2013









YAVAPAI LIBRARY NETWORK









Annual Report





Message from the Manager 🛑 🥘



The Yavapai Library Network (YLN) always strives to provide unparalleled customer service to both our library users and our library members. All of our accomplishments this last year either directly or indirectly benefits one or both of those customer bases.

The citizens of Yavapai County (YC) have several new and improved services available to them. Our most significant accomplishment on this front was the release of our new library catalog. The new online catalog is vastly superior to our previous catalog in almost every way. Libraries have already received compliments from library users on how easy the new catalog is to use, how accurately it searches, and how much faster it is to get the desired search results. Libraries appreciate having the ability to customize the portal to help fit their unique needs and having a product that will be consistently updated and improved. The library catalog is the public face of the YLN. As such we take great pride in delivering a product that is far superior to the previous one.

Other new services were added as well. Library users can now have hold notices sent directly to their cell phones via text message. Unlike emailed messages, the texts are generated throughout the day increasing the likelihood the library user will receive the message at a time that is most convenient for them. telemessage service coverage area was also expanded from Prescott and Prescott Valley to most of Yavapai County. The Sedona and Cottonwood Public Libraries started offering this service immediately to their patrons.

New online subscription services were also offered to YLN members via the Yavapai County Free Library District (YCFLD). YC residents now have access to Zinio and UniversalClass thanks to the YCFLD and the Arizona State Library, Archives, and Public Records (ASLAPR). Zinio is the "world's largest online newsstand" and offers digital replications of their print counterparts. Library users can now access their favorite magazines on their favorite digital device. UniversalClass offers online instruction in a variety of areas ranging from the ABC's of Algebra to Spanish Cooking 101. Educators across the county can meet their professional development targets by taking these classes for Continuing Education Units.

The YLN extended services to the Mayer Unified School District (MUSD) thanks to a Library Services Technology Act grant awarded through the ASLA. This grant awarded \$17,190 to the YCFLD towards processing the items in the MUSD libraries. YC residents now have access to their collections and MUSD students, faculty and staff have access to the collection of the YLN membership.

We have improved services to our member libraries. New internal policies are now in place to help member libraries interact with each other. The policies clearly define membership responsibilities, ensure continuity of service across the Network, and resolve the myriad intralibrary questions and issues created by decades of growth.

The YLN is also offering a better way for libraries to inventory their collections. The new MobileCirc app offered by SirsiDynix, Inc. allows library staff to step out from behind the desk. Staff can manage their collections using any wi-fi enabled device, including Apple and Android products. MobileCirc utilizes Bluetooth technology to connect to wireless bar-code readers, so items can be scanned and inventoried from anywhere in the library.

We have also been working very hard over the last year to automate the process of adding students to our integrated library system for our academic and K-12 libraries. Student data files automatically upload to our library system where they are processed into new user records. This saves library staff literally dozens (if not hundreds) of hours of work a year. For the K-12s we also print out library cards and deliver them to their library.

The Yavapai Library Network continues to fulfill our customer service committments to the residents of Yavapai County and the libraries that serve them.

Regards,

Corey Christians YLN Manager



Yavapai County Residents with an Active Library Card*

72%

The YLN's dedication to providing County-wide, multitype library services to all age groups empowered libraries and their users to the point where nearly three-quarters of Yavapai County citizens have a library card. There is not a single other voluntary County program that can claim this level of market penetration. Active library users are defined as having used their library card at least once in the past two years, or by having an outstanding fine.

Items Circulated Annually per Yavapai County Resident

10.9

Moreover, our active library users are very active. Yavapai County library users circulated 33% more items per capita than the rest of Arizona, 81% more than the Southwest states, and 32% more than the rest of the United States. Per capita stats were gathered from the Institute of Museum and Library services in the 2010 calendar year.

Unique items available to Yavapai County Residents

683,047

One of the primary reasons the YLN is so successful is due to the large, integrated collection of the member libraries. The YLN currently has 683,047 unique items for library users to access. With so many items available in a rural area it's no wonder the residents of Yavapai County really enjoy using their libraries.

Total Items Available to Yavapai County Residents

1,243,345

In addition to the expansive collection of unique titles, YLN libraries have nearly 1.25 million copies. Providing multiple copies helps ensure that items are available when library users want them, and reduces the waiting time for the more popular titles.

The Value of the Items
Transferred Between Libraries**

\$4,773,237

Moreover, Yavapai County library users are not afraid to request items from other Network libraries. The consortial item sharing policy is prodigious in its savings and value. Nearly five million dollars worth of items were transferred between YLN members increasing the variety of items available and reducing the amount money needed by libraries to purchase new items.

The Cost per Yavapai County Resident for YLN Services***

\$2.38

Clearly, \$2.38 a year is an incredible value for County residents. The YLN efficiently and effectively provides popular, wide-ranging services, and continually seeks to improve the libraries of Yavapai County.

*153,065 of the 212,637 residents of Yavapai County have an active library card. This data was gathered on Jan. 2, 2014. A small number of library users may have more than one library card.

**The amount was calculated based on 251,223 items circulated at libraries other than the library that owns the item. The average cost of an item (\$19) was multiplied by the total number of transits. Laptops, ebooks, and equipment were excluded from the calculation.

^{***}YLN services cost \$506,309 for FY2013-2014 and the total pop. was 212,637.



The Number of Libraries Participating in the YLN

42

The Yavapai Library Network is a county-wide consortium of academic, public and school libraries. These forty-two libraries are controlled by twenty-one different governing bodies. The YLN also benefits from several public-private partnerships.

Available Special Collections

8

The YLN also hosts eight special collections, including those of local museums and archives, at no cost to the institutions. These collections do not circulate through the Network because the items are often delicate and irreplaceable. However, the public can use the online public access catalog (OPAC) to search for an item they are interested in. For example, if a library user is interested in an item at the Sharlot Hall Museum Library, they can visit the institution and view the item on-site.

Public Library Members

22

The bulk of the YLN membership consists of public libraries. They are also the heaviest users of the YLN. They serve all population groups from our newest citizens to our most senior citizons. The public libraries also house the bulk of the YLN collection of items and have the heaviest use. The value they give to our communities are clearly demonstrated by the heavy use they achieve.

K-12 Library Members

15

Yavapai County K-12 students have a wide-array of libraries available to them. The K-12 membership includes six elementary school, two middle school, and six public, charter or private high school libraries. The Camp Verde Unified School District also has a library that serves all of their K-12 students.

Academic Library Members

5

Citizens desiring to pursue post-high school studies will find five academic libraries available. These libraries boast state-of-the-art facilities and the residents are very fortunate that all of our public and private academic libraries are open to the general public.

Governing Bodies Participating

2][

The number of governing bodies working together is staggering. Twenty-one different agencies controlling forty-two different libraries share the responsibility of educating and entertaining the entire citizenry of Yavapai County. These partnerships show both a strong sense of stewardship of public funds and a desire to transcend boundaries for the betterment of all. The unwavering support of these governing bodies ensures that libraries in Yavapai County will continue to improve the lives of residents far into the future.

Performance



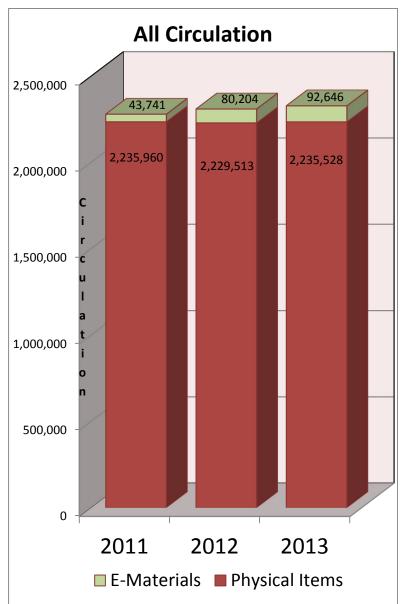
Item Circulation

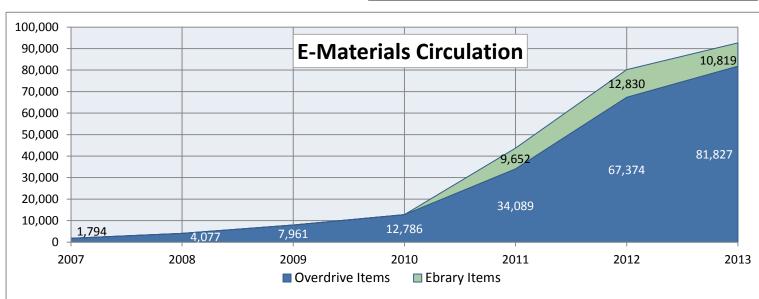
2,328,174

Overall circulation for 2013 is a staggering 2,328,174. This number includes the first time an item is checked out and any subsequent renewals. Each renewal counts as a separate circulation. This also includes the circulations from the e-resource platforms Ebrary and Overdrive, which provide downloadable E-books and E-audiobooks.

Overdrive has been offered to Yavapai County residents since 2007 and has seen explosive growth. The increase from 1,794 circulations in 2007 to 81,827 circulations in 2013 represents more than a 4500% increase in usage over just six years. The YLN also offers the Ebrary ebook collection to library users. Given that Ebrary does not use a traditional circulation model like Overdrive, the number of unique items accessed per month was used as a circulation measure.

Despite the growth in the use of e-materials they still only represent 3.9% of the over all circulation. Physical items make up the remaining 96.1%. The popularity of physical materials clearly shows that the acquisition of physical materials must remain a priority.







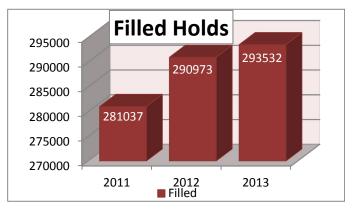


Holds Placed on Physical Items

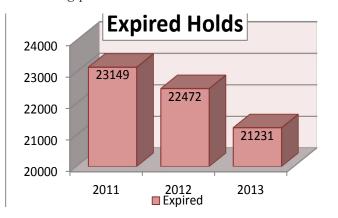
293,531

Library users place a "hold" when they would like a specific item reserved for them. If the item belongs to another YLN member, the item will be sent to the user's specified library via the transit system. Holds can either be placed via the online public access catalog or a library staff member.

Once an item has been received by the requesting library, the library user receives a notification. That notification is sent via post, e-mail, telephone, or through an SMS text message depending on patron's available preferences.



Sometimes the patron is unable or chooses not to pick up an item on time. After ten days the item is returned to the shelves or goes to the next person on hold for the item. These are called "expired holds". The number of expired holds has been decreasing despite an increase in holds being placed.



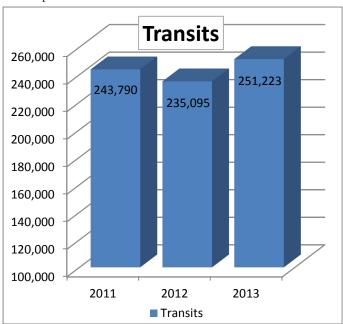
Items Transferred Between YLN
Libraries

251,223

The YLN catalog, or inventory, is a combination of all the member libraries' collection of items. This "union catalog" allows patrons to place holds on nearly any item a library offers.

When a library user places a hold the integrated library system (ILS) checks to see if the patron's "home library" owns a copy of the item. If that library does not have an available copy, the ILS searches the rest of the YLN collection to fill the hold. When an available copy is located, it is sent via courier to the YLN transit center to be sorted and directed to the appropriate library. The receiving library then collects the item, where it is made available to the library user that requested the item. The process is seamless and is generally completed in 1-7 days. Each time this process occurs it counts as a transit.

Yavapai County citizens make good use of the transit services offered by the YLN. Transits account for about 13% of first-time circulation. The transit-system saves money and increases the variety of materials available to the public.



Performance





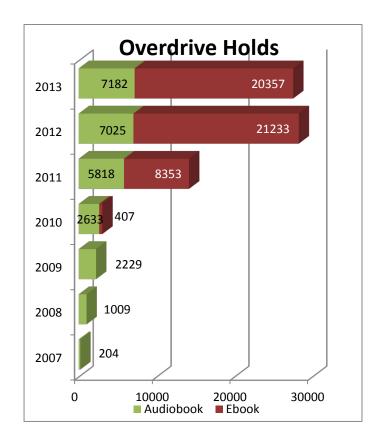
Currently 8,017 E-audiobooks and E-books are available through Overdrive. These books are heavily used with circulation ten times the number of items. The Overdrive e-materials are so popular their holds list can be quite long. Licensing restrictions prevent simultaneous access to Overdrive e-books.

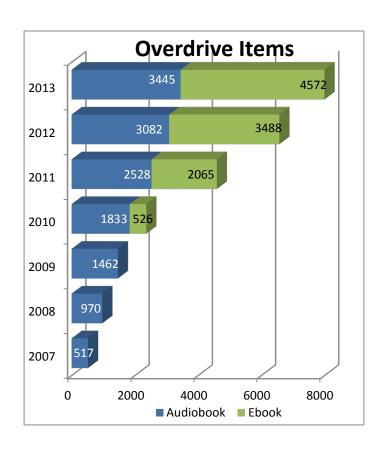


Holds on electronic items are increasing. Holdable electronic materials are purchased through Overdrive. From 2011 to 2012, there has been a sharp increase in holds on both e-books and e-audiobooks. With the rising popularity of mobile devices and e-readers, the expectation is that this number will continue to increase.



For every item in the Overdrive collection, 3.44 holds exist. To put this into perspective, there are .24 holds for every physical item in the YLN collection. When the consideration is made that last year there were 5,107 unique Overdrive users (16 circulations per user) you can see that while a small portion of library users are downloading Overdrive materials; they are clearly using every e-item they can get. Whether you are looking at e-materials or physical materials the conclusion must be made that YC residents love their libraries.





Organization



Management

Yavapai County is responsible for the Yavapai Library Network through a series of agreements. Yavapai County Management Information Systems (MIS) oversees staff specifically dedicated to maintaining YLN operations. YLN staff responsibilities include ensuring the integrated library system is functioning properly and is up-to-date; keeping computers for the rural libraries in unincorporated areas working properly; managing peripheral computer systems; providing training and support to member libraries; and coordinating with member libraries.

The YLN has a Network Steering Committee that meets four times a year. The purpose of the committee is to invite new members into the consortium, identify cost-effective services, develop policies and procedures, provide strategic direction, promote cooperation and resource sharing, and plan for future technology purchases. Each governing body appoints a representative to the Network Steering Committee.

The Executive Committee is the working group of the Network Steering Committee. It meets monthly and works through the administrative details of issues and projects. The Executive Committee creates plans and solutions; the Network Steering Committee decides whether or not to approve their recommendations.

The YLN also has several user groups encompassing different areas of library operations. These are the Cataloging, Circulation, Public Services, Youth Services and Technology user groups.



Officers and Personnel

Yavapai County Free Library District

Barbara Kile - Director

Megan Hammond - Library Specialist

Yavapai County Management Information Systems

Michael Holmes - Director

Corey Christians - Library Network Manager

Chanel Wheeler - Library Programmer/Analyst II

James Lowman - Computer Assistance Specialist III

Network Steering Committee

Chris Abbate - Yavapai College Libraries

Scott Bruner - Chino Valley Public Library

Corey Christians (Chair)* - Yavapai Library Network

Kathy Hellman - Camp Verde Community Library

Michael Holmes* - Yavapai County MIS

Barbara Kile - Yavapai County Free Library District

Patti Leonard - Mayer Unified School District

Rich Lewis - Prescott College Libraries

Stuart Mattson - Prescott Valley Public Library

Keri Milliken - Tricity Prep High School

Lisa Mina - Camp Verde Unified School District

Lynn McNeill - Humboldt Unified School District

Betsy Powell - Prescott Unified School District

Becky Roessner-Mills - Orme School of Arizona Library

Roger Saft - Prescott Public Library

Sarah Thomas - Embry-Riddle Aeronautical University

Grant Turley - Chino Valley Unified School District

Ginny Volkman - Sedona Public Library

Vanessa Ward - Cottonwood Public Library

Cataloging Committee

Ginny Bilbray - Chair (2014-2015)

Becky Roessner-Mills - Recorder (2014-2015)

Circulation Committee

Casey Van Haren - Chair (2014-2015)

Lisa Mina - Recorder (2014-2015)

Public Services Committee

Normalene Zeeman - Chair (2013-2014)

Brittany Blanchard - Recorder (2013-2014)

Technology Committee

James Rider - Chair (2013-2014)

Michaela Willi Hooper - Recorder (2013-2014)

Youth Services Committee

Karen Mack - Chair (2013-2014)

Open - Recorder (2013-2014)

^{*} ex officio nonvoting member

Organization

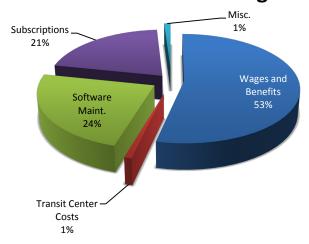




\$506,309

The current level of funding budgeted for YLN operations is \$506, 309. This amount includes staffing, maintenance, subscription fees, fees associated with the sorting facility, and all other expenses. The amount allocated for the YLN budget is fully funded by the Yavapai County Free Library District (YCFLD). The total budgeted amount increased slightly from FY12-13 which totaled \$491,087.

FY13-14 YLN Budget



Current Capital Reserve

A capital fund was established to ensure YLN members will enjoy leading edge technology as long as they remain a network member. The membership is billed \$175,000 annually to help support the capital fund.

The capital fund rolls over from year to year ensuring funds are available for a large capital expenditure related to technology. Replenishing the capital fund is the only fee that membership is currently responsible for on an annual basis. Currently this fund sits at \$315,764. Each library's portion of this bill is determined via an assessment formula which is detailed in the next section.

Assessment Formula

Functional Area: Core Access (25%)

Each library is assessed a base amount to ensure the larger libraries are not unfairly subsidizing the smaller libraries. Each library pays an equal portion for basic access to the ILS.

Functional Area: Transits (25%)

A major expense of the YLN is the cost of transporting materials from library to library. The receipt of these materials is a large part of the formula. Materials that are lent are not included in this portion of the formula since we want to encourage material sharing.

Functional Area: Staff (20%)

The number of people accessing the ILS also places a burden on resources. This billing amount is determined by the number of paid staff, volunteers, and student workers performing staff functions.

Functional Area: Circulation/Holds (20%)

Library user activity also contributes considerably to system use. The biggest piece of library user activity is circulation with the second largest piece consisting of holds. Holds are also the first step in the transit process. Libraries that circulate more items to library users pay a higher percentage of this functional area.

Functional Area: Items/Library Users (10%)

The final functional area deals with maintaining and storing data. The number of items and the number of library users all take up space on the system. Also, libraries with more registered users and items generally use more system resources. Storage space is inexpensive which is why this functional area is the smallest percentage. The combination of all these functional areas results in no single library paying more or less than their fair share.



FY2013-2014 Billing



Library Name	% of Total	FY14 Billing	FV13 Rilling	Difference
Camp Verde Community Library	3.043%		\$5,618.78	-\$293.76
Camp Verde Community Library Camp Verde Unified School District	1.293%	\$2,262.98	\$2,151.27	\$111.71
Chino Valley Public Library	4.676%	\$8,183.30	\$8,191.37	-\$8.07
Chino Valley Unified School District	1.036%	\$1,812.62	\$1,854.72	-\$42.11
Cottonwood Public Library	7.924%			\$71.64
	2.383%	\$4,170.60	\$4,252.99	-\$82.39
Embry-Riddle Aeronautical University Humboldt Unified School District	1.370%		\$2,622.41	-\$82.39 -\$224.10
Orme School of Arizona		\$2,398.32		-\$224.10 -\$13.03
	0.967%	\$1,692.43	\$1,705.46	J-\$15.U5
Prescott College	1 0170/	¢2 255 17	¢2	-\$171.18
Prescott College Prescott	1.917%	\$3,355.17	\$3,526.35	
Prescott College Tucson	0.787%	\$1,377.70	\$1,359.87	\$17.84
Prescott Public Library	18.152%	\$31,766.75	\$31,618.98	\$147.78
Prescott Unified School District	14.4420/	¢4 007 06	¢2.067.20	¢60.44
Abia Judd School	1.142%	\$1,997.86	\$2,067.30	-\$69.44
Granite Mountain Middle School	0.965%	\$1,688.18	\$1,670.31	\$17.87
Lincoln Elementary School	1.041%	\$1,822.55	\$1,894.07	-\$71.52
Miller Valley School	0.899%	\$1,572.41	\$1,562.61	\$9.80
Prescott High School	1.242%	\$2,172.64	\$2,105.07	\$67.58
Prescott Mile High Middle School	0.934%	\$1,634.70	\$1,649.25	-\$14.55
Taylor Hicks School	1.083%	\$1,895.08	\$1,961.36	-\$66.27
Washington Trad School	0.988%	\$1,729.73	\$1,840.01	-\$110.27
Prescott Valley Public Library	11.829%	\$20,700.43	\$20,628.98	\$71.45
Sedona Public Library	,	Υ		r
Sedona Public Library	7.416%		 	\$708.41
Village of Oak Creek	3.457%	\$6,049.77	\$5,569.29	\$480.48
Tri-City College Prep High School	0.699%	\$1,223.53	\$1,228.73	-\$5.19
Yavapai College				
Yavapai College Prescott	3.045%	\$5,329.18	\$5,321.33	\$7.85
Yavapai College Verde	1.715%	\$3,000.73	\$3,099.03	-\$98.30
Yavapai County Free Library District		v	v	u
Ash Fork Public Library	1.243%	\$2,175.12	\$2,116.66	\$58.46
Bagdad Public Library	1.102%	\$1,927.75	\$1,973.48	-\$45.73
Beaver Creek Public/School Library	1.420%	\$2,484.53	\$2,672.22	-\$187.68
Black Canyon City Community Library	1.784%	\$3,122.47	\$3,070.00	\$52.47
Clark Memorial Library	1.086%	\$1,900.87	\$1,953.93	-\$53.05
Congress Public Library	1.368%	\$2,394.24	\$2,504.28	-\$110.04
Cordes Lakes Public Library	1.509%	\$2,640.53	\$2,694.45	-\$53.92
Crown King Public Library	0.832%	\$1,455.95	\$1,419.69	\$36.26
Dewey-Humboldt Town Library	1.517%	\$2,654.64	\$2,531.19	\$123.44
Jerome Public Library	1.229%	\$2,150.66	\$2,168.82	-\$18.15
Mayer Public Library	1.612%	\$2,821.84	\$2,806.87	\$14.97
Seligman Public Library	1.532%	\$2,681.25	\$2,395.16	\$286.10
Wilhoit Public Library	0.999%	\$1,748.05	\$1,807.96	-\$59.91
Yarnell Public Library	1.607%	\$2,812.21	\$2,912.41	-\$100.20
YCFLD Central Office	1.157%	\$2,024.52	\$2,409.75	-\$385.23

Highlights





One of our significant achievements of the year has been the transition to a new online public access catalog (OPAC). The new library catalog is far superior to our previous catalog in a multitude of ways. Here are just a few of them:



New book and best seller lists. If a library chooses, best seller lists are displayed front and center on the search page. Users can simply click on the title to see if it's available. If not, they can place a hold.

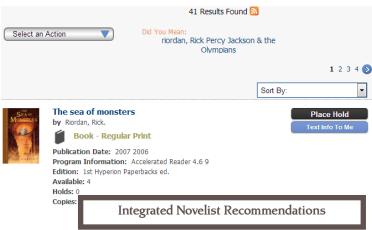
Considerably more accurate search results. If a patron searches for the book "Bud, not Buddy" by Christopher Paul Curtis, it will be the first title in the results list.

Modern search limiting. Search "faceting" is utilized to give library users up to ten different ways to limit their search results. This is an easy and modernized way to find a title quickly.

Text the location of an item to a cell phone. Library users can simply click the "Text Info to Me" button, and the title and location information will be sent to their cell phones via text message.

Navigating the "My Account" page is more intuitive. Library patrons can view what items they have checked out, due dates, and whether or not they owe fines. It's easier than ever for patrons to renew items, change their PINs or modify their preferred pick up locations.

Novelist integration. The catalog now displays detailed series information and provides a reader advisory service. Patrons can search for a favorite book, click on the title, and scroll down to the "reading Recommendations, Reviews and More" button.



A "did you mean" feature allows library users to get accurate results even if they misspelled the search term.

You Might Also Like These...



Series

Gods of Manhattan by Mebus, Scott Why? Show Titles



Cronus chronicles by Ursu, Anne Why?



Alfred Kropp adventures by Yancey, Richard Why?

A "Did You Mean" Search Result

The back and forward arrows work. The expectation of web-users is that the forward and back buttons on the browser will work. Unlike the previous system, the new catalog has this functionality. The new catalog is SirsiDynix's premiere catalog and they want to make sure it is a competitive product in the marketplace. This means regular vendor updates that will add new features and fix problems.

This new catalog will improve the online library experience for all the residents of Yavapai County.

Highlights





The YLN has long offered telephone notification services. The Telemessage system also allows library users to call in and check on their account. Previously this system was limited to the Prescott and Prescott Valley Public libraries. Thanks to the ingenuity of the Networking team at Yavapai County Management Information Systems (YCMIS) and the hard work of James Lowman on the YLN team this service has been expanded to most of Yavapai County.

Sedona Public Library and Cottonwood Public Library have both decided to take advantage of the new service. Since Sedona Public Library used to call many of their patrons personally this is saving them time and allowing them to free up staff to do other functions.

SMS Notifications

Library users now have another way they can get notified of overdue items and the availability of holds. Their cell phones can receive text messages from the YLN server. Hold notifications are transmitted every three hours. The frequency of notification increases the chances items can be picked up before or after work. This gets items to the users quicker which, in turn, increases turn around. Moreover, the cost of this service to the YLN is very reasonable.

Policies

The growth of the YLN has required several administrative changes over the last couple of years. A huge milestone passed this year was the creation of a YLN policies document. While the YLN has always had a cataloging and circulation manual to help with the operation of the YLN, it was clear that a delineation between policy and procedure needed to be made.

All committees worked on the document with the Network Steering Committee giving final approval. The final policies document is available on the YLN portal.

Training

The YLN now offers dedicated training to all YLN members. Megan Hammond is currently conducting training, creating curriculum, developing online training tools, creating assessment tools, and tracking progress.

New Members

The Yavapai Library Network grew by two libraries this year expanding to 42 members. Thanks to a Library Services and Technology Act (LSTA) grant in the amount of \$17,190 the Mayer Elementary School (MES) library and the Mayer High School (MHS) library were able to join the YLN. The funds were used to add the bulk of their items to the YLN catalog. Now Mayer Unified School District (MUSD) libraries have access to over 1.2 million items. The rest of the YLN membership also has access to the 12,000 items at MHS and MES. This sharing of resources is at the core of the YLN and truly gives all the citizens of Yavapai County access to world class library resources and services.





MobileCirc

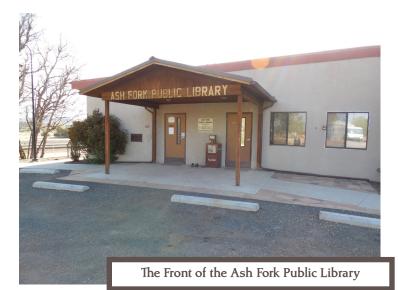
One of the problems with the SirsiDynix library management software is that it failed to deliver an effective way for Network members to conduct an inventory. The product they initially supplied to the YLN for inventory was complicated, uncomfortable to use, and produced inaccurate results. Techlogic, our RFID vendor, sold us another inventory product which was expensive, flimsy, and incompatible with our SirsiDynix system.

Although both products had some advantages, they were ultimately incapable of meeting the needs of the YLN.

SirsiDynix has since developed a new product to take the place of the inventory system we were originally sold. The MobileCirc app can run on an iPhone, iPad, Android tablet, PC, or a variety of other pieces of hardware. Moreover it uses a Bluetooth barcode scanner which is very ergonomic. There is also a possibility it will be able to work with RFID technology in the future. So far our testing of the new product has been very positive.











Abia Judd Elementary School Library*

1749 Williamson Valley Road Prescott, AZ 86305 P: 928-717-3263 x133

Arizona Archaeological Society Collection-Yavapai Chapter**

P: 928-778-1182

Ash Fork Public Library

PO Box 295 450 West Lewis Avenue Ash Fork, AZ 86320 P: 928-637-2442 MON - FRI: 10 AM - 4 PM

Bagdad Public Library

PO Box 95 700 Palo Verde #C Bagdad, AZ 86321 P: 928-633-2325 MON, TUE, THU: 10 AM - 4 PM, WED: 10 AM - 5 PM

Beaver Creek Public/School Library

PO Box 669 4810 E. Beaver Creek Road Rimrock, AZ 86335 P: 928-567-4034 TUE, SAT: 9 AM - 1 PM, WED, THU: 2 PM - 6 PM

Black Canyon City Community Library

34701 S Old Black Canyon Highway PO Box 87 Black Canyon City, AZ 85324 P: 623-374-5866 TUE, WED, THU: 9 AM - 7 PM, FRI, SAT: 9 AM - 5 PM

Bradshaw Mountain High School Library

6000 East Long Look Drive Prescott Valley, AZ 86314 P: 928-759-4128

Camp Verde Community Library

130 Black Bridge RoadCamp Verde, AZ 86322P: 928-554-8380

TUE - THU: 8:30 AM - 7 PM, FRI - SAT: 8:30 AM - 3:30 PM

Camp Verde Unified School District Library*

410 Camp Lincoln Road Camp Verde, AZ 86322 (map) P: 928-567-8027





Chino Valley High School Library*

760 East Center Street Chino Valley, AZ 86323 P: 928-636-2298 x211

Chino Valley Public Library

PO Box 1188 1020 West Palomino Road Chino Valley, AZ 86323 P: 928-636-2687 MON-THU: 9 PM - 6 PM, SAT: 10 AM - 2 PM

Clark Memorial Library

PO Box 308 39 N Ninth Street Clarkdale, AZ 86324 P: 928-639-2480 MON - THU: 8:30 AM - 5:30 PM, FRI: 8:00 AM - Noon

Congress Public Library

PO Box 280 26750 Santa Fe Road Congress, AZ 85332 P: 928-427-3945 WED - FRI: IO AM - 4 PM, SAT: 9 AM - 1 PM

Cordes Lakes Public Library

PO Box 69, Mayer, AZ 86333 15989 S Cordes Lakes Drive Cordes Lakes, AZ 86333 P: 928-632-5492 TUE - FRI: 1 PM - 6 PM, SAT: 10 AM - 2 PM

Cottonwood Public Library

100 South 6th Street

Cottonwood, AZ 86326 P: 928-634-7559 MON: 10 AM - 2 PM TUE - FRI: 9 AM - 6 PM, SAT: 10 AM - 2 PM

Crown King Public Library

PO Box 635 23550 Towers Mountain Road Crown King, AZ 86343 P: 928-632-5986 TUE - THU: 10 AM - 4 PM

Dewey-Humboldt Town Library

PO Box 217 2735 S Corral Street Humboldt, AZ 86329 P: 928-632-5049 TUE, WED, FRI: 10 AM - 12 PM & 12:30 PM - 5 PM THU: 12:30 PM - 7 PM, SAT: 10 AM - 2

Ecosa Institute**

224 1/2 South Montezuma Street Prescott, AZ 86303 P: 928-541-1002

Embry-Riddle Aeronautical University Library

3700 Willow Creek Road
Prescott, AZ 86301
P: 928-777-3811
MON - THU: 7 AM - midnight, FRI: 7 AM - 9 PM
SAT: 11 AM - 6 PM, SUN: 11 AM - midnight

Granite Mountain Middle School Library*

1800 Williamson Valley Road Prescott, AZ 86305 P: 928-717-3253 x211

Highlands Center for Natural History***

1375 S Walker Road Prescott, AZ 86303 P: 928-776-9550

Jerome Public Library

Drawer I 600 Clark Street - Old Clark Street School Jerome, AZ 86331 P: 928-639-0574 MON, WED: 10 AM - 5 PM, TUE, THU: noon - 8 PM FRI: noon - 6 PM, SUN: 10 AM - 2 PM

Lincoln Elementary School Library*

201 Park Avenue Prescott, AZ 86303 P: 928-717-3249 x111

Mayer Public Library

PO Box 1016 10004 Wicks Avenue Mayer, AZ 86333 P: 928-632-7370 TUE - SAT: 10 AM - noon & 1 PM - 7 PM

Mayer Elementary School Library*

125688 East Main Street Mayer, AZ 86333 P: 928-642-1100

Mayer High School Library*

17300 East Mule Deer Drive Spring Valley, AZ 86333 P: 928-642-1201





Miller Valley Elementary School Library*

900 Iron Springs Road Prescott, AZ 86305 P: 928-717-3268

The Orme School of Arizona Library*

HC 63 Box 3040, Mayer, AZ 86333 1000 E Orme School Road Orme, AZ 86333 P: 928-632-1578

The Phippen Museum Library

4701 Highway 89 North Prescott, AZ 86301 P: 928-778-1385 TUE - SAT: 10 AM - 4 PM, SUN: 1 PM - 4 PM

Prescott College Library - Prescott Campus***

220 Grove Avenue
Prescott, AZ 86301
P: 928-350-1300
MON - THU: 7:30 AM - midnight, FRI: 7:30 AM - 9 PM
SAT: 10 AM - 6 PM, SUN: 1 PM - midnight

Prescott College Library - Tucson Campus***

2233 E Speedway Blvd Tucson, AZ 85719 P: 520-319-9868 MON - FRI: 8 AM - 5 PM

Prescott Public Library

215 E Goodwin Street Prescott, AZ 86303 P: 928-777-1500 MON, FRI, SAT: 9 AM - 5 PM, TUE, THU: 9 AM - 9 PM WED: 1 PM - 9 PM, SUN: 1 PM - 5 PM

Prescott High School Library*

1050 N Ruth Street Prescott, AZ 86301 P: 928-445-2322 x133



Prescott Mile High Middle School Library*

300 South Granite Street Prescott, AZ 86303 P: 928-717-3241 x422 F: 928-717-3298

Prescott Valley Public Library

7401 East Civic Circle Prescott Valley, AZ 86314 P: 928-759-3040 TUE - THU: 9 AM - 8 PM, FRI: 9 AM - 5 PM, SAT: 9 AM - 3 PM

Sedona Public Library

3250 White Bear Road Sedona, AZ 86336 P: 928-282-7714 MON, TUE, THU: 10 AM - 6 PM, WED: 10 AM - 8 PM FRI, SAT: 10 AM - 5 PM

Seligman Public Library

PO Box 623 54170 N Floyd Street Seligman, AZ 86337 P: 928-422-3633 MON - FRI: 9:30 AM - 5 PM

Sharlot Hall Museum Library & Archives

I15 S McCormick Street
Prescott, AZ 86301
P: 928-445-3122
WED - FRI: noon - 4 PM, SAT: 10 AM - 2 PM

The Smoki Museum Research Library

PO Box 10224 147 North Arizona Avenue Prescott, AZ 86304 P: 928-445-1230 WED: 1 PM - 4 PM

Taylor Hicks Elementary School Library*

1845 Campbell Avenue Prescott, AZ 86301 P: 928-717-3276

Tri-city College Prep High School Library*

5522 Side Road Prescott, AZ 86301 P: 928-777-0403 x124

VA Medical Center Library****

500 North Highway 89 Prescott AZ 86313 P: 928-445-4860





The Village of Oak Creek Library

Tequa Plaza, Suite Cl02 7000 State Route 179 Sedona, AZ 86351 P: 928-284-1603 F: 928-284-1679 TUE - FRI 1 PM - 5 PM, SAT: 9 AM - 1 PM

Washington Traditional Elementary School Library*

300 East Gurley Street Prescott, AZ 86301 P: 928-717-3281 x126

Wilhoit Public Library

9325 Donegal Drive, Suite B Wilhoit, AZ 86332 P: 928-442-3611

TUE - THU: 11 AM - 4 PM, FRI: noon - 6 PM, SAT: noon - 4 PM

Yarnell Public Library

PO Box 808 22278 South Highway 89 Yarnell, AZ 85362 P: 928-427-3191 MON - FRI 930 AM - 430 PM SAT 930

MON - FRI: 9:30 AM - 4:30 PM, SAT: 9:30 AM - 2:30 PM

Yavapai College Library - Prescott Campus***

1100 East Sheldon Street #6903 Prescott, AZ 86301 P: 928-776-2260

Hours vary throughout the year - Please check www.yc.edu/library

Yavapai College Library - Verde Campus***

601 Black Hills Drive #6951 Clarkdale, AZ 86324 P: 928-634-6541

Hours vary throughout the year - Please check www.yc.edu/library

Yavapai County Free Library District

1971 Commerce Center Circle, Suite D Prescott, AZ 86301 P: 928-771-3191

Yavapai County Law Library

120 South Cortez Street, Room 112 Prescott, AZ 86303 P: 928-771-3309

- * This K-12 school library is not open to the general public
- ** Library visit is by appointment only
- *** Check website for hours and services offered
- **** Not open to the public contact your local library for copies of articles in the VA collection









Corey Christians

Library Network Manager

Corey Christians graduated from Black Hills State University in 1999 with a degree in Political Science and Speech Communications. He moved from Sturgis, SD to Yavapai County in 2002 when he began his employment at the Yavapai Library Network as System Administrator. Corey is currently the Library Network Manager of the YLN and also helps to make sure the technology needs of the Yavapai County Free Library District are met. He received his Masters degree in Library and Information Sciences in 2009 through the University of Arizona. He has been in the library field for fifteen years. He is married to Heather Christians and the proud father and stepfather of six children: Katherine, age 14; Matthew, age 13; Adam, age 12; Connor, age 11; Emma, age 7; and Lucy, age 7.

Chanel Wheeler Library Programmer/Analyst II

Chanel Wheeler learned to read prior to the age of 3 and a half. In junior high she started keeping a list of every book she read and that list now exceeds 1,700 titles. As an adult, she's spent time making or losing money doing desktop publishing, being a college radio DJ and music director, compiling a punk rock directory, and creating Web applications. Today she is passionate about bibliographic data integrity and OPAC usability. She has a BS in Industrial Engineering from Stanford University and an MA in Library Science from University of Arizona. While at the University of Arizona, she interned with the Pima County Public Library Technical Services department and volunteered as a copy cataloger at the Tucson Museum of Art Research Library. Chanel is also the proud parent of two cats: Gizmo and Squeakers.

James Lowman

Computer Assistance Specialist III

Jim Lowman has been with Yavapai County MIS since July of 2001. He has been assigned to just about every county department at one time or another. He started supporting the Library District in 2006 as just another department. Little did he know he would be sucked into the enigma of the library. In July 2012 his main focus became the Yavapai Library Network. He supports the 15 rural public libraries throughout the county. He maintains over 150 PCs and laptops, 14 Windows servers, other network appliances and the RFID system. He also provides support to other YLN libraries when needed. He constantly looks for ways to improve the technology to provide a user friendly environment for library staff and patrons.

Megan Hammond Library Specialist

Megan Hammond was raised in Prescott and is a graduate of Prescott High School, where she spent many hours in the library. She received a Bachelors in English Literature and Creative Writing from Mills College in Oakland, California. Megan worked in the reference and circulation departments at the library there, which set her on her career path. She spent 7 years living and working in England, where she received a MA in Information Studies from the University of Brighton, including 4 years as the library and resources manager in a maximum security prison. She escaped in 2010 and has worked for the Yavapai County Free Library District since 2011. She has a very high maintenance dog named Bella.



The Yavapai Library Network 2013 Annual Report

Prepared by Corey Christians

Edited by Megan Hammond

