	58	6,117	1,638	259	173	4	1,619	280	291	16	155	63	22
AJS													
ASH		61	20		5		5	7	4	1	2		
BAG	2	142	27	12	11		15	4	2		2		
BCC	1	93	22	6	10		18		6		1		
BEA	1	60	10	3	1	1	6	1					6
BMHS													
BMMS													
CLA		59	11	4	8		13	1	5		3		
CON		33	7	1	8		2	2	1		4	1	
COR	1	68	7	2	3		10		4		1		3
CRK		41	5		2		5	1	4		1		
CTW	4	816	207	30	14		153	32	46	2	8	8	
CVCL		233	58	4	2		69	6	2		4	4	
CVHS													
CVLAB		13	1										
CVPL		381	74	6	7	1	49	8	10	3	9	4	
CVUSD		55	9				4				1		
DHL		67	18	6	2		12	1	3	1	2	1	
ERU		33	15	1	1		7	2					
GES		1											
GHMS													
JER	1	68	19	1	3		5	2	3		1	1	
LES		12	1										
MAY		97	21	5	5		17	4	4		2	3	
MES													
PAUL		53	12		2		1	1			4		
PCL	1	40	27				15	3	3	1	9		
PHS		20	2				2	1					1
PPL	14	1,978	574	83	36	2	371	88	91	4	47	18	11
PVPL	27		208	32	8		137	23	31		27	4	
SED	1	734		26	12		513	31	38	2	8	8	1
SEL		70	13		7		13	5	3		1	1	
SPR		68	16	1			12	1	2	1	2	1	
STX	2	58	21	3	2		19	2			2		
TCP		1											
THS		6											
WIL		55	12	4	5		8		1	1			
YAR	2	110	29	9	8		13	10			1	3	
YCP	1	227	96	8	2		34	19	3			6	
YCV		364	96	12	9		91	25	25		13		
YLN													

# Statistics

Discards - August 2020	
Station Li- brary	Library Use Transactions
ASH	4
BAG	4
BCC	123
BEA	17
BMHS	108
COR	4
CTW	187
CVCL	19
CVHS	431
CVPL	147
DHL	1
GMMS	36
JER	107
LES	449
MES	30
PAUL	1
PPL	645
PVA2	2
PVPL	440
SED	865
SEL	1
THS	79
WIL	71
YAR	2
YCFLD	2
YCP	1
YCV	62
YLN	1
<b>Total</b>	<b>3,839</b>

Items Added - August 2020	
Item Library	Total Copies
ASH	37
BAG	88
BCC	59
BEA	197
BMMS	108
CLA	53
CON	31
COR	63
CRK	14
CSES	86
CTW	574
CVCL	196
CVHS	613
CVLAB	317
CVPL	156
CVUSD	48
DHL	22
ERU	91
GES	151
GHMS	631
LTS	357
MAY	28
MES	60
PAUL	51
PCL	225
PPL	887
PVPL	530
SED	445
SEL	25
SHM	65
SPR	17
STX	55
THS	55
WIL	36
YAR	2
YCP	20
YCV	7
YLN	228
<b>Grand Total</b>	<b>6628</b>

Total Items - August 2020	
Item Library	Total Copies
AJS	14,969
ASH	6,409
BAG	14,328
BCC	10,801
BEA	11,068
BMHS	32,448
BMMS	7,813
CLA	8,765
CON	6,182
COR	6,423
CRK	3,459
CSES	2,869
CTW	96,962
CVCL	30,842
CVHS	15,336
CVLAB	3,538
CVPL	54,365
CVUSD	29,249
DHL	4,957
ERU	30,746
GES	11,994
GHMS	13,430
GMMS	10,044
JER	14,141
LAW	1,784
LES	14,495
LTS	12,754
MAY	9,759
MES	6,469
MUHS	14,866
ORME	9,273
PAUL	6,161
PCL	35,451
PHS	11,231
PMH	9,673
PPL	139,704
PVPL	87,461
SED	82,110
SEL	6,478
SHM	7,433
SPR	5,820
STX	757
TCP	1,262
THS	12,097
VOC	2
WIL	4,431
YAR	7,930
YAV	4,436
YCC	3,123
YCFLD	94
YCP	60,782
YCV	56,171
YLN	230,268
<b>Total</b>	<b>1,283,413</b>

# Statistics

New Users - August 2020	
User Library	Sum of Number of Users
AJS	32
ASH	7
BAG	3
BCC	5
BEA	17
BMHS	199
BMMS	37
CLA	5
CON	5
COR	6
CRK	4
CSES	30
CTW	87
CVCL	45
CVHS	46
CVPL	31
CVUSD	89
DHL	6
ERU	890
GES	41
GHMS	50
GMMS	13
LES	8
LTS	23
MAY	9
MES	36
PAUL	6
PCL	339
PHS	80
PMH	22
PPL	133
PVPL	154
SED	45
SEL	4
SPR	11
THS	21
VOC	12
WIL	6
YAR	3
YCP	1
Grand Total	2561

Total Users - August 2020	
User Library	Number of Users
AJS	781
ASH	868
BAG	658
BCC	1,040
BEA	1,002
BMHS	2,400
BMMS	344
CLA	516
CON	598
COR	950
CRK	151
CSES	632
CTW	11,218
CVCL	5,336
CVHS	1,483
CVLAB	4
CVPL	5,263
CVUSD	1,955
DHL	608
ERU	5,713
GES	607
GHMS	551
GMMS	670
HES	4
JER	231
LAW	4
LES	538
LTS	901
LVES	4
MAY	901
MES	1,287
MHS	1
MUHS	1,754
MVES	4
ORME	438
PAUL	479
PCL	3,360
PHS	2,519
PMH	853
PPL	24,537
PVA2	9
PVPL	21,628
SED	8,628
SEL	698
SHM	1
SPR	358
STX	3
TCP	25
THS	989
VOC	1,238
WIL	230
YAR	515
YCFLD	12
YCP	1,817
YCV	788
YLN	3
Total	118,105

# Statistics

Patron Bills - August 2020			
Bill Library Code	# of Bills	Bill Amount	Bill Payment Amount
Total	1,813	\$9,680.78	\$5,134.96
ASH	1	\$0.60	\$0.60
BCC	4	\$9.10	\$7.45
BEA	1	\$1.20	\$1.20
BMHS	2	\$1.60	\$1.60
BMMS	2	\$4.75	\$4.75
CLA	1	\$1.80	\$1.80
CON	5	\$33.70	\$33.70
COR	2	\$2.80	\$2.80
CTW	299	\$613.09	\$546.59
CVCL	13	\$101.40	\$53.45
CVPL	76	\$128.85	\$125.35
CVUSD	4	\$31.00	\$0.00
DHL	1	\$0.80	\$0.80
ERU	7	\$38.75	\$38.75
MAY	3	\$7.05	\$7.05
MUHS	3	\$6.60	\$6.60
PAUL	12	\$37.29	\$15.30
PCL	7	\$83.50	\$83.50
PHS	4	\$2.40	\$2.40
PPL	735	\$2,341.36	\$1,965.63
PVA2	10	\$48.95	\$48.95
PVPL	426	\$5,650.62	\$1,812.39
SED	110	\$342.40	\$205.50
SPR	1	\$0.45	\$0.45
VOC	43	\$46.55	\$46.55
WIL	1	\$1.00	\$1.00
YAR	9	\$21.00	\$21.00
YCP	28	\$107.67	\$85.30
YCV	3	\$14.50	\$14.50

# Statistics

Circulation - August 2020				
Station Li- brary	Client Types	Charge Item Part B	Renew Item	Grand To- tal
ASH	BC Mobile		1	1
	Enterprise		20	20
	SIP	195		195
	workFlows	221	163	384
ASH Total		416	184	600
BAG	BC Mobile		66	66
	Enterprise		5	5
	None	1		1
	SIP	338	1	339
	workFlows	103	490	593
BAG Total		442	562	1004
BCC	BC Mobile		4	4
	Enterprise		36	36
	SIP	345		345
	workFlows	412	478	890
BCC Total		757	518	1275
BEA	BC Mobile		3	3
	Enterprise		146	146
	None	54		54
	SIP	53		53
	workFlows	539	321	860
BEA Total		646	470	1116
BMHS	workFlows	130	24	154
BMHS Total		130	24	154
BMMS	workFlows	8		8
BMMS Total		8		8
CLA	BC Mobile		12	12
	Enterprise		40	40
	SIP	120	13	133
	workFlows	107	151	258
CLA Total		227	216	443
CON	BC Mobile		2	2
	Enterprise		30	30
	SIP	332		332
	workFlows	46	194	240
CON Total		378	226	604
COR	Enterprise		30	30
	None	1		1
	SIP	546		546
	workFlows	38	259	297
COR Total		585	289	874
CRK	Enterprise		2	2
	None	61		61
	workFlows	162	40	202
CRK Total		223	42	265
CTW	BC Mobile		165	165
	Enterprise		1248	1248
	None	1		1
	SIP	9429	602	10031
	workFlows	677	3568	4245
CTW Total		10107	5583	15690
CVCL	BC Mobile		42	42
	Enterprise		125	125
	SIP	2626	24	2650
	workFlows	1005	1325	2330
CVCL Total		3631	1516	5147

CVHS	workFlows	107		107
CVHS Total		107		107
CVLAB	workFlows	334		334
CVLAB To- tal		334		334
CVPL	BC Mobile		38	38
	Enterprise		409	409
	SIP	1216	7	1223
	workFlows	2833	1667	4500
CVPL Total		4049	2121	6170
CVUSD	SIP	146		146
	workFlows	29	17	46
CVUSD To- tal		175	17	192
DHL	BC Mobile		1	1
	Enterprise		29	29
	SIP	259	1	260
	workFlows	6	158	164
DHL Total		265	189	454
ERU	Enterprise		12	12
	workFlows	207	116	323
ERU Total		207	128	335
GES	workFlows	124	1	125
GES Total		124	1	125
GHMS	workFlows	138	1	139
GHMS Total		138	1	139
GMMS	workFlows	16	11	27
GMMS Total		16	11	27
JER	workFlows	137	250	387
JER Total		137	250	387
LES	workFlows	48	114	162
LES Total		48	114	162
LTS	workFlows		2	2
LTS Total			2	2
MAY	BC Mobile		7	7
	Enterprise		5	5
	SIP	75	9	84
	workFlows	425	256	681
MAY Total		500	277	777
MES	workFlows	10	12	22
MES Total		10	12	22
MUHS	workFlows		5	5
MUHS Total			5	5
PAUL	BC Mobile		15	15
	Enterprise		25	25
	SIP	581		581
	workFlows	33	469	502
PAUL Total		614	509	1123
PCL	Enterprise		23	23
	workFlows	165	64	229
PCL Total		165	87	252
PHS	Enterprise		14	14
	workFlows	2	1	3
PHS Total		2	15	17
PPL	BC Mobile		212	212
	Enterprise		2431	2431
	None	5		5
	SIP	18329	321	18650
	workFlows	1679	8600	10279
PPL Total		20013	11564	31577
PVA2	workFlows	49	48	97

# Statistics

PVA2 Total		49	48	97
PVPL	BC Mobile		302	302
	Enterprise		1977	1977
	None	6		6
	SIP	20579	828	21407
	workFlows	674	7338	8012
PVPL Total		21259	10445	31704
SED	BC Mobile		81	81
	Enterprise		860	860
	SIP	5249	38	5287
	workFlows	578	2420	2998
SED Total		5827	3399	9226
SEL	BC Mobile		2	2
	workFlows	682	249	931
SEL Total		682	251	933
SPR	Enterprise		4	4
	SIP	100		100
	workFlows	224	45	269
SPR Total		324	49	373
TCP	workFlows	6	1	7
TCP Total		6	1	7
THS	None	2		2
	workFlows	2	3	5
THS Total		4	3	7
VOC	BC Mobile		28	28
	Enterprise		475	475
	workFlows	1614	131	1745
VOC Total		1614	634	2248
WIL	BC Mobile		76	76
	Enterprise		49	49
	SIP	543	3	546
	workFlows	7	76	83
WIL Total		550	204	754
YAR	BC Mobile		24	24
	Enterprise		114	114
	SIP	113	3	116
	workFlows	622	128	750
YAR Total		735	269	1004
YCFLD	SIP	4	1	5
	workFlows	12	4	16
YCFLD Total		16	5	21
YCP	BC Mobile		5	5
	Enterprise		59	59
	SIP	23		23
	workFlows	262	197	459
YCP Total		285	261	546
YCV	Enterprise		50	50
	SIP	19		19
	workFlows	166	171	337
YCV Total		185	221	406
YLN	None	5		5
	SIP		219	219
	workFlows	17		17
YLN Total		22	219	241
Grand Total		76012	40942	116954

Checkins - August 2020	
Station Library	Total Checkins
AJS	16
ASH	869
BAG	454
BCC	849
BEA	1,041
BMHS	83
BMMS	13
CLA	255
CON	466
COR	680
CRK	222
CTW	10,430
CVCL	3,731
CVHS	253
CVLAB	129
CVPL	3,876
CVUSD	87
DHL	312
ERU	193
GES	9
GHMS	48
GMMS	39
JER	96
LES	96
MAY	839
MES	14
MUHS	5
PAUL	611
PCL	112
PHS	6
PMH	3
PPL	20,766
PVA2	9
PVPL	21,231
SED	5,026
SEL	623
SPR	323
TCP	7
THS	16
VOC	1,797
WIL	459
YAR	796
YCFLD	59
YCP	431
YCV	380
YLN	281
Total	78,041

Circulation Use Item - August 2020	
Station Library	Use Item Transactions
CTW	297
CVLAB	85
CVUSD	80
SED	7
SPR	53
YCP	14

# Statistics

## OPAC Searches

Library	Total
AJS	18964
ASH	782
BAG	1326
BCC	866
BEA	77
BMHS	392
CLA	765
CON	606
COR	10232
CRK	353
CTW	31054
CVHS	256
CVCL	7586
CVPL	8109
CVUSD	820
DHL	1637
ERU	4097
GMMS	280
HUSD	15
JER	1758
LAW	0
LES	413
MAY	1069
MES	330
MHS	0
MUHS	483
ORME	617
PAUL	513
PCL	1883
PHS	607
PMH	335
PPL	93130
PVPL	37138
SED	130729
SEL	590
SPR	182
THS	297
VBC	0
VER	0
WIL	721
YAR	648

YCFLD	1838
YCP	20920
DEFAULT	32552
Total	414970

# Statistics - Databases

## Ebook Central

Month of: 8/2020					
Category: All Categories					
Usage Type: All Documents Selected					
Library	Total Titles Used	Total Unique Users	Total Book Downloads	Total Chapter Downloads	Top 5 Most Used Subjects
TOTAL	386	275	125	117	Religion, Social Science, Fine Arts, Religion: Fiction, Literature

## Overdrive

Month of: 8/2020					
Usage Type: All Documents Selected					
User Activity					
Unique Users: 4541					
Checkouts		Holds			
Audiobook	8762	Audiobook		3467	
eBook	14039	eBook		5341	

Branch	Checkouts
YLN-Crown King	9
YLN-Spring Valley	10
YLN-Jerome	27
YLN-Beaver Creek	32
YLN-Cordes Lakes	35
YLN-Bagdad	51
YLN-Wilhoit	59
YLN-Seligman	61
YLN-Ash Fork	63
YLN-Yarnell	87
YLN-Black Canyon City	109
YLN-Dewey-Humboldt Town	117
YLN-Mayer	120
YLN-Paulden	135
YLN-Congress	166
YLN-Clark Memorial	174
YLN-Sedona - Village of Oak Creek	660
YLN-Camp Verde	820
YLN-Chino Valley	919
YLN-Sedona	2349
YLN-Cottonwood	2370
YLN-Prescott Valley	4460
YLN-Prescott	9209



# Statistics - Databases

## Overdrive RLA

Month of: 8/2020

Branch	Checkouts
CCLD - Benson - Adult	5
CCLD - Bisbee - Adult	3
CCLD - District - Adult	3
CCLD - Portal - Adult	2
CCLD - Sierravist - Adult Internet	29
CCLD - Sierravist - Juvenile	3
CCLD - Sunizona - Adult	1
CCLD - Wilcox - Adult	1
LLTC-Desert Foothills	8
PCL-Maricopa County	6
PCL-Other Counties	4
PCL-Pima County Public Library	472
PCL-Pinal County	9
SVLC-Buckeye	22
SVLC-La Paz	2
SVLC-Parker	1
SVLC-Quartzsite	12
SVLC-Tolleson	2
TPL - Tempe	98
YCLD-Yuma County	76
Total Checkouts From Collection	759

Yavapai Patron Checkouts from other RLA Systems: 3045

## Sora

Month of: 8/2020

Books Opened	12
Time Read (hours)	.51
Avg Time per Book (min)	2.74
Avg Time per Session (min)	2.62
Avg Time per User (min)	2.97
Unique Users	7

# Statistics - Databases

## rbDigital Audiobooks

Month of: 8/2020	
Libraries	Checkouts
Ash Fork Public Library	4
Camp Verde Community Library	7
Chino Valley Public Library	6
Cottonwood Public Library	25
Dewey-Humboldt Town Library	3
Paulden Public Library	18
Prescott College Library	1
Prescott Public Library	119
Prescott Valley Public Library	27
Sedona Public Library	5
Spring Valley Library	1
Village of Oak Creek Library	1
Yarnell Public Library	17
Yavapai College Library - Prescott	11
Yavapai College Library - Verde	1
(blank)	11
<b>Grand Total</b>	<b>257</b>

## rbDigital Magazines

Month	Checkouts	Turnaways
August	191	0

## Y.E.S. Calendar

Month	# of Programs	# of Users Visiting (Last 28 Days)
August	3026	303

# Statistics - Databases

## UniversalClass

Month	New Registered Users	Login Sessions	New Courses Enrolled	Stud. Submissions
August	22	404	38	224

## Mango Languages

Month of: 8/2020	
Total Sessions	383
Mobile Sessions	171
Avg Learning Time (min)	15.9

## Mobile App

Month of: 8/2020		
Usage by Platform		
Platform Type	Devices	Launches
Amazon-FireOS	0	0
Android	468	3121
iPad	202	1385
iPhone	676	4937
iPod Touch	4	43
TOTAL	1350	9486

## SMS

Month of: 8/2020	
Hold Notice	5476
Manual Text	11
Overdue Notice	0

## AMH

Month of: 8/2020	
Items/Month	67272

## Statistics - I-Tiva (TM3)

Date	Patrons	Rejected Records	Total Attempts	Total Deliveries	Patron Logins on MESSAGE call
8/1/2020	165	7	213	148	
8/2/2020	36	2	36	30	
8/3/2020	3		3	3	
8/4/2020	66		84	62	
8/5/2020	122	6	148	119	
8/6/2020	100	5	119	96	
8/7/2020	122	2	140	117	
8/8/2020	105	5	111	102	
8/9/2020	42	2	42	38	
8/10/2020	1		3		
8/11/2020	50	1	53	49	
8/12/2020	110	2	129	106	
8/13/2020	118		142	111	
8/14/2020	130	1	161	120	
8/15/2020	91		106	86	
8/16/2020	48	8	48	45	
8/17/2020	5		7	4	
8/18/2020	69	1	81	68	
8/19/2020	116	13	150	109	
8/20/2020	127	5	146	122	
8/21/2020	101	2	120	93	
8/22/2020	202	30	255	187	
8/23/2020	44	1	44	40	
8/24/2020					
8/25/2020	66	2	83	61	
8/26/2020	104	4	128	101	
8/27/2020	112	4	141	100	
8/28/2020	113	2	138	105	
8/29/2020	110	1	139	101	
8/30/2020	47	2	47	39	
8/31/2020					
<b>Grand Total:</b>	2525	108	3017	2362	

I-Tiva Month To Date MESSAGE Report used