

Yavapai Library Network

June
2019
Monthly
Report



Manager's Lowdown

No manager's report this month.

Member News

No member news this month.

Prioritization

Priority One: Resolve Current Helpdesk Requests

A help desk request, or work order, is the submission of a problem that one encounters during the normal operation of a YLN service. Requests are generally submitted via e-mail to help@yln.info. If a request is submitted via telephone, then a YLN staff person will create the request for the submitter. Help desk requests will always be our highest priority because in some cases a member library employee cannot complete a work function until the issue is resolved.

Total requests submitted: 48

Total requests resolved: 44

Total unresolved requests opened this month: 4

Total requests still open: 19

Priority Two: Community Calendar

Libraries have requested a community calendar for years, but there was no solution available. Calendar software for the library market is now being developed.

Goal: Implement a community calendar

Project Lead: Chanel Wheeler

- Evaluate available calendaring products
- Get quote
- Apply for LSTA grant
- Sign contract for product (if needed)
- Implement calendar
- Go live with a subset of test libraries
- Roll it out to the Network
- Test with a community organization
- Open it up to all organizations that would like to participate

Priority Three: End of Life StaffWeb

SirsiDynix will no longer be supporting StaffWeb so the District is going to stop paying for it as of July 1, 2019.

Goal: Move everyone from StaffWeb to WorkFlows

Project Lead: Chanel Wheeler

- Port Billing Notice over to WorkFlows
- Train StaffWeb users on WorkFlows
- Turn off StaffWeb server

Priority Four: Improve Database Quality

Enhance the operation of the catalog for patrons and staff by improving material description, subject and genre access, and data integrity. These tasks are for materials already in Symphony.

Goal: Improve patron and staff search experience

Project Lead: Eric Petersen

- Correct structurally invalid bibliographic records in Symphony
- Complete cataloging and descriptions of Adult Books
- Add Subject Headings and Genre Headings to bibliographic records that lack them
- Complete cataloging and description of Youth Books
- Complete cataloging and descriptions of Adult non-book materials
- Complete cataloging and description of Youth non-book materials
- Clean-up genre headings to conform to current standards

Note concerning prioritization: The priority of projects may shift as individual portions are completed.

Prioritization

Priority Five: Implement Blue Cloud Cataloging

Blue Cloud Cataloging will allow library staff to access Symphony cataloging from a web browser. The new product should have significant user interface improvements above the cataloging section in WorkFlows.

Goal: Fully implement Blue Cloud Cataloging (BCC)

Project Lead: Eric Petersen

- Upgrade Web Services so we can use BCC
- Configure Web Services for the new service
- Test BCC to see how it works
- Create documentation
- Activate it for a test library to see how it works in a production environment
- Conduct a training session for all YLN users
- Activate it for the remaining libraries

Completed Projects CY19

Cancelled/Postponed Projects CY19

Statistics

Holds - June 2019					
Hold Inactive Reason	CANCELLED	EXP_ONSHLF	EXPIRED	FILLED	Total
Pickup Library	Number of Holds	Number of Holds	Number of Holds	Number of Holds	Number of Holds
AJS	1				1
ASH	22	10	2	323	357
BAG	14	4	2	127	147
BCC	19	19	3	497	538
BEA	37	27	1	442	507
CLA	22	19		110	151
CON	64	15	3	382	464
COR	58	85		397	540
CRK	1	5		90	96
CTW	344	272	7	3,193	3,816
CVCL	128	89		1,044	1,261
CVPL	110	107	5	1,413	1,635
CVUSD	1				1
DHL	13	12	1	240	266
ERU	30	15		278	323
JER	2	10		147	159
MAY	35	19		292	346
PAUL	16	33		390	439
PCL	3	6		57	66
PCM				2	2
PHS	1				1
PPL	1,716	984	18	10,689	13,407
PVA2	21	53		350	424
PVPL	755	646	14	6,227	7,642
SED	380	275	11	2,723	3,389
SEL	33	66	1	448	548
SPR	3	7		81	91
TCP	1			5	6
THS	2				2
VOC	254	37	19	1,480	1,790
WIL	14	10		161	185
YAR	31	9	3	457	500
YCFLD	20	4		35	59
YCP	68	15	2	308	393
YCV	5	6		96	107
YLN				7	7
Total	4,224	2,859	92	32,491	39,666

Statistics

Items Transited - June 2019												
Station Library →												
Item Li- brary ↓	Total	ASH	BAG	BCC	BEA	CLA	CON	COR	CRK	CTW	CVCL	CVPL
Total	24,151	294	116	443	442	112	323	464	60	2,412	951	1,236
ASH	301		2	5	6	3	3		1	32	11	15
BAG	386	8		14	10	3	7	15		44	7	15
BCC	376	8	2		6	3	5	9	2	35	17	21
BEA	208	7		6		2	3	7		15	8	5
CLA	248	7	2	5	4		3	3	2	25	14	11
CON	187	3	2	7	1			8		8	9	11
COR	198	7	1	5	3	3	6			26	8	9
CRK	107	2		2	4	2	2	2		12	7	3
CTW	2,834	29	22	55	44	6	34	44	4		119	164
CVCL	663	3	4	10	9		6	4	1	79		50
CVPL	1,140	11	6	29	15	6	7	14	3	122	36	
DHL	230	8		5	4	1	5	11		25	5	9
ERU	258	2	1	3	4					17	13	22
JER	201	3		2	1	2	6	2		20	7	4
MAY	349	7	3	10	9	4	8	9	1	38	7	15
PAUL	176	1		7	8	1	1	4	1	25	7	7
PCL	253	1	2			1	1			25	6	14
PPL	5,400	85	25	129	103	38	106	137	25	750	282	358
PVPL	2,864	26	14	49	57	12	42	82	10	356	128	208
SED	4,126	34	10	39	77	9	28	59	5	397	149	136
SEL	300	4	4	6	7	2	8	6		31	10	18
SPR	179	3	6	7	1	2	4	5		15	3	9
STX	114	2	4	2	2	3	2			7	1	2
TCP	2				1							
WIL	179	5	3	1	3			5		17	7	14
YAR	402	6	2	11	18	4	11	9	2	41	16	17
YCFLD	18			2	3		1	4				
YCP	1,074	9		13	14	3	8	12	2	113	33	39
YCV	1,378	13	1	19	28	2	16	13	1	137	41	60

Statistics

Items Transited - June 2019									
Station Library →									
Item Li- brary ↓	DHL	ERU	JER	MAY	PAUL	PCL	PPL	PVA2	PVPL
Total	248	275	153	228	381	49	5,965	3	5,014
ASH	1	1	1	3	12	1	67		86
BAG	4	3		1	9		89		100
BCC	4	4		6	6		95		88
BEA	1	2		1	9		61		55
CLA	3		1	3	12		55		55
CON	1	5		6	4		36		51
COR	1	1		1	5		52		43
CRK				1	3		27		24
CTW	28	28	15	27	36	4	997		705
CVCL	6	4	5	7	6	1	203		140
CVPL	15	3	5	9	18	2	374		283
DHL		2	1	2	16		55		39
ERU	1		1	1	6	3	84		52
JER	1	5		2	3		66		38
MAY	6	2			11	2	83		80
PAUL	3			1			44		34
PCL	1	4	3	2	3		103		28
PPL	78	98	46	75	80	16			1,649
PVPL	29	31	12	22	40	6	1,205	3	
SED	25	38	45	32	24	10	1,168		754
SEL	3	2		2	11		71		68
SPR	4			1	10		44		46
STX	3	1			3		37		21
TCP							1		
WIL	2	1	1	2	4		43		44
YAR	5	4		8	19		100		80
YCFLD	1			2					
YCP	11	18	6	5	15		372		196
YCV	11	18	11	6	16	4	433		255

Statistics

Items Transited - June 2019												
Station Library →												
Item Library ↓	SED	SEL	SPR	TCP	THS	VOC	WIL	YAR	YCFLD	YCP	YCV	YLN
Total	1,702	295	91	5	2	1,941	164	385	29	259	88	21
ASH	18	2	2	1		13	2	5	3	4	1	
BAG	16	3	6			14	2	6	1	5	3	1
BCC	28	4	1	1		20	1	5		4	1	
BEA	11	1	3			7		1	1	2		
CLA	19					9		9	1	3	2	
CON	15	2				6	4	2	1	4	1	
COR	7	2	1			10	1	4		1	1	
CRK	5	1				4		3	1	2		
CTW	200	23	5	1	2	141	18	43		26	9	5
CVCL	48	13	2			35	6	8		9	2	2
CVPL	81	9	6			52	6	13		11	4	
DHL	17	2	4			7	1	7	4			
ERU	27		1			15	1	2		1	1	
JER	21	2				11	4	1				
MAY	16	7	4			14	2	4	2	5		
PAUL	10	2	3			6		2	6		1	2
PCL	36					13	2	1		4	2	1
PPL	570	98	10	1		327	52	127	1	103	26	5
PVPL	233	52	7			147	20	40	1	24	7	1
SED		53	9			933	18	46	1	15	12	
SEL	12		5	1		8	2	14	1	3	1	
SPR	10							1	2	4	1	1
STX	8					2	2	2		9		1
TCP												
WIL	11	2	2			5		7				
YAR	16	5	8			9	6		3	2		
YCFLD			2				1					2
YCP	120	3	3			52	6	8			13	
YCV	147	9	7			81	7	24		18		

Statistics

Discards - June 2019	
Station Library	Library Use Transactions
ASH	4
BCC	171
BEA	6
CLA	16
CON	21
COR	1
CRK	7
CTW	767
CVCL	268
CVPL	82
ERU	4
JER	30
MAY	1
PCL	2
PPL	2,580
PVPL	331
SED	347
SEL	1
THS	24
WIL	63
YAR	192
YCFLD	6
YCP	1,472
YCV	263
Total	6,659

Items Added - June 2019	
Item Library Code	Total Copies
ASH	3
BAG	7
BCC	8
BEA	19
CLA	20
CON	5
COR	12
CRK	2
CTW	607
CVCL	308
CVPL	143
ERU	5
JER	65
MAY	12
PAUL	1
PCL	183
PPL	1,148
PVPL	483
SED	478
SEL	5
SHM	13
SPR	17
STX	23
WIL	1
YAR	33
YAV	446
YCP	377
YCV	153
YLN	4,117
Total	8,694

Total Items - June 2019	
Item Library	Total Copies
AJS	16,040
ASH	8,051
BAG	13,912
BCC	13,031
BEA	11,277
BMHS	41,218
CLA	8,757
CON	6,723
COR	6,699
CRK	3,588
CTW	100,820
CVCL	30,417
CVHS	18,582
CVPL	55,812
CVUSD	29,894
DHL	6,854
ERU	30,292
GMMS	10,541
JER	14,241
LAW	1,784
LES	15,637
MAY	10,204
MES	7,361
MUHS	14,885
ORME	8,780
PAUL	5,895
PCL	34,566
PHS	14,512
PMH	9,797
PPL	140,912
PVPL	92,076
SED	84,371
SEL	7,257
SHM	7,305
SPR	2,624
STX	497
TCP	1,269
THS	11,834
VOC	17
WIL	5,028
YAR	8,057
YAV	18,442
YCC	3,123
YCFLD	98
YCP	61,584
YCV	57,631
YLN	187,730
Total	1,240,025

Statistics

New Users - June 2019	
User Library	Number of Users
ASH	20
BAG	19
BCC	16
BEA	22
CLA	8
CON	6
COR	15
CRK	1
CTW	173
CVCL	73
CVPL	68
DHL	8
ERU	186
JER	1
MAY	10
PAUL	12
PCL	62
PPL	343
PVPL	296
SED	65
SEL	20
SPR	8
VOC	9
WIL	4
YAR	6
YCP	5
YCV	3

Total Users - June 2019	
User Library	Number of Users
AJS	663
ASH	1,018
BAG	837
BCC	1,119
BEA	1,142
BMHS	2,361
CLA	625
CON	612
COR	1,037
CRK	182
CTW	13,462
CVCL	5,935
CVHS	1,118
CVPL	6,068
CVUSD	1,763
DHL	651
ERU	4,735
GMMS	683
JER	298
LAW	4
LES	462
MAY	992
MES	1,092
MUHS	1,353
ORME	381
PAUL	418
PCL	2,631
PHS	2,087
PMH	646
PPL	26,889
PVA2	6
PVPL	23,604
SED	9,913
SEL	731
SHM	1
SPR	239
STX	3
TCP	24
THS	900
VOC	1,343
WIL	257
YAR	575
YCFLD	11
YCP	2,288
YCV	875
YLN	2
Total	122,036

Statistics

Patron Bills - June 2019			
Bill Payment Library	# of Bills	Total Bill Amount	Total Bill Payment Amount
Total	1,929	\$6,274.34	\$5,545.72
ASH	3	\$3.10	\$0.60
BAG	29	\$464.60	\$224.00
BCC	3	\$10.00	\$57.50
BEA	11	\$59.80	\$44.50
CLA	7	\$23.30	\$10.60
CON	15	\$71.00	\$126.00
COR	24	\$116.50	\$108.80
CRK	1	\$4.50	\$0.00
CTW	269	\$625.08	\$474.46
CVCL	169	\$317.70	\$361.40
CVPL	77	\$149.58	\$156.68
DHL	18	\$113.20	\$138.60
ERU	4	\$52.56	\$2.00
JER	16	\$25.20	\$11.10
MAY	11	\$16.00	\$10.80
PAUL	2	\$10.00	\$80.00
PCL	2	\$23.50	\$0.00
PPL	419	\$1,491.24	\$1,326.05
PVPL	355	\$1,454.60	\$1,274.20
SED	364	\$959.68	\$649.67
SEL	19	\$24.30	\$101.60
SPR	6	\$68.00	\$240.00
VOC	65	\$129.20	\$23.10
WIL	1	\$0.60	\$0.00
YAR	21	\$22.30	\$29.50
YCFLD	3	\$2.00	\$4.00
YCP	14	\$35.00	\$88.76
YCV	2	\$1.80	\$1.80

Statistics

Circulation - June 2019				
Station Library	Metrics	Number of Statistical Transactions		
	Client Types	Charge Item Part B	Renew Item	Total
ASH	WorkFlows	54	11	65
	SIP	1,105	23	1,128
	Enterprise		76	76
	BC Mobile		7	7
	None	6		6
BAG	WorkFlows	66	49	115
	SIP	735		735
	Enterprise		28	28
	BC Mobile		22	22
BCC	WorkFlows	401	303	704
	SIP	1,379		1,379
	Enterprise		104	104
	BC Mobile		3	3
	None	2		2
BEA	WorkFlows	708	82	790
	SIP	127		127
	Enterprise		76	76
	BC Mobile		3	3
	None	147		147
CLA	WorkFlows	39	12	51
	SIP	335	20	355
	Enterprise		71	71
	BC Mobile		10	10
CON	WorkFlows	28	25	53
	SIP	832	7	839
	Enterprise		19	19
	BC Mobile		3	3
	None	2		2
COR	WorkFlows	1,837	329	2,166
	SIP	29		29
	Enterprise		183	183
	BC Mobile		10	10
CRK	WorkFlows	166	45	211
	Enterprise		7	7
	None	134		134
CTW	WorkFlows	275	388	663
	SIP	13,262	829	14,091
	Enterprise		1,769	1,769
	BC Mobile		297	297
CVCL	WorkFlows	4,132	265	4,397
	SIP	1,022	15	1,037
	Enterprise		521	521
	BC Mobile		36	36
CVPL	WorkFlows	4,095	476	4,571
	SIP	1,461	24	1,485
	Enterprise		1,043	1,043
	BC Mobile		42	42
DHL	WorkFlows	91	109	200
	SIP	567	25	592
	Enterprise		117	117
ERU	WorkFlows	610	44	654
	SIP	53		53
	Enterprise		110	110
	BC Mobile		1	1

JER	WorkFlows	367	70	437
	Enterprise		70	70
	BC Mobile		18	18
MAY	WorkFlows	297	61	358
	SIP	995	37	1,032
	Enterprise		51	51
	BC Mobile		5	5
ORME	WorkFlows		7	7
PAUL	WorkFlows	4	28	32
	SIP	1,070	34	1,104
	Enterprise		65	65
	BC Mobile		34	34
PCL	WorkFlows	163	36	199
	Enterprise		81	81
PPL	WorkFlows	2,091	1,285	3,376
	SIP	42,788	2,257	45,045
	Enterprise		8,175	8,175
	BC Mobile		621	621
	None	6		6
PVA2	WorkFlows	24	16	40
	Enterprise		3	3
PVPL	WorkFlows	324	613	937
	SIP	26,127	1,452	27,579
	Enterprise		4,216	4,216
	BC Mobile		572	572
	None	1		1
SED	WorkFlows	452	205	657
	SIP	11,447	237	11,684
	Enterprise		2,036	2,036
	BC Mobile		118	118
	None	1		1
SEL	WorkFlows	1,120	56	1,176
	SIP	360	4	364
	Enterprise		12	12
	BC Mobile		1	1
	None	141		141
SPR	WorkFlows	64	12	76
	SIP	162	5	167
	Enterprise		2	2
TCP	WorkFlows	5		5
THS	WorkFlows	2		2
VOC	WorkFlows	1,946	50	1,996
	Enterprise		531	531
	BC Mobile		43	43
WIL	WorkFlows	22	5	27
	SIP	555	6	561
	Enterprise		107	107
	BC Mobile		18	18
YAR	WorkFlows	350	44	394
	SIP	1,021	1	1,022
	Enterprise		91	91
YCFLD	WorkFlows	34	3	37
	BC Mobile		1	1
YCP	WorkFlows	209	67	276
	SIP	819	109	928
	Enterprise		217	217
	BC Mobile		33	33
YCV	WorkFlows	353	272	625
	SIP	200	20	220
	Enterprise		82	82

Statistics

	BC Mobile		1	1
YLN	workFlows	21	1	22
	SIP		557	557
	None	1		1

Circulation Use Item - June 2019

Station Library	Use Item Transactions
CLA	6
CTW	472
ERU	4
PCL	5
SED	266
SPR	297
THS	67
YCP	197
YCV	201

Checkins - June 2019

Station Library	Total Checkins
AJS	407
ASH	1,164
BAG	799
BCC	1,787
BEA	1,210
BMHS	34
CLA	539
CON	907
COR	2,412
CRK	329
CTW	14,610
CVCL	5,079
CVHS	3
CVPL	5,683
CVUSD	7
DHL	550
ERU	2,222
GMMS	125
JER	429
LES	9
MAY	1,592
MES	2
PAUL	1,128
PCL	132
PHS	12
PPL	46,929
PVA2	21
PVPL	26,995
SED	12,331
SEL	1,521
SHM	1
SPR	251
STX	5
TCP	6
THS	147
VOC	2,447
WIL	530
YAR	1,418
YCFLD	612
YCP	1,322
YCV	508
YLN	168
Total	136,383

Statistics

OPAC Searches

Library	Total
AJS	640
ASH	603
BAG	1305
BCC	1029
BEA	71
CLA	539
CON	608
COR	1943
CRK	217
CTW	178961
CVHS	406
CVCL	961
CVPL	3818
CVUSD	1949
DHL	647
ERU	10346
GMMS	267
JER	978
LAW	0
LES	230
MAY	630
MES	183
MHS	143
MUHS	254
ORME	176
PAUL	228
PCL	712
PHS	425
PMH	86
PPL	48755
PVPL	21192
SED	14852
SEL	443
SPR	196
THS	291
VBC	566
VER	2371
WIL	693
YAR	979
YCP	7396
DEFAULT	20357
Total	326446

Statistics - Databases

Ebook Central

Month of: 6/2019					
Category: All Categories					
Usage Type: All Documents Selected					
Library	Total Titles Used	Total Unique Users	Total Book Downloads	Total Chapter Downloads	Top 5 Most Used Subjects
TOTAL	246	226	95	117	Religion, Psychology, Business/Management, Education, Medicine

Overdrive

Month of: 6/2019					
Usage Type: All Documents Selected					
User Activity					
Unique Users: 3741					
Checkouts			Holds Total: 7953		
Audiobook	7591				
eBook	10790				

Branch	Checkouts
Crown King Public Library	9
Spring Valley Library	10
Jerome Public Library	16
Ash Fork Public Library	26
Seligman Public Library	47
Mayer Public Library	65
Yarnell Public Library	68
Wilhoit Public Library	78
Bagdad Public Library	79
Cordes Lakes Public Library	91
Black Canyon City Community Library	95
Beaver Creek Public Library	99
Congress Public Library	100
Paulden Public Library	120
Clark Memorial Library	159
Dewey-Humboldt Town Library	162
Sedona Public Library - Village of Oak Creek	408
Camp Verde Community Library	596
Chino Valley Public Library	831
Sedona Public Library	1671
Cottonwood Public Library	1973
Prescott Valley Public Library	3642
Prescott Public Library	8036

Statistics - Databases

UniversalClass

Month	New Registered Users	Login Sessions	New Courses Enrolled	Stud. Submissions
June	18	766	61	436

rbDigital Magazines

Month	Checkouts	Turnaways
June	7476	0

Mobile App

Month of: 6/2019		
Usage by Platform		
Platform Type	Devices	Launches
Android	357	2188
iPad	143	682
iPhone	561	2953
iPod Touch	4	52
TOTAL	1065	5875

Statistics - I-Tiva (TM3)

Date	Messages Imported	Messages Rejected	Calls Made	Number of Deliveries	Patron Logins on MESSAGE call
6/1/2019	108	2	137	101	
6/2/2019	33		33	27	
6/3/2019	23		25	23	
6/4/2019	114	3	138	111	
6/5/2019	89	6	107	84	
6/6/2019	127	18	148	117	
6/7/2019	130	3	155	123	
6/8/2019	75	6	84	71	
6/9/2019	52	2	52	44	
6/10/2019	19		28	18	
6/11/2019	120	4	143	117	
6/12/2019	85	5	104	77	
6/13/2019	154	8	192	143	
6/14/2019	125	16	154	111	
6/15/2019	101	11	119	95	
6/16/2019	38	21	38	36	
6/17/2019	15	2	17	15	
6/18/2019	101	15	113	97	
6/19/2019	116	8	150	107	
6/20/2019	157	15	194	145	
6/21/2019	134	4	172	119	
6/22/2019	68	4	83	64	
6/23/2019	50	12	50	46	
6/24/2019	25		31	23	
6/25/2019	151	6	181	139	
6/26/2019	137	12	156	130	
6/27/2019	108	2	125	101	
6/28/2019	120	8	142	110	
6/29/2019	80		95	78	
6/30/2019	42	7	42	37	
Grand Total:	2697	200	3208	2509	

I-Tiva Month To Date MESSAGE Report used