

Yavapai Library Network

May
2019
Monthly
Report



Manager's Lowdown

No manager's report this month.

Member News

At **Yavapai College Prescott:**

The Librarian's Guide to Homelessness

June 5, 8am - 3pm

Prioritization

Priority One: Resolve Current Helpdesk Requests

A help desk request, or work order, is the submission of a problem that one encounters during the normal operation of a YLN service. Requests are generally submitted via e-mail to help@yln.info. If a request is submitted via telephone, then a YLN staff person will create the request for the submitter. Help desk requests will always be our highest priority because in some cases a member library employee cannot complete a work function until the issue is resolved.

Total requests submitted: 57

Total requests resolved: 51

Total unresolved requests opened this month: 6

Total requests still open: 32

Priority Two: Community Calendar

Libraries have requested a community calendar for years, but there was no solution available. Calendar software for the library market is now being developed.

Goal: Implement a community calendar

Project Lead: Chanel Wheeler

- Evaluate available calendaring products
- Get quote
- Apply for LSTA grant
- Sign contract for product (if needed)
- Implement calendar
- Go live with a subset of test libraries
- Roll it out to the Network
- Test with a community organization
- Open it up to all organizations that would like to participate

Priority Three: End of Life StaffWeb

SirsiDynix will no longer be supporting StaffWeb so the District is going to stop paying for it as of July 1, 2019.

Goal: Move everyone from StaffWeb to WorkFlows

Project Lead: Chanel Wheeler

- Port Billing Notice over to WorkFlows
- Train StaffWeb users on WorkFlows
- Turn off StaffWeb server

Priority Four: Improve Database Quality

Enhance the operation of the catalog for patrons and staff by improving material description, subject and genre access, and data integrity. These tasks are for materials already in Symphony.

Goal: Improve patron and staff search experience

Project Lead: Eric Petersen

- Correct structurally invalid bibliographic records in Symphony
- Complete cataloging and descriptions of Adult Books
- Add Subject Headings and Genre Headings to bibliographic records that lack them
- Complete cataloging and description of Youth Books
- Complete cataloging and descriptions of Adult non-book materials
- Complete cataloging and description of Youth non-book materials
- Clean-up genre headings to conform to current standards

Note concerning prioritization: The priority of projects may shift as individual portions are completed.

Prioritization

Priority Five: Implement Blue Cloud Cataloging

Blue Cloud Cataloging will allow library staff to access Symphony cataloging from a web browser. The new product should have significant user interface improvements above the cataloging section in WorkFlows.

Goal: Fully implement Blue Cloud Cataloging (BCC)

Project Lead: Eric Petersen

- Upgrade Web Services so we can use BCC
- Configure Web Services for the new service
- Test BCC to see how it works
- Create documentation
- Activate it for a test library to see how it works in a production environment
- Conduct a training session for all YLN users
- Activate it for the remaining libraries

Completed Projects CY19

Cancelled/Postponed Projects CY19

Statistics

Holds - May 2019					
Hold Inactive Reason	CANCELLED	EXP_ONSHLF	EXPIRED	FILLED	Total
Pickup Library	Number of Holds	Number of Holds	Number of Holds	Number of Holds	Number of Holds
AJS	13			6	19
ASH	13	5	2	381	401
BAG	7	14	2	169	192
BCC	18	16	5	473	512
BEA	74	40	2	353	469
BMHS	2	2			4
CLA	18	17		152	187
CON	36	55	1	352	444
COR	59	80		460	599
CRK	2	5		75	82
CTW	290	197	5	3,422	3,914
CVCL	93	62	1	1,090	1,246
CVHS	2				2
CVPL	129	67	5	1,738	1,939
CVUSD	3	4		5	12
DHL	56	24	2	259	341
ERU	18	25	1	233	277
GMMS	3	1			4
JER	5	6		172	183
LES	9			7	16
MAY	31	26	1	369	427
MES				1	1
MUHS	1			1	2
ORME	7				7
PAUL	30	34	1	471	536
PCL	5	9		31	45
PHS	21			2	23
PMH	8				8
PPL	1,527	820	27	10,512	12,886
PVA2	30	41		339	410
PVPL	777	475	16	6,315	7,583
SED	321	229	3	3,175	3,728
SEL	20	41		365	426
SPR	17			112	129
TCP				8	8
THS	5			4	9
VOC	209	49	6	1,495	1,759
WIL	18	8		155	181
YAR	26	18	7	492	543
YCFLD	7	2	1	40	50
YCP	38	47	1	287	373
YCV	15	10		130	155
Total	3,963	2,429	89	33,651	40,132

Statistics

Items Transited - May 2019																
Station Library →																
Item Li- brary ↓	Total	AJS	ASH	BAG	BCC	BEA	BMHS	CLA	CON	COR	CRK	CTW	CVCL	CVPL	CVUSD	CVUSD
Total	25,008	6	288	167	355	398	4	137	303	514	46	2,566	998	1,528	11	139
ASH	293			1	5	5		2	10	8	1	35	15	22		2
BAG	406	1	13		9	12		6	8	5	1	40	10	24		
BCC	387		12	2		6		2	7	13		42	15	21		8
BEA	182		6	3	2			2		5		13	5	13		3
BMHS	1															2
CLA	317		8	3	8	4				6	1	31	11	19	1	
CON	191		4	2	3	3		2		6		17	8	18		2
COR	183				5	6	1	3	2			21	9	9		
CRK	107		3	1	2	1		1	5	2		8	5	5		2
CTW	2,950		30	19	39	46		11	41	48	6		108	195	2	1
CVCL	723		4	9	9	11		2	1	11		85		48	6	16
CVHS	25				1	1			1			2	2			3
CVPL	1,078		10	12	8	11		3	23	16	1	131	41			
CVUSD	2											1				4
DHL	267	1	1	6	3	4		2	4	2		29	10	17		
ERU	248			3		2		3		3		17	7	10		
GMMS	1															
JER	243		3	1	1	3			1	6	1	26	6	13		
MAY	305		5		2	6	1	2	7	9	1	27	14	27		
MUHS	8									1			1			2
ORME	13													1		2
PAUL	196	1	9	1	3	3		2	1	3	3	17	5	11		
PCL	263		2		1	3		1				14	3	9		
PPL	5,526	2	61	49	121	111		37	90	136	11	875	276	471	2	1
PVPL	3,079	1	38	25	39	57		15	35	121	9	371	150	233		
SED	4,186		30	12	28	56		20	33	50	8	415	138	160		
SEL	332		5	1	5	7	2	1	9	6		37	12	24		
SPR	183		1	5	6	3		3	3	2		24	6	15		32
STX	126		1	2	4	1		1	3	3		4	5	8		36
TCP	2															15
WIL	192		1	2		2		5	2	4		11	8	9		1
YAR	359		5	2	11	9		4	2	9	1	33	13	21		
YCFLD	25		1		5	1						1				2
YCP	1,072		9	2	6	9		1	5	15	2	87	47	45		
YCV	1,537		26	4	29	15		6	10	24		152	68	80		1

Statistics

Items Transited - May 2019																
Station Library ->																
Item Li- brary ↓	DHL	ERU	GMMS	JER	LES	MAY	MES	MUHS	PAUL	PCL	PHS	PPL	PVA2	PPL	PVA2	
Total	276	227	1	170	8	256	2	1	439	31	2	6,007	1	5,621	21	
ASH	7	1				5			12		1	66				
BAG	5	1		4	1	6			15			108		67	1	
BCC	7	4		1		3			15			84		68	2	
BEA	4	3							2			49		105		
BMHS												1		32		
CLA	8	5		1	1	5			23			71		13		
CON	6	1				4			14			37		73	1	
COR	3					5			6			39		39		
CRK	1	2							2			34		36		
CTW	27	20		24	1	39			29	1		958		27		
CVCL	13	3		4		6			12	1		198		908	2	
CVHS	1						1		1			4		201		
CVPL	8	10		2	3	10			29			341		9		
CVUSD														308		
DHL		1				5			7			64		45		
ERU	2			1		7			16	1		72		47		
GMMS												1		83	1	
JER		4				5			5	1		62		85		
MAY	8	2						1	12	1		76				
MUHS												1		52		
ORME	2											5		11		
PAUL	3			1		2						49		7		
PCL		3		2					2			119		4		
PPL	71	83	1	55	1	78			72	8	1			40		
PVPL	43	19		24	1	26	1		37	3		1,308	1	88		
SED	16	32		26		22			42	9		1,141				
SEL	5	2				5			11	1		87				
SPR	5								10			41			7	
STX	3	1							2	1		38		1,194	3	
TCP														1,042		
WIL	1	1		1		1			7			43		71		
YAR	3	5		3		3			14			83		33		
YCFLD	3					8			3					41		
YCP	5	12		12		5			21	3		364		1		
YCV	16	12		9		6			18	1		463				

Statistics

Items Transited - May 2019													
Station Library →													
Item Library ↓	PVPL	SED	SEL	SPR	TCP	THS	VOC	WIL	YAR	YCFLD	YCP	YCV	YLN
Total	5,015	1,831	238	137	8	4	2,050	163	416	28	251	105	20
ASH	54	21	2	1			7	2	4		3	3	
BAG	78	24	6	4			11	1	7	1	2	3	
BCC	72	26	6	10			19	4	9	2	3	2	
BEA	45	13		2			9		1	3	2		
BMHS													
CLA	60	30	2	3			8		6		1	1	
CON	35	8		2		1	10	1	5		4		
COR	50	8	1	6			4	1	1		2	1	
CRK	21	6					3	2	1	1	1		
CTW	757	229	37	8			148	19	78		24	6	
CVCL	165	64	14	3			39	1	10		2	2	
CVHS	3	4	1				2					1	
CVPL	260	78	7	4			50	4	6		7	2	1
CVUSD							1						
DHL	49	17	2	18			12	2	5	4	1	1	
ERU	49	19		1			13	2	8		8	4	
GMMS													
JER	51	33		1			10	1	3		4	2	
MAY	51	27	1	5			13	2	1	1	1	2	
MUHS	4	1											
ORME	3						2						
PAUL	50	13		4			8	3	3	1			
PCL	42	38			1		10	3	2		7	1	
PPL	1,631	577	84	12	4	1	326	51	101	1	80	33	13
PVPL		235	27	17	2	2	128	19	46		35	10	1
SED	755		23	7			1,033	25	59		32	12	2
SEL	55	28		4			12	1	9		2	1	
SPR	41	9					5			1	1	2	
STX	8	24	2	1			3	1	2	7		1	
TCP	1								1				
WIL	45	20	1	2			9		10	2	4	1	
YAR	81	16	5	10			15	3		3	4		1
YCFLD									2				1
YCP	196	116	9	3			64	7	13			14	
YCV	303	147	8	9	1		76	8	23	1	21		1

Statistics

Discards - May 2019	
Station Library	Library Use Transactions
AJS	2
ASH	10
BAG	2
BCC	554
BEA	1
BMHS	2
CON	44
CRK	32
CTW	846
CVCL	57
CVPL	69
ERU	19
GMMS	177
JER	3
LES	31
MES	25
MUHS	4
PAUL	2
PPL	2,350
PVA2	4
PVPL	750
SED	231
THS	92
WIL	17
YAR	5
YCFLD	5
YCP	991
YCV	318
YLN	17
Total	6,660

Items Added - May 2019	
Item Library Code	Total Copies
AJS	1
ASH	83
BAG	37
BCC	57
BEA	158
BMHS	13
CLA	32
CON	13
COR	114
CRK	20
CTW	626
CVCL	272
CVHS	604
CVPL	314
CVUSD	92
ERU	7
JER	10
MAY	169
MES	144
ORME	2
PAUL	54
PCL	10
PPL	1,755
PVPL	254
SED	792
SEL	26
SHM	1
SPR	4
STX	28
THS	63
WIL	7
YAR	103
YAV	119
YCFLD	2
YCP	292
YCV	242
Total	6,520

Total Items - May 2019	
Item Library	Total Copies
AJS	16,040
ASH	8,066
BAG	13,928
BCC	13,182
BEA	11,303
BMHS	41,225
CLA	8,766
CON	6,737
COR	6,741
CRK	3,599
CTW	100,960
CVCL	30,476
CVHS	18,617
CVPL	55,775
CVUSD	29,892
DHL	6,867
ERU	30,356
GMMS	10,545
JER	14,215
LAW	1,784
LES	15,644
MAY	10,191
MES	7,367
MUHS	14,887
ORME	8,820
PAUL	5,911
PCL	35,123
PHS	14,514
PMH	9,797
PPL	142,517
PVPL	91,989
SED	84,279
SEL	7,248
SHM	7,290
SPR	2,608
STX	477
TCP	1,269
THS	13,251
VOC	17
WIL	5,086
YAR	8,306
YAV	18,096
YCC	3,123
YCFLD	99
YCP	62,701
YCV	57,752
YLN	186,400
Total	1,243,836

Statistics

New Users - May 2019	
User Library	Number of Users
ASH	12
BAG	2
BCC	12
BEA	8
CLA	9
CON	7
COR	16
CTW	139
CVCL	59
CVHS	1
CVPL	56
DHL	9
ERU	61
JER	1
LES	1
MAY	13
MES	2
MUHS	13
PAUL	8
PCL	65
PPL	306
PVPL	240
SED	92
SEL	11
SPR	3
THS	2
VOC	19
WIL	6
YAR	7
YCP	6
YCV	5

Total Users - May 2019	
User Library	Number of Users
AJS	663
ASH	1,000
BAG	818
BCC	1,104
BEA	1,119
BMHS	2,951
CLA	617
CON	606
COR	1,022
CRK	181
CTW	13,293
CVCL	5,862
CVHS	1,390
CVPL	6,000
CVUSD	1,959
DHL	644
ERU	6,107
GMMS	685
JER	298
LAW	4
LES	462
MAY	983
MES	1,092
MUHS	1,855
ORME	381
PAUL	401
PCL	3,325
PHS	2,511
PMH	646
PPL	26,599
PVA2	6
PVPL	23,332
SED	9,855
SEL	711
SHM	1
SPR	286
STX	3
TCP	24
THS	900
VOC	1,336
WIL	252
YAR	569
YCFLD	11
YCP	2,284
YCV	876
YLN	2
Total	125,026

Statistics

Patron Bills - May 2019			
Bill Payment Library	# of Bills	Total Bill Amount	Total Bill Payment Amount
Total	3,167	\$15,942.13	\$21,230.77
AJS	50	\$675.90	\$739.88
ASH	3	\$4.50	\$0.60
BAG	5	\$11.30	\$3.00
BCC	9	\$57.14	\$16.30
BEA	19	\$100.28	\$134.78
BMHS	69	\$1,344.78	\$1,613.16
CLA	3	\$9.20	\$6.90
CON	17	\$15.70	\$13.50
COR	12	\$21.20	\$19.40
CRK	1	\$0.60	\$0.00
CTW	394	\$860.38	\$865.33
CVCL	210	\$407.20	\$511.00
CVHS	2	\$0.00	\$42.00
CVPL	99	\$218.20	\$234.20
CVUSD	361	\$3,426.78	\$3,290.80
DHL	27	\$355.70	\$80.80
ERU	3	\$4.00	\$4.30
GMMS	93	\$183.40	\$212.28
JER	16	\$77.90	\$18.10
LES	71	\$708.92	\$962.84
MAY	25	\$420.26	\$87.50
MES	8	\$10.00	\$93.96
MUHS	12	\$88.68	\$18.40
ORME	14	\$317.90	\$190.00
PAUL	10	\$32.00	\$34.40
PCL	17	\$95.22	\$104.98
PHS	21	\$123.98	\$40.60
PMH	35	\$157.90	\$230.00
PPL	512	\$2,194.94	\$7,329.91
PVPL	374	\$1,578.76	\$1,228.38
SED	427	\$934.16	\$796.33
SEL	29	\$171.10	\$149.10
SPR	4	\$49.98	\$60.00
TCP	1	\$0.00	\$2.00
THS	82	\$1,025.80	\$1,780.68
VOC	81	\$67.35	\$88.48
WIL	3	\$10.00	\$37.90
YAR	8	\$70.00	\$13.60
YCP	31	\$108.02	\$74.70
YCV	10	\$3.00	\$92.18
YLN	3	\$0.00	\$8.50

Statistics

Circulation - May 2019				
Station Library	Metrics	Number of Statistical Transactions		
	Client Types	Charge Item Part B	Renew Item	Total
AJS	workFlows	202	48	250
ASH	workFlows	105	20	125
	SIP	1,107	29	1,136
	Enterprise		127	127
	BC Mobile		2	2
BAG	workFlows	32	98	130
	SIP	874	26	900
	Enterprise		43	43
	BC Mobile		2	2
BCC	workFlows	531	380	911
	SIP	1,446	1	1,447
	Enterprise		94	94
	BC Mobile		1	1
BEA	workFlows	1,194	182	1,376
	SIP	152		152
	Enterprise		59	59
	None	225		225
BMHS	workFlows	34	7	41
CLA	workFlows	54	1	55
	SIP	387	10	397
	Enterprise		54	54
	BC Mobile		10	10
CON	workFlows	55	60	115
	SIP	970	10	980
	Enterprise		22	22
	BC Mobile		2	2
	None	10		10
COR	workFlows	2,095	277	2,372
	Enterprise		161	161
	BC Mobile		16	16
CRK	workFlows	157	45	202
	Enterprise		15	15
	None	129		129
CTW	workFlows	363	447	810
	SIP	13,443	655	14,098
	Enterprise		1,767	1,767
	BC Mobile		260	260
CVCL	workFlows	4,139	246	4,385
	SIP	883	4	887
	Enterprise		411	411
	BC Mobile		22	22
CVHS	workFlows	432	938	1,370
CVPL	workFlows	4,395	494	4,889
	SIP	1,442	28	1,470
	Enterprise		873	873
	BC Mobile		25	25
CVUSD	workFlows	67	22	89
	SIP	139	6	145
DHL	workFlows	92	84	176
	SIP	513	16	529
	Enterprise		160	160
ERU	workFlows	671	41	712
	SIP	58	1	59
	Enterprise		95	95

	BC Mobile		2	2
GMMS	workFlows	1		1
	Staffweb	3	37	40
JER	workFlows	422	89	511
	Enterprise		66	66
	BC Mobile		10	10
LES	workFlows	17	8	25
MAY	workFlows	333	78	411
	SIP	1,166	34	1,200
	Enterprise		56	56
	BC Mobile		2	2
MES	workFlows	12	3	15
MUHS	workFlows	1		1
ORME	workFlows	16	4	20
PAUL	workFlows	4	31	35
	SIP	994	69	1,063
	Enterprise		118	118
	BC Mobile		46	46
PCL	workFlows	149	70	219
	Enterprise		94	94
	BC Mobile		1	1
PHS	workFlows	5	1	6
	Enterprise		2	2
PMH	workFlows		3	3
PPL	workFlows	1,888	1,663	3,551
	SIP	42,750	2,343	45,093
	Enterprise		8,257	8,257
	BC Mobile		556	556
	None	12		12
PVA2	workFlows	66	7	73
	Enterprise		3	3
PVPL	workFlows	446	616	1,062
	SIP	23,744	1,225	24,969
	Enterprise		4,811	4,811
	BC Mobile		884	884
SED	workFlows	519	237	756
	SIP	11,941	208	12,149
	Enterprise		2,205	2,205
	BC Mobile		64	64
SEL	workFlows	989	77	1,066
	SIP	453	10	463
	Enterprise		20	20
	BC Mobile		8	8
	None	44		44
SPR	workFlows	100	39	139
	SIP	155	2	157
	Enterprise		2	2
TCP	workFlows	9		9
THS	workFlows	10	1	11
	None	1		1
VOC	workFlows	2,051	48	2,099
	Enterprise		455	455
	BC Mobile		26	26
WIL	workFlows	12	15	27
	SIP	455	4	459
	Enterprise		80	80
	BC Mobile		23	23
YAR	workFlows	261	88	349
	SIP	1,310	23	1,333
	Enterprise		83	83

Statistics

YCFLD	WorkFlows	29		29
	SIP	2		2
YCP	WorkFlows	243	61	304
	SIP	803	117	920
	Enterprise		212	212
	BC Mobile		22	22
YCV	WorkFlows	383	325	708
	SIP	227	14	241
	Enterprise		91	91
	BC Mobile		2	2
YLN	WorkFlows	26	2	28
	SIP		543	543
	Enterprise		80	80
	None	16		16

Checkins - May 2019	
Station Library	Total Checkins
AJS	765
ASH	1,260
BAG	1,127
BCC	1,898
BEA	2,193
BMHS	2,018
CLA	720
CON	1,317
COR	2,210
CRK	465
CTW	14,667
CVCL	5,218
CVHS	1,499
CVPL	6,259
CVUSD	1,693
DHL	793
ERU	1,947
GMMS	348
JER	405
LES	633
MAY	1,729
MES	178
MUHS	26
ORME	662
PAUL	1,069
PCL	344
PHS	38
PMH	270
PPL	44,824
PVA2	16
PVPL	26,055
SED	12,910
SEL	1,498
SPR	287
STX	5
TCP	6
THS	437
VOC	2,578
WIL	565
YAR	1,480
YCFLD	108
YCP	1,510
YCV	742
YLN	905
Total	145,677

Circulation Use Item - May 2019

Station Library	Use Item Transactions
CTW	265
CVUSD	1,902
GMMS	12
ORME	1
PCL	29
PVPL	23
SED	232
SPR	334
YCP	240
YCV	301

Statistics

OPAC Searches

Library	Total
AJS	474
ASH	607
BAG	934
BCC	839
BEA	114
CLA	383
CON	717
COR	1450
CRK	84
CTW	508254
CVHS	82
CVCL	1447
CVPL	3148
CVUSD	320
DHL	520
ERU	593
GMMS	123
JER	669
LAW	0
LES	92
MAY	519
MES	173
MHS	102
MUHS	124
ORME	128
PAUL	469
PCL	690
PHS	257
PMH	86
PPL	39788
PVPL	19330
SED	13858
SEL	452
SPR	188
THS	176
VBC	329
VER	1693
WIL	218
YAR	953
YCP	6916
DEFAULT	21521
Total	628820

Statistics - Databases

Ebook Central

Month of: 5/2019					
Category: All Categories					
Usage Type: All Documents Selected					
Library	Total Titles Used	Total Unique Users	Total Book Downloads	Total Chapter Downloads	Top 5 Most Used Subjects
TOTAL	390	294	115	88	Fine Arts, Medicine, Psychology, Religion, Business/Management

Overdrive

Month of: 5/2019					
Library Statistics - One Copy/One User					
Usage Type: All Documents Selected					
User Activity					
Unique Users with titles checked out: 3740					
Checkouts			Holds		
Audiobook	7482		Audiobook		2757
eBook	10905		eBook		3974
Total	18387		Total		6731

Branch	Checkouts
Crown King Public Library	13
Spring Valley Library	14
Jerome Public Library	25
Seligman Public Library	42
Cordes Lakes Public Library	45
Yarnell Public Library	56
Bagdad Public Library	59
Ash Fork Public Library	67
Wilhoit Public Library	68
Black Canyon City Community Library	88
Beaver Creek Public Library	91
Mayer Public Library	95
Paulden Public Library	112
Congress Public Library	136
Dewey-Humboldt Town Library	155
Clark Memorial Library	156
Sedona Public Library - Village of Oak Creek	496
Camp Verde Community Library	568
Chino Valley Public Library	815
Sedona Public Library	1684
Cottonwood Public Library	1871
Prescott Valley Public Library	3640
Prescott Public Library	8091

Statistics - Databases

UniversalClass

Month	New Registered Users	Login Sessions	New Courses Enrolled	Stud. Submissions
May	41	1449	99	831

rbDigital Magazines

Month	Checkouts	Turnaways
May	8233	0

Mobile App

Month of: 5/2019		
Usage by Platform		
Platform Type	Devices	Launches
Android	517	2287
iPad	197	598
iPhone	759	2747
iPod Touch	8	61
TOTAL	1481	5693

Statistics - I-Tiva (TM3)

Date	Messages Imported	Messages Rejected	Calls Made	Number of Deliveries	Patron Logins on MESSAGE call
5/1/2019	93	1	113	86	
5/2/2019	158	12	192	147	
5/3/2019	116	3	151	99	
5/4/2019	50	18	58	47	
5/5/2019	45	11	45	36	
5/6/2019	27	1	32	24	
5/7/2019	118	12	139	112	
5/8/2019	127	21	150	121	
5/9/2019	105	13	132	96	
5/10/2019	81	1	101	77	
5/11/2019	56	2	67	52	
5/12/2019	49	3	49	45	
5/13/2019	18		22	17	
5/14/2019	125	3	151	120	
5/15/2019	116	2	146	105	
5/16/2019	135	10	167	125	
5/17/2019	107	8	138	100	
5/18/2019	106	5	125	104	
5/19/2019	38	1	38	32	
5/20/2019	18		20	18	
5/21/2019	97	5	114	91	
5/22/2019	147	5	182	138	
5/23/2019	98	5	118	91	
5/24/2019	119	4	153	105	
5/25/2019	104	5	117	97	
5/26/2019	51	1	51	44	
5/27/2019	21		27	19	
5/28/2019	3		5	2	
5/29/2019	163	8	210	144	
5/30/2019	144	5	181	132	
5/31/2019	135	2	161	126	
Grand Total:	2770	167	3355	2552	

I-Tiva Month To Date MESSAGE Report used