

Yavapai Library Network

February
2020
Monthly
Report



Manager's Lowdown

Greetings –

I hope you all enjoyed your extra “leap” day last month. How nice it was on a Saturday! Here is a summary of the items I am working on this month:

- New OPAC - I am writing up a feature by feature cost comparison of the OPACs we are considering. These include Enterprise, Aspen Discovery, and BiblioCore. We have demo accounts for both Aspen Discovery and BiblioCore that Chanel is testing with some of the more challenging searches. I will bring the results to the next Executive Committee for their review. After that it will go to the Public Services Committee, the E-Resources committee and the Technology Committee for comment before presenting it to the Steering Committee.

- Automatic Renewals - The Circulation Committee has put a recommendation together to pass to the Executive Committee. It is basically suggesting that the items be renewed in the early morning on the due date. Participating libraries will have a three-day grace period. This gives patrons a fine-free opportunity to return items that can't be renewed. This proposal will now go to the Executive Committee for review and then on to the Steering Committee for review and possible adoption.

- Overdrive- Reciprocal Lending Agreement. This program allows libraries within the State to access each other's available e-books. It is a little cumbersome, and not streamlined like CloudLibrary, but Tempe, Yuma and SouthWest Valley have signed on already. The sales rep is keeping me informed as more libraries join, but we have not decided yet on whether to participate.

- Budget - We are finalizing the budget this week. Since this is the first time I am going through the process, it is taking me a little longer than planned to find all the numbers. Once I have them, it should be so much easier next year.

- Work Plan - I have created a Work Plan for 2020 with the help of the Executive Committee. I will be presenting it to them for approval at the March meeting. In it are plans to create a new Strategic Plan, and a Technology plan. I will detail the rest of the work plan in next month's message.

- There is a new Tech Logic Ordering Procedure which will be sent out shortly. YLN will still be involved in the quoting stage

to see that the right price is being quoted (as is on our Master Price Sheet), but the Purchase Order and Invoicing will go through the ordering library.

- Niche Academy - We have deployed Niche Academy to the YCFLD Libraries and will get feedback before deploying to the rest of the YLN. If you'd like to see some of what is developed, go to www.ycflld.org, click on Online Resources, and notice the blue slide out button along the right of the screen. Also, some of the database buttons have a clickable question mark, which will bring up the tutorial. Try it out and let us know what you think. Niche Academy also has the capability of creating your own videos and uploading them to either a Staff page or a Public page.

- YES calendar - The Yavapai Events Services (YES) Calendar is going strong. As of now, there are 31 active partners, 4337 Events and over 60 rooms on the system. We continue to have conversations with the company with suggested enhancements. Please check it out again at www.yavapai.events.

- We have decided to send the Courier Service invoices along with Tech Logic reimbursement and your share of the YLN's capital reserve and special projects' fund. Public Libraries were given a questionnaire of whether they wanted these items deducted from their contribution. We are trying to streamline these processes, and you will be receiving these items shortly.

- Transit Positions - We are hiring 2 new seasonal Transit employees to help with sorting and delivery. These are part-time temporary positions to ensure we are never short staffed.

Until Next Month!

Valerie Burns

Member News

Nothing to share this month.

Prioritization

Priority One: Resolve Current Helpdesk Requests

A help desk request, or work order, is the submission of a problem that one encounters during the normal operation of a YLN service. Requests are generally submitted via e-mail to help@yln.info. If a request is submitted via telephone, then a YLN staff person will create the request for the submitter. Help desk requests will always be our highest priority because in some cases a member library employee cannot complete a work function until the issue is resolved.

Total requests submitted: 120

Total requests resolved: 115

Total unresolved requests opened this month: 5

Total requests still open: 26

Priority Two: IP Address Change

SparkLight will give us a tremendously better deal on Internet connections than CenturyLink, but CenturyLink won't let us take our IP addresses with us. So that a net company can't hold us hostage in the future, we are purchasing our own range of IPs.

Goal: Update IP addresses on YLN servers to our own IP range

Project Lead: Valerie Burns

- Purchase IPs
- Test IP change
- Roll out all new IPs

Priority Three: Community Calendar

Libraries have requested a community calendar for years, but there was no solution available. Calendar software for the library market is now being developed.

Goal: Implement a community calendar

Project Lead: Charles Matheus

- Evaluate available calendaring products
- Get quote
- Apply for LSTA grant
- Sign contract for product (if needed)
- Implement calendar
- Go live with a subset of pilot libraries
- Roll it out to the Network
- Test with a community organization
- Open it up to all organizations that would like to participate

Priority Four: Get Up to Speed with VMWare

The YLN has taken over ownership of the VMWare servers from ITS which host Symphony and Enterprise. We need to learn how to admin VMWare and be prepared for emergencies.

Goal: Become versed in how VMWare works

Project Lead: Chanel Wheeler

- Watch LinkedIn Learning classes on VMWare
- Update vCenter
- Update ESXI hosts
- Test failover

Note concerning prioritization: The priority of projects may shift as individual portions are completed.

Prioritization

Priority Five: Redesign/upgrade YCFLD website

The YCFLD website is in need of a face lift. Additionally, it is on Drupal 7 which will be end-of-lived in 2021.

Goal: Redesign and upgrade the YCFLD website.

Project Lead: Chanel Wheeler

- Install Drupal 8
- Install Drupal 8 third-party modules
- Rewrite YCFLD custom modules for new API
- Work with Kelly on implementing new design
- Release the new website

- Correct structurally invalid bibliographic records in Symphony
- Complete cataloging and descriptions of Adult Books
- Add Subject Headings and Genre Headings to bibliographic records that lack them
- Complete cataloging and description of Youth Books
- Complete cataloging and descriptions of Adult non-book materials
- Complete cataloging and description of Youth non-book materials
- Clean-up genre headings to conform to current standards

Priority Six: Move Servers from Ubuntu to RHEL

Our Ubuntu servers are not playing well with the Hyper-V host. Red Hat is better supported on Hyper-V. The District and ITS already bought two RHEL licenses. The Network will be buying the rest.

Goal: Move servers to RHEL so they will be more stable.

Project Lead: Chanel Wheeler

- Purchase RHEL licenses
- Move portal server to RHEL
- Move ylntest server to RHEL
- Move help desk server to RHEL
- Move helptest server to RHEL
- Move optio server to RHEL
- Move district server to RHEL
- Move districttest server to RHEL
- Move authentication server to RHEL

Priority Seven: Improve Database Quality

Enhance the operation of the catalog for patrons and staff by improving material description, subject and genre access, and data integrity. These tasks are for materials already in Symphony.

Goal: Improve patron and staff search experience

Project Lead: Eric Petersen

Priority Eight: Implement Blue Cloud Cataloging

Blue Cloud Cataloging will allow library staff to access Symphony cataloging from a web browser. The new product should have significant user interface improvements above the cataloging section in WorkFlows.

Goal: Fully implement Blue Cloud Cataloging (BCC)

Project Lead: Eric Petersen

- Upgrade Web Services so we can use BCC
- Configure Web Services for the new service
- Test BCC to see how it works
- Create documentation
- Activate it for a test library to see how it works in a production environment
- Conduct a training session for all YLN users
- Activate it for the remaining libraries

Completed Projects CY20

Cancelled/Postponed Projects CY20

Statistics

Holds - February 2020					
Hold Inactive Reason	CANCELLED	EXP_ONSHLF	EXPIRED	FILLED	Total
Pickup Library	Number of Holds	Number of Holds	Number of Holds	Number of Holds	Number of Holds
AJS	4			11	15
ASH	26	18	2	368	414
BAG	8	8		115	131
BCC	81	21		719	821
BEA	57	42	3	355	457
BMHS				4	4
CLA	13	8	1	111	133
CON	21	28		319	368
COR	26	37	2	375	440
CRK	1	2		56	59
CTW	340	254	11	3,522	4,127
CVCL	82	93	4	1,148	1,327
CVHS	1	1		35	37
CVPL	78	81	1	1,505	1,665
CVUSD	7	19	5	55	86
DHL	36	16	1	269	322
ERU	30	13		304	347
GMMS				20	20
JER	9	5	1	128	143
LES	12	7		38	57
MAY	27	24		281	332
MES		4		7	11
MUHS				18	18
ORME		1		6	7
PAUL	44	25		569	638
PCL	8	33		42	83
PCM				2	2
PHS	5	5		38	48
PPL	1,472	936	20	10,874	13,302
PVA2	45	32	3	414	494
PVPL	721	638	18	6,796	8,173
SED	311	235	3	3,130	3,679
SEL	22	51		594	667
SPR	7	9	1	165	182
TCP				11	11
THS	39	4	1	67	111
VOC	206	72	2	1,552	1,832
WIL	13	8		205	226
YAR	29	5		516	550
YCFLD	14	3		51	68
YCP	57	48		316	421
YCV	11	7		104	122
YLN				4	4
Total	3,863	2,793	79	35,219	41,954

Statistics

Items Transited - February 2020															
Station Library →															
Item Li- brary ↓	Total	AJS	ASH	BAG	BCC	BEA	BMHS	CLA	CON	COR	CRK	CTW	CVCL	CVHS	CVPL
Total	26,617	16	339	77	679	370	4	108	286	350	42	2,725	1,100	36	1,303
AJS	56					1	1					5	4		4
ASH	276				4	5		4	5	6		29	13	1	13
BAG	389		12		4	7		1	8	8		31	12		19
BCC	425		9	1		8		5	5	6		35	19		19
BEA	198	1	2		6				1	6		23	5		14
BMHS	26		1									1	1		6
CLA	265		3	1	11	2			1	2		22	7		5
CON	205	1	9		3	1		3		5	1	15	5		8
COR	232		7	1	10	5		2	3		1	22	9	1	9
CRK	115		1		1	3				3		9	2		4
CTW	3,216	2	42	5	83	40		9	37	46	4		148	4	150
CVCL	731		4	1	23	10			6	8	1	76		6	38
CVHS	21								1			4			
CVPL	1,119		16	2	31	11		3	9	14	1	134	38	6	
CVUSD	184			1	3	2			2	2		9	8	3	14
DHL	181		1	1	8	1		2	2	5		19	7		7
ERU	256		1		7	1		1	2	3		17	11		11
GMMS	22			1								4	1		2
JER	243		2		1	6			1	1		31	8		13
LES	57			1	6							6	3		3
MAY	295	1	5	1	8	5		3		3	1	35	10		14
MES	37			1						1		2			6
MUHS	49				2	1				1		2	1		3
ORME	1														
PAUL	143		2	1	6	3			1	2	1	10	6	4	6
PCL	243		1			3		1	1	1		36	3		5
PHS	76				7	2			1	1		7	5		3
PMH	15			1	1	1						1	1		
PPL	5,903	5	85	18	168	106	3	28	89	85	19	933	294	4	452
PVPL	3,337	4	48	22	107	42		11	38	68	4	406	171	4	173
SED	4,181		40	10	59	51		13	37	34	7	444	136	1	143
SEL	274		9	2	9	5		1	3	5		26	8		6
SPR	142		2	1	7	2		1		4		18	4		11
STX	144		1	1	7	8		7	1			3	1		2
TCP	1														
THS	41	1			2							3			2
VOC	9		1									1	2		
WIL	264		5	1	4	5		1	9	3		25	10		12
YAR	394		8		10	5		5	4	4		30	15		9
YCFLD	30				8	1		1	2	1	1				
YCP	1,239	1	2	1	35	16		2	6	9	1	89	41	2	45
YCV	1,580		20	2	38	11		4	11	13		162	90		72
YLN	2												1		

Statistics

Items Transited - February 2020														
Station Library →														
Item Li- brary ↓	CVUSD	DHL	ERU	GMMS	JER	LES	MAY	MES	MUHS	ORME	PAUL	PCL	PHS	PPL
Total	56	253	292	20	137	35	257	4	18	6	513	35	49	6,321
AJS	1					1	1		1		1			6
ASH		2	14		1		2				16		1	64
BAG	1	7	6		1	2	6				16			86
BCC	1	5	9		1	1	4		1		12		2	90
BEA		4									14	1		35
BMHS	1												1	10
CLA		2	7				3				13			67
CON		2	14		2		2				5			34
COR		3	4		1	2	4				13			45
CRK		1	1								12			33
CTW	4	31	37	2	10		26	1	4	1	36	3	8	1,092
CVCL	3	11	9		3	2		1		1	6			217
CVHS														7
CVPL		7	6	1	4	4	8		2		27	1	1	330
CVUSD		2	1			1		1	5		7		1	47
DHL	2		7		1		3				5			37
ERU											1	2		91
GMMS											3			7
JER		1	1				1				5			71
LES	1						1		1		3			7
MAY	1	3	3		2				1		9			79
MES	1	1									2			15
MUHS							1							17
ORME														
PAUL		4	3		1		3							29
PCL		3	2		2						5			93
PHS	1													19
PMH														4
PPL	18	77	77	9	45	11	76		2	2	101	11	19	
PVPL	12	36	26	6	15	4	38			1	72	6	6	1,383
SED	7	25	24	2	18	4	30			1	47	8	2	1,109
SEL		3	8		3	1	4				6		1	63
SPR		1	2			1					1			27
STX	1	1					1							56
TCP														1
THS									1		2			11
VOC					1									2
WIL	1	4	2		2		5				7			68
YAR		6	7		2		11				10			98
YCFLD											9			
YCP		2	9		11		12				23	2	2	424
YCV		9	13		11	1	15	1			24	1	5	447
YLN														

Statistics

Items Transited - February 2020														
Station Library →														
Item Library ↓	PVA2	PVPL	SED	SEL	SPR	TCP	THS	VOC	WIL	YAR	YCFLD	YCP	YCV	YLN
Total	32	5,342	1,984	405	185	11	80	2,085	205	457	32	258	75	35
AJS		23	4				2	1						
ASH		52	16	1	8			7	1	3	1	4	3	
BAG		87	27	7	8		3	12	4	8		5	1	
BCC		82	46	10	9		1	29		9	1	2	1	2
BEA		44	16	7	4			12		2		1		
BMHS		1	1	1		1		1						
CLA		51	24	3	12			15	2	7	3	1	1	
CON		46	16	3	8		1	11	4	5	1			
COR		56	11	1	6			9		3	1	2	1	
CRK		19	6	2				10		4		2	1	1
CTW		785	258	58	10	1	5	154	30	57	2	25	3	3
CVCL	1	166	54	13	2		5	43	5	8		5		3
CVHS		6	1					1				1		
CVPL		253	71	15	6		8	66	11	17		12	2	2
CVUSD		39	14	1			1	11	1	2		4		2
DHL		38	13	1	5		1	10		4		1		
ERU		58	26	2	2			12	2	1	1	1		3
GMMS			1				2	1						
JER		35	28	10	3			14	4	3		2	1	1
LES		22	2					1						
MAY		52	29	3	3		3	13	2	2		3		1
MES		6					2							
MUHS		9	7					3		1		1		
ORME								1						
PAUL		27	12	2	4			7	3	2	2	2		
PCL		26	43				1	7	2	4		4		
PHS		11	11	3				5						
PMH		4					1	1						
PPL		1,780	588	110	31	3	23	335	62	127	4	69	23	11
PVPL	29		253	58	12	4	14	127	23	65	3	31	13	2
SED	1	731		46	14	1	4	1,003	17	60	2	35	12	3
SEL		63	19		9			9		6		5		
SPR		30	11	3				6	2	3		3	2	
STX		29	13	2				3				7		
TCP														
THS		18	1											
VOC			2											
WIL		52	16	2	2	1	3	9		9	2	4		
YAR		91	23	7	11			22	6		6	1	2	1
YCFLD					4					3				
YCP		250	138	12	1			58	12	23	1		9	
YCV	1	300	182	22	11			56	12	19	2	25		
YLN			1											

Statistics

Discards - February 2020	
Station Li- brary	Library Use Transactions
AJS	673
ASH	84
BAG	5
BCC	4
BEA	3
BMHS	1,298
CLA	1
CON	1
COR	24
CRK	81
CTW	434
CVCL	33
CVPL	384
CVUSD	5
DHL	5
ERU	37
GMMS	18
JER	6
LES	116
MAY	24
MES	4
PAUL	1
PHS	137
PPL	1,229
PVA2	1
PVPL	450
SED	639
SEL	4
THS	414
WIL	9
YAR	18
YCFLD	2
YCP	576
YCV	339
YLN	287
Total	7,346

Items Added - February 2020	
Item Library	Total Copies
ASH	27
BAG	6
BCC	74
BEA	51
BMHS	10
CLA	18
CON	26
COR	61
CRK	7
CTW	683
CVCL	292
CVHS	35
CVPL	272
CVUSD	192
DHL	21
ERU	49
GMMS	25
JER	54
LES	71
MAY	78
MES	57
PAUL	55
PCL	49
PHS	10
PPL	1150
PVPL	597
SED	581
SEL	36
SHM	15
SPR	66
STX	7
THS	130
WIL	36
YAR	46
YCP	178
YCV	193
YLN	132
Grand Total	5390

Total Items - February 2020	
Item Library	Total Copies
AJS	15,005
ASH	7,124
BAG	14,230
BCC	12,668
BEA	11,758
BMHS	32,359
CLA	8,941
CON	6,569
COR	6,571
CRK	3,539
CTW	99,054
CVCL	29,710
CVHS	14,852
CVPL	54,765
CVUSD	31,126
DHL	4,602
ERU	30,693
GMMS	10,075
JER	14,302
LAW	1,784
LES	15,008
MAY	10,419
MES	7,569
MUHS	14,861
ORME	9,276
PAUL	6,245
PCL	35,041
PHS	11,241
PMH	9,674
PPL	140,124
PVPL	89,273
SED	82,509
SEL	6,515
SHM	7,355
SPR	2,961
STX	564
TCP	1,262
THS	11,911
VOC	58
WIL	4,494
YAR	8,147
YAV	4,421
YCC	3,123
YCFLD	94
YCP	60,336
YCV	57,225
YLN	224,955
Total	1,234,388

Statistics

New Users - February 2020	
User Library	Sum of Number of Users
AJS	22
ASH	12
BAG	6
BCC	14
BEA	17
BMHS	5
CLA	7
CON	12
COR	11
CRK	2
CTW	92
CVCL	57
CVHS	4
CVPL	61
CVUSD	4
DHL	5
ERU	2
GMMS	5
JER	3
LES	8
MAY	12
MES	5
MUHS	5
PAUL	9
PCL	2
PHS	4
PMH	9
PPL	246
PVPL	214
SED	101
SEL	10
SPR	5
THS	1
VOC	17
WIL	6
YAR	6
YCP	34
YCV	14
Grand Total	1049

Total Users - February 2020	
User Library	Number of Users
AJS	724
ASH	961
BAG	749
BCC	1,113
BEA	1,093
BMHS	2,384
CLA	560
CON	622
COR	1,029
CRK	152
CTW	12,152
CVCL	5,653
CVHS	1,408
CVPL	5,599
CVUSD	2,104
DHL	632
ERU	5,713
GMMS	671
JER	256
LAW	4
LES	508
MAY	957
MES	1,211
MHS	1
MUHS	1,842
ORME	439
PAUL	490
PCL	3,271
PHS	2,439
PMH	791
PPL	25,682
PVA2	1
PVPL	22,851
SED	9,237
SEL	735
SHM	1
SPR	329
STX	3
TCP	25
THS	963
VOC	1,286
WIL	240
YAR	545
YCFLD	10
YCP	2,050
YCV	836
YLN	2
Total	120,324

Statistics

Patron Bills - February 2020			
Bill Library Code	# of Bills	Bill Amount	Bill Payment Amount
Total	6,580	\$33,191.66	\$7,458.79
AJS	18	\$354.92	\$159.00
ASH	25	\$279.15	\$0.00
BAG	27	\$195.60	\$22.25
BCC	36	\$279.84	\$3.50
BEA	91	\$698.21	\$257.89
BMHS	109	\$192.70	\$47.70
CLA	2	\$0.90	\$0.00
CON	20	\$176.50	\$98.50
COR	38	\$320.33	\$230.18
CRK	5	\$14.70	\$0.00
CTW	634	\$1,750.42	\$468.90
CVCL	220	\$1,070.76	\$488.75
CVHS	1	\$10.96	\$0.00
CVPL	230	\$438.64	\$154.74
CVUSD	56	\$463.49	\$156.00
DHL	10	\$145.99	\$0.00
ERU	40	\$2,827.48	\$147.53
GMMS	114	\$235.60	\$65.36
JER	33	\$438.65	\$0.90
LES	40	\$611.30	\$109.06
MAY	23	\$251.25	\$0.00
MES	14	\$145.97	\$0.00
MUHS	14	\$16.50	\$3.00
ORME	13	\$211.70	\$0.00
PAUL	26	\$196.64	\$56.50
PCL	20	\$183.68	\$24.00
PHS	74	\$3,636.60	\$39.00
PMH	22	\$178.90	\$88.93
PPL	1,473	\$4,653.49	\$1,600.01
PVPL	1,598	\$6,802.12	\$1,507.21
SED	1,017	\$2,295.17	\$541.55
SEL	47	\$429.54	\$65.08
SPR	8	\$146.99	\$0.00
TCP	3	\$1.50	\$0.00
THS	88	\$1,134.19	\$805.81
VOC	93	\$47.95	\$27.95
WIL	3	\$1.15	\$0.00
YAR	55	\$528.59	\$0.60
YCFLD	6	\$100.00	\$0.00
YCP	119	\$447.98	\$202.06
YCV	46	\$190.61	\$31.83
YLN	69	\$1,085.00	\$55.00

Statistics

Circulation - February 2020				
Station Library	Client Types	Charge Item Part B	Renew Item	Grand Total
AJS	WorkFlows	1841	278	2119
AJS Total		1841	278	2119
ASH	BC Mobile		22	22
	Enterprise		180	180
	None	6		6
	SIP	1039	38	1077
	WorkFlows	103	10	113
ASH Total		1148	250	1398
BAG	BC Mobile		17	17
	Enterprise		19	19
	SIP	635	16	651
	WorkFlows	48	109	157
BAG Total		683	161	844
BCC	BC Mobile		3	3
	Enterprise		100	100
	SIP	1312	2	1314
	WorkFlows	391	385	776
BCC Total		1703	490	2193
BEA	BC Mobile		3	3
	Enterprise		143	143
	None	62		62
	SIP	58		58
	WorkFlows	1931	296	2227
BEA Total		2051	442	2493
BMHS	workFlows	134	103	237
BMHS Total		134	103	237
CLA	BC Mobile		3	3
	Enterprise		48	48
	SIP	350	11	361
	WorkFlows	25	2	27
CLA Total		375	64	439
CON	BC Mobile		9	9
	Enterprise		33	33
	None	23		23
	SIP	755	11	766
	WorkFlows	76	46	122
CON Total		854	99	953
COR	BC Mobile		18	18
	Enterprise		102	102
	SIP	1013	34	1047
	WorkFlows	11	74	85
COR Total		1024	228	1252
CRK	BC Mobile		1	1
	Enterprise		12	12
	None	292		292
	WorkFlows	159	94	253
CRK Total		451	107	558
CTW	BC Mobile		280	280
	Enterprise		1774	1774
	SIP	12763	716	13479
	WorkFlows	441	419	860
CTW Total		13204	3189	16393
CVCL	BC Mobile		109	109
	Enterprise		399	399
	SIP	1725	26	1751
	WorkFlows	3151	219	3370
CVCL Total		4876	753	5629
CVHS	WorkFlows	93	90	183
CVHS Total		93	90	183

CVPL	BC Mobile		63	63
	Enterprise		966	966
	None	2		2
	SIP	1315	14	1329
	WorkFlows	4154	541	4695
CVPL Total		5471	1584	7055
CVUSD	BC Mobile		1	1
	SIP	1449	118	1567
	WorkFlows	233	28	261
CVUSD Total		1682	147	1829
DHL	BC Mobile		16	16
	Enterprise		74	74
	SIP	464	111	575
	WorkFlows	105	29	134
DHL Total		569	230	799
ERU	BC Mobile		9	9
	Enterprise		181	181
	WorkFlows	2968	105	3073
ERU Total		2968	295	3263
GMMS	WorkFlows	295	109	404
GMMS Total		295	109	404
JER	BC Mobile		13	13
	Enterprise		45	45
	WorkFlows	321	130	451
JER Total		321	188	509
LES	WorkFlows	1203	145	1348
LES Total		1203	145	1348
MAY	BC Mobile		25	25
	Enterprise		55	55
	SIP	664	19	683
	WorkFlows	517	109	626
MAY Total		1181	208	1389
MES	WorkFlows	432	57	489
MES Total		432	57	489
MUHS	WorkFlows	37	20	57
MUHS Total		37	20	57
ORME	WorkFlows	37	1	38
ORME Total		37	1	38
PAUL	BC Mobile		58	58
	Enterprise		87	87
	SIP	1030	49	1079
	WorkFlows	354	49	403
PAUL Total		1384	243	1627
PCL	Enterprise		79	79
	WorkFlows	197	33	230
PCL Total		197	112	309
PHS	Enterprise		6	6
	WorkFlows	147	25	172
PHS Total		147	31	178
PMH	WorkFlows	304	225	529
PMH Total		304	225	529
PPL	BC Mobile		888	888
	Enterprise		7248	7248
	None	4		4
	SIP	39048	2105	41153
	WorkFlows	1986	1247	3233
PPL Total		41038	11488	52526
PVA2	WorkFlows	12	11	23
PVA2 Total		12	11	23
PVPL	BC Mobile		575	575
	Enterprise		4119	4119
	None	1		1

Statistics

	SIP	24022	1324	25346
	workFlows	720	563	1283
PVPL Total		24743	6581	31324
SED	BC Mobile		256	256
	Enterprise		1861	1861
	None	116		116
	SIP	11889	201	12090
	workFlows	483	248	731
SED Total		12488	2566	15054
SEL	BC Mobile		4	4
	Enterprise		4	4
	SIP	192	9	201
	workFlows	1543	93	1636
SEL Total		1735	110	1845
SPR	Enterprise		8	8
	SIP	289	2	291
	workFlows	83	19	102
SPR Total		372	29	401
TCP	BC Mobile		3	3
	workFlows	11		11
TCP Total		11	3	14
THS	Enterprise		6	6
	workFlows	1294	22	1316
THS Total		1294	28	1322
VOC	BC Mobile		40	40
	Enterprise		503	503
	workFlows	2144	38	2182
VOC Total		2144	581	2725
WIL	BC Mobile		27	27
	Enterprise		75	75
	SIP	668	13	681
	workFlows	2	4	6
WIL Total		670	119	789
YAR	BC Mobile		29	29
	Enterprise		121	121
	SIP	854	35	889
	workFlows	480	59	539
YAR Total		1334	244	1578
YCFLD	workFlows	32	3	35
YCFLD Total		32	3	35
YCP	BC Mobile		38	38
	Enterprise		309	309
	SIP	946	86	1032
	workFlows	262	97	359
YCP Total		1208	530	1738
YCV	BC Mobile		10	10
	Enterprise		50	50
	None	1		1
	SIP	270	1	271
	workFlows	357	348	705
YCV Total		628	409	1037
YLN	SIP		582	582
	workFlows	43		43
YLN Total		43	582	625
Grand Total		132417	33133	165550

Checkins - February 2020	
Station Library	Total Checkins
AJS	2,339
ASH	1,731
BAG	669
BCC	1,855
BEA	2,062
BMHS	1,880
CLA	435
CON	818
COR	1,276
CRK	495
CTW	14,000
CVCL	5,183
CVHS	128
CVPL	6,220
CVUSD	1,739
DHL	810
ERU	2,983
GMMS	451
JER	325
LES	1,639
MAY	1,091
MES	428
MUHS	29
ORME	31
PAUL	1,277
PCL	137
PHS	315
PMH	370
PPL	41,441
PVA2	4
PVPL	25,649
SED	12,889
SEL	2,014
SPR	415
TCP	11
THS	1,060
VOC	2,638
WIL	944
YAR	1,391
YCFLD	88
YCP	2,003
YCV	781
YLN	437
Total	142,481

Circulation Use Item - February 2020	
Station Library	Use Item Transactions
CTW	244
CVUSD	627
ERU	17
PCL	28
SED	313
SPR	180
YCP	252
YCV	282

Statistics

OPAC Searches

Library	Total
AJS	1673
ASH	858
BAG	935
BCC	920
BEA	93
CLA	939
CON	716
COR	1514
CRK	314
CTW	18114
CVHS	231
CVCL	1414
CVPL	4205
CVUSD	885
DHL	860
ERU	1264
GMMS	297
JER	1264
LAW	4
LES	592
MAY	1185
MES	196
MHS	38
MUHS	364
ORME	296
PAUL	415
PCL	1513
PHS	577
PMH	245
PPL	46716
PVPL	26638
SED	28902
SEL	882
SPR	556
THS	288
VBC	817
VER	3463
WIL	684
YAR	1288
YCP	6186
DEFAULT	8707
Total	167048

Statistics - Databases

Ebook Central

Month of: 2/2020					
Category: All Categories					
Usage Type: All Documents Selected					
Library	Total Titles Used	Total Unique Users	Total Book Downloads	Total Chapter Downloads	Top 5 Most Used Subjects
TOTAL	5666	806	1872	2148	Social Science, Business/Management, Psychology, Literature, Education

Overdrive

Month of: 2/2020					
Usage Type: All Documents Selected					
User Activity					
Unique Users: 3878					
Checkouts		Holds			
Audiobook	7686	Audiobook	2557		
eBook	10426	eBook	3446		

Branch	Checkouts
Crown King Public Library	2
Spring Valley Library	2
Jerome Public Library	27
Cordes Lakes Public Library	32
Ash Fork Public Library	35
Seligman Public Library	39
Wilhoit Public Library	50
Yarnell Public Library	57
Beaver Creek Public Library	62
Mayer Public Library	70
Congress Public Library	72
Bagdad Public Library	85
Paulden Public Library	98
Black Canyon City Community Library	112
Dewey-Humboldt Town Library	126
Clark Memorial Library	139
Sedona Public Library - village of Oak Creek	428
Chino Valley Public Library	603
Camp Verde Community Library	650
Cottonwood Public Library	1669
Sedona Public Library	1730
Prescott Valley Public Library	3408
Prescott Public Library	7659
Prescott Public Library	8193

Statistics - Databases

rbDigital Audiobooks

Month of: 2/2020	
Libraries	Checkouts
Camp Verde Community Library	2
Chino Valley Public Library	5
Cottonwood Public Library	23
Embry-Riddle Aeronautical University Library	1
Prescott College Library	3
Prescott Public Library	98
Prescott Valley Public Library	11
Sedona Public Library	5
Seligman Public Library	1
Spring Valley Library	2
Yarnell Public Library	25
Yavapai College Library - Prescott	9
(blank)	25
Grand Total	210

rbDigital Magazines

Month	Checkouts	Turnaways
February	113	0

Y.E.S. Calendar

Month	# of Programs	# of Users Visiting (Last 28 Days)
February	4359	749

Statistics - Databases

UniversalClass

Month	New Registered Users	Login Sessions	New Courses Enrolled	Stud. Submissions
February	46	1475	133	2305

Mobile App

Month of: 2/2020		
Usage by Platform		
Platform Type	Devices	Launches
Amazon-FireOS	1	5
Android	471	3012
iPad	182	679
iPhone	748	4585
iPod Touch	2	73
TOTAL	1404	8354

SMS

Month of: 2/2020	
Hold Notice	5144
Manual Text	9
Overdue Notice	2800

AMH

Month of: 2/2020	
Items/Month	66595

Statistics - I-Tiva (TM3)

Date	Patrons	Rejected Records	Total Attempts	Total Deliveries	Patron Logins on MESSAGE call
2/1/2020	93	4	117	83	
2/2/2020	40		40	38	
2/3/2020	25		34	20	
2/4/2020	98	3	128	90	
2/5/2020	133	5	158	122	
2/6/2020	115	5	141	108	
2/7/2020	123	1	149	113	
2/8/2020	107	2	131	103	
2/9/2020	40	7	40	32	
2/10/2020	26	3	32	26	
2/11/2020	80	3	101	72	
2/12/2020	147	25	180	132	
2/13/2020	104	7	123	97	
2/14/2020	127	8	155	119	
2/15/2020	104	3	123	101	
2/16/2020	54	6	54	43	
2/17/2020	27	1	28	25	
2/18/2020	23	1	26	21	
2/19/2020	141	8	176	128	
2/20/2020	130	2	154	126	
2/21/2020	138		175	132	
2/22/2020	121	1	161	103	
2/23/2020	36	7	36	33	
2/24/2020	20	6	23	18	
2/25/2020	106	2	121	103	
2/26/2020	123	1	146	115	
2/27/2020	125	7	148	117	
2/28/2020	128	3	164	117	
2/29/2020	109	1	127	101	
Grand Total:	2643	122	3191	2438	

I-Tiva Month To Date MESSAGE Report used