

Yavapai Library Network

April
2019
Monthly
Report



Manager's Lowdown

No manager's report this month.

Member News

No member news this month.

Prioritization

Priority One: Resolve Current Helpdesk Requests

A help desk request, or work order, is the submission of a problem that one encounters during the normal operation of a YLN service. Requests are generally submitted via e-mail to help@yln.info. If a request is submitted via telephone, then a YLN staff person will create the request for the submitter. Help desk requests will always be our highest priority because in some cases a member library employee cannot complete a work function until the issue is resolved.

Total requests submitted: 85

Total requests resolved: 74

Total unresolved requests opened this month: 7

Total requests still open: 35

Priority Two: Community Calendar

Libraries have requested a community calendar for years, but there was no solution available. Calendar software for the library market is now being developed.

Goal: Implement a community calendar

Project Lead: Chanel Wheeler

- Evaluate available calendaring products
- Get quote
- Apply for LSTA grant
- Sign contract for product (if needed)
- Implement calendar
- Go live with a subset of test libraries
- Roll it out to the Network
- Test with a community organization
- Open it up to all organizations that would like to participate

Priority Three: End of Life StaffWeb

SirsiDynix will no longer be supporting StaffWeb so the District is going to stop paying for it as of July 1, 2019.

Goal: Move everyone from StaffWeb to WorkFlows

Project Lead: Chanel Wheeler

- Port Billing Notice over to WorkFlows
- Train StaffWeb users on WorkFlows
- Turn off StaffWeb server

Priority Four: Improve Database Quality

Enhance the operation of the catalog for patrons and staff by improving material description, subject and genre access, and data integrity. These tasks are for materials already in Symphony.

Goal: Improve patron and staff search experience

Project Lead: Eric Petersen

- Correct structurally invalid bibliographic records in Symphony
- Complete cataloging and descriptions of Adult Books
- Add Subject Headings and Genre Headings to bibliographic records that lack them
- Complete cataloging and description of Youth Books
- Complete cataloging and descriptions of Adult non-book materials
- Complete cataloging and description of Youth non-book materials
- Clean-up genre headings to conform to current standards

Note concerning prioritization: The priority of projects may shift as individual portions are completed.

Prioritization

Priority Five: Implement Blue Cloud Cataloging

Blue Cloud Cataloging will allow library staff to access Symphony cataloging from a web browser. The new product should have significant user interface improvements above the cataloging section in WorkFlows.

Goal: Fully implement Blue Cloud Cataloging (BCC)

Project Lead: Eric Petersen

- Upgrade Web Services so we can use BCC
- Configure Web Services for the new service
- Test BCC to see how it works
- Create documentation
- Activate it for a test library to see how it works in a production environment
- Conduct a training session for all YLN users
- Activate it for the remaining libraries

Completed Projects CY19

Cancelled/Postponed Projects CY19

Statistics

Holds - April 2019					
Hold Inactive Reason	CANCELLED	EXP_ONSHLF	EXPIRED	FILLED	Total
Pickup Library	Number of Holds	Number of Holds	Number of Holds	Number of Holds	Number of Holds
AJS	1			26	27
ASH	9	15		305	329
BAG	1	21		84	106
BCC	34	31	1	554	620
BEA	70	33	1	329	433
BMHS	1				1
CLA	16	6		131	153
CON	43	14	5	424	486
COR	149	47		449	645
CRK	1	2		66	69
CTW	318	265	7	3,276	3,866
CVCL	90	86	3	1,010	1,189
CVHS	1			4	5
CVPL	95	80	2	1,635	1,812
CVUSD	38	43		125	206
DHL	17	14	1	336	368
ERU	31	13	2	261	307
GMMS	2	8		16	26
JER	6	7		146	159
LES	10	14		37	61
MAY	168	21	1	325	515
MUHS	1			6	7
ORME		3		6	9
PAUL	26	22		377	425
PCL	7	5	1	60	73
PCM				2	2
PHS	21	1		8	30
PMH	6			20	26
PPL	1,396	911	48	9,974	12,329
PVA2	46	36	2	327	411
PVPL	684	484	24	5,982	7,174
SED	450	269	5	2,960	3,684
SEL	28	56		356	440
SPR	12	5		163	180
TCP		2		12	14
THS	19	10		59	88
VOC	209	52	13	1,434	1,708
WIL	21	5		161	187
YAR	31	14		546	591
YCFLD	8	9	2	58	77
YCP	93	24	1	445	563
YCV	25	17		124	166
YLN	6			6	12
Total	4,190	2,645	119	32,625	39,579

Statistics

Items Transited - April 2019																
Station Library →																
Item Li- brary ↓	Total	AJS	ASH	BAG	BCC	BEA	BMHS	CLA	CON	COR	CRK	CTW	CVCL	CVHS	CVPL	CVUSD
Total	24,464	28	274	77	479	343	3	117	339	546	56	2,452	909	7	1,412	139
AJS	6				1											2
ASH	275			1	8	16		4	4	13	1	30	6		19	
BAG	389		13		7	4	1	1	4	14	1	43	29		25	8
BCC	415		7	1		17		1	9	8	1	43	19		15	3
BEA	145		1		3			3	1	1		10	7		12	2
BMHS	40				1							3	2		2	
CLA	286	1	5	1	3	5			5	10		30	9		16	2
CON	185		4	1	7	8				2		19	3		8	
COR	167		1	1	3	4	1	1	1			16	6		9	2
CRK	102		4		3	2		1	2			6	1		3	1
CTW	2,860	1	21	4	55	37		12	48	68	10		107	1	164	16
CVCL	719	1	3		16	2		3	6	14		91			38	3
CVHS	27											1			3	
CVPL	1,048		17	5	20	13		4	9	13		117	28			4
CVUSD	137	1	1	1	1	3		1	1			10	8		5	
DHL	197	1	5	1	5	5		1	1	7	1	12	8		16	
ERU	229			1	2	2		1	7	3		22	5		14	
JER	258		1		2	2			3	6		29	10	1	12	
LES	6									2						
MAY	252		4	2	10	2		1	4	6		37	5		16	2
MES	40			1									3		3	2
MUHS	50											11	2		2	
ORME	21		1		1				1			2			4	
PAUL	176		4	3	2	4		1	3	4	1	19	4		13	1
PCL	279		6		2	3		3	2	1		36	10		9	
PHS	3															
PMH	1															
PPL	5,511	16	56	22	149	98	1	38	97	156	24	790	250	4	440	32
PVPL	2,968	3	40	12	54	29		13	48	111	6	357	125		213	36
SED	3,967	2	32	4	50	43		14	31	40	7	352	140	1	145	15
SEL	336		8	2	7	7		2	3	10	1	42	14		21	1
SPR	186		2	5	12	3		2	1	5		10	7		19	
STX	141	1		2	1	3		1		1		6	3		13	2
TCP	2											1				
THS	3															1
WIL	238		3	2	7	2			5	7		23	7		17	
YAR	335		8	2	4	3		1	13	5		34	11		21	3
YCFLD	11		1		3				1			1				
YCP	1,030	1	9	1	23	8		1	13	16	2	111	27		46	1
YCV	1,423		17	2	17	18		5	16	23	1	138	53		69	

Statistics

Items Transited - April 2019																
Station Library →																
Item Li- brary ↓	DHL	ERU	GMMS	JER	LES	MAY	MES	MUHS	ORME	PAUL	PCL	PHS	PMH	PPL	PVA2	
Total	333	263	22	153	36	297	3	6	6	294	54	10	15	5,621	21	
AJS	1					1										
ASH	1	2				5				4	1		1	67	1	
BAG	7	2		2	3	6				4				68	2	
BCC	7	5		4	2	7				8				105		
BEA	1		1		2	1				8	1			32		
BMHS						1							1	13		
CLA	5	5		1		6		1		11				73	1	
CON	4	3		2	1	4				3	1			39		
COR	1					3	3							36		
CRK	1	2		1		1				4				27		
CTW	36	20	2	18	4	39			1	29	10	1	2	908	2	
CVCL	7	5	2	6	1	4				10	1	1		201		
CVHS										3				9		
CVPL	12	17	1	8	2	17			1	23	4			308		
CVUSD	3	1				2			1	5	1			45		
DHL		2		1						11				47		
ERU	1		1	1		2				5				83	1	
JER	1	1				4				3	1		1	85		
LES			1							1						
MAY	3	4						1		3				52		
MES	1			1		1			1	1				11		
MUHS	2	1		2						1				7		
ORME	3													4		
PAUL	4	1				2							1	40		
PCL		12	2							1				88		
PHS			1						1							
PMH																
PPL	89	69	5	44	9	80		1	1	61	11	6	6		7	
PVPL	55	34	1	23	6	44				30	4		2	1,194	3	
SED	25	38		22	5	33				28	8	1		1,042		
SEL	6	4		2		2		1		5				71		
SPR	5	2						1		2				33		
STX	9	1				4								41		
TCP														1		
THS																
WIL	2	2		2		7		1		2				62	1	
YAR	4	1	1			4				7			1	72	1	
YCFLD	2									1						
YCP	16	13	4	7	1	3				8	2			331	2	
YCV	19	16		6		14				12	9	1		426		

Statistics

Items Transited - April 2019													
Station Library ->													
Item Library ↓	PVPL	SED	SEL	SPR	TCP	THS	VOC	WIL	YAR	YCFLD	YCP	YCV	YLN
Total	4,711	1,783	265	172	12	72	1,995	163	459	52	366	75	24
AJS						1							
ASH	52	9	2	2			13	2	6	1	2	2	
BAG	88	15	2	4		2	12	4	6	2	10		
BCC	71	27	6	3		2	23	4	5	3	4	4	1
BEA	31	11	2	4			4	1	1	2	3		
BMHS	7	3		3		3	1						
CLA	46	22	2	8			8		3	1	4	1	1
CON	38	14	1				7	2	3	2	3	3	1
COR	45	16	1	2	1	1	5	4		3		1	
CRK	17	9	1	2			9	2	1	1	1		
CTW	669	239	31	14		4	158	19	59		44	7	
CVCL	181	48	17	3		1	34	2	7		10		1
CVHS	6		1				1	1	1			1	
CVPL	236	73	8	12		5	58	6	10		13	3	1
CVUSD	27	8		4	1		7						
DHL	39	15	3	2	1	3	2		4	2	2		
ERU	39	23	1				9		2		1	3	
JER	51	22	2	2			6	1	7		3	1	1
LES	2												
MAY	48	18	2	2			14		9	4	2	1	
MES	10			2		2	1						
MUHS	9	3		4			3		2			1	
ORME	1	1	1			1	1						
PAUL	26	13	4	4			8		10	1	3		
PCL	38	37		6			9	4	4		6		
PHS							1						
PMH	1												
PPL	1,529	570	92	27	9	23	367	54	130	6	118	15	9
PVPL		238	29	18		12	109	17	39	2	54	6	1
SED	722		29	13		10	980	13	68	2	41	10	1
SEL	52	29		6			9	3	14	2	9	3	
SPR	40	24	4				4	2	1		1	1	
STX	11	35	2				1	2			1	1	
TCP													
THS				1									1
WIL	48	11	2	2		1	6		5	7	1	1	2
YAR	74	24	4	1		1	17	2		8	5	2	1
YCFLD				1									1
YCP	190	102	4	10			43	4	18	3		8	2
YCV	267	124	12	10			65	14	44		25		

Statistics

Discards - April 2019	
Station Library	Library Use Transactions
AJS	152
ASH	20
BAG	1
BCC	174
BEA	4
CLA	2
CON	6
COR	12
CRK	21
CTW	901
CVCL	15
CVHS	1
CVPL	48
CVUSD	4
ERU	55
GMMS	3
LES	10
MAY	1
MES	4
PHS	1
PMH	1
PPL	1,624
PVPL	986
SED	361
SEL	33
THS	390
WIL	7
YAR	116
YCFLD	202
YCP	375
YCV	186
YLN	6
Total	5,722

Items Added - April 2019	
Item Library Code	Total Copies
ASH	63
BAG	117
BCC	102
BEA	102
BMHS	241
CLA	36
CON	60
COR	158
CRK	51
CTW	786
CVCL	216
CVHS	331
CVPL	208
CVUSD	293
DHL	71
ERU	97
JER	22
LES	15
MAY	65
MES	4
ORME	29
PAUL	58
PCL	17
PPL	1,316
PVPL	905
SED	757
SEL	57
SHM	31
SPR	30
STX	8
THS	199
WIL	34
YAR	86
YAV	217
YCFLD	5
YCP	409
YCV	303
YLN	4
Total	7,503

Total Items - April 2019	
Item Library	Total Copies
AJS	16,034
ASH	7,998
BAG	13,899
BCC	13,677
BEA	11,162
BMHS	41,291
CLA	8,743
CON	6,766
COR	6,586
CRK	3,607
CTW	101,122
CVCL	30,337
CVHS	17,865
CVPL	55,536
CVUSD	29,744
DHL	6,870
ERU	30,365
GMMS	10,710
JER	14,220
LAW	1,784
LES	15,651
MAY	10,015
MES	7,216
MUHS	14,888
ORME	8,768
PAUL	5,859
PCL	34,369
PHS	14,509
PMH	9,807
PPL	143,357
PVPL	92,566
SED	83,779
SEL	7,227
SHM	7,289
SPR	2,606
STX	460
TCP	1,270
THS	13,288
VOC	17
WIL	5,097
YAR	8,218
YAV	18,779
YCC	3,123
YCFLD	100
YCP	63,436
YCV	57,841
YLN	186,571
Total	1,244,422

Statistics

New Users - April 2019	
User Library	Number of Users
AJS	21
ASH	5
BAG	4
BCC	12
BEA	16
BMHS	9
CLA	5
CON	4
COR	22
CRK	2
CTW	111
CVCL	65
CVHS	6
CVPL	44
CVUSD	6
DHL	3
ERU	3
GMMS	12
LES	14
MAY	15
MES	3
MUHS	4
PAUL	6
PCL	2
PHS	4
PMH	4
PPL	293
PVPL	217
SED	89
SEL	11
SPR	5
THS	4
VOC	17
YAR	3
YCP	29
YCV	13

Total Users - April 2019	
User Library	Number of Users
AJS	668
ASH	987
BAG	817
BCC	1,092
BEA	1,110
BMHS	2,951
CLA	610
CON	600
COR	1,003
CRK	181
CTW	13,150
CVCL	5,804
CVHS	1,389
CVPL	5,943
CVUSD	1,994
DHL	636
ERU	6,047
GMMS	686
JER	298
LAW	4
LES	461
MAY	970
MES	1,089
MHS	1
MUHS	1,842
ORME	381
PAUL	391
PCL	3,260
PHS	2,519
PMH	651
PPL	26,348
PVA2	5
PVPL	23,096
SED	9,768
SEL	700
SHM	1
SPR	284
STX	3
TCP	24
THS	899
VOC	1,317
WIL	246
YAR	562
YCC	1
YCFLD	11
YCP	2,281
YCV	868
YLN	2
Total	123,951

Statistics

Patron Bills - April 2019			
Bill Payment Library	# of Bills	Total Bill Amount	Total Bill Payment Amount
Total	2,751	\$10,187.17	\$10,341.32
AJS	18	\$70.00	\$189.90
ASH	3	\$0.00	\$11.20
BAG	7	\$7.60	\$0.30
BCC	1	\$0.60	\$0.00
BEA	32	\$333.38	\$61.20
BMHS	94	\$409.96	\$529.20
CLA	3	\$3.80	\$0.00
CON	12	\$53.40	\$66.00
COR	25	\$194.98	\$183.40
CRK	5	\$30.00	\$37.00
CTW	280	\$674.10	\$743.80
CVCL	159	\$230.55	\$149.10
CVHS	1	\$0.00	\$124.80
CVPL	91	\$260.58	\$329.30
CVUSD	35	\$280.36	\$268.96
DHL	14	\$129.80	\$106.30
ERU	23	\$313.08	\$344.00
GMMS	52	\$109.58	\$247.66
JER	3	\$3.60	\$1.50
LES	28	\$395.66	\$349.92
MAY	18	\$53.20	\$95.70
MES	13	\$112.00	\$73.20
MUHS	6	\$6.90	\$5.70
ORME	2	\$7.20	\$6.60
PAUL	3	\$5.00	\$30.00
PCL	5	\$76.50	\$42.50
PHS	17	\$30.40	\$95.85
PMH	29	\$85.06	\$103.50
PPL	663	\$2,460.56	\$2,787.14
PVPL	307	\$1,229.68	\$1,305.60
SED	547	\$1,194.28	\$693.98
SEL	31	\$142.10	\$166.18
SPR	1	\$20.00	\$0.00
THS	55	\$689.82	\$695.84
VOC	70	\$36.60	\$43.95
WIL	2	\$2.50	\$2.00
YAR	9	\$16.10	\$45.60
YCFLD	4	\$21.20	\$3.40
YCP	71	\$425.64	\$346.26
YCV	12	\$71.40	\$54.78

Statistics

Circulation - April 2019				
Station Library	Metrics	Number of Statistical Transactions		
	Client Types	Charge Item Part B	Renew Item	Total
AJS	workFlows	1,858	257	2,115
	None	72	4	76
ASH	workFlows	202	22	224
	SIP	864	13	877
	Enterprise		113	113
BAG	workFlows	28	102	130
	SIP	885	7	892
	Enterprise		118	118
	BC Mobile		5	5
BCC	workFlows	329	424	753
	SIP	1,376	5	1,381
	Enterprise		109	109
BEA	workFlows	1,995	281	2,276
	SIP	221	6	227
	Enterprise		67	67
	None	188		188
BMHS	workFlows	301	64	365
CLA	workFlows	34	5	39
	SIP	348	7	355
	Enterprise		80	80
	BC Mobile		13	13
	None	1		1
CON	workFlows	96	57	153
	SIP	868	19	887
	Enterprise		24	24
	BC Mobile		6	6
	None	7		7
COR	workFlows	1,679	297	1,976
	SIP	58		58
	Enterprise		187	187
	BC Mobile		8	8
CRK	workFlows	140	58	198
	BC Mobile		1	1
	None	46		46
CTW	workFlows	722	508	1,230
	SIP	12,187	658	12,845
	Enterprise		1,891	1,891
	BC Mobile		231	231
CVCL	workFlows	3,769	253	4,022
	SIP	718	4	722
	Enterprise		563	563
	BC Mobile		49	49
CVHS	workFlows	857	437	1,294
CVPL	workFlows	4,250	484	4,734
	SIP	1,215	26	1,241
	Enterprise		1,026	1,026
	BC Mobile		32	32
	None	77		77
CVUSD	workFlows	738	375	1,113
	SIP	2,174	104	2,278
	Enterprise		6	6
DHL	workFlows	142	149	291
	SIP	575	36	611
	Enterprise		190	190

ERU	workFlows	3,683	64	3,747
	SIP	43	19	62
	Enterprise		170	170
	BC Mobile		2	2
GMMS	Staffweb	433	153	586
JER	workFlows	330	63	393
	Enterprise		71	71
	BC Mobile		12	12
LES	workFlows	1,417	123	1,540
MAY	workFlows	206	75	281
	SIP	1,058	40	1,098
	Enterprise		64	64
	BC Mobile		6	6
MES	workFlows	570	43	613
MUHS	workFlows	42	10	52
ORME	workFlows	73	9	82
PAUL	workFlows	24	33	57
	SIP	895	16	911
	Enterprise		86	86
	BC Mobile		34	34
PCL	workFlows	332	99	431
	Enterprise		74	74
	BC Mobile		7	7
PHS	workFlows	28	3	31
	Enterprise		21	21
PMH	workFlows	354	211	565
PPL	workFlows	1,966	1,474	3,440
	SIP	39,035	2,519	41,554
	Enterprise		8,337	8,337
	BC Mobile		511	511
	None	618	2	620
PVA2	workFlows	103	2	105
	Enterprise		10	10
PVPL	workFlows	877	565	1,442
	SIP	21,458	1,324	22,782
	Enterprise		4,884	4,884
	BC Mobile		478	478
	None	2		2
SED	workFlows	580	233	813
	SIP	11,681	242	11,923
	Enterprise		2,307	2,307
	BC Mobile		82	82
	None	177		177
SEL	workFlows	1,081	103	1,184
	SIP	386	5	391
	Enterprise		11	11
	BC Mobile		1	1
	None	72		72
SPR	workFlows	117	42	159
	SIP	357	13	370
	Enterprise		6	6
TCP	workFlows	12		12
THS	workFlows	1,344	33	1,377
	None	25		25
VOC	workFlows	1,996	50	2,046
	Enterprise		456	456
	BC Mobile		20	20
WIL	workFlows	8	17	25
	SIP	481	11	492
	Enterprise		156	156

Statistics

	BC Mobile		3	3
YAR	workFlows	298	88	386
	SIP	947	8	955
	Enterprise		70	70
YCFLD	workFlows	53	9	62
	BC Mobile		2	2
YCP	workFlows	299	132	431
	SIP	1,319	180	1,499
	Enterprise		282	282
	BC Mobile		12	12
YCV	workFlows	587	666	1,253
	SIP	264	22	286
	Enterprise		80	80
	None	16		16
YLN	workFlows	27	1	28
	SIP		763	763

Checkins - April 2019	
Station Library	Total Checkins
AJS	2,245
ASH	1,245
BAG	948
BCC	1,899
BEA	2,827
BMHS	159
CLA	475
CON	1,112
COR	1,912
CRK	202
CTW	14,068
CVCL	4,876
CVHS	596
CVPL	6,104
CVUSD	3,161
DHL	749
ERU	4,197
GMMS	517
JER	376
LES	1,495
MAY	1,346
MES	721
MUHS	50
ORME	31
PAUL	986
PCL	318
PHS	53
PMH	377
PPL	45,857
PVA2	9
PVPL	25,593
SED	13,537
SEL	1,629
SPR	482
STX	3
TCP	6
THS	1,398
VOC	2,632
WIL	588
YAR	1,391
YCFLD	199
YCP	1,699
YCV	874
YLN	203
Total	149,145

Circulation Use Item -April 2019	
Station Library	Use Item Transactions
CTW	251
CVUSD	512
ERU	47
GMMS	22
PCL	33
PVPL	431
SED	244
SPR	91
YCP	381
YCV	342

Statistics

OPAC Searches

Library	Total
AJS	578
ASH	417
BAG	1202
BCC	497
BEA	40
CLA	337
CON	554
COR	1708
CRK	119
CTW	11285
CVHS	153
CVCL	948
CVPL	3246
CVUSD	578
DHL	655
ERU	784
GMMS	217
JER	947
LAW	0
LES	329
MAY	709
MES	155
MHS	121
MUHS	209
ORME	146
PAUL	312
PCL	755
PHS	301
PMH	100
PPL	36974
PVPL	17683
SED	13683
SEL	274
SPR	287
THS	214
VBC	585
VER	1691
WIL	353
YAR	1085
YCP	8911
DEFAULT	31094
Total	140236

Statistics - Databases

Ebook Central

Month of: 4/2019					
Category: All Categories					
Usage Type: All Documents Selected					
Library	Total Titles Used	Total Unique Users	Total Book Downloads	Total Chapter Downloads	Top 5 Most Used Subjects
TOTAL	583	445	157	120	Psychology, Business/Management, Medicine, Religion, Fine Arts

Overdrive

Month of: 4/2019					
Library Statistics - One Copy/One User					
Usage Type: All Documents Selected					
User Activity					
Unique Users with titles checked out: 3619					
Checkouts			Holds		
Audiobook	6624		Audiobook		2102
eBook	10362		eBook		3484
Total	16986		Total		5586

Branch	Checkouts
Spring Valley Library	7
Crown King Public Library	9
Ash Fork Public Library	24
Cordes Lakes Public Library	25
Jerome Public Library	28
Seligman Public Library	33
Beaver Creek Public Library	54
Wilhoit Public Library	63
Paulden Public Library	68
Bagdad Public Library	69
Black Canyon City Community Library	72
Mayer Public Library	77
Yarnell Public Library	78
Congress Public Library	121
Clark Memorial Library	142
Dewey-Humboldt Town Library	150
Sedona Public Library - Village of Oak Creek	466
Camp Verde Community Library	551
Chino valley Public Library	818
Sedona Public Library	1584
Cottonwood Public Library	1829
Prescott Valley Public Library	3368
Prescott Public Library	7350

Statistics - Databases

UniversalClass

Month	New Registered Users	Login Sessions	New Courses Enrolled	Stud. Submissions
April	38	1942	146	1268

rbDigital Magazines

Month	Checkouts	Turnaways
April	6825	0

Mobile App

Month of: 4/2019		
Usage by Platform		
Platform Type	Devices	Launches
Android	305	1763
iPad	131	450
iPhone	489	2580
iPod Touch	4	79
TOTAL	929	4872

Statistics - I-Tiva (TM3)

Date	Messages Imported	Messages Rejected	Calls Made	Number of Deliveries	Patron Logins on MESSAGE call
4/1/2019	23		26	22	
4/2/2019	98	5	119	93	
4/3/2019	133	9	164	123	
4/4/2019	105	6	137	92	
4/5/2019	123	8	160	109	
4/6/2019	115	5	147	106	
4/7/2019	52	5	52	47	
4/8/2019	23		27	21	
4/9/2019	112	1	143	103	
4/10/2019	126	3	157	121	
4/11/2019	125	4	138	125	
4/12/2019	112	2	136	104	
4/13/2019	116	4	136	110	
4/14/2019	49	2	49	41	
4/15/2019	21		24	19	
4/16/2019	108	12	133	101	
4/17/2019	131	4	163	117	
4/18/2019	113	12	134	105	
4/19/2019	116	8	130	113	
4/20/2019	124	9	158	112	
4/21/2019	55	3	55	42	
4/22/2019	32		40	31	
4/23/2019	120	14	145	114	
4/24/2019	133	7	159	121	
4/25/2019	113	4	138	104	
4/26/2019	97		118	93	
4/27/2019	112	7	136	100	
4/28/2019	51	2	51	42	
4/29/2019	27	1	29	27	
4/30/2019	114	5	144	101	
Grand Total:	2779	142	3348	2559	

I-Tiva Month To Date MESSAGE Report used